



Durham Social Housing Directives

Housing Services Division | Financial Housing Services
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| Subject: | Ontario Electricity Support Program |
| Directive Number: | INF 2015-06 |
| Date: | October 26, 2015 |

Purpose

Provide information about the Ontario Energy Support Program (OESP) for tenants.

Background

The Ontario Energy Board is introducing the Ontario Electricity Support Program (OESP) in January 2016. The OESP directly reduces the electricity bills of low-income customers.

Eligible customers can save between \$30 and \$50 on their electricity bills depending on their income and household size. If the customer pays for electric heat or relies on medical devices requiring a lot of electricity, OESP offers higher levels of assistance.

Tenant Applications

Tenants and co-op members, who directly pay their own electricity costs, can apply for the program beginning in late October 2015. Eligible tenants and co-op members will see a direct reduction in their electricity bills beginning in January 2016.

Tenants and co-op members can [apply online for OESP](http://www.ontarioelectricitysupport.ca) at www.ontarioelectricitysupport.ca. This is the Ontario Energy Board's preferred method for applications.

Tenants or co-op members that require assistance with the application can contact one of the following organizations for help:

Ajax/Pickering

Housing Help Durham
Community Development Council Durham
905-686-2661

Clarington

John Howard Society
905-623-6814

Oshawa/Whitby

John Howard Society
905-579-8482

Scugog/Brock/Uxbridge

North House
905-623-6814

Housing providers should advise their rent-geared-to-income (RGI) and market tenants or co-op members, who pay their own electricity costs, about the program.

Further Information

Further information about the Ontario Electricity Support Program can be found in the attached pamphlet or at the [Ontario Energy Board's website](http://www.ontarioenergyboard.ca) at www.ontarioelectricitysupport.ca.