

By-law Number 2025-054
of The Regional Municipality of Durham

Being a by-law to amend the by-law respecting the Water Supply System in the Regional Municipality of Durham and the establishment of water rates and water charges and being By-law No. 89-2003 of The Regional Municipality of Durham.

Now therefore, the Council of The Regional Municipality of Durham hereby enacts as follows:

- 1. By-law No. 89-2003 is hereby amended by repealing Schedule "A" and substituting the following Schedule "A" attached hereto.
- 2. By-law No. 89-2003 is hereby amended by repealing Schedule "B" and substituting the following Schedule "B" attached hereto.
- 3. By-law No. 89-2003 is hereby amended by repealing Schedule "C" and substituting the following Schedule "C" attached hereto.
- 4. By-law No. 89-2003 is hereby amended by repealing Schedule "D" and substituting the following Schedule "D" attached hereto.
- 5. By-law No. 89-2003 is hereby amended by repealing Schedule "E" and substituting the following Schedule "E" attached hereto.
- 6. By-law No. 89-2003 is hereby amended by repealing Schedule "F" and substituting the following Schedule "F" attached hereto.
- 7. Schedules "A", "B", "C", "D", "E" and "F" attached hereto form part of this by-law.
- 8. This By-law comes into force on the date of its passage and the rates and charges set out in this by-law shall be effective as of the 1st day of January 2026.

This By-law Read and Passed on the 17th day of December, 2025.

J. Henry, Regional Chair and CEO

A. Harras Regional Clerk

Schedule “A”

Metered Water Rates

1. Consumers of Regional Water supplied through Water Meters shall pay the greater of: (1) the sum of the volumetric charge set out in clause (a) below plus the service charge set out in clause (b) below; or, (2) the minimum bill set out in clause (c) below.

a) Volumetric Rates:

The rates per cubic foot and cubic metre below are set to be equivalent to the corresponding gallonage block rates. All metered water billed to residential customers shall be at first block rates only.

i) Volumes Expressed in Imperial gallons.

First Block	
- 0 to 10,000 Imperial gallons per month	\$6.504/1,000 gallons
Second Block	
- 10,001 to 1,000,000 Imperial gallons per month	\$5.532/1,000 gallons
Third Block	
- Over 1,000,000 Imperial gallons per month	\$5.078/1,000 gallons

ii) Volumes Expressed in Cubic Feet

First Block	
- 0 to 1,600 cubic feet per month	\$4.052/100 cubic feet
Second Block	
- 1,601 to 160,000 cubic feet per month	\$3.446/100 cubic feet
Third Block	
- Over 160,000 cubic feet per month	\$3.164/100 cubic feet

iii) Volumes Expressed in Cubic Metres

First Block	
- 0 to 45 cubic metres per month	\$1.431/cubic metre
Second Block	
- 46 to 4,500 cubic metres per month	\$1.217/cubic metre
Third Block	
- Over 4,500 cubic metres per month	\$1.117/cubic metre

Schedule “A” (Cont’d)

Metered Water Rates

iv) Note: Water Meters Serving Multiple Units

For multiple units, the consumption block limits for non-residential customers are calculated by multiplying the above consumption block limits by the number of units. For example, the first block rate limit for an 8 unit commercial building is 80,000 gallons per month.

b) Service Charge:

Meter Size (millimetres & inches)	Rate (dollars per month)
Standard 16 mm & 19 mm (5/8" and 3/4")	24.04
25 mm (1 - inch)	48.86
38 mm (1½ - inch)	104.01
51 mm (2 - inch)	224.62
76 mm (3 - inch)	394.84
102 mm (4 - inch)	785.11
152 mm (6 - inch)	1,459.16
203 mm (8 - inch)	2,487.55
254 mm (10 - inch)	4,047.94
305 mm (12 - Inch)	5,687.57

c) Minimum Bill:

Meter Size (millimetres & inches)	Rate (dollars per month)
25 mm (1 - inch)	81.00
38 mm (1½ - inch)	156.00
51 mm (2 - inch)	301.00
76 mm (3 - inch)	515.00
102 mm (4 - inch)	1016.00
152 mm (6 - inch)	1,856.00
203 mm (8 - inch)	3,050.00
254 mm (10 - inch)	4,832.00
305 mm (12 - inch)	6,749.00

2. Volumetric Rates for Regional Raw Water Consumption: \$1.940 per 1,000 Imperial gallons or \$0.427 per cubic metre.

Schedule “B”

Unmetered Water Rates

1. Flat Rate:

\$678.72/year/unit or

\$169.68/quarter/unit or

\$56.56/month/unit

Schedule “C”

Unmetered Fire Line Rates

1. All Consumers with Unmetered Fire Lines shall pay the rates set out below:

Meter Size (millimetres & inches)	Rate (dollars per month)
25 mm (1 - inch)	18.57
38 mm (1½ - inch)	24.95
51 mm (2 - inch)	48.29
64 mm (2½ - inch)	64.00
76 mm (3 - inch)	84.86
102 mm (4 - inch)	169.74
127 mm (5 - inch)	227.87
152 mm (6 - inch)	313.41
203 mm (8 - inch)	522.20
254 mm (10 - inch)	833.30
305 mm (12 - inch)	1,174.91

Schedule “D”

Water Service Connection Related Charges

	<u>Dec. 1 to</u> <u>March 31</u>	<u>April 1 to</u> <u>Nov. 30</u>
1. Water Service Connection Charges, for single family and semi-detached residential lots including those created by severance and pre-installed stubs (pursuant to subsection 20(8)):		
a) 19 mm (3/4”) diameter	\$5,051.00	\$3,885.00
b) 25 mm (1”) diameter	\$6,279.00	\$4,830.00
2. Water Service Connections, not covered in paragraph 1 above, including apartment buildings (from duplexes to multi floor buildings), townhouses and condominiums on blocks of land or recreational, institutional, commercial and industrial buildings (pursuant to subsection 20(8)).		Charges shall be based on the actual cost of labour, equipment and materials used in the work. A deposit may be required in advance of the commencement of the work based on an estimate of the cost by the Commissioner of Works. The minimum charge shall be \$3,885.00 for 19 mm diameter, \$4,830.00 for 25 mm diameter
3. Inspection of an installation of a separate fire line on private property (pursuant to subsection 45(3)).	\$131.00	
4. Reuse of Water Service Connections where building has been or will be demolished or removed:		
(a) Inspection fee (pursuant to subsection 29(1))	\$131.00	
(b) Where a disused Water Service Connection is to be replaced by the Region (pursuant to subsection 29(3)).		Charges shall be in accordance with the provisions of paragraphs 1 and 2 above.
5. Disconnecting, rendering inoperable, reconnecting or restoring Water Service connections (pursuant to Section 30, subsection 58(10) and Section 65).		Charges shall be based on the actual cost of labour, equipment and materials used in the work. A deposit may be required in advance of the commencement of the work based on an estimate of the cost by the Commissioner of Works.

Schedule “E”

Frontage Charges

- 1. Frontage charges are to be assessed on the basis of a standard sized watermain. Customers requiring non-standard sized mains and/or for projects initiated by petition shall be charged actual cost.
- 2. Where an Owner has elected to pay an annual frontage charge, the annual frontage charge shall be based on:
 - a) the per metre charge for the applicable standard sized Watermain, and,
 - b) an annual interest rate of the prime rate of the Region’s financial institution plus 1.5%, for a payment term of ten (10) or fifteen (15) years. The payment term is at the option of the Property Owner.

Standard 150-mm (6-inch) diameter Watermain i) Cash cost (standard) - /metre - /foot	\$512.41 \$156.18
Standard 200-mm (8-inch) diameter Watermain i) Cash Cost (standard) - /metre - /foot	\$587.74 \$179.14
Standard 300-mm (12-inch) diameter Watermain i) Cash cost (standard) - /metre - /foot	\$635.48 \$193.69

Schedule “F”

Miscellaneous Charges

1 Water Shut Off/Turn On

Initiated by Consumer (pursuant to subsection 51(1)):

During normal Regional working hours:

- | | |
|---|----------|
| - Shut water off | \$187.88 |
| - Turn water on | \$187.88 |
| - Shut water off and turn on during same call | \$187.88 |

After normal Regional working hours:

- | | |
|---|----------|
| - Shut water off | \$281.82 |
| - Turn water on | \$281.82 |
| - Shut water off and turn on during same call | \$281.82 |

Initiated by Region:

- | | |
|---|-------------------------------|
| - For failure by the Consumer to arrange with the Region for meter installation, replacement, repair or inspection (pursuant to subsection 16(6)) or meter reading | \$187.88
(off or on, each) |
| - For water shut off notification prior to shut off action being taken (pursuant to subsections 58(5) and 58(6)) | \$26.79 |
| - For water shut off due to collection action for non-payment of water bill, or any Regional invoice, or for violation of any provision of the Water System By-law (water not necessarily shut off) (pursuant to subsections 58(4), 58(8) and Section 65) | \$100.70 |
| - Turn water on (pursuant to subsection 58(9)) | \$85.70 |

2 Standby charge while water service is shut off but not disconnected or water service is available for fire protection purposes but not connected (pursuant to subsections 17(7) and 51(2))	Standard Service Charge
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3 Testing of Water Meter

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|---|------------------------------|
| - Deposit (pursuant to subsection 19(1)) | \$236.75 |
| - Fee where the meter is found to measure the flow of water within or below AWWA specifications (pursuant to subsection 19(2)): | |
| - up to a maximum size of 25 mm | \$236.75 |
| - over 25 mm | Actual Cost |
| - Fee if meter is found to measure the flow of water above AWWA specifications (pursuant to subsection 19(3)) | No Charge – Deposit Returned |

4 Charge for unmetered Water used for construction (building purposes) (pursuant to subsection 22(2))	\$260.31 per service
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5 Charge for drawing Regional water from hydrants for purposes other than residential construction or fire protection (pursuant to subsection 44(2)): (All users)	\$4.00/cubic metre (\$19.00/1000 gal.)
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Deposit	\$1,890.00
Minimum Charge	\$1,890.00
Administration Fee	\$142.00
Valve installation/removal	\$115.00
6 Repair or replacement of frozen, damaged or missing water meters up to a maximum size of 19 mm (3/4") - Over 19 mm (3/4")	\$221.00 Actual Cost
7 Thawing of Service Pipes (pursuant to subsection 27(1))	No Charge
8 Thawing of private hydrants or Unmetered Fire Lines (pursuant to subsection 47(1))	Charges shall be based on the actual cost of labour, equipment and materials used in the work
9 Supply statements of account (pursuant to Section 52)	\$36.00 (per statement)
1 Charge for Regional Solicitor providing information (pursuant to Section 52)	\$100.00
1 Processing dishonoured payment (pursuant to Section 53)	\$48.00 (per payment)
1 Account Payment Transfer Fee	\$12.30 (per transfer)
1 New Account or Change of Occupancy	\$45.10 (per customer)
1 Late Payment Charge (Pursuant to subsections 58(2) and 59(1))	2.00%
1 Lien Administration fee	\$53.30
1 Installation & removal of anti-tampering device on fire hydrants and curb stops	\$145.00
1 Cross Connection Control Program Test Report	\$26.00
1 Water from Water Supply Plants, Water Pollution Control Plants and Works Depots	\$3.72/cubic metre (\$16.91/1000 gal.)
Service Charge \$/month	\$ 22.00
Key Deposit	\$230.00
Refundable on return of key (based on fee in year key deposit made)	\$191.00
New Account Fee	\$44.00
Access Card	\$38.00
1 Fire Flow Tests:	
- May 1 to October 31 (Full Test)	\$491.00
- May 1 to October 31 (Opening hydrant)	\$336.00
2 Copies of By-law for Water System	\$25.00* (per Copy)

2	Fee for transferring outstanding balances to a third party collection agency	Actual Cost
22.	For Final Collection Notification prior to tax roll transfer action (lien) being taken.	\$26.65

NOTE: * Includes all applicable taxes