



Infection Prevention and Control (IPAC) Lapse Report

Initial Report

Premises/facility under investigation:

Golden Hands Hair Salon

Address:

41-1615 Dundas Street East, Whitby ON L1N 2L1

Type of premises/facility: Personal Service Settings

IPAC Lapse Details

Date board of health became aware of potential IPAC lapse: 2021-10-12

Date of initial report posting: 2021-10-20

How the potential IPAC lapse was identified: Complaint

Summary description of the IPAC lapse by complainant:

Client developed an infection on their scalp and neck after receiving barbering service.

IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college? No

Were any corrective measures recommended and/or implemented? Yes

Please provide further details/steps:

- Operator to exclude service to clients with skin that has cuts, wounds, rash, fungus, or visible skin disease.
- Operator to dispense products in a manner that prevents contamination.
- Operator to properly clean and disinfect all reusable implements after each use.
- Operator to store all reusable implements that cannot be reprocessed immediately after use in a labelled, covered container with water (with or without detergent).
- Operator to ensure all surfaces are kept clean and in a sanitary manner.
- Operator to ensure all implements are properly disinfected with an appropriate level of disinfectant.
- Operator to properly clean and disinfect all client contact surfaces after each use.

- Operator to ensure items are stored in a sanitary manner.
- Operator to perform correct hand hygiene.
- Operator to ensure implements are fully immersed in disinfectant.
- Operator to discard single-use items immediately after use.

Date any order(s) or directive(s) were issued to the owner/operator:

2021-10-13, 2021-10-14, 2021-10-20, 2021-10-29, 2021-11-10, and 2021-12-08.

Final Report

Date of final report posting: 2021-12-14

Date all corrective measures were confirmed: 2021-12-08

Brief description of corrective measures taken: Re-inspections were completed. All items were in compliance as per the corrective measures indicated above. The extent of the above corrective measures was considered minimal.

Final Report Comments and Contact Information

Any additional comments: Operator education and resources were provided.

If you have any further questions, please contact the Durham Health Connection Line:

Telephone: 1-800-841-2729, or [email](#) us.