

Each infraction or requirement is assigned a value (weight), based on the risk to cause infection. The overall score determines the colour of the PSS Inspection Summary sign (i.e. green, yellow or red) that must be posted.

It is the owner/operator's responsibility to keep a copy of the most current PSS Inspection Report for the public to review upon request.

### 7. Where must the sign be posted and for how long?

The PSS Inspection Summary sign (i.e. green, yellow or red) must be posted in a conspicuous location, at or near, the main public entrance of the premises. This sign must remain posted until the next inspection or re-inspection has been conducted, at which time the PHI will issue a new sign for posting.

### 8. Will the inspection results be posted online?

Inspection results will be posted online during the second phase of the disclosure program (timeframe to be determined). The information to be posted online will include: the colour of the PSS Inspection Summary sign, the type of infraction(s) and a general statement regarding what the owner/operator failed to comply. Inspection results will remain online for two years.

### 9. What do the sign colours mean?

**Green (PASS) sign** - Significant compliance. There are no or only a few non-critical infractions observed which are unlikely to result in the spread of infection.

**Yellow (CONDITIONAL PASS) sign** - Significant non-compliance. The number and/or the type of infractions observed have the potential for the spread of infection.

**Red (CLOSED) sign** - An immediate health hazard exists, and is a condition that is likely to lead to the spread of infection or other adverse health effects if it is not corrected immediately.



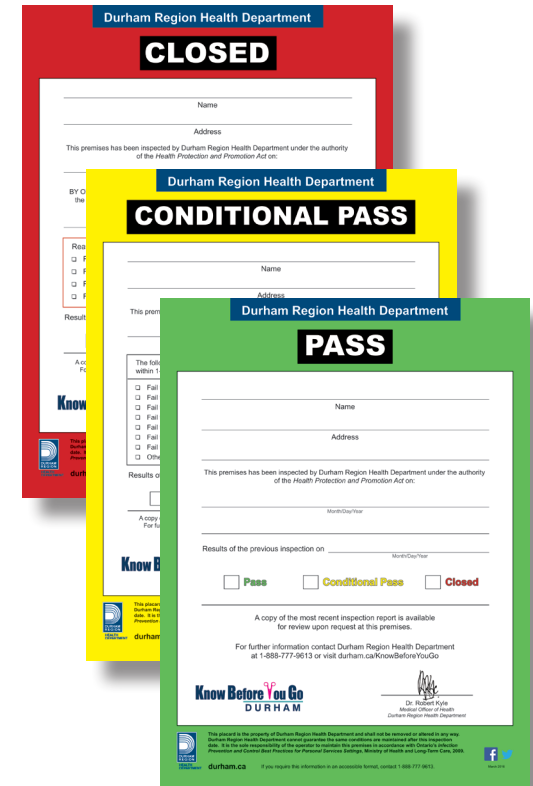
For further information contact Durham Region Health Department at 1-800-841-2729 or visit [durham.ca/](http://durham.ca/KnowBeforeYouGo)

If you require this information in accessible format, contact 1-800-841-2729.



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# Know Before You Go DURHAM



## Personal Services Settings Disclosure Program

### **1. What is the *Know Before You Go Durham* Disclosure Program?**

*Know Before You Go Durham* is Durham Region's personal services settings (PSS) inspection disclosure program that gives the public quick and easy access to health inspection results.

### **2. What are the benefits of the *Know Before You Go Durham* Disclosure Program?**

*Know Before You Go Durham* will have several benefits for both the public and PSS premises. The program will:

- help reduce the risk of transmission of blood-borne and other types of infections
- help improve infection control standards and increase compliance with Ontario's *Infection Prevention and Control Best Practices for Personal Services Settings*, Ministry of Health and Long-Term Care (MOHLTC)
- make inspection results accessible to the public and assist the public in making informed decisions about where to get a personal service
- increase the transparency of public health services

### **3. Are all PSS required to post the *Know Before You Go Durham* Inspection Summary signs?**

Yes. Any premises or person offering personal services (including home-based and mobile premises) are required to be inspected and post signs that reflect their most recent inspection or re-inspection results. These include but are not limited to:

- hairdressing and barbering
- manicures and pedicures
- tattooing and micropigmentation
- body piercing and ear lobe piercing
- massage and tanning
- electrolysis and laser hair removal
- various aesthetic services

### **4. How often are PSS premises inspected?**

All premises are routinely inspected at least once per year. If the Health Department receives any complaints about the premises or if re-inspections are needed, then additional inspections may occur. As well, if a premises is under an Order of a Public Health Inspector (PHI), compliance checks may occur in addition to routine inspections.

### **5. What does the Durham Region Health Department look for during inspections?**

During PSS inspections, PHIs ensure that all premises are meeting minimum requirements set out in Ontario's *Infection Prevention and Control Best Practices for Personal Services Settings*, MOHLTC.

Some key requirements include:

- instruments/equipment are of durable construction, in good repair and stored in a sanitary manner
- all instruments/equipment are discarded (if single-use) or cleaned and disinfected/sterilized (if re-usable) after each use
- appropriate disinfectants for the instruments/equipment are used according to manufacturer's instructions
- work area is maintained in a sanitary manner
- proper hand hygiene being performed prior to, and during, service delivery
- conditions are maintained free from health hazard

### **6. How is the colour of the PSS Inspection Summary sign determined?**

After an inspection, the PHI will input the infractions into an electronic database and complete a PSS Inspection Report.