



# Infection Prevention and Control (IPAC) Lapse Report

## Initial Report

Premise/facility under investigation:

Hello Beauty Nails

Address:

2 Douglas Rd, Uxbridge ON, L9P 1S9

Type of premise/facility: Personal Service Settings

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### IPAC Lapse Details

Date board of health became aware of potential IPAC lapse: 2023-10-23

Date IPAC lapse was linked to premise/facility: 2023-10-24

Date of initial report posting: 2023-11-01

How the potential IPAC lapse was identified: Complaint

Summary description of the IPAC lapse:

Observed improper cleaning and disinfection methods for implements and surfaces. Surfaces were in an unsanitary manner and made of absorbent materials. Wax pot was uncovered and product not dispensed properly. Single-use items were stored uncovered and single use items were reused on multiple clients. Additionally, hand hygiene was not appropriately practiced.

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### IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college? No

Concise description of the corrective measures required:

- Operator to ensure all fixtures and furniture are non-absorbent and easily cleanable
- Operator to routinely clean all structural surfaces
- Operator to clean and disinfect all low-risk work and/or contact surfaces daily
- Operator to ensure hand washing is performed in the designated hand wash sink
- Operator must perform hand hygiene before and after servicing a client to prevent disease transmission
- Operator must store and dispense product in a manner that prevents contamination
- Operator must store all single use items in clean, covered containers
- Operator must apply disinfectant for the proper contact time

- Operator must prepare and maintain disinfectant at the appropriate strength
- Operator must disinfect reusable items as often as necessary to prevent disease transmission
- Operator must thoroughly clean reusable items using a detergent solution and brush before disinfection
- Operator must discard single-use disposable items that cannot be readily cleaned and disinfected immediately after each use or when contaminated
- Operator must discard single-use wax cartridges immediately after each use
- Operator must provide and use an appropriate level disinfectant to disinfect reusable items and/or equipment
- Operator to ensure client's hands and/or feet are cleaned with soap and water prior to the procedure

Date any order(s) or directive(s) were issued to the owner/operator:

2023-10-24 and 2023-10-27

## Final Report

Date of final report posting: 2023-11-01

Brief description of corrective measures taken: Inspections were conducted. Confirmed all requirements noted above were corrected.

Date all corrective measures were confirmed: 2023-10-27

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### Final Report Comments and Contact Information

Any additional comments: Operator education was provided.

If you have any further questions, please contact the Durham Health Connection Line:

Telephone: 1-800-841-2729, or [email](#) us.