

Integrated Management System (IMS) Scope Statement

The scope of the IMS has been determined based on consideration of the external and internal issues that are relevant to the Plant Operations and Maintenance Operations Division of the Regional Municipality of Durham and the requirements of interested parties.

1.1 Water Operations

The policies and procedures in the IMS govern all of the activities, products and services of the Water Supply Systems which includes the water supply plants and the associated facilities (wells, pumping stations, towers, reservoirs and stand pipes) owned and operated by the Regional Municipality of Durham Plant Operations Division.

Although they are part of the Water Supply System the Plant Operations Division does not maintain the distribution system's buried services; they are handled by the Maintenance Operations Division. The IMS applies to the end of pipe at the property boundary of all plants and facilities for the elements which relate to ISO 9001, ISO14001 and Drinking Water Quality Management System. In addition, the buildings and secondary systems are maintained by the Facilities Management Division (which are outside the scope of the IMS).

The scope of the Quality Management System is the defined water operations and the provision of municipal drinking water that meets the legislative requirements of the Ministry of the Environment and Climate Change (interested party). This does not involve design and development of facilities, products and services as outlined in element 8.3 of ISO 9001:2015. Removing design and development from the IMS does not impact the organization's ability to ensure conformity of the product and service to customer or regulatory requirements.

1.2 Wastewater Operations

The policies and procedures related to the Environmental Management System that are included in the IMS govern all of the activities, products and services of Duffin Creek Water Pollution Control Plant (WPCP) located at 901 McKay Road, Pickering, Ontario which is operated by the Regional Municipality of Durham Plant Operations Division.

1.3 Maintenance Operations – Water Distribution System

The policies and procedures related to the Drinking Water Quality Management System that are included in the IMS govern the activities of the Region of Durham, Maintenance Operations Division as they apply to the distribution system's buried services.