

Housing Concerns / Complaints

All International Agricultural Worker housing is inspected by the Durham Region Health Department prior to worker arrival.

If you have any questions or concerns about your housing conditions, call the Durham Region Health Department at 1-800-841-2729 to speak to a public health inspector.

Workers' Rights

If you believe conditions at work are unsafe or you are experiencing harassment or violence at work, get help by calling the Ministry of Labour, Immigration, Training and Skills Development Health and Safety Contact Centre at 1-877-202-0008.

Health & Community Services

Ontario 211

Provides information on and referrals to Ontario's community, social, health-related and government services. Call 2-1-1 or visit 211ontario.ca.

Telehealth

1-866-797-0000

Telehealth is a free, confidential service you can call to get health advice or information 24 hours a day. Assistance is available in other languages.

OHIP Health Benefits

Your employer should have your OHIP card ready for you soon after your arrival to your place of employment.

Faith Based Supports

Emmanuel Baptist Church East (Hispanic /Hispana)

115 Ritchie Ave, Ajax

ebce.ca/inicio

647-498-8463

St. John the Evangelist Catholic Church

903 Giffard St, Whitby

905-668-3676

stjohntheevangelistwh.archtoronto.org

St. Paul's Anglican Church

383 Osborne St, Beaverton

705-426-5972

saint-pauls.ca/mexican-ministry

St. Saviours

23 Mill St, Orono

905-485-5594

stsavioursorono.ca



HEALTH
DEPARTMENT

Durham Health Connection Line
905-668-2020 or 1-800-841-2729

durham.ca/iaw



If you require this information in an accessible format, contact 1-800-841-2729.

DUHEV-645 ENG. Feb. 2025



Durham Region

Welcomes You

**International Agricultural
Workers
Community Resource**



Community Networks

TNO – The Neighbourhood Organization: Worker Support Services:

Agricultural Workers in Durham with:

- Accessing accurate information, available services, and supports regarding health, legal, and social services.
- Increasing education and empowering migrant workers to exercise their rights while in Canada.
- Supporting increased social, civic engagement and participation of migrant workers in their communities.

Contact: TNO Durham (English, Pashto, Farsi, Thai and Spanish).

Email: wss@tno-toronto.org

(416) 421-1832

WhatsApp: (416) 524-1988

Migrant Worker Ministry (MWM):

MWM is an outreach of the Anglican Diocese of Toronto to the agricultural migrant workers in our community.

Provides the following services at St. Saviour's Hub in Orono:

- Welcome hall/cafe & Wi-Fi
- Thrift Shop
- Food Pantry
- Pastoral care / religious services

Contact: Rev. Augusto Nunez

Phone: 416-886-4482

Email: augusto.nunez73@gmail.com
migrantworkerministry.ca

Durham Community Health Centre (DCHC)

DCHC gives easy and fair health care to everyone. They help all people and offer services in different languages. They also provide programs to make sure everyone gets the care they need.

Oshawa - South

115 Grassmere Avenue

Oshawa, ON

905-723-0036

Appointment Hours:

Monday to Friday:

8:30 a.m. to 4:30 p.m.

Oshawa - North

1320 Airport Blvd

Oshawa, ON

905-743-9960

Appointment Hours:

Monday, Tuesday, Thursday & Friday:

8:30 a.m. to 4:30 p.m.

Wednesday 10:00 a.m. to 6:00 p.m.

Pickering

17-1450 Kingston Road

Pickering, ON

905-420-0333

Monday to Friday:

8:30 a.m. to 4:30 p.m.

Other Services

Occupational Health Clinics for Ontario Workers (OHCOW)

Workplace Health and Safety information and support.

Contact: Eduardo Huesca

Call/whatsapp 1-289-684-2821

Email: Ehuesca@ohcow.on.ca

ConnexOntario

FREE service that is available to support Mental Health:

Call: 1-866-531-2600

Available 24/7 • Interpretation supports available, ask for your language.

Canadian Mental Health Association Durham

Mental Health and primary care services:

Call: 905-436-8760

Durham Mental Health Services (DMHS)

Mental health information and support:

Call: 905-666-0483 +1-800-742-1890

www.dmhs.ca

Durham Immigration Portal

The Durham Immigration Portal can help answer your questions or direct you to the right service if you are a newcomer to Durham Region

www.durhamimmigration.ca

