

# Taxi/Private Transportation Services

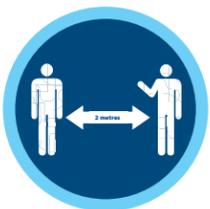
- ✓ Be aware of the most current, credible public health information/recommendations, and communicate these to your staff and the public. For further details refer to [Ontario's COVID-19 public health measures and advice](#).
- ✓ Consider establishing and maintaining a COVID-19 safety plan for businesses/organizations which outline the steps taken to protect staff and the public against COVID-19 within the facility. For more details visit the Durham Region Health Department's [Safety Plan Template](#), [COVID-19 Workplace Safety Plan Checklist](#) and the Province's [Develop Your COVID-19 Workplace Safety Plan](#).



Remind employees/drivers to stay home if they are experiencing symptoms of COVID-19 or have been in **close contact** with anyone who has been sick with the virus.



Consider implementing passive screening for all individuals entering the vehicle. For detailed guidance on screening, visit the Ministry of Health's [Ontario COVID-19 Screening](#).



Consider physical distancing whenever possible. Encourage passengers to sit in the seat furthest from the driver (e.g. in the back seat on the right side) to promote physical distancing.



Consider contactless transactions that limit or eliminate close contact and the sharing of items such as pens and electronic signature pads between drivers and passengers.



Clean and disinfect high touch surfaces frequently. Pay close attention to surfaces that are touched often by passengers. Encourage cleaning and disinfecting high touch surfaces at least once a day or when visibly dirty. Use only disinfectants that have a Drug Identification Number (DIN) approved by [Health Canada](#). Follow the manufacturer's direction for appropriate mixture and contact time.



Encourage mask use for taxi/private transportation vehicles, subject to limited exemptions.



Wash hands before and after eating, using the washroom, changing gloves or handling items (e.g. gas pumps, squeegees, etc.). Wash hands often for at least 20 seconds where possible or use hand sanitizer when hands are not visibly soiled.



Encourage all businesses and organizations to establish and implement their own COVID-19 vaccination policy.



Consider installing plexiglass shields as a physical barrier between the driver and passenger in the back seat. Ensure that these barriers do not create any new safety hazards such as visual obstructions for the driver.



Consider asking passengers to handle their own personal bags and belongings during pick-up and drop-off. If passengers require assistance, perform hand hygiene before and after handling their belongings.



Encourage rolling down the windows if weather permits and limiting the use of the recirculated air option for the car's ventilation during passenger transport.



Consider having hand sanitizer available for your passengers. If passengers have items for disposal, advise the passenger to dispose of the items after exiting the vehicle.

## Special precautions for drivers transporting passengers to/from health care facilities:

- Recommend wearing personal protective equipment, such as a medical mask and eye protection. It is recommended to replace the mask after transporting every passenger to/from a health care facility.
- After helping a passenger out of the car, remove and discard all personal protective equipment and wash your hands or use hand sanitizer before getting back into the car.
- If you are transporting a passenger that is known to or is suspected to have COVID-19, it is recommended to wear a gown, a face shield or goggles, disposable gloves along with the medical mask if you help customers in and out of the car. The passenger should also be wearing a medical mask (exemption may apply).
- Thoroughly clean and disinfect the vehicle after transporting the passenger.
- Employers must provide appropriate personal protective equipment for their drivers/employees.



HEALTH DEPARTMENT

[durham.ca/novelcoronavirus](https://durham.ca/novelcoronavirus)

Durham Health Connection Line | 905-668-2020 or 1-800-841-2729

If you require this information in an accessible format, contact 1-800-841-2729.

