

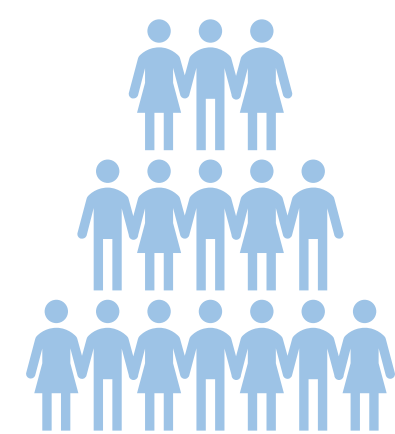
# Mobilizing Insights from Durham Region's 2024 Point-in-Time Count

## Project Background

The Point-in-Time (PiT) Count is an annual enumeration of people experiencing sheltered and unsheltered homelessness, including a survey (conducted every 3 years) to obtain additional demographic and service-related information from individuals experiencing homelessness.

While the data is rich, its value lies in how we mobilize it to inform decisions, shape services, and engage the public and stakeholders in actionable ways.

Understanding agency perspectives on the PiT process is critical to improving collaboration and ensuring the data drives meaningful change.



**1,354**

People were enumerated during the 2024 PiT Count.

**134%**

Percentage increase in the number of individuals enumerated compared to the 2021 PiT Count.



## Guiding Project Question:

How might we uncover and share the perspectives of agencies on why they participate in the PiT count and how the results influence their work, so that this knowledge may strengthen future homelessness strategies in Durham Region?

## Methodology

To better understand how PiT Count data is used, we conducted semi-structured interviews with various local homelessness agencies that helped facilitate the PiT Count.

Interviews were completed both virtually and in-person and consisted of questions ranging from how agencies felt about participating to what would make future PiT Counts more meaningful and the data more actionable.

## Findings

Five key themes emerged from the interviews:

- 1. Community partnerships** are a core strength of the homelessness system
- 2. Collaboration** is effective, but would benefit from earlier and more structured planning
- 3.** The PiT Count is viewed as a **useful snapshot**, but an incomplete picture
- 4.** Gaps exist in result sharing and **knowledge mobilization**
- 5.** A desire for clearer **purpose** and follow-through after the PiT Count

## Implications

We will develop actionable suggestions for future PiT counts to inform policy and make the data more viable for community agencies.

The insights gathered from this project will support knowledge mobilization of PiT Count data and strengthen future implementation and collaboration efforts.

**8** Agencies participated in this project and provided insights to inform future improvements and enhance knowledge mobilization strategies for PiT Count data.

**CITYSTUDIO**  
DURHAM



**TRENT** UNIVERSITY



**DURHAM**  
GREATER TORONTO AREA