



# Durham Region Health Department FAX about...

For Health Care Professionals



## Ministry of Health Refugee HealthLine

The Ministry of Health is supporting newly arriving refugees and people arriving through other exceptional humanitarian authorizations (e.g., Canada-Ukraine Authorization for Emergency Travel) by providing a toll-free, multi-lingual, Refugee HealthLine where they can connect with health care providers who deliver transitional health care and services, including primary care, specialist care, and mental health supports. Transitional care includes initial assessment(s), care, and/or referral(s) to other health services.

Refugees, Resettlement Assistance Programs, sponsors, and settlement agencies can contact the **Refugee HealthLine** at **1-866-286-4770** to find a matching health care provider for services funded by the Ontario Health Insurance Plan (OHIP), the Interim Federal Health Program, or through provincial programs, including but not limited to:

- Primary care providers (e.g., Refugee Health Clinics, Community Health Centres, Family Health Teams, Nurse Practitioner-Led Clinics, midwifery practices, physician practices, walk-in clinics)
- Specialists (e.g., obstetrics and gynaecology, paediatrics, and psychiatry)
- Mental health service providers
- Optometrists

The Refugee HealthLine will refer agencies/individuals to the closest providers capable of taking on eligible patients for transitional care.

**All health care providers interested in participating should contact the Refugee HealthLine at 1-866-286-4770** to add their name, contact information, registration type (i.e., individual or clinic), address, service, number of prospective patients they are able to accommodate, length of time they are able to provide transitional care, and language(s) in which the services can be provided.

May 11, 2022

905-668-2020 or 1-800-841-2729 | [durham.ca/health](https://durham.ca/health)

If you require this information in an accessible format, contact 1-800-841-2729.

