If this information is required in an accessible format, Please contact 1-800-372-1102 ext. 2009
At The Regional Municipality of Durham, our mission is to:
Meet the needs of our community through leadership, co-operation and service excellence.

Providing timely, accessible information is a key element in delivering excellent service to our residents and businesses.

As a complement to our Regional website, www.durham.ca, this directory provides a basic guide to Regional services and helpful information in a handy paper format. A large print version is available. The guide lists:

- Regional Council and Committee members and their contact information
- Regional functions and area municipality responsibilities
- Regional departments, their services, locations and contact information
- The Region’s budget
- Contact information for local federal and provincial representatives, and their area municipal offices

At Regional Headquarters in Whitby, residents can access our central services in one location. The Region also operates satellite offices, depots and other facilities across Durham. For more information on programs and services, please visit the Region’s website. You can also follow us on Twitter@RegionofDurham, and like us on Facebook.

Regional Council and Standing Committee meetings are broadcast live online. To view Council meetings, residents can access the live feed by visiting the Region’s website, www.durham.ca, and selecting the Rogers Communications logo on the home page while Council is in session.

A list of dates for regularly scheduled Council Meetings is available under Council > Meetings Calendar. To view Standing Committee meetings from the Durham home page, select Council > Meetings Calendar > View Regional Standing Committee. Standing Committee meetings are also archived for viewing on demand.

We hope that the resources contained within these pages and on the website will give residents a better understanding of the role of the Region and how your property tax dollars are put to work in the community. Regional government works best when our citizens are well-informed and engaged in the process.

If you have any questions or comments about Regional services, please call, email, or come in to see us.

Sincerely,
Roger Anderson,
Regional Chair and CEO
Durham Region lies just east of Toronto in the highly developed and populated economic centre of Ontario known as the Golden Horseshoe, stretching from Clarington to Niagara Falls. At more than 2,590 square kilometres, Durham is geographically the largest municipality in the Greater Toronto Area, with a variety of landscapes and communities. The southern part of Durham has experienced rapid urban growth in the past decade. North Durham is predominantly rural with a thriving agricultural sector. Eighty percent of the Region lies within the provincially-designated Greenbelt and contains the environmentally significant Oak Ridges Moraine. With access to ample green space and lakes, as well as urban amenities, Durham Region offers a high standard of living for both city and rural dwellers.

The regional system of municipal government consists of two tiers. The upper tier is the regional level, which operates on a broader scale, providing planning, servicing and financing for the Region. The eight area municipalities – Ajax, Brock, Clarington, Oshawa, Pickering, Scugog, Uxbridge and Whitby – constitute the lower tiers, and operate on a local scale, responsible for local planning, fire protection, tax collection and parks and recreation. The region also encompasses the self-governed Mississaugas of Scugog Island First Nation.

The Regional Municipality of Durham began operating on January 1, 1974. In four decades, the Region’s population has almost tripled from about 228,000 to over 650,000 today. The local economy has been transformed from one heavily dependent on auto manufacturing to a more resilient mix. The energy sector, health, research and education sectors have grown dramatically and become major employers.

Durham’s dynamic mix of urban and rural lifestyles is supported by an excellent transportation network, public utilities and social infrastructure, and boasts a young, skilled labour force. The Region is a diverse, vibrant and evolving community: a place where you can live and learn, inspire and create, work, play and grow.
Population: 656,055 residents
Area: 2,537sq. km (979.5 sq. mi.)

Source: Planning and Economic Development Department (December 2014 estimate)
Regional Council is comprised of the Regional Chair and the Mayors and Regional Councillors from the eight area municipalities. Council meetings are held at The Regional Municipality of Durham Headquarters in Whitby. The Regional responsibilities are listed on page 8 of this directory. You will find an outline of the Region’s financial data on pages 42, 43, 44.

Regional Municipality of Durham
Roger Anderson, Regional Chair and CEO

Headquarters
605 Rossland Road East, P.O. Box 623
Whitby, Ontario L1N 6A3
Phone: 905-668-7711
Toll free: 1-800-372-1102
Email: chair@durham.ca
Website: www.durham.ca

Town of Ajax
Steve Parish, Mayor
Shaun Collier, Regional Councillor
Colleen Jordan, Regional Councillor

Town of Ajax Municipal Office
65 Harwood Avenue South
Ajax, Ontario L1S 2H9
Phone: 905-683-4550
Fax: 905-683-8207
Email: contactus@ajax.ca
Website: www.ajax.ca

Township of Brock
John Grant, Mayor
Ted Smith, Regional Councillor

Township of Brock Municipal Office
1 Cameron Street East, P.O. Box 10
Cannington, ON L0E 1E0
Phone: 705-432-2355
Toll Free: 1-866-223-7668
Fax: 705-432-3487
Email: brock@townshipofbrock.ca
Website: www.townshipofbrock.ca
Municipality of Clarington
Adrian Foster, Mayor
Joe Neal, Regional Councillor
Willie Woo, Regional Councillor

Municipality of Clarington Municipal Office
40 Temperance Street
Bowmanville, Ontario L1C 3A6
Phone: 905-623-3379
Toll Free: 1-800-563-1195
Fax: 905-623-5717
Email: info@clarington.net
Website: www.clarington.net

City of Oshawa
John Henry, Mayor
John Aker, Regional Councillor
Dan Carter, Regional Councillor
Bob Chapman, Regional Councillor
Nancy Diamond, Regional Councillor
Amy McQuaid-England, Regional Councillor
John Neal, Regional Councillor
Nester Pidwerbecki, Regional Councillor

City of Oshawa Municipal Office
50 Centre Street South
Oshawa, Ontario L1H 3Z7
Phone: 905-436-3311
Toll Free: 1-800-6-Oshawa (667-4292)
Fax: 905-436-5642
Email: service@oshawa.ca
Website: www.oshawa.ca

City of Pickering
Dave Ryan, Mayor
Kevin Ashe, Regional Councillor
Bill McLean, Regional Councillor
David Pickles, Regional Councillor

City Of Pickering Municipal Office
One The Esplanade
Pickering, Ontario L1V 6K7
Phone: 905-420-2222
Toll Free: 1-866-683-2760
Fax: 905-420-6064
Email: customercare@pickering.ca
Website: www.pickering.ca
Township Of Scugog
Tom Rowett, Mayor
Bobbie Drew, Regional Councillor

Township Of Scugog Municipal Office
181 Perry Street, P.O. Box 780
Port Perry, Ontario L9L1A7
Phone: 905-985-7346
Fax: 905-985-9914
Email: mail@scugog.ca
Website: www.scugog.ca

Township Of Uxbridge
Gerri Lynn O’Connor, Mayor
Jack Ballinger, Regional Councillor

Township Of Uxbridge Municipal Office
51 Toronto St. S., P.O. Box 190
Uxbridge, On L9P 1T1
Phone: 905-852-9181
Fax: 905-852-9674
Email: info@town.uxbridge.on.ca
Website: www.town.uxbridge.on.ca

Town Of Whitby
Don Mitchell, Mayor
Joe Drumm, Regional Councillor
Derrick Gleed, Regional Councillor
Elizabeth Roy, Regional Councillor

Town Of Whitby Municipal Office
575 Rossland Rd. E.
Whitby, On L1N 2M8
Phone: 905-668-5803
Fax: 905-686-7005
Email: info@whitby.ca
Website: www.whitby.ca
Regional Responsibilities

- 9-1-1 Management
- Borrowing of Money for Capital Expenditures of Upper and Lower Tier Municipalities
- Child-Care Centres, Nursery School Programs and Durham Behaviour Management Services (Children)
- Delegated Authority for Local Area Municipal Official Plans and Amendments
- Durham Regional Official Plan and Implementation
- Economic Development and Tourism
- Emergency Management
- Family Counselling
- Industrial, Commercial and Residential Development Approvals
- Land Ambulance Services
- Land Division Consent Applications
- Long-Term Care and Services for Seniors
- Municipal Elections for the Office of the Regional Chair
- Municipal Water Supply, Treatment, Distribution and Billing
- Ontario Works Programs and Services
- Police Services
- Property Tax Policy
- Provincial Offences Court, Prosecution Services, Administration and Collection of Fines
- Public Health Programs and Services
- Regional Roads, Bridges and Traffic Signals and Controls
- Sewage Collection and Treatment and Billing
- Social Housing
- Strategic Land Use Planning
- Subdivision and Condominium Approvals
- Transit and Specialized Transit Services
- Waste Disposal Facilities, Material Recovery Facility and the Durham York Energy Centre
- Waste Management: The Region is Responsible for Collection, Composting, Processing/Disposal of all Garbage, Blue Box Recyclables, Green Bin Compostables, Yard Waste, White Goods and Bulky Items in all Municipalities except for Oshawa and Whitby who are responsible for their own Collection of Garbage, Green Bin Compostables, Yard Waste, White Goods and Bulky Items
What is Committee of the Whole?

The Region of Durham previously used a Standing Committee structure made up of the Finance & Administration, Planning & Economic Development, Health & Social Services and Works Committees. Each Standing Committee was comprised of seven appointed Regional Council members. The Regional Chair is an ex-officio member on all of these Standing Committees.

Committee of the Whole replaces the four Standing Committees making one committee comprised of all members of Regional Council and the Regional Chair.

Please note that the Committee of the Whole pilot program will be starting on Sept. 7, 2016, and will continue until the end of the current Council term in November 2018. A review of the pilot program will take place in June 2018.
Standing Committees of Durham Regional Council

Finance & Administration Committee
Chair: Councillor Chapman
Vice-Chair: Councillor Collier
Members: Councillor Ashe
         Councillor Diamond
         Councillor Drew
         Councillor Foster
         Councillor Roy

Health & Social Services Committee
Chair: Councillor Pickles
Vice-Chair: Councillor McQuaid-England
Members: Councillor Carter
         Councillor Drumm
         Councillor Gleed
         Councillor Joe Neal
         Councillor Smith

Planning & Economic Development Committee
Chair: Councillor O’Connor
Vice-Chair: Councillor Ryan
Members: Councillor Aker
         Councillor Henry
         Councillor Mitchell
         Councillor Parish
         Councillor Rowett

Works Committee
Chair: Councillor Pidwerbecki
Vice-Chair: Councillor Ballinger
Members: Councillor Grant
         Councillor Jordan
         Councillor McLean
         Councillor John Neal
         Councillor Woo

The Regional Chair is an ex officio member of all Committees
Advisory Committees and Board Appointments

2014 Municipal Election Compliance Audit Committee
Members: J. Brown
D. Hudson
J. Hunter
P. Jones
H. Smith

9-1-1 Management Board
Members: S. Knox, 9-1-1 Communications representative
C. Ibsen, Central Ambulance Communications Centre representative
S. Jones, Durham Regional Police Service representative
T. Cheseboro, Region of Durham Paramedic Service representative
Councillor Chapman, Finance & Administration Committee representative
R.J. Clapp, Finance Department Staff Member
G. Weir, Fire Service representative

Accessibility Advisory Committee
Members: Councillor Drumm, Regional Council representative
R. Atkinson, Citizen Member
S. Barrie, Citizen Member
M. Bell, Citizen Member
D. McAllister, Citizen Member
M. Roche, Citizen Member
P. Rundle, Citizen Member
S. Sones, Citizen Member
J. Stevenson, Citizen Member
M. Sutherland, Citizen Member

Association of Local Public Health Agencies
Member: Councillor Pickles, Health & Social Services Committee

Development Charges Complaint Committee
Members: Regional Chair Anderson, Regional Chair and CEO
Councillor Chapman, Chair of Finance & Administration Committee
Councillor Pickles, Chair of Health & Social Services Committee
Councillor O’Connor, Chair of Planning & Economic Development Committee
Councillor Pidwerbecki, Chair of Works Committee

Durham Advisory Committee on Homelessness
Member: Councillor Pickles, Chair of Health & Social Services Committee
Durham Agricultural Advisory Committee
Members: Councillor O'Connor, Planning & Economic Development Committee representative
Councillor Rowett, Planning & Economic Development Committee alternate
Z. Cohoon, Durham Region Federation of Agriculture representative
B. Winter, Citizen Member, Town of Ajax representative
T. Watpool, Citizen Member, Township of Brock representative
E. Bowman, Citizen Member, Municipality of Clarington representative
J. Henderson, Citizen Member, City of Oshawa representative
G. Taylor, Citizen Member, City of Pickering representative
K. Kemp, Citizen Member, Township of Scugog representative
Vacant, Citizen Member, Township of Uxbridge representative
H. Schillings, Citizen Member, Town of Whitby representative
I. Bacon, Citizen Member
D. Bath, Citizen Member
B. Howsam, Citizen Member
K. Kennedy, Citizen Member
F. Puterbough, Citizen Member
D. Risebrough, Citizen Member

Durham Environmental Advisory Committee
Members: Councillor Parish, Planning & Economic Development Committee representative
Councillor Henry, Planning & Economic Development Committee alternate
C. Tincombe, Post-Secondary Member
C. Junop, Youth Member
M. McGuire, Youth Member
K. Sellers, Citizen Member, Town of Ajax representative
C. Pettingill, Citizen Member, Township of Brock representative
H. Manns, Citizen Member, Municipality of Clarington representative
O. Chaudhry, Citizen Member, City of Pickering representative
G. Carpentier, Citizen Member, Township of Scugog representative
G. Layton, Citizen Member, Township of Uxbridge representative
E. McRae, Citizen Member, Town of Whitby representative
S. Clearwater, Citizen Member
K. McDonald, Citizen Member
D. Stathopoulos, Citizen Member
K. Murray, Citizen Member
M. Thompson, Citizen Member
W. Moss, Citizen Member
Durham Nuclear Health Committee

Members: R.J. Kyle, Commissioner & Medical Officer of Health
K. Gorman, Director, Environmental Health
M. Pietrusiak, Epidemiologist
H. Bains, Public Member
J. Dusek, Public Member
C. Ferencz, Public Member
D. Gorman, Public Member
J. Hicks, Public Member
V. Lalman, Public Member
M. Landry, Public Member
B. Neil, Public Member
C. Weigel, Public Member
L. Nazneen, Alternate Public Member
D. Penney, Alternate Public Member

Durham Region Child and Youth Advocate

Councillor McQuaid-England, Health & Social Services Committee member

Durham Region Non-Profit Housing Corporation

Members: Regional Chair Anderson, Regional Chair and CEO
Councillor Chapman, Chair of Finance & Administration Committee
Councillor Pickles, Chair of Health & Social Services Committee
Councillor O’Connor, Chair of Planning & Economic Development Committee
Councillor Pidwerbecki, Chair of Works Committee
Councillor Carter, Health & Social Services Committee representative
Councillor Joe Neal, Health & Social Services Committee representative

Durham Region Roundtable on Climate Change

Members: Regional Chair Anderson, Regional Chair and CEO
Councillor Ashe, Finance & Administration Committee representative
Councillor Foster, Finance & Administration Committee alternate
Councillor Gleed, Health & Social Services Committee representative
Councillor Pickles, Health & Social Services Committee alternate
Councillor Mitchell, Planning & Economic Development Committee representative
Councillor Parish, Planning & Economic Development Committee alternate
Councillor Ballinger, Works Committee representative
Councillor Grant, Works Committee alternate
G.H. Cubitt, Chief Administrative Officer
B. Bridgeman, Chief Administrative Officer’s alternate
C. Caneo, Citizen Member
R. Gauder, Citizen Member
D. Gilbert, Citizen Member
T. Hall, Citizen Member
D. Hoornweg, Citizen Member
E. Lacina, Citizen Member
Advisory Committees and Board Appointments

H. Manns, Citizen Member
S. Moore, Citizen Member
B. Neil, Citizen Member
J. Solly, Citizen Member
M. Vroegh, Citizen Member

**Durham Regional Local Housing Corporation**

*Members:*
- Regional Chair Anderson, Regional Chair and CEO
- Councillor Drumm, Health & Social Services Committee representative
- Councillor Gleed, Health & Social Services Committee representative
- Councillor Pickles, Health & Social Services Committee representative
- Councillor Roy, Finance & Administration Committee representative
- Councillor Aker, Planning & Economic Development Committee representative
- Councillor Henry, Regional Council representative

**Durham Trail Co-ordinating Committee**

*Members:*
- S. Collier, Regional Councillor, Town of Ajax
- M. Weist, Public Member, Town of Ajax
- G. Lodwick, Local Councillor, Township of Brock
- W.T. Clayton, Public Member, Township of Brock
- Joe Neal, Regional Councillor, Municipality of Clarington
- P. Davidson, Public Member, Municipality of Clarington
- D. Carter, Regional Councillor, City of Oshawa
- K. Jones, Public Member, City of Oshawa
- D. Pickles, Regional Councillor, City of Pickering
- A. Mujeeb, Public Member, City of Pickering
- J. Back, Local Councillor, Township of Scugog
- I. McDougall, Public Member, Township of Scugog
- J. Ballinger, Regional Councillor, Township of Uxbridge
- D. Taylor, Public Member, Township of Uxbridge
- E. Roy, Regional Councillor, Town of Whitby
- C. Slaughter, Public Member, Town of Whitby

**Energy from Waste – Waste Management Advisory Committee**

*Members:*
- P. Ankrett, Region of Durham resident
- T. Baker, Region of Durham resident
- A.M. Burrows, Region of Durham resident
- P. Nelson, Region of Durham resident
- G. Rocoski, Region of Durham resident
- W. Bracken, Municipality of Clarington resident
- E. Collis, Municipality of Clarington resident
- J. Hicks, Municipality of Clarington resident
- J. Vinson, Municipality of Clarington resident
Land Division Committee
Members: P. Hamilton, Town of Ajax representative
D. Marquis, Township of Brock representative
R. Malone, Municipality of Clarington representative
J. Hurst, City of Oshawa representative
E. Hudson, City of Pickering representative
K. Reinhardt, Township of Scugog representative
G. Kydd, Township of Uxbridge representative
G. Rock, Town of Whitby representative

Regional Task Force on Affordable and Seniors’ Housing
Members: Regional Chair Anderson, Regional Chair and CEO
Councillor Chapman, Chair of Finance & Administration Committee
Councillor Pickles, Chair of Health & Social Services Committee
Councillor Jordan, Town of Ajax
Councillor Grant, Township of Brock
Councillor Foster, Municipality of Clarington
Councillor Carter, City of Oshawa
Councillor Ryan, City of Pickering
Councillor Drew, Township of Scugog
Councillor Ballinger, Township of Uxbridge
Councillor Roy, Town of Whitby
For Regional Council appointments to the following external committees and boards, please visit our website at: www.durham.ca

- Business Advisory Centre Durham
- Canadian National Exhibition Association
- Central Lake Ontario Conservation Authority
- CTC (Credit Valley/Toronto/Central Lake Ontario) Source Protection Committee
- East Duffins Headwaters Committee
- Ganaraska Region Conservation Authority
- GTA Agricultural Action Committee and Golden Horseshoe Food & Farming Alliance
- Greater Toronto Airports Authority
- Greater Toronto Airports Authority Consultative Committee
- Greater Toronto Marketing Alliance
- Kawartha Region Conservation Authority
- Lake Simcoe Region Conservation Authority
- Local Diversity and Immigration Partnership Council
- Royal Agricultural Winter Fair Association
- South Georgian Bay-Lake Simcoe Source Protection Committee
- Toronto and Region Conservation Authority
- TRCA Trail Guidelines Advisory Committee
- Trent Conservation Coalition Source Protection Committee
Organizational Chart of The Regional Municipality of Durham – Policy Development and Staff Administration

Regional Chair and CEO
R.M. Anderson

Chief Administrative Officer
G.H. Cubitt

Corporate Services Department
M. Gaskell

Finance Department
R.J. Clapp

Health Department
Dr. R.J. Kyle

Department of Planning & Economic Development
B. Bridgeman

Social Services Department
Dr. H.A. Drouin

Works Department
S. Siopis

Planning & Economic Development Committee
Councillor O’Connor, Chair

Finance & Administration Committee
Councillor Chapman, Chair

Health & Social Services Committee
Councillor Pickles, Chair

Works Committee
Councillor Pidwerbecki, Chair

Policy Development Responsibility

Staff Administrative Responsibility
The Regional Chair is the head of Regional Council and is the Chief Executive Officer (CEO) of the Regional Corporation. He presides over all meetings of Regional Council and is an ex officio member of all Committees. The Regional Chair meets regularly with community groups and residents to raise awareness of issues and actions within Durham Region and to understand their concerns. An important part of the Regional Chair’s role is to promote and advance the Regional position with other levels of government and external groups. He also represents the Region on various boards, committees and municipal organizations.

The Chief Administrative Officer is the most senior staff person in the Region of Durham, working in close collaboration with the Regional Chair and reporting to Regional Council. He is responsible for the overall leadership of the organization and ensures that staff works with Council to provide professional advice and information for their use and, to ensure that decisions made at Council are implemented appropriately. All departments report to the Chief Administrative Officer and he makes certain that Council directives are co-ordinated between departments and any relevant outside agencies. A major responsibility is to ensure that all operations are conducted within the framework of the Strategic Plan and organizational values. In addition, the Chief Administrative Officer liaises with other government agencies to provide Regional Council with the comprehensive recommendations they require to develop plans and policies.
Corporate Communications

S. Munns,  
**Director Of Corporate Communications**  
Phone: 905-668-7711, extension 2068  
Email General Inquiries to: corporatecommunications@durham.ca  
Email Media Inquiries to: mediainquiry@durham.ca

Through relations with the media, community, employees and the various levels of government, Corporate Communications aims to increase awareness about the Region’s services and programs.

The department helps to enhance internal and external communications by overseeing the development and delivery of various communications materials/activities, including social media, and by providing communications advice and training within the organization.

The office is responsible for the dissemination of Emergency Information (EI), and development and maintenance of related plans and procedures, as well as the co-ordination of staff training to assist with the EI function during an emergency or crisis situation.

Corporate Services Department

M. Gaskell,  
**Commissioner of Corporate Services**  
Phone: 905-668-7711, extension 2056  
Fax: 905-666-3327

The Corporate Services Department covers four Regional service areas:

The Human Resources Division provides a wide spectrum of services to its employees including via occupational health; safety and wellness; employee benefits; recruitment; training; human resources policies; and maintaining harmonious relations with its bargaining units. This division strives to be innovative to ensure Durham Region remains an employer of choice.

The Information Technology Division provides information technology and computer support to the organization. This group plays a role in regulatory compliance, manages the networks required for email and Regional websites, oversees wireless connectivity, provides technology security, and supports computer programs required by staff.

Legislative Services Division carries out the statutory duties of the Regional Clerk as outlined in the Municipal Act and other provincial acts. This division acts as the secretariat to the Regional Council and its committees and the Durham Region Transit Commission; conducts municipal elections for the Office of the Regional Chair; provides Records & Information Management support to the organization; and, co-ordinates requests for information and privacy complaints under the Municipal Freedom of Information and Protection of Privacy Act/Personal Health Information Privacy Act. Divisional staff working within the corporate call centre and the public front counter is often the first point of contact for inquiries about the Region and its services. This division is also responsible for organizing official Regional events.
The Legal Services Division provides advice and representation to ensure that the actions undertaken by the Region of Durham will comply with all applicable laws, have the desired legal effect, and be arranged so as to minimize exposure to legal liability. To fulfill this purpose, the Legal Services Division undertakes the following:

- Provides legal opinions and legal advice on a wide variety of matters
- Appears as counsel before courts of civil jurisdiction, provincial offences court and a wide variety of boards/tribunals
- Acts as solicitor in all property matters and transactions
- Assists in the preparation and approval of agreements and contracts
- Prepares by-laws
- Initiates civil proceedings and prosecutions
- Undertakes the defence of claims on behalf of the Durham Insurance Pool and oversees the appointment and functioning of outside counsel and their work
- Oversees the delivery of services under the Provincial Offences Act consisting of administrative, prosecutorial and court support functions

**Durham Emergency Management Office (DEMO)**

W. Leonard, Director of Durham Emergency Management Office  
Phone: 905-430-2792, extension 6260  
Fax: 905-430-8635  
Email: demo@durham.ca

The Durham Emergency Management Office (DEMO) assists in the protection of the citizens of Durham Region by co-ordinating effective preparedness, response and recovery to natural and human-caused emergencies. Some of the services provided by DEMO are: provide a comprehensive emergency management system; develop emergency plans and procedures; assist municipalities in the preparation, evaluation and revision of local plans; co-ordinate efforts of local, provincial and federal multi-agency response and recovery activities in the event of a natural or human-caused disaster; develop and co-ordinate staff training, design and conduct exercises; and promote public education and awareness.

**Finance Department**

R.J. Clapp, Commissioner of Finance and Treasurer  
Phone: 905-668-7711, extension 2300  
Fax: 905-666-6256

The Finance Department is responsible for promoting and maintaining the financial strength, stability and accountability of the Regional Corporation. The Commissioner of Finance and Treasurer advises the Chief Executive Officer, Finance & Administration Committee, Regional Council, the Chief Administrative Officer and other Regional Department Heads on all matters pertaining to the efficient and prudent financial management of the Region of Durham, including the Transit Commission and the Durham Regional Local Housing Corporation.
The Finance Department co-ordinates and controls all Regional financial management activities which include the following:

- Fulfillment of the legislated duties to receive and safely keep all money of the corporation, to keep all books of account and to prepare and publish financial statements as required by the province.
- Formulation and implementation of fiscal policy and financial procedures.
- Long term financial planning and economic analysis.
- Centralized business planning, budgeting, purchasing, inventory control, accounting, payroll, expenditure management and reporting functions for all Regional departments.
- Insurance and risk management program for Regional assets and operations.
- Financial services for the program areas of Social Housing, Transit and Provincial Offences Act.
- Co-ordination and monitoring of current and capital business plans and budgets.
- Internal audit control and compliance.
- Co-ordination of asset management and performance measurement across the corporation.
- Provision of meter reading, billing, customer service and accounts receivable services related to the Region’s water and sewer systems.
- Centralized printing, telephony and mail/courier service.

**Health Department**

**Dr. R.J. Kyle,**  
Commissioner and Medical Officer of Health  
Phone: 905-668-7711, extension 3110  
Fax: 905-666-6229  
Email: health@durham.ca

The Health Department is led by the Commissioner and Medical Officer of Health, who reports directly to the Board of Health (Regional Council) on issues relating to public health concerns and public health programs and services under the Health Protection and Promotion Act or any other Act.

The Health Department leads, manages and delivers public health programs and services, including infant and child development services, in addition to Paramedic Services.
Public health programs and services are aligned with the new Ontario Public Health Standards (OPHS). As such, they are underlined and supported by the OPHS Foundational Standard whose goal is to ensure that public health practice responds effectively to current and evolving conditions, and contributes to the public's health and well-being. The public health programs and services are organized into the following groups: Chronic Diseases and Injuries, Environmental Health and Emergency Preparedness, and Family Health, and Infectious Diseases. The goals of these programs are to:

- Reduce the burden of preventable chronic diseases of public health importance
- Reduce the frequency, severity, and impact of preventable injury and of substance misuse
- Prevent or reduce the burden of food-borne and water-borne illness and health hazards
- Enable and ensure a consistent and effective response to public health emergencies and emergencies with public health impacts
- Enable individuals and families to achieve optimal preconception health, experience a healthy pregnancy, have the healthiest newborn(s) possible, and be prepared for parenthood
- Enable all children to attain and sustain optimal health and developmental potential
- Prevent or reduce the burden of infectious diseases of public health importance, such as sexually transmitted infections and blood-borne infections, tuberculosis, and vaccine preventable diseases and to prevent the occurrence of rabies in humans
- Promote healthy sexuality

Chronic Diseases and Injuries programs include: chronic disease prevention; Smoke Free Ontario Act enforcement; and prevention of injury and substance misuse.

Environmental Health and Emergency Preparedness programs include: food safety; health hazard investigation; public health emergency preparedness; safe water; small drinking water systems; sewage systems; and vector-borne diseases.

Family Health programs include: reproductive health; child health including healthy babies healthy children; oral health promotion and dental disease prevention; and infant and child development.

Infectious Diseases programs include: infectious diseases prevention and control; rabies prevention and control; sexual health, sexually transmitted infections and blood-borne infections; tuberculosis prevention and control; and vaccine preventable diseases.

Professional and Administrative Services support the above programs. Services in this area include: community and resource development; community medicine; epidemiology and evaluation; and finance and administrative services.
The goal of Region of Durham Paramedic Services is to provide a quality emergency medical services system that is responsive to client needs and utilizes advanced out-of-hospital medical intervention, in order to reduce mortality and morbidity. Region of Durham Paramedic Services provides land ambulance services, both basic and advanced life support services, throughout Durham Region. These services are complemented by the Lakeridge Health Base Hospital program, Oshawa Central Ambulance Communications Centre, and emergency first response by local fire services’ tiered-response programs.

**Health Department Contacts:**

**Durham Health Connection Line**
- Phone: 905-666-6241
- Toll Free: 1-800-841-2729

**Environmental Help Line**
- Phone: 905-723-3818
- Toll free: 1-888-777-9613 ext. 4600

**Health Promotion Programs**
- Phone: 905-668-7711
- Toll free: 1-800-841-2729

**Immunization**
- Phone: 905-666-6242
- Toll free: 1-800-841-2729 ext. 6242
- Fax: 905-666-6216

**Infant and Child Development**
- Phone: 905-668-7711
- Toll free: 1-800-841-2729
- Fax: 905-666-6232

**Infectious Diseases Prevention and Control**
- Phone: 905-668-7711
- Toll free: 1-800-841-2729 ext. 2996
- Fax: 905-666-6215

**Prenatal Health/Breastfeeding/Parenting Health Babies Healthy Children**
- Phone: 905-666-6241
- Toll free: 1-800-841-2729
- Fax: 905-666-6196
Area Offices

Region of Durham Paramedic Services
4040 Anderson Street,
Whitby, Ontario L1R 3P6

Phone: 905-665-6313
Toll Free: 1-877-999-4336
Fax: 905-444-2042

North Office (Port Perry)
200-181 Perry Street,
Port Perry, Ontario L9L 1B8

Phone: 905-985-4889
Toll Free: 1-866-845-1868
Fax: 905-982-0840

Environmental Health Division
101 Consumers Drive, 2nd Floor,
Whitby, Ontario L1N 1C4

Phone: 905-723-3818
Toll Free: 1-888-777-9613
Fax: 905-666-1887

Oral Health Division (Dental Clinic)
Whitby Mall, West Tower,
1615 Dundas Street East, Suite 210,
Whitby, Ontario L1N 2L1

Phone: 905-723-1365
FAX: 905-723-9482

Sexual Health Clinics:

North Office (Port Perry)
181 Perry Street, Suite 200,
Port Perry, Ontario L9L 1B8

Phone: 905-985-4891
Toll Free: 1-866-845-1868
Fax: 905-982-0840

Oshawa Centre, Office Galleria
419 King Street West, Suite 180,
Oshawa, Ontario L1J 2K5

Phone: 905-433-8901
Toll Free: 1-800-314-8533
Fax: 905-433-8010

Pickering Town Centre
1355 Kingston Road, Unit 14A, Lower Level,
Pickering, Ontario L1V 1B8

Phone: 905-420-8781
Toll Free: 1-800-314-8533
Fax: 905-420-9765
Planning and Economic Development Department

B. Bridgeman,
Commissioner of Planning and Economic Development

Phone: 905-668-7711, extension 2535
Fax: 905-666-6208

Email: Planning at: planning@durham.ca
Email: Tourism at: tourism@durham.ca
Email: Economic Development at: business@durham.ca

The Department of Planning and Economic Development consists of two divisions charged with establishing and implementing a long term vision for the growth and economic prosperity of the Region.

The Planning Division is responsible for the Durham Regional Official Plan, which provides a broad policy framework for managing the future growth and development of the Region. A goal of the Plan is to protect the environment and encourage economic opportunities for the well-being of present and future residents. Ongoing review and development of long range land use and transportation policy ensures that the Plan continues to satisfy the Region’s needs, while respecting provincial policies and plans. Implementation is advanced through the review and approval of development applications, including local municipal official plan amendments, plans of subdivision/condominiums, and land division. Citizen engagement is encouraged and facilitated through the involvement of advisory committees on agriculture, environment and trails.

The Economic Development and Tourism Division promotes Durham Region as an ideal place to establish and do business and enjoy a high quality of life. The Division’s main objectives are to create job opportunities, increase the property tax base and nurture private sector investment. To accomplish these objectives, the Division engages in strategic business missions and also partners with area municipalities, businesses and educational institutions and international agencies and industries. Business attraction, retention and expansion as well as visitor attraction are of the highest priority. A number of key sectors including alternative energy, advanced manufacturing, digital technology, agriculture, tourism and film, are promoted through the development of goal-oriented programs, key partnerships and marketing campaigns and effective response to investment inquiries.
Social Services Department

Dr. H.A. Drouin, Commissioner of Social Services
Phone: 905-668-7711, extension 2675
Fax: 905-666-6219

The Social Services Department provides support to the citizens of the Region in five program areas: Children’s Services, Family Services, Housing Services, Income and Employment Support, and Long Term Care and Services for Seniors. The Children’s Services Division is designated by the province as the Consolidated Municipal Service Manager responsible for planning, managing and funding child care and early years programs for Durham Region. The Division owns and manages seven Regional early learning & child-care centres, three nursery school programs and operates Durham Behaviour Management Services. The Children’s Services Division has purchase of service contracts with approximately 245 child-care programs. The division also manages the child care fee subsidy system, funding for special needs resourcing programs, General Operating Program, and is also responsible for leading all components of the Best Start initiative through Durham's Best Start Network.

Family Services Durham (FSD) provides individual, couple or family counselling and support services to residents of Durham Region. Through the Adult Community Support Services (ACSS) Program, FSD provides services and supports for adults with developmental disabilities. FSD also provides Employee Assistance Programs, Critical Incident Stress Management, workplace mediation and consultation to employers. For individuals living in Durham Region charged with domestic assault FSD provides structured group programs through the Partner Assault Response Program.

The Housing Services Division is responsible for the administration of social housing programs, property management for the Durham Regional Local Housing Corporation and new affordable housing initiatives. It also oversees the delivery of emergency hostel services, and a range of programs to address homelessness in Durham Region. The Housing Services Division also leads the implementation of the Region's 10-year Housing and Homelessness Plan – At Home in Durham.

The Income and Employment Support Division delivers the Ontario Works program, which provides financial assistance and basic health benefits to persons who require help with basic needs, such as food and shelter. A wide range of employment services is also provided to assist in obtaining employment.

The Region operates four (4) long term care homes, all of which are accredited by Accreditation Canada; Fairview Lodge, Hillsdale Estates, Hillsdale Terraces and Lakeview Manor. Our services are geared toward the physically frail and/or cognitively impaired adults who require supervision and/or assistance with activities of daily living and personal care, in a secure, safe and caring environment. We also provide the services of a Seniors’ Safety Advisor for Durham Region.
Our homes employ a range of skilled health professionals to meet the multiple complex care needs of our residents. Each of our sites provides a special care unit for residents with Alzheimer’s disease and related dementias. The Region also operates three (3) Adult Day Programs at Hillsdale Estates, Lakeview Manor and Port Perry.

It is our hope that these services and support systems will help elder adults live vibrant and full lives in their senior years.

**Children’s Services Office**

605 Rossland Road East, Whitby, Ontario L1N 6A3

Phone: 905-666-6238
Toll Free: 1-800-387-0642
Fax: 905-666-6220

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**Durham Behaviour Management Office**

605 Rossland Road East, Whitby, Ontario L1N 6A3

Phone: 905-668-7711
Fax: 905-666-6222

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**Child Care Programs**

**Ajax Early Learning & Child Care Centre**
22 Centennial Road, Ajax, Ontario L1S 3K4

Phone: 905-683-4001
Fax: 905-683-2521

**Edna Thomson Early Learning & Child Care Centre**
156 Church Street, Bowmanville, Ontario L1C 1T6

Phone: 905-623-6717
Fax: 905-623-4449

**Clara Hughes Early Learning & Child Care Centre**
610 Taylor Avenue, Oshawa, Ontario L1H 6T9

Phone: 905-404-8012
Fax: 905-404-2291

**Lakewoods Early Learning & Child Care Centre**
353 Chaleur Avenue, Oshawa, Ontario L1J 1G5

Phone: 905-725-1425
Fax: 905-725-7209

**Pickering Early Learning & Child Care Centre**
1262 Radom Street, Pickering, Ontario L1W 1J4

Phone: 905-839-5831
Fax: 905-839-9418
## Sunderland Early Learning & Child Care Centre
41 Albert Street, Sunderland, Ontario L0C 1H0  
Phone: 905-404-4792

## Whitby Early Learning & Child Care Centre
501 Dunlop Street East, Whitby, Ontario L1N 1S8  
Phone: 905-668-4751  
Fax: 905-668-8458

### Family Services Offices

Please Phone: 905-666-6240 or Toll Free: 1-866-840-6697 in order to access services. Regardless of your Regional location Central Intake processes all requests for service.

### Main Office (Including Central Intake)
605 Rossland Road East, Whitby, Ontario L1N 6A3  
Phone: 905-666-6240  
Toll Free: 1-866-840-6697  
Fax: 905-666-6217

### Ajax Office
339 Westney Road South, Suite 103, Ajax, Ontario L1S 7J6  
Phone: 905-683-3451  
Fax: 905-683-3466

### Beaverton Town Hall
397 Simcoe Street, Beaverton, Ontario L0K 1A0  
(Clients Please Call Sunderland Office)  
Phone: 705-357-2241  
Fax: 705-357-1302

### Brock/Beaverton (2-3 days/week only)
C/O Lakeview Manor, 133 Main Street West, Beaverton, Ontario L0K 1A0  
(Clients Please Call Sunderland Office)  
Phone: 705-357-2241  
Fax: 705-357-1302

### Brock/Sunderland (1-2 days/week only)
135 Albert Street South, P.O. Box 384, Sunderland, Ontario L0C 1H0  
Phone: 705-357-2241  
Fax: 705-357-1302
Brock Municipal Building  
1 Cameron Street East, (Lower Level),  
Cannington, Ontario L0E 1E0  
(clients please call Sunderland office)

Clarington Office  
234 King Street East, Unit 4,  
Bowmanville, Ontario L0K 1A0

Oshawa Office  
505 Wentworth Street West,  
Oshawa, Ontario L1J 6G5

Scugog Office  
169 North Street, Unit 3,  
Port Perry, Ontario L9L 1B7

Uxbridge Office (2 days/week only)  
2 Campbell Drive, Suite 301,  
Uxbridge, Ontario L9P 1H6

Whitby Office  
c/o Fairview Lodge, 632 Dundas Street West,  
P.O. Box 300, Whitby, Ontario L1N 5S3

Adult Community Support Services  
(ACSS) Program

Family Services Employee Assistance Program

Phone: 705-357-2241

Phone: 905-697-3400  
or 905-623-9141  
Fax: 905-623-6951

Phone: 905-434-5855  
Fax: 905-434-4516

Phone: 905-985-7665  
Fax: 905-985-6515

Phone: 905-852-7690, Extension 244  
Toll Free 1-800-361-3268  
Fax: 905-852-6595

Phone: 905-668-5861 Extension 5959  
Fax: 905-668-3466

Phone: 905-666-6240, Option 4  
Toll Free 1-866-840-6697, Option 4  
Fax: 905-666-6217

Phone: 905-666-6169  
Toll Free 1-888-757-5873  
Fax: 905-666-6217
## Housing Services Locations

**Oshawa**  
**Durham Non-Profit Housing Corporation**  
28A Albert Street,  
Oshawa, Ontario L1H 8S5  
**Phone:** 905-436-6610  
**Fax:** 905-436-5361

**Whitby**  
**Region of Durham Headquarters**  
605 Rossland Road East, P.O. Box 623,  
Whitby, Ontario L1N 6A3  
**Phone:** 905-668-7711  
**Toll Free:** 1-800-669-2956  
**Fax:** 905-666-6225

## Income and Employment Support Offices

**Ajax**  
140 Commercial Avenue,  
Ajax, Ontario L1S 2H5  
**Phone:** 905-428-7400  
**Toll Free:** 1-888-988-4999  
**Fax:** 905-428-7401

**Uxbridge**  
2 Campbell Drive, Suite 305,  
Uxbridge, Ontario L9P 1H6  
**Phone:** 905-852-4566  
**Toll Free:** 1-800-669-2956  
**Fax:** 905-852-4573

**Oshawa**  
505 Wentworth Street West,  
Oshawa, Ontario L1J 6G5  
**Phone:** 905-436-6747  
**Fax:** 905-436-7361

**Whitby**  
605 Rossland Road East, P.O. Box 623,  
Whitby, Ontario L1N 6A3  
**Phone:** 905-666-6239  
**Toll Free:** 1-800-372-1102  
**Fax:** 905-666-6218

**Ontario Works Applications (Central Intake)**  
Online Applications can be accessed at  
www.ontario.ca/socialassistance  
**Phone:** 905-428-8982  
**Toll Free:** 1-877-678-6333
Ontario Works Employment Program
200 John Street West, 2nd Floor,
Oshawa, Ontario L1J 2B4

Phone: 905-432-2929
Toll Free: 1-877-264-5566
Fax: 905-432-7602

Ontario Works - Interactive Voice Response
Toll Free: 1-800-808-2268

Long Term Care Facilities

Long-Term Care Divisional Office:
605 Rossland Road East, P.O. Box 623,
Whitby, Ontario L1N 6A3

Phone: 905-666-6197
Toll Free: 1-800-372-1102, extension 6197
Fax: 905-666-6221

Hillsdale Terraces
600 Oshawa Boulevard North,
Oshawa, Ontario L1G 5T9

Phone: 905-579-3313
Fax: 905-579-4420

Fairview Lodge
632 Dundas Street West, P.O. Box 300,
Whitby, Ontario L1N 5S3

Phone: 905-668-5851
Fax: 905-668-8934

Lakeview Manor
133 Main Street, P.O. Box 514,
Beaverton, Ontario L0K 1A0

Phone: 705-426-7388
Fax: 705-426-4218

Hillsdale Estates
590 Oshawa Boulevard North,
Oshawa, Ontario L1G 5T9

Phone: 905-579-1777
Fax: 905-579-3911
### Works Department

**S. Siopis, Commissioner of Works**  
Phone: 905-668-7711, extension 3535  
Fax: 905-668-2015  
Email: works@durham.ca

The Works Department provides numerous essential municipal services to residents and businesses within Durham, including the supply of drinking water, the collection and treatment of sewage, the provision and maintenance of a regional road network and solid waste management. In addition, Works staff, in partnership with other Regional departments, plans for the provision of services to future residents and business customers.

### Development Approvals

Development charges and collection of applicable fees  
Please contact the Durham Region Works Department during office hours, Monday to Friday, 8 AM to 5 PM at **905-668-7711**.

### Existing Development Servicing

Sanitary sewer connections, sanitary sewer frontage charges, water connections, water frontage charges  
Please contact the Durham Region Works Department during office hours, Monday to Friday, 8 AM to 5 PM at **905-668-7711**.

### New Development Servicing

Entrance permits, sanitary sewer connections, sanitary sewer frontage charges, water connections, water frontage charges  
Please contact the Durham Region Works Department during office hours, Monday to Friday, 8 AM to 5 PM at **905-668-7711**.

### Sanitary Sewer

Sewer back-ups**, sewer construction/rehabilitation, sewer inspection fees, sewer system planning and design, sewage treatment plants, sewer use by-law enforcement  
Please contact the Durham Region Works Department during office hours, Monday to Friday, 8 AM to 5 PM at **905-668-7711**.  
** Indicates services provided through Regional Works Depots; inquiries may be directed to the appropriate Regional Works Depot.
Water

Fire hydrants, water efficiency programs, water locates, water meters**, water quality testing, water supply plants, water supply system planning and design, watermain breaks**, watermain construction/rehabilitation

Please contact the Durham Region Works Department during office hours, Monday to Friday, 8 AM to 5 PM at 905-668-7711.

** Indicates services provided through Regional Works Depots; inquiries may be directed to the appropriate Regional Works Depot.

Roads, Construction and Traffic Operations (Regional Roads Only)

Construction/reconstruction, Data collection (turning movement and AADT counts)*, Ditch drainage**, Entrance permits/property access applications, Line painting*, Pot holes**, Road construction planning and design, Road occupancy permits, Roadside grass cutting**, Snow clearing**, Special events permits (parades and filming)*, Traffic by-laws*, Traffic signal design, operation and maintenance*, Traffic signs and detour information*, Weight restrictions

Please contact the Durham Region Works Department during office hours, Monday to Friday, 8 AM to 5 PM at 905-668-7711.

* Indicates services provided through Traffic Operations Centre; inquiries may be directed to the Traffic Operations Centre

** Indicates provided through Regional Works Depots; inquiries may be directed to the appropriate Regional Works Depot.

Traffic Operations Centre

Responsible for calls related to: data collection (turning movement and AADT counts), line painting, special events permits (parades and filming), traffic by-laws, traffic signal design, operation and maintenance, traffic signs and detour information.

101 Consumers Drive, Whitby, Ontario L1N 1C4

Phone: 905-666-8116
Toll Free: 1-866-786-8116
Fax: 905-666-8826

Regional Works Depots

Hours of operation: Monday to Friday from 7:30 AM to 3:30 PM

Responsible for calls related to: pothole repairs, ditch drainage, roadside grass cutting, snow clearing on regional roads, water meters, fire hydrants, manhole covers and blocked sanitary sewer connections.
Regional Departments

**Ajax/Pickering Depot**
2020 Salem Road,
Ajax, Ontario L1T 4V7

Phone: 905-683-1471
Fax: 905-686-9840

**Scugog Depot**
10 Regional Road #21, R.R. #4,
Port Perry, Ontario L9L 1B5

Phone: 905-985-7170
Fax: 905-985-4581

**Orono Depot**
3480 Taunton Road,
Orono, Ontario L0B 1M0

Phone: 905-983-5116
Fax: 905-983-9071

**Sunderland Depot**
S995 Regional Road #10 (River Street),
Sunderland, Ontario L0C 1H0

Phone: 705-357-3140
Fax: 705-357-1460

**Oshawa/Whitby Depot**
825 Conlin Road, P.O. Box 623,
Whitby, Ontario L1R 3K3

Phone: 905-655-3344
Toll Free: 1-866-212-0435
Fax: 905-655-4067

**After-hours emergency calls:**
(Monday to Friday from 3:30 PM to 7:30 AM
and all day Saturday, Sunday and
Statutory Holidays)

Phone: 905-576-9991
Toll Free: 1-800-372-1104

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**Waste Management Information**

The Region provides cost effective waste collection, sorting, re-use and disposal services as well as quality waste management facilities for recycling, composting and disposal. The Region also provides promotion and education programs for residents on the benefits of waste reduction through recycling and composting programs.

Blue box collection is provided by the Region to all municipalities. The Region also provides additional collection services for green bins, yard waste, bulky and metal goods and garbage collection to Ajax, Brock, Clarington, Pickering, Scugog and Uxbridge.
To inquire about the above waste collection services, please contact the Region at:

**Waste Management Call Centre**
4600 Garrard Road, Whitby, Ontario
Phone: 905-579-5264
Toll Free: 1-800-667-5671
Fax: 905-579-5353
Email: waste@durham.ca

For information about waste collection services in Oshawa and Whitby (other than blue box collection) please contact your local municipality:

**Whitby Operations Centre**
333 McKinney Drive, Whitby, Ontario
Phone: 905-668-3437
Fax: 905-668-9305
Email: pw.operation@whitby.ca

**City of Oshawa**
50 Centre Street South, Oshawa, Ontario
Phone: 905-436-3311
Toll Free: 1-800-667-4292
Fax: 905-436-5642
Email: service@oshawa.ca

**Regional Waste Management Facilities**
Hours of operation for Regional Waste Management Facilities and Household Hazardous Waste (HHW) depots are Tuesday to Saturday from 8:00 AM to 4:00 PM. Contact any of the following sites for current information on waste disposal fees, directions, or for details about types of materials accepted for reuse, recycling, composting or disposal.

**Brock**
Brock Sideroad 17, Township of Brock, Ontario
Phone: 705-437-2933

**Oshawa**
1640 Ritson Road North, Oshawa, Ontario
Phone: 905-433-2050

**Pickering**
1220 Squires Beach Road, Pickering, Ontario
Phone: 905-426-4222

*Note this is a privately operated waste disposal site which contains a Regional household hazardous waste facility.

**Port Perry**
1623 Reach Street, Port Perry, Ontario
Phone: 905-985-7973
Durham Region Transit

V. Patterson, General Manager  Phone: 905-668-7711, extension 2112
G.H. Cubitt, Chief Administrative Officer  Fax: 905-666-6193
R.J. Clapp, Treasurer  
Email: drtnews@durham.ca

Durham Region Transit (DRT) is an integrated transit system that strives to make life easy by offering convenient travel options to customers throughout Durham Region’s eight local area municipalities.

Since its introduction in June 2013, DRT PULSE - Durham Region’s first Bus Rapid Transit service - has earned positive customer feedback and consistently surpassed projected ridership expectations. PULSE features high-frequency service along the Highway 2 corridor with specially branded buses, shelters and signage, making the service easy and stress-free for customers to use.

Building on the strength of DRT’s past successes, customers will experience a number of further improvements in 2016 and reap the benefits of a transit system that is safer, more reliable and easier to use than ever. The installation of smart technology on board DRT buses provides automated next-stop announcements, increases service reliability, and will provide real-time information on bus arrivals.

The PRESTO electronic fare payment card leads to a simpler fare structure and an easier and more convenient way to travel without having to pre-purchase tickets or search for exact change.

DRT’s fleet of buses became 100 per cent accessible in 2014. Now, all routes in the DRT network are open to people who use mobility devices, providing them with new-found freedom to travel on public transit in Durham Region.

To stay updated on DRT services, subscribe to service alerts and share feedback, visit our website at: www.durhamregiontransit.com.

To get connected with DRT via social media:

- Like our Facebook page at: www.facebook.com/durhamregiontransit
- Follow Durham Region Transit on Twitter at: www.twitter.com/durham_transit
Durham Region Transit Offices

Durham Region Transit - Head Office
605 Rossland Road East, P.O. Box 623,
Whitby, Ontario L1N 6A3
Website:  www.durhamregiontransit.com

Phone:  905-668-7711
Toll Free:  1-800-372-1102
Fax:  905-666-6193

Durham Region Transit - Customer Service
110 Westney Road South,
Ajax, Ontario L1S 2C8
Website:  www.durhamregiontransit.com/customercare

Phone:  905-668-7711
Toll Free:  1-866-247-0055, Press 1
Fax:  905-427-3473

Durham Region Transit - Specialized Services
44 William Street West,
Oshawa, Ontario L1G 1J9
Email:  drtspecialized@durham.ca
Website:  www.durhamregiontransit.com/specializedtransit

Phone:  905-668-7711
Toll Free:  1-866-247-0055, Press 5
Fax:  905-571-1177

Durham Region Transit Committees

Durham Region Transit Advisory Committee
Members:
- Commissioner Collier, Transit Executive Committee Representative
- C. Antram, Town of Ajax representative
- J. Martin, Township of Brock representative
- B. Howes, Municipality of Clarington representative
- D. Dowsley, City of Oshawa representative
- J. Gaw, City of Pickering representative
- K. Dekany, Township of Scugog representative
- R. Conohan, Town of Whitby representative
- M. Roche, Accessibility Advisory Committee representative
- M. Sutherland, Accessibility Advisory Committee representative
- J. Cullen, UOIT/Durham College Student Association representative
- C. Norris, DRT General Manager’s designate
- D. D’Aliesio, DRT Communication Co-ordinator
- M. Barba-Flores, Member at large
- D. Leader, Member at large

Vacancies:
- Township of Uxbridge representative
- Disability Action Committee representatives
Durham Region Transit Executive Committee
Members:  
Regional Chair Anderson  
Commissioner Collier, Town of Ajax  
Commissioner Henry, City of Oshawa  
Commissioner Mitchell, Town of Whitby  
Commissioner O’Connor, Township of Uxbridge  
Commissioner Pickles, City of Pickering  
Commissioner Rowett, Township of Scugog  
Commissioner Smith, Township of Brock  
Commissioner Woo, Municipality of Clarington

Durham Region Transit Commission
Members:  
Regional Chair Anderson  
Commissioner Aker  
Commissioner Ashe  
Commissioner Ballinger  
Commissioner Carter  
Commissioner Chapman  
Commissioner Collier  
Commissioner Diamond  
Commissioner Drew  
Commissioner Drumm  
Commissioner Foster  
Commissioner Gleed  
Commissioner Grant  
Commissioner Henry  
Commissioner Jordan  
Commissioner McLean  
Commissioner McQuaid-England  
Commissioner Mitchell  
Commissioner Joe Neal  
Commissioner John Neal  
Commissioner O’Connor  
Commissioner Parish  
Commissioner Pickles  
Commissioner Pidwerbecki  
Commissioner Rowett  
Commissioner Roy  
Commissioner Ryan  
Commissioner Smith  
Commissioner Woo
Durham Regional Police are leaders in community safety. They protect the citizens of Durham Region every day through a variety of crime prevention programs and investigative services. They employ a hard-working team of police officers, civilians, auxiliary officers, special constables and volunteers who help keep Durham safe. They promote responsible and healthy behaviour and prevent injuries and property damage by patrolling the streets, removing dangerous drivers from the roads, and educating adults and children about safety.

The use of leading-edge technology is vital in fighting crime. Durham Regional Police were one of the first municipal police services in Canada to use a helicopter, and their computer technology is second to none. Durham Regional Police operate out of five main community police offices located in Ajax-Pickering, Clarington, North Durham, Oshawa and Whitby. Each location responds to calls in their area 24 hours a day, seven days a week.

Community Police Office Locations

For general inquiries for all Community office locations call 905-579-1520 or Toll Free 1-888-579-1520.

Central East Division
77 Centre Street North
Oshawa, Ontario L1G 4B7

Central West Division
480 Taunton Road East
Whitby, Ontario L1N 5R5

East Division
2046 Maple Grove Road
Bowmanville, Ontario L1C 3K3

North Division
15765 Hwy 12
(South of Reach Road)
Port Perry, Ontario L9L 1B2
West Division
1710 Kingston Road
Pickering, Ontario L1V 1C5

Durham Regional Police Services Board
Chair: R. Anderson
Vice-Chair: A. Furlong
Members: Councillor B. Drew
S. Lal
Councillor B. McLean
R. Rockbrune
R. Wilson

**Requests of the Board should be made through the Board office at 905-579-1520

B. Clancy, Executive Director 905-579-1520, extension 4295
A. Longo, Executive Assistant 905-579-1520, extension 4307
Growing Together Reaching Further Aspiring Higher

Our Vision
Durham will be a united group of vibrant and diverse communities recognized for their leadership, community spirit and exceptional quality of life

Our Mission
Meeting the current and future needs of the Durham community through leadership, cooperation, innovation and service excellence.

Our Corporate Values
• Ethical Leadership
• Accountability
• Service Excellence
• Continuous Learning and Improvement
• Inclusion

Executive Summary
• Strengthen the economy and promote more local employment
• Protect, enhance and restore the natural environment and build resilient, safe communities that are supported by reliable, affordable transportation systems and services
• Maintain and improve the health of our community and build a regional community that is inclusive, cohesive and welcoming
• Deliver exceptional municipal services through strategic, compassionate and innovative leadership

To view the full Durham Region Strategic Plan please visit our website at www.durham.ca and click on ‘About The Region’.
Durham Region Financial Data

2016 Gross Regional Expenditures ($m)

- Social Services: $341
- Police: $259
- Works & Roads: $117
- Health & Paramedics: $93
- Other: $159
- Transit: $84
- Solid Waste: $70

Total: $1.494 billion

2016 Regional Revenues ($m)

- Property Taxes: $601
- Provincial Subsidy: $194
- Provincial Upload: $70
- Debenture Proceeds: $55
- Development Charges: $32
- Reserves & Reserve Funds: $52
- Other: $119

Total: $1.494 billion
2016 Average Annual Regional Residential Property Taxes

- Police Services: $783
- Social Services: $475
- Roads & Bridges: $325
- Regional Transit: $202
- Solid Waste *: $185
- General Government: $172
- Infrastructural Renewal & Other: $123
- Paramedic Services: $91
- Outside Agencies: $86
- Public Health: $62

Annual Total $2,504 for an average residential home with a 2016 assessment of $362,000

* Solid Waste is lower in Oshawa and Whitby as collection is provided by the local area municipalities.
2016 Regional Property Tax Dollar Service Breakdown

- Police Services: $0.31
- Social Services: $0.19
- Roads & Bridges: $0.13
- Regional Transit: $0.08
- Solid Waste*: $0.07
- General Government: $0.07
- Infrastructural Renewal & Other: $0.05
- Paramedic Services: $0.04
- Outside Agencies: $0.03
- Public Health: $0.03

*Not included in the total tax dollar.
The Regional Municipality of Durham Headquarters is located at 605 Rossland Road East, Whitby, Ontario.

Hours of operation are 8:00 AM to 5:00 PM, Monday to Friday, or search our services online 24 hours a day at www.durham.ca.
Local Area Municipal Councils (Municipal Government)

**Town of Ajax**
Steve Parish, Mayor  
Renrick Ashby, Local Councillor  
Pat Brown, Local Councillor  
Shaun Collier, Regional Councillor  
Marilyn Crawford, Local Councillor  
Joanne Dies, Local Councillor  
Colleen Jordan, Regional Councillor

**Town of Ajax Municipal Office**
65 Harwood Avenue South  
Ajax, Ontario L1S 2H9  
Phone: 905-683-4550  
Fax: 905-683-8207  
Email: contactus@ajax.ca  
Website: www.ajax.ca

**Township of Brock**
John Grant, Mayor  
Lynn Campbell, Local Councillor  
Gord Lodwick, Local Councillor  
Therese Miller, Local Councillor  
Mike Parliament, Local Councillor  
Cyndi Shaffer, Local Councillor  
Ted Smith, Regional Councillor

**Township of Brock Municipal Office**
1 Cameron Street East, P.O. Box 10  
Cannington, Ontario L0E 1E0  
Phone: 705-432-2355  
Toll Free: 1-866-223-7668  
Fax: 705-432-3487  
Email: brock@townshipofbrock.ca  
Website: www.townshipofbrock.ca
Local Area Municipal Councils (Municipal Government)

**Municipality of Clarington**
Adrian Foster, Mayor
Steven Cooke, Local Councillor
Ron Hooper, Local Councillor
Joe Neal, Regional Councillor
Wendy Partner, Local Councillor
Corinna Traill, Local Councillor
Willie Woo, Regional Councillor

**City of Oshawa**
John Henry, Mayor
John Aker, Regional Councillor
Dan Carter, Regional Councillor
Bob Chapman, Regional Councillor
Nancy Diamond, Regional Councillor
Rick Kerr, Local Councillor
Amy McQuaid-England, Regional Councillor
John Neal, Regional Councillor
Nester Pidwerbecki, Regional Councillor
Doug Sanders, Local Councillor
John Shields, Local Councillor

**Municipality of Clarington Municipal Office**
40 Temperance Street
Bowmanville, Ontario L1C 3A6
Phone: 905-623-3379
Toll Free: 1-800-563-1195
Fax: 905-623-5717
Email: info@clarington.net
Website: www.clarington.net

**City of Oshawa Municipal Office**
50 Centre Street South
Oshawa, Ontario L1H 3Z7
Phone: 905-436-3311
Toll Free: 1-800-6-Oshawa (667-4292)
Fax: 905-436-5642
Email: service@oshawa.ca
Website: www.oshawa.ca
Local Area Municipal Councils (Municipal Government)

City of Pickering
Dave Ryan, Mayor
Kevin Ashe, Regional Councillor
Maurice Brenner, Local Councillor
Shaheen Butt, Local Councillor
Ian Cumming, Local Councillor
Bill McLean, Regional Councillor
David Pickles, Regional Councillor

City of Pickering Municipal Office
One The Esplanade
Pickering, Ontario L1V 6K7
Phone: 905-420-2222
Toll Free: 1-866-683-2760
Councillors Fax: 905-420-6064
Email: customercare@pickering.ca
Website: www.pickering.ca

Township of Scugog
Tom Rowett, Mayor
Jennifer Back, Local Councillor
Bobbie Drew, Regional Councillor
Janna Guido, Local Councillor
Don Kett, Local Councillor
Betty Somerville, Local Councillor
Wilma Wotten, Local Councillor

Township of Scugog Municipal Office
181 Perry Street, PO. Box 780
Port Perry, Ontario L9L 1A7
Phone: 905-985-7346
Fax: 905-985-9914
Email: mail@scugog.ca
Website: www.scugog.ca
**Township of Uxbridge**
Gerri Lynn O’Connor, Mayor
Jack Ballinger, Regional Councillor
Dave Barton, Local Councillor
Pamela Beach, Local Councillor
Fred Bryan, Local Councillor
Gordon Hight, Local Councillor
Pat Molloy, Local Councillor

**Town of Whitby**
Don Mitchell, Mayor
Joe Drumm, Regional Councillor
Michael Emm, Local Councillor
Derrick Gleed, Regional Councillor
Chris Leahy, Local Councillor
Rhonda Mulcahy, Local Councillor
Elizabeth Roy, Regional Councillor
Steve Yamada, Local Councillor

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**Township of Uxbridge Municipal Office**
51 Toronto Street South, P.O. Box 190
Uxbridge, Ontario L9P 1T1
Phone: 905-852-9181
Fax: 905-852-9674
Email: info@town.uxbridge.on.ca
Website: www.town.uxbridge.on.ca

**Town of Whitby Municipal Office**
575 Rossland Road East
Whitby, Ontario L1N 2M8
Phone: 905-668-5803
Fax: 905-686-7005
Email: clerks@whitby.ca
Website: www.whitby.ca
Local Municipal Responsibilities:

- Animal Control
- Building and Plumbing Inspections and Permits
- Business and Lottery Licensing
- Fire Protection/Prevention
- Green Bin, Garbage, Yard Waste and White/Bulky items collection in Oshawa and Whitby only
- Library Services
- Local Planning and Development
- Local Roads and Bridges
- Municipal Elections
- Parking and By-Law Enforcement
- Parks and Recreation
- Property Standards
- Property Tax Billing and Collection
- Sidewalks
- Storm Sewers
- Vital Statistics
Federal Government - Local Members

The House of Commons is located in Ottawa, Ontario, and members of the House of Commons are known as Members of Parliament (MPs). Below are the Members of Parliament representing ridings in Durham Region:

Ajax

Mark Holland, MP
Constituency Office:
100 Old Kingston Road, Suite 1, Ajax. Ontario L1T 2Z9
Phone: 905-426-6808
Fax: 905-426-9564
Email: mark.holland@parl.gc.ca

Durham

The Honourable Erin O’Toole, MP
Constituency Office:
54 King Street East, 103 Balmoral Place, Bowmanville, Ontario L1C 1N3
Phone: 905-697-1699
Fax: 905-697-1678
Email: erin.otoole@parl.gc.ca

Haliburton/Kawartha Lakes/Brock
Jamie Schmale, MP
Constituency Office:
68 McLaughlin Road, Unit 1, Lindsay, Ontario K9V 6B5
Phone: 705-324-2400
Toll Free: 1-866-688-9881
Fax: 705-324-0880
Email: jamie.schmale@parl.gc.ca

Northumberland-Peterborough South

Kim Rudd, MP
Constituency Office:
12 Elgin Street, East, Unit 4, Cobourg, Ontario K9A 0C5
Phone: 905-372-8757
Fax: 905-372-1500
Email: kim.rudd@parl.gc.ca
Oshawa

Colin Carrie, MP
Constituency Office:
57 Simcoe Street South, Suite 2B, Oshawa, Ontario L1H 4G4
Phone: 905-440-4868
Fax: 905-440-4872
Email: colin.carrie@parl.gc.ca

Pickering/Uxbridge

Jennifer O’Connell, MP
Constituency Office:
1154 Kingston Road, Unit 4, Pickering, Ontario L1V 1B4
Phone: 905-839-2878
Fax: 905-839-2423
Email: jennifer.oconnell@parl.gc.ca

Whitby

Celina Caesar-Chavannes, MP
Constituency Office:
701 Rossland Road East, Suite 206, Whitby, Ontario L1N 8Y9
Phone: 905-665-8182
Fax: 905-665-8124
Email: celina.caesar-chavannes@parl.gc.ca
Provincial Government - Local Members

Queen’s Park is located in Toronto, Ontario, and members serving in the Legislative Assembly of Ontario are designated as Members of Provincial Parliament (MPPs). Below are the Members of Provincial Parliament representing ridings in Durham Region:

Ajax/Pickering

Joe Dickson, MPP
Constituency Office:
50 Commercial Avenue, Suite 201A, Ajax, Ontario, L1S 2H5
Phone: 905-427-2060
Fax: 905-427-6976
Email address: jdickson.mpp.ca@liberal.ola.ca

Durham (Clarington/Scugog/Uxbridge)

Granville Anderson, MPP
Constituency Office:
23 King Street West, Bowmanville, Ontario, L1C 1R2
Phone: 905-697-1501
Toll Free: 1-800-661-2433
Fax: 905-697-1506
Email address: ganderson.mpp.co@liberal.ola.org

Haliburton/Kawartha Lakes/Brock

Laurie Scott, MPP
Constituency Office:
14 Lindsay Street North, Lindsay, Ontario K9V 1T4
Phone: 705-324-6654
Toll Free: 1-800-424-2490
Fax: 705-324-6938
Email address: laurie.scottco@pc.ola.olg

Oshawa

Jennifer French, MPP
Constituency Office:
78 Centre Street North, Unit 2, Oshawa, Ontario L1G 4B6
Phone: 905-723-2411
Fax: 905-723-1054
Email address: jfrench-co@ndp.on.ca
Pickering/Scarborough East

The Honourable Tracy MacCharles, MPP
Constituency Office:
300 Kingston Road East, Unit 7, Pickering, Ontario L1V 6Z9
Phone: 905-509-0336
Fax: 905-509-0334
Email address: tmaccharles.mpp.co@liberal.ola.org

Whitby/Oshawa

Lorne Coe, MPP
Constituency Office:
114 Dundas Street East, Suite 101, Whitby, Ontario L1N 2H7
Phone: 905-430-1141
Fax: 905-430-1840
Email: lorne.coeco@pc.ola.org