



# Infection Prevention and Control (IPAC) Lapse Report

## Initial Report

Premise/facility under investigation:

Baywest Medical Centre

Address:

5-360 Bayly St W, Ajax ON, L1S 1P1

Type of premise/facility: Medical Clinic

---

### IPAC Lapse Details

Date board of health became aware of potential IPAC lapse: 2025-03-17

Date IPAC lapse was linked to premise/facility: 2025-03-18

Date of initial report posting: 2025-05-05

How the potential IPAC lapse was identified: Complaint

Summary description of the IPAC lapse:

Reprocessing, recordkeeping, and training of staff involved in reprocessing not meeting the Provincial Infectious Diseases Advisory Committee (PIDAC) Best Practices for Cleaning, Disinfection and Sterilization of Medical Equipment/Devices.

Incomplete Infection Prevention and Control (IPAC) policies.

---

### IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college? Yes

If yes, was the issue referred to the regulatory college? Yes

Were other stakeholders notified? No

Names of regulatory college and stakeholders notified:

College of Physicians and Surgeons of Ontario

Were any corrective measures recommended and/or implemented? Yes

Please provide further details/steps:

- Ensure any medical equipment/devices previously sterilized on-site are not used and remain on hold until written approval from the Durham Region Health Department.
- Ensure only single use sterile items are used unless written approval from the Durham Region Health Department.
- If sterilization is to occur on-site, the Clinic must:
  - a) Comply with all PIDAC best practices guidance documents relevant to sterilization
  - b) Comply with all sterilizer's manufacturer's instructions for use
  - c) Receive written approval from the Durham Region Health Department prior to resuming sterilization.
  - d) Ensure all owners/operators and staff responsible for cleaning and reprocessing medical devices and equipment are trained to a level that is required for the volume and complexity of reprocessing activity, as determined by an organizational risk assessment.
- Ensure IPAC policies and procedures are complete and in line with current IPAC guidance.

Date any order(s) or directive(s) were issued to the owner/operator:

- Order of a Public Health Inspector served on: 2025-03-18, 2025-04-02
- Report of Inspection provided on: 2025-03-25

## Final Report

Date of final report posting: 2025-05-21

Date all corrective measures were confirmed: 2025-05-20

Brief description of corrective measures taken:

- Inspections were conducted. Confirmed all requirements noted above were corrected and in compliance.

---

### Final Report Comments and Contact Information

Any additional comments: Operator education provided.

If you have any further questions, please contact the Durham Health Connection Line:

Telephone: 1-800-841-2729, or [email](#) us.