



Regional Municipality of Durham

Sewer System

**By-Law Number 90-2003,
As Amended**

**Office Consolidation
January 2026**

Water Pollution Control System and Storm Sewer System By-Law Number 90-2003

Office Consolidation

A By-law Respecting the Water Pollution Control System and Storm Sewer System in the Regional Municipality of Durham and the Establishment of Sewer Surcharge Rates and Sewer Charges

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***to re-enact the Sewer System By-law effective January 1, 2005**

**The Regional Municipality of Durham Sewer System By-law
Number 90-2003
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The Regional Municipality of Durham

By-Law Number 90-2003

A By-law Respecting the Water Pollution Control System and Storm Sewer System in the Regional Municipality of Durham and the establishment of Sewer Surcharge Rates and Sewer Charges

Pursuant to the powers vested in it by The Municipal Act, 2001, and other applicable legislation, the Council of the Regional Municipality of Durham hereby enacts the following by-law:

Part I: Interpretation

1. In this by-law:

- (a) "Area Municipality" means a lower-tier municipality that forms part of the Region;
- (b) "Building Sewer" means that part of the Sewer Service commencing at a point one metre from the outer face of the wall of a building or other structure and terminating at the street line, property line or easement limit;
(By-law 51-2022)
- (c) "Commissioner of Finance" means the Commissioner of Finance appointed by the Region or a delegate;
- (d) "Commissioner of Works" means the Commissioner of Works appointed by the Region or a delegate;
- (e) "Consumer" means the Owner, occupant, builder or developer of property which is serviced by, connected to or uses the Regional Water Pollution Control System;
- (f) "Dwelling Unit" means a real property used or designed for use as a home or as a place in which one or more persons may sleep;
- (g) "Finance and Administration Committee" means the Finance and Administration Committee of Regional Council;
- (h) "Owner" means a Person holding a fee simple or equitable interest in land;
- (i) "Person" includes an individual, sole proprietorship, partnership, unincorporated association, unincorporated organization, corporation, trustee, heir, executor, administrator or other legal representative;
- (j) "Region" means The Regional Municipality of Durham acting as a body corporate;
- (k) "Regional Council" means the Council of the Region;

- (l) "Regional Solicitor" means the Regional Solicitor appointed by the Region or a delegate;
 - (m) "Regional Storm Sewer System", means the buildings, structures, storm sewers and Sewer Service Connections, equipment, appurtenances, pumping stations and outfalls under the jurisdiction of the Region for land drainage including storm, surface overflow, sub-surface or seepage waters or other drainage from the land within the Regional Municipality of Durham;
 - (n) "Regional Water" means potable water or raw water carried by the Region's Water Supply System;
 - (o) "Regional Water Pollution Control System" means the water pollution control system of the Region including all Regional buildings, structures, water pollution control plants, outfalls, equipment, water pollution control pumping stations, sanitary sewers, Sewer Service Connections, appurtenances and all sewage works other than the Regional Storm Sewer System designated for the collection and disposal of sewage together with all lands appropriated for such purposes and uses;
 - (p) "Residential Building" means a structure that contains one or more Dwelling Units;
 - (q) "Sewer" means a pipe forming part of the Regional Water Pollution Control System that conveys sewage from Sewer Services to water pollution control plants or outlets or part of the Regional

Storm Sewer System that conveys stormwater;
 - (r) "Sewer Charges" means the charges set out in Schedules "C", "D", and "E";
 - (s) "Sewer Service" means the pipe connecting a Regional Sewer to the building drain at a point one metre from the outer face of the wall of a building or other structure and such pipe consists of a Sewer Service Connection and a Building Sewer;
- (By-law 51-2022)*
- (t) "Sewer Service Connection" means that part of the Sewer Service from the Region's Sewer to the Building Sewer;
 - (u) "Sewer Surcharge Rates" means the rates set out in Schedules "A" and "B";
 - (v) "Unit" means an area within a building that is self-contained with separate plumbing facilities and, in the case of multiple units, the units may be owned or rented by different Persons; and
 - (w) "Works Committee" means the Works Committee of Regional Council;

2. The schedules referred to in this by-law shall form part of this by-law.
3. If any section, subsection, or part of this by-law is declared by any court of competent jurisdiction to be illegal or ultra vires, such section, subsection or part shall be declared to be separate and independent and enacted as such.
4. Wherever a word importing the singular number is used in this by-law, such word shall include the plural.
5. The grammatical changes required to make the provisions of this by-law apply to individuals (male or female), sole proprietorships, partnerships, unincorporated associations, unincorporated organizations, corporations, trustees, heirs, executors, administrators and other legal representatives where the context so requires shall be assumed as though in each case fully expressed.

Part II: General

6. (1) The responsibility for the construction, operation and maintenance of the Regional Water Pollution Control System and Regional Storm Sewer System is vested in the Commissioner of Works who shall operate the same under the established policies of Regional Council.

(2) No construction, operation or maintenance work of any kind or nature not specifically authorized by this by-law shall be performed on the whole or any part of the Regional Water Pollution Control System or the Regional Storm Sewer System by anyone other than the Region except as authorized in writing by the Commissioner of Works.
7. (1) The Region may provide a Regional Water Pollution Control System and a Regional Storm Sewer System, as circumstances, equipment and capacity permit.

(2) No Regional Water Pollution Control System or Regional Storm Sewer System shall be provided to any property outside of the Regional Municipality of Durham except by special agreement with the Region.
8. Any Person authorized by the Commissioner of Works or the Commissioner of Finance for that purpose shall have free access, at all reasonable times, and upon reasonable notice given and request made, to all property and parts of every building or other premises to which Sewer Services are supplied, for the purpose of inspecting, repairing, altering or disconnecting any Sewer Service.
9. No Person shall proceed with, or authorize, any construction which is, or is proposed to be, located over, under, across or along any Sewer or other works forming part of the Regional Water Pollution Control System or Regional Storm Sewer System without first notifying the Commissioner of Works in writing of his or her intention to proceed with the same. If, in the opinion of the Commissioner of Works, it becomes necessary to support, protect or relocate such Sewer or other works, the cost of supporting, protecting or relocating the Sewer or other works shall be charged to such Person and the Commissioner of Works shall

have the power to supervise and direct the supporting, protecting or relocating of such works.

10. Any Person who has proceeded with or authorized any construction or work which is located under, over, across or along any Sewer or other part of the Regional Water Pollution Control System or Regional Storm Sewer System shall be liable for any damage caused by such construction work. The Commissioner of Works shall be notified immediately of any damage inflicted on the Regional Water Pollution Control System or Regional Storm Sewer System. If the damage is not remedied to the satisfaction of the Commissioner of Works within a reasonable period of time, the Commissioner of Works may, upon giving reasonable notice, have such damage repaired, and the cost of the repairs shall be borne by such Person.

Part III: Sewer Surcharge Rates, Charges and Revenues

11. (1) If in any fiscal year the revenues generated by the Sewer Surcharge Rates and Sewer Charges are not sufficient to meet the Region's expenditures for the Regional Water Pollution Control System, the deficit may be covered by a duly authorized increase in Sewer Surcharge Rates and Sewer Charges for the succeeding fiscal year. To the extent that such increases are not sufficient for such purposes, the required amounts shall be raised by a duly authorized special Regional levy as set out in The Municipal Act, 2001, on all of the Area Municipalities in the proportion that the whole rateable property in each Area Municipality bears to the whole rateable property in the Regional Municipality of Durham according to the last returned assessment rolls.
 - (2) All revenue raised by the methods described in this by-law, or authorized, shall be applied to the Regional Water Pollution Control System.
12. (1) Consumers of metered Regional Water who are serviced by the Regional Water Pollution Control System shall be billed the Sewer Surcharge Rates set out in Schedule "A", which rates shall be deemed to be a surcharge on the water rates paid by the Consumer based on either the Consumer's consumption of Regional Water or the Consumer's estimated consumption of Regional Water as provided for in the Water System By-law No. 89-2003.
 - (2) Consumers of unmetered Regional Water who are serviced by the Regional Water Pollution Control System shall pay the Sewer Surcharge Rates set out in Schedule "B", which rates shall be deemed to be a surcharge on the water rates paid by the Consumer.
 - (3) Consumers who discharge flow to the Regional Water Pollution Control System for which water rates have not been levied shall pay the Sewer Surcharge Rates set out in Schedule "A" or "B" based on flow volumes determined by a method approved by the Commissioner of Finance.

- (4) Persons desiring to connect buildings that they own or occupy to the Regional Water Pollution Control System shall, in accordance with Part IV of this by-law, pay the connection related charges set out in Schedule "C" and, in accordance with Part VI of this by-law, pay frontage charges as set out in Schedule "D".
 - (5) Persons desiring to connect buildings that they own or occupy to the Regional Storm Sewer System shall, in accordance with Part V of this by-law, pay the connection related charges set out in Schedule "C".
 - (6) Persons desiring the extension of the Regional Water Pollution Control System shall pay charges in accordance with Part VII.
 - (7) Persons requiring the miscellaneous services set out in various parts of this by-law shall pay the charges set out in Schedule "E" for such services.
13. The Sewer Surcharge Rates and Sewer Charges shall be subject to periodic review by the Finance and Administration Committee, the Works Committee and Regional Council.
14. (1) Non-residential consumers who receive metered Regional Water may appeal for relief from the Sewer Surcharge Rates where they are of the opinion that more than twenty percent of the Regional Water used does not enter the Regional Water Pollution control System. Water used for summer irrigation will not qualify for relief from sewer surcharge rates.
(By-law 73-2008)
- (2) Appeals under Subsection 14(1) are subject to a non-refundable application fee, in accordance with the charges set out in Schedule "E", paragraph 14, to be paid in full prior to the appeal being considered.
(By-law 78-2006)
- (3) Appeals under subsection 14(1) shall be filed in writing with the Commissioner of Finance and shall be supported by such information as the Commissioner of Finance may request.
(By-law 78-2006)
- (4) Appeals under subsection 14(1) shall be considered in the first instance by the Finance and Administration Committee and appellants shall be advised of the recommendation of that Committee and shall have an opportunity to appear before that Committee to request that its recommendation be reconsidered.
(By-law 78-2006)
- (5) The decision of Regional Council respecting any appeals submitted under subsection 14(1) shall be final.
(By-law 78-2006)
- (6) If it is determined that more than twenty percent of the Regional Water used by an appellant does not enter the Regional Water Pollution Control

System, Regional Council may order that an appellant's Sewer Surcharge Rates be calculated in accordance with subsection 14(10) and on the basis of,

- (a) a separate private water meter monitoring a part of the Consumer's water system
- (b) an estimated portion of the Consumer's Regional Water consumption; or
- (c) any other factor or factors deemed relevant by Regional Council.

(By-law 78-2006)

- (7) The supply, installation, testing, repair and replacement of a separate private water meter for sewer appeal purposes shall be the responsibility of the appellant.

(By-law 78-2006)

- (8) Residential Consumers who receive metered Regional Water may appeal for relief from the Sewer Surcharge Rates related to metered water not entering the Regional Water Pollution Control System, due to plumbing problems. There shall be no other basis for residential sewer appeals.

(By-law 78-2006)

- (9) The Commissioner of Finance shall be allowed to grant residential sanitary Sewer Surcharge Rates rebates of up to 50% of the estimated volume of metered water not entering the Regional Water Pollution Control System due to plumbing problems and the amount of such rebates shall be subsequently reported to Regional Council.

(By-law 78-2006)

- (10) Retroactive flow differential rebates shall only be considered for plumbing losses that do not discharge to the Regional Water Pollution Control System.

(By-law 78-2006)

- (11) For the purpose of establishing the volume to be used in calculating sanitary sewer billings for Consumers who successfully appeal their sanitary sewer bills, an infiltration allowance shall be added back to the amount that they discharge directly to the Regional Water Pollution Control System. The amount of the infiltration allowance shall be 25% of the amount discharged to the Regional Water Pollution Control System. The sanitary sewer bill shall be calculated on the basis of their total or actual direct discharge volume to the Regional Water Pollution Control System plus the infiltration allowance volume.

(By-law 78-2006)

Part IV: Connections to Regional Water Pollution Control System

15. (1) For purposes of this Part, "Building Sewer", "Sewer", "Sewer Service" and "Sewer Service Connection" shall refer only to the Regional Water Pollution Control System.
- (2) An Owner (referred to in this Part as an "Applicant") wishing to have a building connected to the Regional Water Pollution Control System shall apply to the Region.
- (3) No connection shall be made to the Regional Water Pollution Control System until,
 - (a) an Application for Sewer/Water Service in the form provided by the Commissioner of Works (referred to in this Part as an "Application") has been approved by the Region; and
 - (b) a plumbing permit has been approved by the appropriate Area Municipality.
- (4) All applicable connection charges must be paid and the Region's approval received at least three weeks prior to the date by which connection to the Regional Water Pollution Control System is requested for any Sewer Service Connection to be installed by the Region.
- (5) An Application must be completed prior to the connection of the Building Sewer to the preinstalled Sewer Service Connection for each separate Sewer Service in housing developments built on lands subject to registered plans of subdivision where the Sewer Service Connection has been installed by the subdivider.
- (6) The Commissioner of Works may refuse approval of an Application where, in the Commissioner's opinion,
 - (a) the Regional Water Pollution Control System may be adversely affected;
 - (b) there is insufficient sewage collection and treatment capacity available;
 - (c) a Sewer does not abut the applicant's land; or
 - (d) the service would contravene existing by-laws or other regulations.
- (7) An Application shall be approved and issued prior to an application being made to an Area Municipality for a building permit or plumbing permit where such permits are necessary.
- (8) Where a Sewer Service Connection is to be installed for any use other than single family, semi-detached, street townhouse or street link houses, detailed plans of the proposed Sewer Service acceptable to the Commissioner of Works, shall be submitted with each Application.

- (9) Every Application shall be accompanied by a payment equal to the sanitary Sewer Service Connection charge set out in Schedule "C", paragraph 1, or a deposit based on the estimated charge as set out in Schedule "C", paragraph 2, and the applicable frontage charge payment calculated in accordance with Part VI and Schedule "D". The deposit shall be applied against the actual cost of the Sewer Service Connection installation, however, if the deposit is insufficient, the Applicant shall pay the actual cost of the Sewer Service Connection installation to the Region. If the deposit exceeds the actual cost, the excess shall be reimbursed to the Applicant.
- (10) (a) Where a Sewer Service Connection is required and is not installed as part of a plan of subdivision, the Application shall be construed or interpreted to be an application for the Region to construct the Sewer Service Connection.
- (b) The installation of the Sewer Service Connection shall not be scheduled or commenced in any way until the applicant has met all requirements of this by-law.
- (11) If any Sewer Service installation does not comply with the plans submitted pursuant to subsection 15(8), the Region will not accept sewage from the premises served, or may shut off the supply of Regional Water, until the installation is made to comply with the approved plans.
16. (1) An Application in which the estimated amount of effluent discharge is in excess of 30 million gallons annually, or is in excess of 10% of the annual capacity of the water pollution control facilities from which the sewer service is to be obtained, shall be subject to further review by the Region's Wet Industry Screening Committee.
- (2) For those Applications which are subject to the review of the Region's Wet Industry Screening Committee and for which there is insufficient capacity within the water pollution control facilities servicing the Applicant's property to meet the request of the Applicant, the Region may,
- (a) deny the Application; or
- (b) grant the Application if,
- (i) capacity can otherwise be made available;
- (ii) the Applicant enters into a consumption and discharge agreement with the Region;
- (iii) approval is given by the Works Committee and Finance & Administration Committee; and
- (iv) the Applicant agrees to pay the cost of additional facilities necessary to meet the requirements set out in the Application.

- (3) For those Applications which are subject to the review of the Region's Wet Industry Screening Committee and for which there is sufficient capacity within the water pollution control facilities servicing the Applicant's property to meet the request of the Applicant, a consumption and discharge agreement between the Region and the Applicant shall be required prior to the provision of the requested sewer service.
 - (4) The consumption and discharge agreement described in subsections 16(2) and 16(3) shall contain the terms and conditions that are to be met by the Applicant in order to receive the requested sewer service, including but not limited to, payment of all applicable Sewer Service Connection charges and capital surcharges.
17. (1) All work involved in the installation and maintenance of Sewer Service Connections shall be performed only by duly authorized employees or agents of the Region or by the Applicant in accordance with the terms of a servicing agreement.
- (2) Every Sewer Service shall be laid in a straight line and at a right angle to a Sewer, as nearly as practicable.
 - (3) Where the Applicant indicates in the Application a desired location for the Sewer Service Connection, it shall be located as indicated provided the proposed location is approved by the Commissioner of Works.
 - (4) Where the Applicant does not indicate in the Application a desired location for the Sewer Service Connection, it will be located as determined by the Commissioner of Works. If the Applicant subsequently requires a relocation of the Sewer Service Connection, such relocation shall be at the expense of the Applicant, which is in addition to the original Sewer Service Connection charge.
 - (5) No Sewer Service to one Owner's building shall be installed in, over or across the property of another Person or located on an easement on another Person's property, except by the written consent, in the form of an easement agreement, of the Persons concerned and the approval of the Commissioner of Works.
 - (6) Only one Sewer Service shall be installed on each lot, block or parcel of land unless otherwise approved by the Commissioner of Works.
 - (7) A Sewer Service shall be installed to each Unit of semi-detached houses, street townhouses and street link houses, unless the Commissioner of Works has approved an alternate form of connection.
 - (8) Where more than one lot, block or parcel of land under separate ownership is served by a single Sewer Service, the Commissioner of Works may order the affected Consumers to disconnect from the single Sewer Service and to conform to Subsection 17(6) and all costs, including

those for installing new Sewer Service Connections, shall be borne by the Consumers.

The Commissioners of Finance and Works may offer a residential connection incentive to property owners with existing common shared services in an amount to be determined at their sole discretion based on the complexity and costs associated with each situation, and re-connection charges may be waived.

(By-law 25-2022)

17. (9) Where the Region intends to remove a substandard Sewer Service Connection, the Consumer shall have a period of six (6) months from the date of written notice from the Commissioner of Works to replace and connect the Consumer's building to the new Sewer Service connection.

(By-law 25-2022)

18. (1) A Consumer shall be responsible for the installation of a Building Sewer.

- (2) There shall be no discharge of water or any other fluid or material into Sewer Services during the construction of buildings.

19. (1) Sewer Services shall be installed in the size, material and to other specifications approved by the Commissioner of Works.

- (2) Owners or occupants of land whose premises are served by the Regional Water Pollution Control System are responsible for providing a readily accessible 100 millimetre clean out within 1 metre of the inner face of the outside wall where the Building Sewer leaves the building.

(By-law 51-2022)

- (3) All Sewer Service trenches shall have proper bedding and be properly backfilled to the satisfaction of the Commissioner of Works and adequately protected against settlement.

20. (1) Where an Application necessitates the installation of a monitoring manhole at the property line on private property pursuant to the provisions of the Regions' Sewer Use By-law 55-2013, as amended, the installation of the manhole shall be the responsibility of the Applicant and the costs of such installation shall be borne by the Applicant.

(By-law 25-2022)

- (2) The Commissioner of Works may connect a Sewer Service Connection to an existing monitoring manhole on private property.

- (3) Where a monitoring manhole is required but not yet constructed, the Commissioner of Works may install the Sewer Service Connection and leave it plugged until a monitoring manhole is constructed by the Owner.

- (4) Where a monitoring manhole is constructed after the installation of a Sewer Service Connection, the Person constructing the monitoring manhole shall connect the Sewer Service Connection to the monitoring manhole, advise the Commissioner of Works that such connection has taken place and request that the connection be inspected by the Commissioner of Works.
21. (1) The Commissioner of Works is responsible for the installation, maintenance, flushing, cleaning, rodding, unblocking and repairing of Sewer Service Connections and all such work shall be done only by employees or agents of the Region.
- (2) The Region will not clean, repair or renew Sewer Services which are longer than 30 metres.
- (3) The Region shall clean Sewer Services, including flushing, rodding or unblocking, throughout the Regional Municipality of Durham, only where readily accessible 100 millimetre diameter cleanouts are available, for single-family houses, semi-detached houses, street townhouses and street link houses with separate direct connections to the street sewer, and up to the nearest outside manhole for condominiums in accordance with the charges set out in Schedule "E", paragraph 2. If the Consumer or his or her agent does the cleaning, without the Region's authorization, the Consumers do so at the Consumer's cost and there shall be no reimbursement of such costs by the Region.
- (4) All Owners of single-family houses, semi-detached houses, street townhouses and street link houses which have less than a 100-millimetre diameter cleanout or a "T" cleanout on their Sewer Services shall be provided with one (1) cleaning. Such Owners shall be advised that no further cleaning will be provided by the Region until a readily accessible 100-millimetre diameter cleanout has been installed at their own expense.
- (5) All repairs to, or renewals of, Building Sewers for single-family houses, semi-detached houses, street townhouses and street link houses with separate direct connections to the Sewer, shall be undertaken by the Region (excluding surface restoration, landscaping and paving) in accordance with the charges set out in Schedule "E", paragraph 3. The Commissioner of Works may set guidelines for such works.
- (6) Where any Sewer Service Connection or Building Sewer is found to have been blocked or damaged through the action of the Consumer occupying the property served by the pipe, or through the actions of any other Person, the cost of labour and materials used to repair such blockage or damage shall be charged to the Owner.
- (7) No repairs to, or renewals of, Building Sewers shall be undertaken until the Owner signs the release form as provided by the Commissioner of Works.

- (8) Connection to the Regional Water Pollution Control System through a rear yard shall only be allowed with the approval of the Commissioner of Works and by agreement with the Region covering, among other matters, maintenance, flushing, cleaning, rodding, unblocking, repairing, renewing and charges.

(By-law 51-2022)

22. No Person shall make any temporary connection to the Regional Water Pollution Control System except by agreement with the Region.

23. (1) Where a building has been or will be demolished or removed and an Owner wishes to reuse a Sewer Service Connection which previously served the building, the Owner shall apply to reuse the Sewer Service Connection. Such Application shall be accompanied by an inspection fee in an amount set out in Schedule "C", paragraph 4.
- (2) Before approval and issuance of the Application, the Owner shall expose the disused Sewer Service Connection and prepare it for inspection by the Commissioner of Works who may, upon inspecting such Sewer Service Connection, refuse to allow its reuse if, in the opinion of the Commissioner of Works, it is not of suitable material, of inadequate size, or defective. The opinion of the Commissioner of Works on this matter shall be final.
- (3) Where the Commissioner of Works deems that the Sewer Service Connection referred to in subsection 23(1) cannot be used, the Region shall replace such Sewer Service Connection and shall charge for such work in accordance with Schedule "C", paragraph 4. If a deposit is required, any differential between the cost and the deposit shall either be refunded to or payable by the Owner, as appropriate.

24. When a building is demolished or removed and a Sewer Service Connection is no longer required, the existing Building Sewer shall be plugged by the Owner, at the Owner's cost. The Owner shall arrange with the Commissioner of Works for an inspection before the Building Sewer is buried.

(By-law 51-2022)

25. When the Commissioner of Works decides that a Sewer Service Connection is no longer required and can be abandoned, the Sewer Service Connection shall be disconnected at the Sewer by the Region, and the cost of the disconnection, as set out in Schedule "C", paragraph 5, shall be borne by the Owner of the lot, block or parcel of land which the Sewer Service Connection served or was intended to serve, or collected as otherwise directed by the Commissioner of Works.

Part V: Connections to Regional Storm Sewer System

26. (1) For purposes of this Part, "Building Sewer", "Sewer Service" and "Sewer Service Connections" shall refer only to the Regional Storm Sewer System.

- (2) An Owner (referred to in this Part as an "Applicant") wishing a connection to the Regional Storm Sewer System shall apply to the Region.
 - (3) No connection shall be made to the Regional Storm Sewer System until an Application for Sewer/Water Service in the form provided by the Commissioner of Works (referred to in this Part as an "Application") has been approved by the Region.
 - (4) All applicable connection charges must be paid and the Region's approval received at least three weeks prior to the date by which connection to the Regional Storm Sewer System is requested for any Sewer Service Connection to be installed by the Region.
 - (5) All Applications must be accompanied by detailed plans of the proposed Sewer Service acceptable to the Commissioner of Works.
 - (6) The Commissioner of Works may refuse to establish a connection to the Regional Storm Sewer System where in the Commissioner's opinion the proposed connection would harm or overload the system or where the connection would contravene existing by-laws or regulations.
 - (7) Every Application shall be accompanied by a deposit based on the estimated charge set out in Schedule "C", paragraph 3. The deposit shall be applied against the actual cost of the storm Sewer Service Connection installation, however, if the deposit is insufficient, the Applicant shall pay the actual cost of the storm Sewer Service Connection installation to the Region. If the deposit exceeds the actual cost, the excess shall be reimbursed to the Applicant.
 - (8) All work involved in the installation of a storm Sewer Service Connection shall be performed by duly authorized employees or agents of the Region or by the Applicant in accordance with the terms of a servicing agreement.
27. No person shall make any temporary connection to the Regional Storm Sewer System, except by agreement with the Region.
28. An Owner that wishes to reuse a Sewer Service connection to the Regional Storm Sewer System, from a building which has been or will be demolished, shall follow the procedures set out in Section 23.

Part VI: Frontage Charges (Regional Water Pollution Control System Only)

- 29. (1) Frontage charges shall be applied to all lots where no previous direct contribution to the capital cost of the Sewer has been made in relation to the lot.
- (2) No frontage charges shall be payable in respect of Sewers that have been fully installed at private expense.

- (3) Frontage charges for Sanitary Sewer sizes not specified in Schedule “D” or for projects initiated by petition shall be charged actual cost.
(By-law 60-2018)
30. (1) Frontage charges shall be calculated by multiplying the frontage of the lot either by the standard frontage charge rates set out in Schedule “D” or, where the Owner has elected to pay frontage charges by instalments, by the annual frontage charge rates set out in Schedule “D”, pursuant to subsection 33(1). Any frontage charges for non-standard sized mains shall be based on actual cost.
(By-law 73-2008)
- (2) Subject to subsections 30(3) to (6), the frontage of a lot shall be the frontage as recorded in the Provincial Assessment Roll.
(By-law 73-2008)
- (3) The Region may reduce the frontage of a lot for the purpose of calculating frontage charges for,
(By-law 73-2008)
- (a) corner lots at the junction or intersection of streets or highways;
(By-law 73-2008)
- (b) lots that are for any reason wholly or in part unfit for building purposes;
(By-law 73-2008)
- (c) lots, other than corner lots, that have two limits that abut on two or more streets but which cannot make use or full use of extensions to the Regional Water Supply System installed in one or more of the said streets; and
(By-law 73-2008)
- (d) lots having frontage in excess of 38 metres that are used for agricultural purposes or residences in connection with such agricultural purposes.
(By-law 73-2008)
- (4) The Region may reduce or increase the frontage of a lot for the purpose of calculating frontage charges for lots that are triangular or irregularly shaped.
(By-law 73-2008)
- (5) All reductions or increases of frontage charges pursuant to subsections 30(3) and (4) shall be made on a fair and equitable basis having regard, among other matters, to the situation, value and superficial area of the lot as compared with other lots and the Regional Water Pollution Control System services provided to the lot. Any reductions or increases of frontage charges shall be approved by the Commissioners of Finance and Works.
(By-law 73-2008)

- (6) Where the Region has reduced the frontage of a lot for the purpose of calculating frontage charges pursuant to subsections 30(3) and (4), it may subsequently increase the frontage charges where the use of the land changes or where the lot is divided into two or more parcels.

(By-law 73-2008)

31. Frontage charges are subject to reduction in specified areas within the Regional Municipality of Durham where grant funding, or financial assistance has been provided by the Province of Ontario, its ministries or agencies.
32. If the Regional Water Pollution Control System does not extend to the whole frontage of a lot to be serviced, frontage charges shall nonetheless be based on the total frontage of the lot.
33. (1) Frontage charges shall be payable either as a lump sum payment or, at the option of the Owner of the lot, by installments as set out in Schedule "D".
- (2) Any Owner electing to pay an annual frontage charge must provide the Region with a copy of the Transfer/Deed of Land by which the Owner took title to the lot and enter into an agreement with the Region that sets out the terms of payment, which agreement must be executed and registered against title to the lot prior to the Region granting the approval for the connection of the lot to the Regional Water Pollution Control System.
34. Where an Owner has elected to pay an annual frontage charge and at a later date requests the commutation of the outstanding frontage charges, the frontage charges shall be commuted and the commutation amount to be paid by the Owner to the Region shall be determined as follows:
- (a) Where the frontage charges relate to a project that was financed from the Region's current operating budget and the annual payments are based on the standard frontage charge rate in effect when the application was made to connect to the Regional Water Pollution Control System, the commuted amount shall be the total of the current outstanding principal balance and any outstanding interest charges to the date the Region received the request to commute the charges. The interest rate to be used in this calculation shall be the original interest rate used in the determination of the annual frontage charge.
- (b) Where the frontage charges relate to a project that was financed by means of a debenture and the frontage charges were established based on the repayment of the debenture, the commuted amount shall be the amount determined by the Commissioner of Finance that is required to be invested over the remaining term of the debenture to generate a cash flow sufficient to repay the Owner's share of the outstanding debenture. The interest rate used in this calculation shall be based on a forecast by the Commissioner of Finance of the

interest rate the Region can expect to receive in its general bank account over the remaining term of the debenture.

35. Where frontage charges remain unpaid for a period of thirty (30) days, they may be added to the municipal tax bill for the lot and collected in the same way, as nearly as may be, as municipal taxes are collected.

Part VII: Extension of the Regional Water Pollution Control System

36. Extension of the Regional Water Pollution Control System may be undertaken upon such terms and conditions as Regional Council may from time to time impose.
37. All extensions of the Regional Water Pollution Control System shall be made upon the recommendation of the Works Committee and pursuant to by-laws of Regional Council.
38. (1) Owners may file with the Commissioner of Works a written request for an extension of the Regional Water Pollution Control System and shall supply the Commissioner of Works with such information with regard to the proposed extension as the Commissioner of Works may request.
- (2) The Commissioner of Works shall forward all requests for extensions of the Regional Water Pollution Control System to the Works Committee.
39. (1) Where an extension of the Regional Water Pollution Control System is required because of a residential land severance, the applicant's cost share shall be calculated in accordance with policies established by Regional Council for the servicing of new residential development.
- (2) Non-residential land severance applicants shall pay 100% of the cost of an extension.
40. Where the Regional Water Pollution Control System has been extended, Owners of land abutting such extension shall pay frontage charges in accordance with Part VI and Schedule "D".
41. If, at the same time that a request for the extension of the Regional Water Pollution Control System is received, sufficient funds do not exist to finance any Regional share of the cost of such extension, the applicant's request shall either be deferred until the following year or proceeded with on the basis of the applicant prepaying the total cost of the extension.

Part VIII: Miscellaneous Services and Requirements

42. The Commissioner of Finance or Regional Solicitor shall, upon receiving a written request accompanied by payment of the fee set out in Schedule "E", paragraph 4 or 5, respectively, in respect to each separate parcel of land or building, furnish any Person with a written certificate showing the arrears of Sewer Surcharge Rates and Sewer Charges due or outstanding sewer frontage or connection

charges, on or in respect of, any parcel of land or buildings, up to the date to which such rates or charges were last computed.

43. (1) Payments submitted by Consumers whereby the Consumer has chosen the wrong account to pay, which subsequently results in the Region transferring the payment to the correct account, may be assessed a fee as set out in Schedule "F", Paragraph 8.

(By-law 63-2013)

- (2) Payments submitted by Consumers and subsequently dishonoured by the financial institution on which they are drawn shall be processed by the Commissioner of Finance for the charge set out in Schedule "E", paragraph 7.

(By-law 52-2012 and 63-2013)

44. Repealed

(By-law 63-2013)

Part IX: Billing and Collecting Sewer Surcharge Rates and Charges

45. (1) The Consumer shall notify the Commissioner of Finance in writing of any change of occupancy and shall pay the applicable charges as set out in Schedule "E", paragraph 7, for change of occupancy.
- (2) The Commissioner of Finance may require that a new Consumer complete and sign a customer information form. If a Consumer fails to sign such form within 14 days of a written request from the Region, the supply of Regional Water to such Consumer may be shut off or restricted.
46. (1) All Sewer Surcharge Rates and Sewer Charges shall be payable for sewage discharged and services provided and shall be due and payable when rendered.
- (2) Regular billings for Sewer Surcharge Rates and Sewer Charges may be rendered at any periodic interval deemed advisable by the Commissioner of Finance.
- (3) The Commissioner of Finance may with reasonable notice advance or delay any regular billing of Sewer Surcharge Rates or Sewer Charges.
- (4) The Commissioner of Finance may bill Owners for annual frontage charges imposed pursuant to Part VI and Schedule "D" at the same time, in the same manner and with the same remedies for collection as Sewer Surcharge Rates.
- (5) To protect the Region against potential losses from unpaid sewer billings, the Commissioner of Finance may demand in writing a security deposit by way of cash, certified cheque, letter of credit or guarantee from,

- (a) an existing Consumer who has been issued a disconnection notice or provided the Region with a dishonoured cheque, within the last two year period; or
 - (b) a new Consumer who does not own the property at which the water service is located except where (i) the Consumer provides written evidence from two utilities that no disconnection notices have been issued and no dishonoured cheques have been received, within the last two year period; or, (ii) a credit check verifies that the Consumer has an excellent payment history.
- (6) The amount of the security deposit shall be equal to a Consumer's estimated sewer bill for a period of 120 days.
- (7) Interest on cash security deposits shall,
- (a) accrue at the rate of interest offered by the Region's bank from time to time for savings accounts;
 - (b) be calculated monthly or to the date that the security deposit is refunded, whichever is the lesser, based on simple interest;
 - (c) be applied firstly, together with the security deposit, to reduce any outstanding sewer bill; and
 - (d) subject to clause 46(7) (c), only be paid to the Consumer at the time when the security deposit is refunded.
- (8) The Consumer may be allowed 14 days from the date of the written demand for a security deposit within which to make the security deposit and if not so made within 14 days, then the water shall be shut off or restricted to the premises of the Consumer until such time as the security deposit is made.

47. (1) *Repealed*

(By-law 52-2005)

- (2) Where full payment for any regular billing for Sewer Surcharge Rates is not received by the Region with sixteen (16) days after the date of mailing of the bill, the Consumer shall be assessed a late payment charge as set out in Schedule "E", paragraph 9.

(By-law 52-2005)

- (3) Where any regular billing for Sewer Surcharge Rates and Sewer Charges remain unpaid for twenty five (25) days after the date of mailing, the Commissioner of Finance may send the Consumer a notice of non-payment.

- (4) Where any regular billing for Sewer Surcharge Rates and Sewer Charges remains unpaid for thirty-seven (37) days after the date of mailing, the Commissioner of Finance shall send the Consumer a second notice of non-payment.

(By-law 47-2021)

- (5) Where any regular billing for Sewer Surcharge Rates and Sewer Charges remains unpaid for forty-four (44) days after the date of mailing, the Commissioner of Finance may authorize further collection action in the form of a notice delivered to the Consumer advising the Consumer of that imminent collection action, which may include the sewer arrears being transferred to the municipal tax roll and/or water service shut off.
(By-law 47-2021)
- (6) If it becomes necessary for the Region to initiate collection action indicated in subsection 47 (5), collection fees as set out in Schedule "E" will be charged to the Consumer.
(By-law 47-2021)
- (7) Where any regular billing for Sewer Surcharge Rates and Sewer Charges remains unpaid for 46 (forty-six) days after the date of mailing, the Commissioner of Finance may authorize further collection action in the form of a site visit to the property or have the Commissioner of Works shut off the water.
- (8) If it becomes necessary for the Region to initiate the collection action or water shut off action indicated in subsection 47(7), a collection fee as set out in Schedule "E", paragraph 1 will be charged to the Consumer whether the water service is shut off or not.
- (9) Where the water service has been shut off pursuant to subsection 47(7), the Consumer may be charged the fee as set out in Schedule "E", paragraph 1 for turning on the water service.
- (10) Where the Water Service has been shut off by the Region pursuant to subsection 47(7), or for any other reason, and where the water curb stop shut off valve has been opened without lawful authority, the water service may be disconnected or rendered inoperable by whatever means deemed appropriate by the Commissioner of Works and the Consumer will be charged a fee set out in Schedule "C", paragraph 5 for disconnecting, rendering inoperable, reconnecting, or restoring the water service.
48. (1) Where full payment for any final billing for Sewer Surcharge Rates is not received by the Region within sixteen (16) days after the date of mailing of the bill, the Consumer shall be assessed a late payment charge as set out in Schedule "E", paragraph 9.
(By-law 52-2005)
- (2) Where any final billing for Sewer Surcharge Rates and Sewer Charges remains unpaid for twenty-five (25) days after the date of mailing, the Commissioner of Finance may send the Consumer a notice of non-payment.
- (3) Where any final billing for Sewer Surcharge Rates and Sewer Charges remains unpaid for thirty-seven (37) days after the date of mailing, the

Commissioner of Finance may send the Consumer a final notice of non-payment and such notice shall advise the Consumer that if additional collection action is required the outstanding balance may be placed on the tax roll and/or transferred to a third party collection agency. Where any final billing for Sewer Surcharge Rates and Sewer Charges remains unpaid and is transferred to a third party collection agency, a fee, equivalent to the collection agency commission fee, may be assessed, as noted in Schedule "E", paragraph 15.

(By-law 73-2008)

49. (1) The amount payable to the Region by the Owner or occupant of any lands for Regional Water Pollution Control System services, supplied to the Owner or occupant for use thereon, including but not limited to Sewer Surcharge Rates and Sewer Charges or any other amount required to be paid in accordance with this by-law, is a lien and charge upon the estate or interest in such land of the Person from whom the amount is due and may be collected by distress upon the goods and chattels of the Person and by the sale of the Person's estate and interest in the lands and in the case of an amount payable by the Owner, the amount is a lien and charge upon the lands in the same manner and to the same extent as municipal taxes on land.
- (2) The Clerk of an Area Municipality shall, upon notice of the amount due for unpaid charges referred to in subsection 49(1), of the Person by whom it is due and of the lands upon which a lien is claimed, enter the amount due, including the Lien Administration Fee set out in Schedule "E", paragraph 9, upon the collector's roll and the collector shall proceed to collect the amount from the goods and chattels and the estate or interest in the lands of the Person liable in the same way, as nearly as may be, as municipal taxes are collected.
- (3) The Region, before taking proceedings under subsection 49(2), may itself distain upon the goods and chattels of the Person liable to pay the amount due for Sewer Surcharge Rates or Sewer Charges.
- (4) If the owner of the goods and chattels or of the land disputes the amount payable for Sewer Surcharge Rates and Sewer Charges, the question of the amount due may be determined by a judge of the Ontario Court (General Division) upon a summary application at the instance of either party and the collector's roll or distress warrant shall, if necessary, be amended in accordance with the findings of the judge.
50. (1) All sewer bills shall be distributed to Consumers by ordinary, prepaid mail or by any other means deemed necessary or appropriate by the Commissioner of Finance.
- (2) Sewer Rates and Sewer Charges shall be charged and billed to,

- (a) in the case of a Residential Building, the Owner of the Residential Building; and
 - (b) in the case of all other buildings and properties, the Consumer requesting the Sewer Services.
- (3) Notwithstanding subsection 50(2)(a), Sewer Rates and Sewer Charges may continue to be charged and billed to the Consumer in whose name the account was established prior to the enactment of this by-law if and so long as such Consumer remains in possession of the Residential Building.
 - (4) All Sewer Surcharge Rates and Sewer Charges for services rendered to buildings having multiple Units shall be charged and billed to the Owner of the property.
 - (5) All Sewer Surcharge Rates and Sewer Charges for services rendered to buildings registered under the Condominium Act, R.S.O. 1990, c.C.26, as amended, shall be billed to the condominium corporation.
 - (6) Payment may be made, with no additional service charge, by personal cheque through the mail, by personal cheque in person at Regional Headquarters, by cash or cheque in person at the Water Billing office, or with a possible charge at any chartered bank within the Region or at any location as directed by the Commissioner of Finance.
51. The Commissioner of Finance may write off a portion of the customer's water and sanitary sewer bills related to billing complaints, which in the Commissioner's opinion are legitimate. The circumstances and amounts written off shall be subsequently reported to the Finance and Administration Committee. In the case of a residential sewer billing adjustment, the amount of the write off is limited to \$2,500 and, in the case of a small business sewer billing adjustment, the amount is limited to \$3,700.00.

(By-law 52-2012)

Part X: Offences and Sanctions

52. (1) Every person who,
- (a) wilfully hinders or interrupts, or causes or procures to be hindered or interrupted the Region or any of its officers, contractors, employees or agents in the exercise of any of the powers conferred by this by-law;
 - (b) wilfully obstructs free access by Regional employees to any part of the Regional Water Pollution Control System or Regional Storm Sewer System;
 - (c) lays or causes to be laid any pipe or sewer to connect with any pipe or sewer of the Regional Water Pollution Control System or the Regional Storm Sewer System or in any way obtains use of the

Regional Water Pollution Control System or Regional Storm Sewer System without the consent of the Region;

- (d) hinders, obstructs or refuses entry to any employee or agent of the Region in the discharge of any duty under this by-law;
 - (e) wilfully causes the Regional Water Pollution Control System or the Regional Storm Sewer System to be blocked, obstructed, or damaged in any way; or
 - (f) contravenes any provision of this by-law, is guilty of an offence and upon conviction is liable to a fine as provided for in the Provincial Offences Act, R.S.O. 1990, c.P.33, as amended.
- (2) For purposes of subsection 52(1), a separate violation shall be deemed to have been committed for each and every day during which any violation continues, and conviction in respect of a violation shall not operate as a bar to further prosecution if such violation continues.

53. In addition to all other sanctions and remedies provided in this by-law, the Commissioner of Works may shut off, restrict or disconnect the supply of Regional Water to any Consumer or disconnect the Sewer Service Connection to any Consumer, where such Consumer has violated any of the provisions of this by-law or for failure to pay any Regional invoice or Sewer Surcharge Rates or Sewer Charges and may refuse to restore normal service until the violation complained of has been terminated or remedied. The Region will not be liable for any damages to property or injury to Person by reason of shut off, restriction or disconnection of water supply or disconnection of the Sewer Service Connection. The Consumer shall pay the applicable charges as set out in Schedule "E", paragraph 1 or Schedule "C", paragraph 5.

Part XI: Enforcement

54. The provisions of this by-law may be enforced by any Person approved for the purpose by a by-law of the Region and/or employees of the Region whose duties include enforcement of this by-law.

Part XII: Repeal

55. By-law #52-97 and all amending by-laws to it are hereby repealed.

Part XIII: Effective Date

56. This by-law shall become effective January 1, 2004.

Schedule "A"

Sewer Surcharge Rates Where Water Consumption is Metered

1. Consumers utilizing the Regional Water Pollution Control System who receive metered Regional Water shall pay the greater of: (1) the sum of the volumetric charge set out in clause (a) below, plus the service charge set out in clause (b) below; or, (2) the minimum bill set out in clause (c) below:

- a) Volumetric Sewer Surcharge Rates:

The volumetric Sewer Surcharge Rates are calculated based on the following surcharge on the Regional metered water rates:

First Block	164.6%
Second Block	170.2%
Third Block	155.9%

The rates per cubic foot and cubic metre below are set to be equivalent to the corresponding gallonage block rates. All volumetric Sewer Surcharge Rates billed to residential customers shall be at first block rates only.

- i) Volumes Expressed in Imperial gallons.

First Block	
- 0 to 10,000 Imperial gallons per month	\$10.704/1,000 gallons
Second Block	
- 10,001 to 1,000,000 Imperial gallons per month	\$9.418/1,000 gallons
Third Block	
- Over 1,000,000 Imperial gallons per month	\$7.917/1,000 gallons

- ii) Volumes Expressed in Cubic Feet

First Block	
- 0 to 1,600 cubic feet per month	\$6.669/100 cubic feet
Second Block	
- 1,601 to 160,000 cubic feet per month	\$5.867/100 cubic feet
Third Block	
- Over 160,000 cubic feet per month	\$4.932/100 cubic feet

- iii) Volumes Expressed in Cubic Metres

First Block	
- 0 to 45 cubic metres per month	\$2.355/cubic metre
Second Block	
- 46 to 4,500 cubic metres per month	\$2.072/cubic metre
Third Block	
- Over 4,500 cubic metres per month	\$1.742/cubic metre

Schedule "A" (Cont'd)

Sewer Surcharge Rates Where Water Consumption is Metered

iv) Note: Water Meters Serving Multiple Units

For multiple units the consumption block limits, for non-residential customers, are calculated by multiplying the above consumption block limits by the number of units. For example, the first block rate limit for an 8 unit commercial building is 80,000 gallons per month.

- b) Service Charge: \$111.00/year, or
\$27.75/quarter, or
\$9.25/month

- c) Minimum Bill: No minimum charge for standard meter customers. All other customers - \$63.00 per month.

(By-law 2025-055)

Schedule "B"

Sewer Surcharge Rates Where Water Consumption is Unmetered

1. Flat Rate: Consumers utilizing the Regional Water Pollution Control System who do not receive metered Regional Water shall be charged a 109.5 per cent surcharge on their flat rate water billing, which surcharge shall be in the following amounts:

\$753.24/year/unit or
\$188.31/quarter/unit or
\$62.77/month/unit

(By-law 2025-055)

Schedule "C"

Sewer Service Connection Related Charges

	Dec. 1 to March 31	April 1 to Nov. 30
1. Sanitary Sewer Service Connection Charges, 100 or 125 millimetres (4" or 5") diameter for single family and semi-detached residential lots including those created by severance and pre-installed stubs (pursuant to subsection 15(9)).	\$5,255.00	\$4,035.00
2. Sanitary Sewer Service Connections, not covered in paragraph 1 above, including apartment buildings (from duplexes to multi-floor buildings), townhouses and condominiums on blocks of land or recreational, institutional, commercial and industrial buildings (pursuant to subsection 15(9)).	Charges shall be based on the actual cost of labour, equipment and materials used in the work. A deposit may be required in advance of the commencement of the work based on an estimate of the cost by the Commissioner of Works. The minimum charge shall be \$4,035.00.	
3. Storm Sewer Service Connection (pursuant to subsection 26(7)).	Charges shall be based on the actual cost of labour, equipment and materials used in the work. A deposit may be required in advance of the commencement of the work based on an estimate of the cost by the Commissioner of Works. The minimum charge shall be \$4,035.00.	
4. Reuse of Sewer Service Connections where building has been or will be demolished or removed:		
(a) Inspection fee (pursuant to subsection 23(1) & Section 28)	\$131.00	
(b) Where a disused Sewer Service Connection is to be replaced by the Region (pursuant to subsection 23(3) and section 28.	Charges to the Owner for such work shall be in accordance with the provisions of paragraphs 1, 2 or 3 above.	
5. Disconnecting, rendering inoperable, reconnecting or restoring Sewer or Water Service connections (pursuant to Sections 25 and 53, and subsection 47(10)).	Charges shall be based on the actual cost of labour, equipment and materials used in the work. A deposit may be required in advance of the commencement of the work based on an estimate of the cost by the Commissioner of Works.	
	<i>(By-law 2025-055)</i>	

Schedule "D"

Frontage Charges

1. Frontage charges are to be assessed on the basis of a standard sized sanitary sewer. Customers requiring non-standard sized mains and/or for projects initiated by petition shall be charged actual cost.
2. Where an Owner has elected to pay an annual frontage charge, the annual frontage charge shall be based on:
 - a) the per metre charge for the applicable standard sized Sanitary Sewer main, and,
 - b) an annual interest rate of the prime rate of the Region's financial institution plus 1.5%, for a payment term of ten (10) or fifteen (15) years. The payment term is at the option of the Property Owner.

Standard 200-mm (8-inch) diameter Sanitary Sewer

- | | |
|-------------------------|-----------------|
| i) Cash cost (standard) | |
| -/metre | \$564.40 |
| -/foot | \$172.03 |

Standard 250-mm (10-inch) diameter Sanitary Sewer

- | | |
|-------------------------|-----------------|
| i) Cash cost (standard) | |
| -/metre | \$640.78 |
| -/foot | \$195.31 |

Standard 300-mm (12-inch) diameter Sanitary Sewer

- | | |
|-------------------------|-----------------|
| i) Cash cost (standard) | |
| -/metre | \$709.74 |
| -/foot | \$216.33 |

(By-law 2025-055)

Schedule "E"

Miscellaneous Charges

1.	Water Shut Off/Turn On	
	- For water shut off notification prior to shut off action being taken (pursuant to subsections 47(5) and 47(6))	\$26.79
	- For water shut off due to collection action for non-payment of sewer bill, or any Regional invoice, or for violation of any provision of the Sewer System By-law (water not necessarily shut off) (pursuant to subsections 47(4), 47(8) and Section 53)	\$100.70
	- Turn water on (pursuant to subsections 47(9) and section 53)	\$85.70
2.	Disposal of Septic Tank and Holding Tank Waste and the disposal of Water Pollution Control Plant Sludges:	
	(a) Hauled Domestic Waste Rate (Dilute Holding Tank Wastes) (Septic Tank Wastes)	\$21.00/cubic metre \$93.45/1000 gal.
	(b) Water Pollution Control Plant Sludges Discharged into the York/Durham System	
	-/cubic metre	\$17.00
	-/1000 gallons	\$77.00
	(c) Annual charge for registration of haulers (up to 10 vehicles) Additional stickers if more than 10 vehicles, Or replacement stickers – per sticker	\$184.00 \$11.00
	(d) ICI Sector areas(discharges up to 50,000 gallons)	\$549.00
	(e) ICI sector areas (discharges up to 50,001 to 100,000 gallons)	\$1,076.00
3.	Cleaning sanitary sewer services (pursuant to subsection 21(3)).	No Charge
4.	Repairs to or renewals of sanitary building sewers (pursuant to subsection 21(5))	No Charge
5.	Supply statements of account (pursuant to section 42)	\$36.00 (per statement)

6.	Charge for Regional Solicitor providing information (pursuant to section 42)	\$100.00
7.	Processing of dishonoured payment (pursuant to section 43)	\$48.00 (per payment)
8.	Account payment transfer fee	\$12.30 (per transfer)
9.	New Account or Change of Occupancy (pursuant to subsection 45(1))	\$45.10 (per customer)
10.	Late payment Charge (pursuant to subsections 47(2), and 48(1))	2.00%
11.	Lien Administration Fee (pursuant to subsection 49(2))	\$53.30
12.	Sewer Surcharge and Compliance Agreements	\$1,979.00
13.	Copies of By-law for Sewer System and Sewer Use	\$25.00* (per copy)
14.	Sewer T.V. Inspection Reports and Videos	\$23.00* (per Report or Video)
15.	Sewer Appeal Fee	\$1260.00
16.	Fee for transferring outstanding balances to a third party collection agency	Actual Cost
17.	Sewer Use By-law Agreement extra strength waste (\$/k.g)	\$0.55
18.	For Final Collection Notification prior to tax roll transfer action (lien) being taken	\$26.65

NOTE: * Includes all applicable taxes

(By-law 2025-055)