

Child care and early learning updates e-newsletter

September 2, 2025

Welcome to The Regional Municipality of Durham's child care and early learning updates e-newsletter. These e-newsletters provide licensed child care operators in Durham Region with updated information related to child care.

This edition includes the following topics:

- Divisional name change and update to email addresses
- SharePoint Child Care Operator Portal alerts reminder
- Resource Library booking process
- Enhanced Staffing Funding update
- Fall GROW newsletter
- Canada-wide Early Learning and Child Care (CWELCC) Emergency Funding
- Mobile ID and Benefits Access Hubs
- Trent Durham Career Expo

Divisional name change and update to email addresses

The Region of Durham's Children's Services Division has a [new name](#): Child Care and Early Years Division (CCEYD). This decision was made to better reflect the services and supports offered. As the system manager for child care and early years programs in Durham Region, the Child Care and Early Years Division is responsible for the implementation of the Canada-wide Early Learning and Child Care (CWELCC) system, and supporting families to access affordable, accessible, responsive, and high-quality child care and early years programs and services.

The key priorities for the Child Care and Early Years Division are:

1. Support expansion and access to child care.
2. Enhance supportive and inclusive child care.
3. Increase, attract and retain quality Registered Early Childhood Educators.
4. Optimize virtual service delivery and technology.

Learn more about the Child Care and Early Years Division at durham.ca/ChildCareandEarlyYears.

While our name is changing, our commitment to excellence, collaboration, and making a positive impact in the child care and early years sector remains the same. Please see the electronic poster included as an attachment to print and post in child care centres.

Change to some email address contact information

As a result of the name change, some email addresses have been updated to align with the new name:

Previous email address	New email address
childrensservices@durham.ca (for general divisional inquiries, Fee Subsidy related documents, etc.)	CCEYD@durham.ca
CSDbillingsclerks@durham.ca (for billings-related documents)	CCEYDbillings@durham.ca

The new email addresses are now in effect. To allow for time for adjustment to the new email names, any emails that are sent to an old address will be automatically forwarded to the new one.

You will begin to see the new name on communications, documents, and materials moving forward. Please ensure your records are updated to reflect this change.

SharePoint Child Care Operator Portal alerts reminder

As a reminder, auto-generated alerts are being phased out from the Child Care Operator Portal. As a result, staff and service providers will no longer receive auto-generated alerts from SharePoint to notify if a document has been uploaded for review and/or completion.

When uploading or changing a document to the **HO Shared Documents** or **Site Shared Documents** folders, service providers must notify Regional staff that a document is pending action. This can be done by emailing the appropriate Regional staff that a document has been uploaded. The email must include details on the document that has been uploaded and what action is required. If the service provider is uncertain which Regional staff to send the document to, it can be sent to CCEYDnotifications@durham.ca, where it will then be forwarded to the appropriate Regional staff who will take action as appropriate.

Resource Library booking process

The Region of Durham's Professional Resource Library for early learning and child care professionals is funded by the Ministry of Education's Capacity Building funding. The Resource library is open every Wednesday to pick up and drop off resource kits, and for in-person visits. How to book time at the Resource Library has recently been streamlined. The new appointment form will make requests easier and more efficient. An appointment can be scheduled between 9 a.m. and 7 p.m., with a minimum of one business day's notice. Please select [Resource Library Appointment](#) to book an appointment.

Enhanced Staffing Funding update

Approvals for fall enhanced staffing funding requests for school-age programs have been communicated through the Child Care Operator Portal. Due to an exceptionally high volume of requests, available funding for 2025 has been fully allocated.

As highlighted in previous communications, including the January 2025 EL update and Enhanced Staffing Funding update dated May 12, changes in 2025 Provincial funding allocations have had impacts on funding flexibility. Approvals for fall enhanced staffing funding prioritize the highest need applications, and at a maximum number of hours equivalent to one part-time enhanced staff per centre.

The online application for enhanced staffing funding requests will remain closed until it reopens for the 2026 January to June funding period. Details about this application window will be shared in the future.

As a gentle reminder, enhanced staffing funding is intended to be a time-limited resource. Child care centres are encouraged to access the valuable [Special Needs Resourcing \(SNR\) services](#) available to them, including their assigned Resource Consultant and other SNR agencies for classroom strategies and resources.

Additionally, centres are encouraged to reach out to their assigned Quality Assurance Advisor and access the many training opportunities available through the GROW newsletter, the Early Learning Resource Library and the training specialist team. Further details on this information can be found on our website under [Resources for Child Care Professionals](#).

Additional staffing (staffing beyond what is legislatively required) to support inclusion is not a one-to-one support and is not connected to any one child. Instead, additional staffing supports programs and educators within those programs as a whole. Additional

staffing in CWELCC-eligible programs is considered an eligible expense through cost-based funding as long as it is reasonable, appropriate, and attributable.

For information on available SNR supports and agencies, in addition to available training and professional development opportunities please visit our [website](#). Thank you for your continued commitment in promoting inclusive early learning and child care spaces.

Fall GROW newsletter

The fall 2025 newsletter will be coming in early September 2025. Please keep an eye on the [Resources for Child Care Professionals](#) page on our website for the next edition.

CWELCC Emergency Funding

A limited amount of Emergency Funding is available to support licensed child care centres and home child care agencies enrolled in CWELCC to meet requirements of the Ministry of Education (licensing) and the Durham Region Health Department. This support is designed to help providers come into or maintain compliance, and help cover essential, one time, unexpected costs that go beyond regular program allocations.

To promote fairness and transparency, an application process has been established to assess eligibility for Emergency Funding. As part of the application, service providers must clearly outline how the program is at risk of non-compliance, and provide relevant documentation that supports their statement. This information is critical in demonstrating the necessity of funding to maintain a safe, compliant operation that does not fit into the centre's CWELCC allocation. All applications for Emergency Funding are to be completed online through the [Emergency Funding Application](#).

Mobile ID and Benefits Access Hubs

The Region of Durham is hosting [Mobile ID and Benefits Access Hub](#) this October and November. The hubs will help clients and residents living with low income to:

- Open a Registered Education Savings Plan (RESP) and apply for the Canada Learning Bond.
- Access Social Insurance Numbers (SINs), birth certificates, and other forms of ID.
- Get their taxes filed for free.
- Sign up for the new Canadian Dental Care Plan.

- Learn about other income-boosting benefits that they may be eligible for.

The upcoming fall hubs will run:

- Oshawa Public Library, 250 Beatrice Street East, Oshawa: October 7, 1 to 6 p.m.
- Bowmanville Public Library, 163 Church Street, Bowmanville: October 8, 1 to 6 p.m.
- Whitby Public Library, 405 Dundas Street West, Whitby: November 4, noon to 6 p.m.
- Ajax Public Library, 55 Harwood Avenue South, Ajax: November 5, 1 to 6 p.m.
(Tax filing available at this location: call 905-683-4000 x8809 or email Julia.Campbell@ajaxlibrary.ca for a tax filing appointment)

Visit Durham Region's [Mobile Benefits Hubs](#) page to learn more information on hub event details.

Trent Durham Career Expo

The [Trent Durham Career Expo](#) is coming this fall to the Trent Durham GTA campus. The event will take place on Wednesday, October 1, from 11 a.m. to 2 p.m. in the atriums of buildings A and B at 55 Thornton Road South, Oshawa.

Employers may purchase a booth to attend and connect with Trent University students and alumni seeking employment to further their careers. Details of employer booth packages are available on the Trent University [registration page](#).