



Infection Prevention and Control (IPAC) Lapse Report

Initial Report

Premise/facility under investigation:

Dermalyn Skin Clinic

Address:

2-185 Brock Street North, Whitby ON L1N 4H3

Type of premise/facility: Personal Service Settings

Types of Personal Service Setting Services: Invasive Aesthetics / Non-Invasive Aesthetics / Laser hair removal

IPAC Lapse Details

Date board of health became aware of potential IPAC lapse: 2026-04-01

Date IPAC lapse was linked to premise/facility: 2026-04-02

Date of initial report posting: 2026-04-15

How the potential IPAC lapse was identified: Complaint

Summary description of the IPAC lapse:

1. Observed Hydrafacial machine tubes/equipment, laser hair removal hand piece and steamer machine/reservoir not cleaned and disinfected after each use.
2. Observed operator estimating the bleach concentration, utilizing vinegar, and less than 10 minute contact time for 70% Isopropyl Alcohol for disinfecting tools. No measuring equipment on-site.

IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college? No

Concise description of the corrective measures required:

1. Operator to ensure proper cleaning and disinfection (concentration, contact time) of all reusable implements and equipment after each use.

Date any order(s) or directive(s) were issued to the owner/operator:

2026-04-02

Final Report

Date of final report posting: 2026-04-15

Brief description of corrective measures taken: Inspection was conducted. Confirmed that requirements noted above were corrected.

Date all corrective measures were confirmed: 2026-04-07

Final Report Comments and Contact Information

Any additional comments: Operator education provided.

If you have any further questions, please contact the Durham Health Connection Line:

Telephone: 1-800-841-2729, or [email](#) us.