



HEALTH  
DEPARTMENT

**durham.ca**

**Durham Health Connection Line**

1-800-841-2729 or 905-666-6241

Monday to Friday

9:00 a.m. to 6:00 p.m.

**Environmental Help Line**

1-888-777-9613 or 905-723-3818

Monday to Friday

8:30 a.m. to 4:30 p.m.

If you require this information in an accessible format, contact 1-800-841-2729.

October 2015



**Durham  
Region  
Health  
Department**

An Accredited Public Health Agency

**LEADING THE WAY TO  
A HEALTHIER DURHAM**

# Our Mission

Durham Region Health Department promotes and protects the health of Durham Region residents by providing a wide range of health enhancing programs and paramedic services that address the growing and changing needs of our community.

# About us...

# Our Focus

Our mandate is driven by applicable provincial laws (e.g., Ambulance Act, Health Protection and Promotion Act), standards (e.g., Ontario Public Health Standards and Protocols) and guidelines. Every year, we determine our health priorities and assess our prior year's performance.

We work with our community partners to promote and protect community health, prevent infectious diseases, inspect for health hazards, and investigate occupational and environmental health hazards. We do this by monitoring the health status of our population to detect and track outbreaks, patterns of infectious and non-infectious diseases, demographic profiles, behavioural risk factors and adverse health events.

We also provide health promotion programs and services, management and control of diseases, clinic services including immunization and sexual health, and programs geared toward the early detection of cancer and to help support the best health choices for individuals, families and our community.

The Health Department is responsible for the administration of Durham Region Paramedic Services, providing services for residents of the Region's eight municipalities. The Health Department also prepares for and responds to public health emergencies.

# Our Vision

Leading the way to a healthier Durham. We achieve this vision by encouraging healthy lifestyles and ensuring a healthy and safe environment for all residents of Durham Region.

# Our Team

A team of dedicated staff are here to answer your questions about public health issues, whether the inquiries are about disease prevention, health protection or general health concerns.

The Health Department's staff is made up of medical and dental professionals, public health nurses, nurse practitioners, community health nurses, public health inspectors, public health nutritionists, infant & child development consultants, epidemiologists, paramedics, tobacco enforcement officers, family visitors and administrative support staff.

