

COVID-19 Enhanced Public Health Measures



Stay-at-Home Order and Provincewide Shutdown

Stay-at-Home Order



The [Stay-at-Home Order](#) came into effect April 8, 2021 at 12:01 a.m. Individuals should only leave their home for essential purposes, such as:

- Work
- School/childcare
- Grocery shopping or for food
- Accessing health care or medication
- Assisting/supporting vulnerable community members to meet the needs above
- Exercise alone or with people in your household (the people you live with) and within the community where you live
- Walking pets when required
- Banking or cheque cashing services

Travel outside your region should be limited to essential purposes only. Restrictions for inter-provincial travel with exemptions (e.g essential purposes only).

STAY-AT-HOME ORDER



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Durham Health Connection Line | 905-668-2020 or 1-800-841-2729



If you require this information in an accessible format, contact 1-800-841-2729.

*Pursuant to the Reopening Ontario (A Flexible Response to COVID-19) Act, 2020 and its applicable Regulations, individuals who do not comply with the above noted requirements may be liable for a fine up to a maximum of \$100,000 or in the case of a corporation, not more than \$10,000,000 for each day or part of each day on which the offence occurs or continues.

COVID-19 Enhanced Public Health Measures

General Rules



- Requirement for all businesses, places, facilities or establishments to prepare and make available a [safety plan](#).
- Requirement for mask/face coverings in indoor public spaces, subject to limited exemptions.
- Requirement for mask/face coverings at indoor workplaces, subject to limited exemptions.
- Recommend wearing a mask/face covering outdoors whenever face-to-face with someone outside of your household, especially if you are within 2 metres.
- Businesses with outdoor line ups are required to have patrons physically distanced 2m apart and patrons are required to wear a mask/face covering in line.
- Screening of patrons is required, in accordance with instructions issued by the Office of the Chief Medical Officer of Health (active screening is required for employees and essential visitors).
- Where individuals without mask/face coverings are within 2 metres of workers, workers must use personal protective equipment such as eye protection and medical/procedure masks.
- No social gatherings permitted indoors. Refrain from social gatherings outdoors.
- Work remotely, where possible.

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COVID-19 Enhanced Public Health Measures

Organized Public Events, Social Gatherings, and Religious Services, Rites and Ceremonies



- No indoor and outdoor organized public events and social gatherings are permitted.
- Religious services, wedding ceremonies, and funeral services are permitted to have a maximum of 10 people indoors or outdoors during the ceremony/service. Outdoor and indoor limits cannot be combined. Maintaining physical distancing of 2m between non-household members is required.
- Religious services, wedding ceremonies, and funeral services are permitted to have drive-in services/ceremonies. Attendees must remain in their motor vehicles at all times with limited exceptions.

Note: Social gatherings associated with religious services, wedding ceremonies or funeral services are not permitted.

Measures for Restaurants, Bars and Food or Drink Establishments



- Indoor and outdoor dine-in services are closed.
- Take out, drive through and delivery permitted including the sale of alcohol.
- Screening of patrons is required, in accordance with instructions issued by the Office of the Chief Medical Officer of Health.
- Liquor sold only between 9 a.m. and 9 p.m.
- Night clubs and strip clubs only permitted to operate for take-out/delivery.
- Mask/face coverings required, subject to exemptions.
- Eye protection for workers where patrons without face covering are within 2 metres.
- Line-ups/patrons congregating outside managed by the facility; 2 metres physical distancing and mask/face coverings are required.
- Limit volume of music (e.g. to be no louder than volume of a normal conversation).
- Safety plan available on request and posted in a conspicuous location – DRHD Safety Plan [template](#) available and for more information visit the Province's [website](#).



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COVID-19 Enhanced Public Health Measures

Measures for Sports and Recreational Fitness



General Requirements:

- Facilities for indoor and outdoor sports and recreational fitness activities are closed, with exceptions (see exceptions).
- The facility must actively screen individuals in accordance with the advice, recommendations and instructions of the Office of the Chief Medical Officer of Health before they enter the facility.
- Require full name and contact information for all individuals entering the indoor area of the facility and records maintained for at least one month.
- Safety plan available on request and posted in a conspicuous location – DRHD Safety Plan [template](#) available and for more information visit the Province's [website](#).

Exceptions

- 1) Facilities open for the sole use of athletes, coaches or officials training or competing to be part of Team Canada at the next summer or winter Olympic Games or Paralympic Games and/or specified professional leagues (e.g. NHL, CFL, MLS, NBA, etc.)
The only persons permitted to enter and use the facility are:
 - Players, athletes, coaches or officials who are using the facility for the purpose of training or conditioning
 - Staff that are necessary to operate the facility and support the training or conditioning of players.
- 2) Facilities open for specified purposes:
 - Child care within the meaning of the *Child Care and Early Years Act, 2014*
 - Mental health or addictions support services for in-person counseling by a registered health professional is permitted. 10 person limit applies.
 - Support services to persons with a disability within the meaning of the *Accessibility for Ontarians with Disabilities Act, 2005*
 - Physical therapy is permitted for those persons with a disability provided that they have written instruction from a regulated health professional and they are not able to engage in the physical therapy elsewhere (e.g. health clinics, treatment centre, or hospital)



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COVID-19 Enhanced Public Health Measures

Measures for Sports and Recreational Fitness



Community centres and multi-purpose facility:

- Community centres and multi-purpose facilities may open if they provide space for the following:
 - Child care within the meaning of the *Child Care and Early Years Act, 2014*
 - Mental health or addictions support services, so long as no more than 10 people are permitted to occupy the space
 - Provision of social services
- Require full name and contact information for all individuals entering the indoor area of the facility and records maintained for at least one month.
- Safety plan available on request and posted in a conspicuous location – DRHD Safety Plan [template](#) available and for more information visit the Province's [website](#).

Outdoor Recreational Amenities

- Outdoor recreational amenities must be closed. Access to outdoor recreational amenities are permitted only for the following:
 - access for maintenance, safety, and law enforcement
 - for the purposes of permitting persons to walk through the park or recreational area
- Outdoor recreational amenities such as the following are not permitted to be used:
 - Outdoor sports facilities and multi-use fields
 - All portions of park or recreational areas containing outdoor fitness equipment
 - All outdoor picnic sites and picnic tables in recreational areas
- The following outdoor amenities are permitted to open and users must maintain 2m physical distancing with members outside of their own household:
 - Playgrounds and play structures for kids
 - Outdoor public parks and public recreational areas for walk through only
 - Off-leash dog areas
 - Benches in parks and recreational areas



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Measures for Meeting and Event Spaces



- Meeting and event spaces are closed with limited exceptions
Exceptions:
 - Child care within the meaning of the *Child Care and Early Years Act, 2014*
 - Provision of social services
 - Court services
 - Government services
 - Mental health and addiction support services (no more than 10 people are permitted to occupy the rented space)
 - Conducting in-person examinations for the registration, licensing or accreditation (limited exceptions)
 - Collective bargaining (no more than 10 people are permitted to occupy the rented space)
- A gathering for the purposes of a wedding, a funeral or a religious service, rite or ceremony are not permitted to be held at these establishments
- Mask/face coverings required, subject to exemptions
- Actively screen individuals in accordance with the advice, recommendations and instructions of the Office of the Chief Medical Officer of Health before they enter the facility.
- Require full name and contact information for every member of the public who attends a meeting or event and records maintained for at least one month.
- Safety Plan available on request and posted in a conspicuous location – DRHD Safety Plan [template](#) available and for more information visit the Province's [website](#).



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COVID-19 Enhanced Public Health Measures

Measures for Retail, Shopping Malls & Markets (e.g. farmer's market)



For Retail:

- [A Section 22 Class Order](#) has been issued to all retail establishments that detail further requirements.
- Supermarkets, grocery stores, convenience stores, indoor farmer's markets, pharmacies and other stores that primarily sell food for in-person retail cannot exceed 25% capacity.
- Discount and big box stores with in-person retail cannot exceed 25% capacity of the area of the store selling essential items and are limited to the sale of grocery items, pet care supplies, household cleaning supplies, household safety supplies, pharmaceutical items, health care items, personal care items, and school supplies.
- Liquor stores, outdoor garden centres, plant nurseries, and indoor greenhouses that engage in sales to the public are permitted to operate and cannot exceed 25% capacity with limited hours of operation between 7 a.m. and 8 p.m.
- Non-essential retailers are only permitted to operate for curbside pick-up and delivery, via appointment, between the hours of 7 a.m. and 8 p.m., with delivery of goods to patrons permitted between 6:00 am and 9:00 pm.
- Some retail establishments are able to operate by appointment only, where applicable. Stores must post capacity limit in a conspicuous location visible to the public.
- Stores must have passive screening for patrons
- Fitting rooms must be limited to non-adjacent stalls.
- Line-ups/patrons congregating outside venues managed by the facility; 2 metres physical distancing is required inside and outside and mask/face coverings are also required while waiting in line.
- Limit volume of music to be low enough that a normal conversation is possible.
- Mask/face coverings required, subject to exemptions.

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HEALTH DEPARTMENT

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Measures for Retail, Shopping Malls & Markets (e.g. farmer's market)



For Malls:

- Members of the public are only permitted to access the mall for the following purposes:
 - Accessing a business or place that is permitted to be open (e.g. pharmacy, dentist); food court for take-away.
 - Accessing a designated location that has been established for the purpose of allowing patrons to pick up an order from a business or place inside or adjacent to the shopping mall.
 - Delivering or supporting the delivery of court services. Operations by or on behalf of a government, or delivering or supporting the delivery of government services.
 - Must open no earlier than 7 a.m. and close no later than 8 p.m., except to provide access to grocery stores/ supermarkets, pharmacies, and healthcare providers that only have public entrances that face the interior of the mall.
- Active screening is required at all mall entrances in accordance with instructions by the Office of the Chief Medical Officer of Health.
- All interior dining spaces inside a shopping mall, including any tables and seating in food courts are closed. Food take-out is permitted.
- Safety Plan available on request and posted in a conspicuous location – DRHD Safety Plan [template](#) available and for more information visit the Province's [website](#).

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Measures for Retail, Shopping Malls & Markets (e.g. farmer's market)



Requirements for outdoor markets, including farmer's markets and holiday markets:

- Businesses within the market must primarily sell food to the public.
- Products must only be provided to patrons,
 - In a manner that allows members of the public to remain in an outdoor area at all times, or
 - Through an alternative method of sale that does not require patrons to enter the indoor area, such as curbside pick-up or delivery.
- If an area at the market is covered by a roof, canopy, tent, awning or other element, at least two full sides of the entire area must be open to the outdoors and must not be substantially blocked by any walls or other impermeable physical barriers.
- If an area at the market is equipped with a retractable roof and the roof is retracted, at least one full side of the area must be open to the outdoors and must not be substantially blocked by any walls or other impermeable physical barriers.

Calculations:

25% Capacity = the total square metres of floor area accessible to the public in the business or facility, not including shelving and store fixtures, dividing that number by 16 and rounding the result down to the nearest whole number.

Note: the floor space that is not accessible by the public is not included in the capacity limit calculation.



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Measures for Personal Care Services



- Personal Care Services are closed.

Measures for Casinos, Bingo Halls and Gaming Establishments



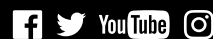
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Recreational Amenities



- All indoor or outdoor recreational amenities that is not a facility for indoor or outdoor sports and recreational fitness activities are closed.

Measures for Performing Arts and Cinemas



- Concert venues, theatres and cinemas are closed



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Racing Venues



- Horse racing tracks are allowed to be open for training only and not for racing. No members of the public are permitted.
- All other racing venues are closed.

Museums, Galleries, Aquariums, Zoos, Science Centres, Landmarks, Historic Sites, Botanical Gardens & similar attractions



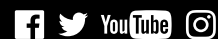
- Closed to members of the public.
- Zoos and aquariums staff are permitted to access the facility for the care of the animals.



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Real Estate Agencies



- Not permitted to host open house events.
- Showing of property is permitted by appointment only.

Businesses that are permitted to be open

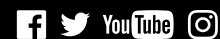


- Refer to [O.Reg 82/20 – Rules for Areas in Stage 1](#) and the [COVID-19 shutdown: enhanced public health and workplace safety measures](#).



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