



# Infection Prevention and Control (IPAC) Lapse Report

## Initial Report

Premise/facility under investigation:

Jenny's Nails & Lashes

Address:

Unit #2 – 789 Taunton Rd E, Oshawa ON L1H 7K5

Type of premise/facility: Personal Service Settings

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### IPAC Lapse Details

Date board of health became aware of potential IPAC lapse: 2023-07-05

Date IPAC lapse was linked to premise/facility: 2023-07-06

Date of initial report posting: 2023-07-14

How the potential IPAC lapse was identified: Complaint

Summary description of the IPAC lapse:

Observed implements, surfaces, and equipment being improperly cleaned and/or disinfected after each client. Observed single-use items not discarded immediately after each client. Observed implements and supplies stored in an unsanitary manner. Observed not easy-to-clean surfaces, improper labelling of chemical bottles, improper records, and contents of sharps container above fill line. Also, client's hands were not properly cleaned prior to service.

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### IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college? No

Concise description of the corrective measures required:

- Operator to discard all single-use items immediately after each use, and not reuse or share between clients.
- Operator to ensure client's hands are cleaned with soap and water or alcohol-based hand rub (if hands are not visibly soiled) prior to service.
- Operator to store items and dispense products in a manner to prevent from contamination.
- Operator to properly clean and disinfect all foot baths after each client.

- Operator to ensure implements are fully immersed in the disinfectant solution.
- Operator to properly clean and disinfect all surfaces that come into contact with client after each use as well as kept in a sanitary manner.
- Operator must apply disinfectants for the proper contact time.
- Operator to properly clean and disinfect all reusable implements and equipment after each use.
- Operator to ensure chemical bottles are properly labelled.
- Operator must discard full sharps container once it reaches the fill line or  $\frac{3}{4}$  capacity.
- Operator to ensure proper records are maintained.
- Operator to ensure all surfaces are made of easily cleanable materials.

Date any order(s) or directive(s) were issued to the owner/operator:

2023-07-06, 2023-07-11, and 2023-07-13

## Final Report

Date of final report posting: 2023-07-14

Brief description of corrective measures taken: Re-inspections were conducted.  
Confirmed operator corrected all items noted above.

Date all corrective measures were confirmed: 2023-07-13

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### Final Report Comments and Contact Information

Any additional comments: Operator education and resources were provided.

If you have any further questions, please contact the Durham Health Connection Line:

Telephone: 1-800-841-2729, or [email](#) us.