



Infection Prevention and Control (IPAC) Lapse Report

Initial Report

Premise/facility under investigation:

Diane Taitt Footcare

Address:

900 Sandy Beach Rd, Pickering, ON L1W 1Z4 (Bay Ridges Long-Term Care Home)

186 Thornton Rd S, Oshawa, ON L1J 5Y2 (Thornton View Long-Term Care Home)

1020 Westney Rd N, Ajax, ON L1T 4K6 (Winbourne Park Long-Term Care Home)

Type of premise/facility: Foot care

IPAC Lapse Details

Date board of health became aware of potential IPAC lapse: 2025-04-11

Date IPAC lapse was linked to premise/facility: 2025-04-11

Date of initial report posting: 2025-06-13

How the potential IPAC lapse was identified: Referral

Summary description of the IPAC lapse:

Reprocessing, recordkeeping, and training of staff involved in reprocessing not meeting the Provincial Infectious Diseases Advisory Committee (PIDAC) Best Practices for Cleaning, Disinfection and Sterilization of Medical Equipment/Devices.

Incomplete Infection Prevention and Control (IPAC) policies.

IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college? Yes

If yes, was the issue referred to the regulatory college? Yes

Names of regulatory college and stakeholders notified:

College of Nurses of Ontario

Were any corrective measures recommended and/or implemented? Yes

Please provide further details/steps:

- Ensure any medical equipment/devices that were improperly reprocessed are not used and remain on hold until written approval is provided by Durham Region Health Department.
- Ensure only single use sterile footcare items are used.
- If sterilization is to resume, operator must:
 - a) Comply with all PIDAC best practices guidance documents relevant to sterilization.
 - b) Comply with all sterilizer's manufacturer's instructions for use.
 - c) Receive written approval from the Durham Region Health Department prior to resuming sterilization.
 - d) Ensure all owners/operators and staff responsible for cleaning and reprocessing medical devices and equipment are trained to a level that is required for the volume and complexity of reprocessing activity, as determined by an organizational risk assessment.
- Ensure IPAC policies and procedures are complete and in line with current IPAC guidance.

Date any order(s) or directive(s) were issued to the owner/operator:

04-11-2025 and 04-25-2025

Final Report

Date of final report posting: 2025-06-13

Date all corrective measures were confirmed: 2025-04-25

Brief description of corrective measures taken: Inspection was conducted. Confirmed all requirements noted above were corrected and in compliance. Only single use sterile footcare items are currently used.

Final Report Comments and Contact Information

Any additional comments: Operator education provided.

If you have any further questions, please contact the Durham Health Connection Line:

Telephone: 1-800-841-2729, or [email](#) us.