



# BUILDING RESILIENCE

# CITYSTUDIO

DURHAM

## Project Summary:

Building Resilience project is an initiative by the Emergency Social Services (ESS), Durham Region. The objective of this project is to investigate best practices in disaster recovery from other jurisdictions that can then be applied to Durham Region. The project team conducted a thorough analysis of the problem by using a combination of proven methods and techniques to gather information, identify the root cause, and develop a report. The project is based on how ESS can assist displaced residents of Durham Region to recover both financially and mentally after a disaster event.

## Project Goals:

The ultimate goal of the Project is to create a sustainable and scalable solution that will have a positive impact on displaced residents of Durham Region after disasters.

## Methods:

- Analyze the current situation and problems faced by ESS and the displaced residents.
- Identify the root cause and shortcomings.
- Studying relevant academic literature review and Jurisdictional scans to understand how to offer necessary support to displaced residents.
- Draft a final report based on the documents and information gathered during the deliverables.

## Outcomes:

The outcome will highlight that the displacement of residents will have a significant impact on their mental and physical health, temporary housing options, how the people who have been displaced can cope after a disaster and move on from the event, to a brighter life. The final report will also incorporate the project's findings and recommendations, including the best practices in disaster recovery.

## Why is this important?:

The report will serve as a valuable resource for government agencies, non-profit organizations, private companies, and stakeholders in the Durham Region. The recommendations provided in the report would give ESS a wider perspective of how other Organizations and Municipalities are resilient toward displaced residents.

