



Infection Prevention and Control (IPAC) Lapse Report

Initial Report

Premise/facility under investigation:

Hair J

Address:

17-314 Harwood Ave S, Ajax, ON, L1S 2J1

Type of premise/facility: Personal Service Settings

IPAC Lapse Details

Date board of health became aware of potential IPAC lapse: 2025-11-12

Date IPAC lapse was linked to premise/facility: 2025-11-12

How the potential IPAC lapse was identified: Complaint

Summary description of the IPAC lapse:

- Observed re-usable tools/equipment and service station improperly cleaned and disinfected after each use.
- Observed products dispensed in a manner that can lead to contamination.
- Observed single use items and items that cannot be cleaned and disinfected not discarded immediately after each use on a client.
- Observed disinfectant solution maintained and used improperly.
- Observed tools/equipment in poor repair and soiled.
- Observed work and contact surfaces not smooth, non-absorbent and easily cleanable.

IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college? No

Concise description of the corrective measures required:

- Operator to properly clean and disinfect all reusable implements and surfaces that come into contact with each client after use.
- Operator to dispense products in a manner to prevent contamination.

- Operator to discard all single-use items immediately after each use.
- Operator to ensure all implements are properly disinfected with an appropriate level of disinfectant. DUHEV-509 Jan/23
- Operator to ensure all implements and equipment are maintained and stored in good repair and sanitary manner.
- Operator to ensure all work surfaces are smooth, non-absorbent and easily cleanable.

Date any order(s) or directive(s) were issued to the owner/operator:

2025-11-12

Final Report

Date of final report posting: 2025-11-21

Brief description of corrective measures taken: Inspection was conducted. Confirmed that requirements noted above were corrected.

Date all corrective measures were confirmed: 2025-11-18

Final Report Comments and Contact Information

Any additional comments: Operator education provided.

If you have any further questions, please contact the Durham Health Connection Line:

Telephone: 1-800-841-2729, or [email](#) us.