

# COVID-19 Response Framework: Keeping Ontario Safe and Open



## Control - Red Zone (Stringent Measures) Q&A



## General Public Health Measures – Gatherings, Workplace Requirements and Face Coverings

### What are the gathering limits for organized public events and social gatherings?

The gathering limits for any social gathering, whether it's a public or private gathering, is limited to a maximum of 5 people indoors and 25 people outdoors. Limit close contact to your household (the people you live with). Gathering limits for religious services, wedding ceremonies and funeral services remains at 30 per cent capacity indoors and 100 people outdoors.

### Do employees need to wear face shields?

Yes, staff must wear personal protective equipment (PPE) that protects a person's eyes, nose and mouth if they are indoors, within 2 metres of someone not wearing a mask and are not separated by a plexiglass barrier.

### What is a safety plan?

A safety plan is designed to reduce risk of COVID-19 transmission within the facility. A safety plan should include:

- Screening people who enter the facility.
- Supporting self-isolation for workers with symptoms and workers who are close contacts of COVID-19 cases.
- Ensuring people maintain a physical distance of 2 metres or more.
- Having workers, clients and visitors wear masks.
- Disinfecting surfaces and objects.
- Supporting hand hygiene, particularly handwashing.
- Reminding workers about good cough and sneeze etiquette and to avoid touching their face.
- Working with the local public health unit if any workers have COVID-19 or are exposed to someone with COVID-19.



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## What are the additional requirements for the safety plan?

- A Safety plan must be in writing and be made available to any person for review based on a request.
- A copy of the safety plan must be posted in a conspicuous place where it can be viewed by staff and patrons.

## Is there an example of template of a safety plan?

Yes, a template is located here: <https://www.ontario.ca/page/develop-your-covid-19-workplace-safety-plan>

## What is active screening as it pertained to the COVID-19?

Active screening is a method to ensure people are not at risk or exhibiting symptoms or COVID-19 in determining if a person may enter the facility.

Active screening can be done by telephone, app, questionnaire, interview etc.



## Public Health Advice

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### Is travel within Ontario permitted?

Individuals and families in higher transmission areas should avoid travel to lower transmission areas (e.g. from Red to Orange) except for essential reasons.

### When should individuals leave their homes in the Red zone?

Trips outside of the home should only be for essential reasons (work, school, groceries/pharmacy, health care, assisting vulnerable individuals, or exercise and physical activity).

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## Measures for Restaurants, Bars and Food or Drink Establishments

### What time can restaurants, bars and food or drink establishments be open to the public?

Establishments can operate from 5 a.m. to 10 p.m. Liquor sales are permitted from 9 a.m. to 9 p.m. and liquor consumption is not permitted past 10 p.m.

Establishments can remain open after 10 p.m. for the following reasons:

1. To allow patrons to temporarily enter the establishment to place, pick up or pay for a takeout order.
2. Provide drive-through or delivery service.
3. Provide dine-in service for persons who are performing work for the business.
4. To provide access to washrooms.

### What is the indoor seated capacity of a food and drink establishment?

The number of patrons permitted to be seated indoors is limited to the number that can maintain a physical distance of at least 2 metres from every other table and in any event cannot exceed 10 patrons.

### How many people are permitted to be seated together at a table?

No more than 4 people may be seated together in an establishment.

### What are the requirements for patios?

Outdoor dining is permitted. Outdoor patios/enclosures (e.g. tent canopies, etc.) must have at least 2 full sides open to the outdoor area and must not be substantially blocked by any walls or impermeable physical barriers.

Capacity is based on all tables distanced 2 metres apart.

To increase or add outdoor dining areas, contact the local municipality.

### Can establishments have live entertainment?

Live entertainment such as dancing, singing and live music is not permitted.

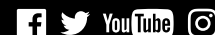
### Are food courts permitted to have indoor dining?

No, food courts are not permitted to be open for indoor dining. Food courts may be open for take-out/delivery only.



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## Measures for Sports and Recreational Fitness

### What are the capacity and physical distancing limits for gyms?

The maximum capacity limit for fitness classes are 10 members of the public indoors and 25 members of the public outdoors, all fitness classes/rooms combined. The maximum capacity limit for weight and exercise equipment areas is 10 members of the public.

Every person in an area containing weights and exercise machines, fitness classes and every person engaged in physical activity must be at least 3 metres apart.

### Is there a limit to how long I can remain at a gym or sporting complex?

The duration of stay is limited to 90 minutes, except if engaging in sport.

### What are the capacity limits for recreational programs (e.g. dance class) not in a community centre?

The capacity limit is 10 members of the public in all classes at any one time ensuring physical distancing of 2 metres. Activities that are likely to result in individuals coming within 2 metres of each other, must not be practiced. Physical contact is not permitted.

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## What are the capacity and physical distancing limits in other facilities, such as community centres, arenas, etc.?

- All sports and recreational fitness programs within these facilities is limited to a maximum of 10 members of the public per facility indoors and 25 outdoors. All people must maintain a physical distance of 3 metres when engaged in physical activity.
- All other areas of the community centre, see below chart for capacity limits.

Facility Type	Capacity Limit
Fitness Studio	10 members of the public for all areas combined (physically distanced 3 metres)
Weight and Exercise Machine Areas	10 members of the public for all areas combined (physically distanced by 3 metres)
Public Pool	25 per cent of the bather load physically distanced by 2 metres, except for aqua-fit classes maximum 10 members of the public physically distanced by 3 metres
Library	Number of people that can physically distance by 2 metres
Multi-Purpose Room	10 members of the public (physically distanced by 2 metres)
Ice Pad	10 players per ice pad (staff, coaches, trainers and parents/guardians are not included in this total)
Spectators	Spectators not permitted. One parent or guardian permitted for each child under 18-years old (physically distanced by 2 metres)
Tennis Courts	10 players per facility physically distanced by 2 metres (staff, coaches, trainers and parents/guardians are not included in this total)
Soccer Domes/Indoor Fields	10 players per facility physically distanced by 2 metres (staff, coaches, trainers and parents/guardians are not included in this total)

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## Are there any changes to individual or team sports?

Yes, team sports must not be practiced or played except for training or practices (no games/scrimmages). The capacity for sports facilities is 10 members of the public participating in classes, organized programs or organized activities; this does not include employees, coaches, officials, trainers, or accompanying parents/guardians.

Activities that are likely to result in individuals coming within 2 metres of each other, must not be practiced or played.

Sports are only permitted if they do not allow for physical contact between players or the rules have been modified to avoid physical contact between players.

## Are spectators permitted in the facility?

No, spectators are not permitted to be in the facility. Each participant under 18-years old is permitted to be accompanied by one parent or guardian.

## Do I need to provide my contact information?

Yes, anyone entering the facility must provide their name and contact information. This information will be kept for one month.

## Do I need to make an appointment to go to workout at my gym or practice a sport?

Yes, all patrons or teams are required to make appointments. No walk-ins permitted.

## Can locker rooms, change rooms and showers remain open?

Locker rooms, change rooms and showers are not permitted to open unless associated with a pool, splash pad, spray pad or wading pool.

## What is the volume of music that can be played at a facility?

The volume of music must be limited to conversation level to avoid shouting by both instructors and members of the public. To prevent shouting by instructors, a microphone must be used.

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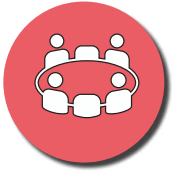
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## Measures for Meeting and Event Spaces

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### What are the capacity and physical distancing limits for meeting and event spaces?

The maximum capacity is 10 members of the public indoors or 25 members of the public outdoors per facility. Gathering limits for religious services, wedding ceremonies and funeral services remains at 30 per cent capacity indoors and 100 people outdoors.



## Measures for Retail Establishments

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### Are there requirements for a Retail Establishment?

Yes, a Section 22 Class Order has been issued to all retail establishments with details of the requirements. See the [Section 22 Class order](#) and [frequently asked questions](#) for more information.



## Measures for Personal Care

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### Are personal care service providers allowed to offer services where a face covering must be removed (e.g. facials, waxing, beard trimming, etc.)?

No, all services which require a face covering to be removed are not permitted.

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## Measures for Performing Arts and Cinemas

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### Are cinemas and performing arts venues permitted to open?

No, these facilities are closed to members of the public. Drive-in cinemas and rehearsal or performing a recorded or broadcasted events are permitted to operate, subject to restrictions in [O. Reg 263/20](#).



## Racing Venues

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### Are racing venues such as, horse and car racing, permitted to open?

No, these facilities are not permitted to be open to the public (e.g. no spectators).

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