



Infection Prevention and Control (IPAC) Lapse Report

Initial Report

Premise/facility under investigation:

Hair J

Address:

13 – 1725 Kingston Rd. Pickering ON L1V 1B8

Type of premise/facility: Personal Service Settings

IPAC Lapse Details

Date board of health became aware of potential IPAC lapse: 2025-08-23

Date IPAC lapse was linked to premise/facility: 2025-08-27

Date of initial report posting: 2025-09-10

How the potential IPAC lapse was identified: Complaint

Summary description of the IPAC lapse:

- Observed re-usable tools/equipment and service station improperly cleaned and disinfected after each use.
- Observed operator fail to wash hands prior to services, and stock necessary hand hygiene provisions.
- Observed disinfectant solution maintained and used improperly.
- Observed single use items and items that cannot be cleaned and disinfected not discarded immediately after each use on a client.
- Observed products dispensed in a manner that can lead to contamination.

IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college? No

Concise description of the corrective measures required:

- Operator to properly clean and disinfect all reusable implements and surfaces that come into contact with each client after use.
- Operator to ensure all implements are properly disinfected with an appropriate level of disinfectant.

- Operator to ensure all implements and equipment are maintained and stored in good repair and sanitary manner.
- Operator to perform hand hygiene before and after service delivery and as often as necessary
- Operator to discard all single-use items immediately after each use.
- Operator to dispense products in a manner to prevent contamination.

Date any order(s) or directive(s) were issued to the owner/operator:

2025-08-28, 2025-09-03, 2025-09-09

Initial Report Comments and Contact Information

Any additional comments: Operator education provided.

If you have any further questions, please contact the Durham Health Connection Line:

Telephone: 1-800-841-2729, or [email](#) us.