



Infection Prevention and Control (IPAC) Lapse Report

Initial Report

Premises/facility under investigation:

Forever Young Hair Care at Chartwell Select Pickering City Centre

Address:

1801 Valley Farm Rd, Pickering, ON L1V 0A5

Type of premises/facility: Personal Service Settings

IPAC Lapse Details

Date board of health became aware of potential IPAC lapse: 2019-03-29

Date of initial report posting: 2019-04-23

How the potential IPAC lapse was identified: Complaint

Summary description of the IPAC lapse by complainant:

Concerned about the general cleaning and disinfecting practice of combs/brushes as Barbicide was not observed. Fruit flies seen at the salon, and towels appeared old and dirty.

IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college? No

Were any corrective measures recommended and/or implemented? Yes

Please provide further details/steps:

- Operator to properly clean and disinfect all reusable implements after each use.
- Operator to discard all single-use items immediately after each use, and not reuse or share between clients.
- Operator to provide and use a proper sharps container to discard sharps.
- Operator to ensure implements are fully immersed in the disinfectant solution.
- Operator to ensure personal belongings are kept separate from client supplies.
- Operator to provide liquid hand soap at all hand wash sinks.
- Operator to ensure disinfectants are not used past the expiry date.
- Operator ordered to stop shaving services and provide client information due to lack of proper requirements.

Date any order(s) or directive(s) were issued to the owner/operator:

2019-04-02, 2019-04-04 and 2019-04-11

Initial Report Comments and Contact Information

Any additional comments: The shaving instrument was seized on 2019-04-02, and operator decided not to offer shaving services. A re-inspection was completed on 2019-04-04, and 2019-04-11. All items were in compliance as per the correctives measures indicated above. All clients who had received shaving services between 2018-10-02 to 2018-04-02 contacted and notified of a potential exposure to hepatitis B, hepatitis C and HIV.

If you have any further questions, please contact the Environmental Help Line:

Telephone: 1-877-777-9613, email: EHL@durham.ca

Final Report

Date of final report posting: 2019-11-20

Date all corrective measures were confirmed: 2019-04-11

Brief description of corrective measures taken: All items were in compliance and corrected as per the corrective measures indicated above on 2019-04-11. The extent of the above corrective measures required were considered substantial.

Final Report Comments and Contact Information

Any additional comments: Operator education and resources provided.

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