

## Roadmap to Reopening - Step 3

### Q&A

For further information regarding businesses permitted to be open consult the [Roadmap to reopening](#) and [Ontario Regulation 364/20: Rules for Areas at Step 3](#).



### General Public Health Measures – Gatherings, Workplace Requirements and Face Coverings

#### What are the gathering limits for organized public events and social gatherings?

Indoor and outdoor gathering limits for organized public events are subject to the restrictions set out by the Province within the various types of facilities these events are held.

Indoor private events and social gatherings are permitted and cannot exceed 25 people including household members.

Outdoor private events and social gatherings are permitted and cannot exceed 100 people.

Masks/face coverings must be worn at all outdoor organized public events if 2 metres physical distancing cannot be maintained from others outside their household, subject to exemptions.

Indoor and outdoor religious services, wedding ceremonies or funeral services are limited to the number of people that can maintain 2 metre physical distancing. These capacity limits do not apply to social gatherings (e.g. receptions, etc.) associated with the religious, wedding or funeral services/ceremonies.

Locations where weddings, funerals or religious services, rites or ceremonies takes place may implement proof of vaccination against COVID-19 requirements to operate at full capacity. This does not apply to weddings, funerals or religious services, rite or ceremonies taking place at a private dwelling.

Drive-in/drive-through events are permitted.

#### When do employees need to wear a face mask?

Employees performing work for the business or the organization in an indoor area that is accessible to the public, must wear a mask or face covering in a manner that covers the nose, mouth and chin.

# COVID-19 Response: Reopening Ontario

## Do employees need to wear personal protective equipment (PPE)?

Yes, when staff are working within 2 metres of someone not wearing a mask and are not separated by a plexiglass barrier, they must wear PPE that protects a person's eyes, nose and mouth. PPE may include eye protection/face shield and a medical/procedure mask etc. Please contact the Ministry of Labour for further PPE requirements.

## What is a safety plan?

A safety plan is designed to reduce risk of COVID-19 transmission within the facility. A safety plan should include:

- Screening of employees and visitors
- Supporting self-isolation for workers with symptoms and workers who are close contacts of COVID-19 cases
- Ensuring people maintain a physical distance of two metres or more and measures to prevent and control crowding
- Having workers, clients and visitors wear masks or face coverings
- PPE requirements
- Cleaning and disinfecting of surfaces and objects
- Supporting hand hygiene, particularly handwashing
- Reminding workers about good cough and sneeze etiquette and to avoid touching their face
- Working with the local public health unit if any workers have COVID-19 or are exposed to someone with COVID-19

## What are the additional requirements for the safety plan?

- A safety plan must be in writing and be made available to any person for review based on request.
- A copy of the safety plan must be posted in a conspicuous place where it can be viewed by staff and patrons.
- For a business, place or event related to personal physical fitness, indoor/outdoor sports & recreation and entertainment, the safety plan shall also include information as to how the business, place or event will,
  - a) prevent gatherings and crowds in the business or place or at the event;
  - b) ensure the requirements for physical distancing and masks/face coverings in lines are complied within the business or place or at the event; and
  - c) mitigate the risk of any interactive activities, exhibits or games that may be included in the business or place or at the event.
- For businesses that are required to confirm proof of vaccination against COVID-19 for patrons entering the business, they must address this policy on their safety plan.

## Is there a resource available to help create a safety plan?

Yes, the Health Department has created a COVID 19 Workplace [Safety Plan Template](#) and [Checklist](#). A template is also available on the [Provincial website](#).

# COVID-19 Response: Reopening Ontario

## What is active screening as it pertains to COVID-19?

Active screening is a method to ensure people are not at risk or exhibiting symptoms of COVID-19 to determine if a person may enter the facility.

Active screening can be done by telephone, app, questionnaire, interview, etc.

## What is considered passive screening?

**Passive screening** includes posting signs at all entrances to the premises of the business of organization in a visible location that inform individuals on how to screen themselves for COVID-19 prior to entering the premises.



## Measures for Restaurants, Bars and Food or Drink Establishments

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### Can food and drink establishments be open for indoor dining?

Yes, indoor dining is permitted.

### Can food and drink establishments be open for outdoor dining?

Yes, outdoor dining is permitted.

- Outdoor patios/enclosures (e.g. tent canopies, etc.) must have at least 2 full sides open to the outdoor area and must not be substantially blocked by any walls or impermeable physical barriers.
- Outdoor patios with a retractable roof must have at least one full side of the outdoor dining area open to the outdoors and must not be substantially blocked by any walls or other impermeable physical barriers.
- To increase or add outdoor dining areas, contact the local municipality.

### Who can be seated together at a table?

Members of different households can be seated at the same table.

### Does a food or drink establishment need to post their capacity for their dining area?

Capacity signage is not required for **food or drink establishments without dancing facilities**.

# COVID-19 Response: Reopening Ontario

## **Are patrons that visit a food and drink establishment for food take-out required to do active screening and to provide their contact information?**

No, patrons that order and pay for their food at a counter before receiving their food are not required to be actively screened and contact information is not required. Only full service dine-in patrons are required to actively screen and provide their contact information.

## **Is proof of vaccination against COVID-19 required when entering the business for take-out or delivery?**

Proof of vaccination against COVID-19 is not required when entering the business for take-out or delivery. However, proof of vaccination against COVID-19 is required when dining indoors at a take-out facility.

## **Are food courts permitted to have indoor dining?**

Yes, food courts are permitted to have indoor dining.

## **Is proof of vaccination against COVID-19 required when eating at food courts?**

Proof of vaccination against COVID-19 is required before entering the indoor dining area of food courts.

## **Is live entertainment permitted?**

Yes, live entertainment is permitted. If performing for spectators, the performers must maintain a physical distance of at least 2m or separated by plexiglass or some other impermeable barrier from all spectators.

## **Is dancing permitted at food and drink establishments?**

Dancing is only permitted if the facility is equipped with dancing facilities (e.g. designated dance floor) and are subject to further capacity and other restrictions (e.g. mask-use, physical distancing, capacity) set out by the Province.

## **Are buffet and self-service (e.g. beverage/food stations) permitted?**

Yes, buffets and self-service stations are permitted and must follow public health measures.



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# COVID-19 Response: Reopening Ontario

## Does the capacity of the food or drink establishment change when dancing is permitted?

Yes, the capacity of the food or drink establishment will change when dancing is permitted. The following capacity limits will apply:

- **Indoors:** Capacity must not exceed 25% or 250 persons, whichever is less and maintaining 2 metres physical distancing
- **Outdoors:** Capacity must not exceed 75% or 5,000 persons, whichever is less and maintaining 2 metres physical distancing

## What are the other restrictions for food or drink establishments with dancing facilities?

Establishment must be configured so tables are separated by a distance of 2 metres or plexiglass or some other impermeable barrier.

Every patron in the **indoor and outdoor** areas must wear a mask/face covering, subject to exemptions or are seated with members of their own household and seated 2 metres away from individuals outside their household.



## Measures for Shopping Malls

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### Are shopping malls permitted to be open?

Yes, shopping malls are permitted to open, subject to the following conditions:

- The capacity limit of each retail facility is limited to the number of patrons that can maintain a physical distancing of 2 metres.
- All retail establishments must post a sign in a location visible to the public that states their maximum capacity.
- Patrons lining up outside the mall must maintain 2 metre physical distancing from other groups or persons outside their household. If patrons are lining up inside the mall, physical distancing of 2 metres must be maintained and a mask/face covering must be worn, subject to exemptions.
- Members of the public who enter must not be permitted to loiter in any area of the shopping mall.

# COVID-19 Response: Reopening Ontario



## Measures for Retail

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### What retail stores are permitted to open?

All retail stores are permitted to open. The total number of patrons permitted indoors in the retail facility is limited to the number that can maintain a physical distance of at least 2 metres from every other individual outside their household. All retail establishments must post a sign in a location visible to the public that states their maximum capacity.



## Measures for Gyms, Sports, Recreational Fitness and Amenities

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### Are facilities for indoor and outdoor sport and recreational fitness activities (e.g. pools, gyms, fitness studio, dance studios, martial arts, sport domes etc.) permitted to be open?

Yes, all indoor and outdoor sports and recreational fitness facilities are permitted to operate.

### Are sport leagues permitted to play games?

Yes, sport leagues are permitted to play games. All organized sport leagues are required to prepare a safety plan prior to permitting any participants to practice or play the sport in a sports and recreational fitness facility.

### Are spectators permitted at sports and recreational fitness facilities?

Yes, spectators are permitted at sports and recreational fitness facilities.

### Are spectators required to wear masks/face coverings?

Yes, spectators must wear a mask/face covering when indoors, subject to exemptions

When outdoor, spectators must wear a mask/face covering, subject to exemptions, unless they are seated with members of their own household and seated at least 2 metres away from persons outside their household.

# COVID-19 Response: Reopening Ontario

## Is proof of vaccination against COVID-19 required for sport and recreational fitness facilities?

Proof of vaccination against COVID-19 is required for indoor recreational fitness facilities.

Youths under 18 years of age and participating in organized sports are exempted from providing proof of vaccination against COVID-19.

Individuals under 12 years of age are exempted from providing proof of vaccination against COVID-19.

## Are indoor and outdoor recreational amenities (e.g. sports fields etc.) permitted to be open?

Yes, indoor and outdoor recreational amenities are permitted to operate.

Indoor recreational amenities must be limited to the number of patrons that can maintain 2 metres physical distancing from other individuals and cannot exceed 50% capacity.

Capacity limit for indoor recreational amenities must be posted in a visible location to the public.

Capacity limit and physical distancing requirements are exempted if indoor recreational amenities elect to mandate proof of vaccination against COVID-19 for all patrons.

## Are indoor clubhouses associated with a recreational amenities permitted to open?

Yes, indoor clubhouses are permitted to operate and must be limited to the number of patrons that can maintain 2 metres physical distancing from other individuals and cannot exceed 50% of the clubhouse's capacity.

If areas of the clubhouse is rented out for events, it must follow the requirements for meeting and event spaces set out by the Province.

Capacity limit for the clubhouse must be posted in a visible location to the public.

Capacity limit and physical distancing requirements are exempted if indoor clubhouses at outdoor recreational amenities elect to mandate proof of vaccination against COVID-19 for all patrons.

## Are community centres permitted to be open?

Yes, Community centres and multi-purpose facilities are permitted to operate.

- Any indoor or outdoor recreational fitness must meet the requirements for Sports and Recreational fitness activities set out by the Province.
- The capacity limits, do not apply to the areas of the community centre or multi-purpose facility that is being used for;
  - day/overnight camps for children operated in a manner consistent with the [CMOH safety guidelines for COVID-19 for day camps](#)
  - child care within the meaning of the Child Care and Early Years Act, 2014
  - provisions of social services



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# COVID-19 Response: Reopening Ontario

## Are senior centres permitted to be open?

Yes, senior centres are considered multi-purpose facilities and are permitted to operate.

- Any indoor or outdoor recreational fitness must meet the requirements for Sports and Recreational fitness activities set out by the Province.
- The capacity limits, do not apply to the areas of the multi-purpose facility that is being used for;
  - provisions of social services
  - day/overnight camps for children operated in a manner consistent with the [CMOH safety guidelines for COVID-19 for day camps](#)
  - child care within the meaning of the Child Care and Early Years Act, 2014



## Measures for Day Camps

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### Are there requirements to operate a day camp?

Yes, camp operators must ensure camps are operated in compliance with the current [CMOH COVID-19 Safety Guidelines for: Day Camps](#).

### Are facilities for sports and recreational fitness activities permitted to operate indoor sports day camps?

Yes, indoor sports day camps are permitted.

### What are the requirements for an indoor and outdoor sports day camp?

Sports day camps must comply with the requirements set out in the [CMOH COVID-19 Safety Guidelines for: Day Camps](#) including physical distancing and cohorts and applicable setting/activity specific requirements as well as general restrictions or requirements in accordance with [O. Reg. 364/20: Rules for Areas at Step 3](#).

### Are other non-sport Day Camps permitted to operate?

Yes, non-sport day camps are permitted operate.

Camp operators must ensure camps are operated in compliance with the current [CMOH COVID-19 Safety Guidelines for: Day Camps](#) and applicable setting/activity-specific requirements as well as general restrictions or requirements in accordance with [O. Reg. 364/20: Rules for Areas at Step 3](#).



# COVID-19 Response: Reopening Ontario



## Measures for Meeting & Event Spaces

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### Can meeting and event spaces operate?

Yes, meeting and event spaces are permitted to operate and proof of vaccination against COVID-19 is required for the indoor rental spaces.

### Can meeting and event spaces be rented out for the purposes of a wedding, funeral or religious service, rite or ceremony?

Meeting and event spaces may hold weddings, funerals or religious services, rites or ceremonies indoors and outdoors.

### Are all attendees required to be screened and is there a requirement to collect contact information?

Yes, all attendees are required to be actively screened before entering the facility. Contact information for all attendees are required to be collected and must be kept for 1 month.

### Can rooms be partitioned into smaller rooms?

Yes, rooms can be partitioned. Rooms must be separated by a partition with a hard, non-porous surface that can be easily and routinely cleaned and disinfected. Partitions that are made out of porous material (e.g. cloth) are not permitted to be used.

### Is live entertainment permitted?

Yes, live entertainment is permitted. If performing for attendees, the performers must maintain a physical distance of at least 2 metres or separated by plexiglass or some other impermeable barrier from all spectators.

### Is dancing permitted?

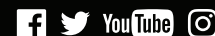
Dancing is only permitted if the facility is equipped with dancing facilities (e.g. designated dance floor) and are subject to further capacity and other restrictions (e.g. mask-use, physical distancing, capacity) set out by the Province.



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# COVID-19 Response: Reopening Ontario

## Does the capacity of the meeting and event space change when dancing is permitted?

Yes, the capacity of the meeting and event space will change when dancing is permitted. The following capacity limits will apply:

- **Indoors:** Capacity must not exceed 25% or 250 persons, whichever is less and maintaining 2 metres physical distancing
- **Outdoors:** Capacity must not exceed 75% or 5,000 persons, whichever is less and maintaining 2 metres physical distancing

## What are the other restrictions for meeting and event spaces with dancing facilities?

- Establishment must be configured so tables are separated by a distance of 2 metres or plexiglass or some other impermeable barrier.
- Every patron in the **indoor** and **outdoor** areas must wear a mask/face covering, subject to exemptions or are seated with members of their own household and seated 2 metres away from individuals outside their household.



## Measures for Personal Care Services

### Are personal care services permitted to be open?

Yes, personal care services are permitted to open with the conditions set out in [O. Reg. 364/20: Rules for Areas at Step 3](#) and are limited to the number of individuals that can maintain 2 metres physical distancing.

### Are personal care service providers allowed to offer services where a face covering must be removed (e.g. facials, waxing, beard trimming, etc.)?

Yes, all services are permitted.

### Can a member of the public attend a personal care service facility at anytime (e.g. walk-ins)?

No, members of the public must have an appointment to enter the facility for service.

### Is proof of vaccination against COVID-19 required at personal care services?

Proof of vaccination against COVID-19 is not required at personal care services.

Capacity limit and physical distancing requirements are exempted if personal care services elect to mandate proof of vaccination against COVID-19 for all clients.



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# COVID-19 Response: Reopening Ontario



## Measures for Entertainment

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### Are drive-in or drive-through events permitted?

Drive in cinemas are permitted.

Concerts, artistic events, theatrical performances and other performances may be provided in a drive-in or drive-through format.

### Are concert venues, theatres and cinemas permitted to be open?

Yes, concert venues, theatres and cinemas may open indoors and outdoors.

- Masks/face coverings are required indoors, subject to exemptions.
- Masks/face coverings are required outdoors, subject to exemptions unless they are seated at least 2 metres away from every person outside their household.

### Are reservations required to attend an event at a concert venue, theatre or cinema?

Yes, reservations are required to attend any concert, event, performance or movie at the concert venue, theatre or cinema.

### Is proof of vaccination against COVID-19 required at concert venues, theatres and cinemas?

Yes, proof of vaccination against COVID-19 is required at concert venues, theatres and cinemas.



## Measures for Racing Venues

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### Are venues for horse and car racing permitted to open?

Yes, car racing venues and horse racing venues are permitted to operate with conditions set out in [O. Reg. 364/20: Rules for Areas at Step 3](#).

### Are spectators permitted?

Members of the public are permitted at the venue.

### Are reservations required to attend the venue?

Yes, reservations are required for indoor events/activities or outdoor seated events.



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# COVID-19 Response: Reopening Ontario



## Measures for Casinos, Bingo Halls & Gaming Establishments

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### Are Casinos, Bingo Halls and Gaming establishments permitted to open?

Yes, casinos, bingo halls and gaming establishments are permitted to operate.

### Is proof of vaccination against COVID-19 required at casinos, bingo halls and gaming establishments?

Yes, proof of vaccination against COVID-19 is required at the indoor portion of casinos, bingo halls and gaming establishments.

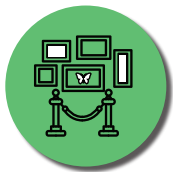
### Are all patrons required to be screened and is there a requirement to collect contact information?

Yes, all patrons are required to be actively screened before entering the facility. Contact information for all patrons who visit the establishment are required to be collected and must be kept for 1 month.

### Is live entertainment permitted?

Yes, live entertainment is permitted. If performing for spectators, the performers must maintain a physical distance of at least 2 metres or separated by plexiglass or some other impermeable barrier from all spectators.

Any concert, event, performance or movie held at the facility, refer to the requirements for concert venues, theatres and cinemas set out by the Province.



## Measures for Attractions

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### What is considered an attraction?

Attractions include museums, galleries, aquariums, zoos, science centres, landmarks, historic sites, botanical gardens, amusement parks and similar attractions.

### Are these attractions open to the public?

Yes, attractions are permitted to open with indoor and outdoor capacity restrictions and other restrictions set out in [O. Reg. 364/20: Rules for Areas at Step 3](#).



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## Are interactive exhibits permitted?

Yes, members of the public may access any interactive exhibits or activities. The mitigation of risk for interactive activities, exhibits or games must be outlined in the facility's Safety Plan.

## Are amusement rides or tour vehicles permitted?

Yes, amusement rides or tour vehicles are permitted to operate. Physical distancing of 2m must be maintained from individuals outside their household with limited exceptions.

Individuals must wear a mask/face covering indoors, subject to exemptions, when they come within 2m of another person outside their household while on the ride, other than a water ride or vehicle.

## Can a member of the public visit the attraction without a reservation?

Yes, members of the public can enter the facility without a reservation. Reservations are mandatory for all seated events and indoor events or activities within the attraction.

## Can I host an organized public event at the attraction with live entertainment?

Yes, organized public events are permitted but are limited to capacity limits and subject to restrictions set out in [O. Reg. 364/20: Rules for Areas at Step 3](#).

Masks/face coverings are required when attending an outdoor organized public event if 2m physical distancing cannot be maintained from others outside their household, subject to exemptions.

Live entertainment is permitted. If performing for spectators, the performers must maintain a physical distance of at least 2m or separated by plexiglass or some other impermeable barrier from all spectators. Spectators must maintain 2m physical distancing from other spectators outside their household.

Any concert, event, performance or movie held at the facility, refer to the requirements for concert venues, theatres and cinemas set out by the Province.

## Is proof of vaccination against COVID-19 required at indoor attractions?

No, proof of vaccination against COVID-19 is not required at indoor attractions.

Capacity limit and physical distancing requirements are exempted if the business elects to mandate proof of vaccination against COVID-19 for all patrons entering the indoor portion of the facility.



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# COVID-19 Response: Reopening Ontario



## Measures for Fairs, Rural Exhibitions, Festivals and Amusement Parks

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### Are fairs, rural exhibitions, festivals, and amusement parks permitted?

Yes, outdoor fairs, rural exhibitions, festivals and amusement parks are permitted to operate and are limited to capacity limits and other restrictions set out in [O. Reg. 364/20: Rules for Areas at Step 3](#).

### Are seated events or activities permitted?

Yes, seated events or activities are permitted and limited to the capacity limits set out by the Province. Members of the public must have a reservation to attend any seated event or activity.

### Is live entertainment permitted?

Yes, live entertainment is permitted. If performing for spectators, the performers must maintain a physical distance of at least 2m or separated by plexiglass or some other impermeable barrier from all spectators. Spectators must maintain 2m physical distancing from other spectators outside their household.

Any concert, event, performance or movie held at the facility, refer to the requirements for concert venues, theatres and cinemas set out by the Province.

### Are masks or face coverings required?

Masks or face coverings are required for all indoor enclosed spaces, subject to exemptions. Masks or face coverings are required on indoor amusement rides. Mask or face coverings are required at outdoor organized public events if patrons cannot maintain 2m physical distancing from others outside their household, subject to exemptions.

### Is proof of vaccination against COVID-19 required at fairs, rural exhibitions, festivals and amusement parks?

No, proof of vaccination against COVID-19 is not required at these settings.

Capacity limit and physical distancing requirements are exempted if the businesses elects to mandate proof of vaccination against COVID-19 for all patrons entering the indoor portion of the event or facility.



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# COVID-19 Response: Reopening Ontario



## Measures for Animal Services

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### What businesses related to animals are permitted to operate?

Veterinary services.

Businesses that provide for the health and welfare of animals, including farms, boarding kennels, stables, animal shelters and research facilities.

Businesses that provide pet services, including pet grooming services, pet sitting, pet walking services and pet training services (including service animals).

### Are animal owners permitted to visit the facility where their animals are being boarded?

If animals are at a boarding kennel or stable, animal owners or their representatives are permitted to visit the animal to assist in the care or feeding of the animal or ride the animal.



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