



Infection Prevention and Control (IPAC) Lapse Report

Initial Report

Premises/facility under investigation:

Jenny Nails & Lashes

Address:

E4-1304 Harmony Rd N, Oshawa ON L1K 2B1

Type of premises/facility: Personal Service Settings

IPAC Lapse Details

Date board of health became aware of potential IPAC lapse: 2021-09-03

Date of initial report posting: 2021-09-20

How the potential IPAC lapse was identified: Complaint

Summary description of the IPAC lapse by complainant:

Client developed an infection after receiving a manicure service. Concerned with lack of cleaning and disinfection of reusable tools. Single use items were reused.

IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college? No

Were any corrective measures recommended and/or implemented? Yes

Please provide further details/steps:

- Operator to ensure implements are cleaned and disinfected between each client.
- Operator to properly clean and disinfect footbath basin after each client.
- Operator to ensure all work surfaces and implements are kept clean and in a sanitary manner at all times.
- Operator must clean and disinfect all client contact surfaces after each client.
- Operator must store reusable and single-use disposable items and/or equipment in clean, covered containers.

- Operator to ensure 70% alcohol is changed on a daily basis or when contaminated.
- Operator to ensure implements are fully immersed during disinfection.
- Operator must discard single-use disposable items immediately after each use.
- Operator to ensure client's hands and/or feet are cleaned with soap and water prior to procedure.
- Operator to ensure equipment is maintained in good condition and in a sanitary manner.
- Operator to dispense products in a manner to prevent from contamination.

Date any order(s) or directive(s) were issued to the owner/operator:

2021-09-07, 2021-09-09, and 2021-09-13.

Final Report

Date of final report posting: 2021-09-20

Date all corrective measures were confirmed: 2021-09-13

Brief description of corrective measures taken: Re-inspections were completed on September 9th and 13th, 2021. All items were in compliance as per the corrective measures indicated above. The extent of the above corrective measures was considered minimal.

Final Report Comments and Contact Information

Any additional comments: Operator education and resources provided.

If you have any further questions, please contact the Durham Health Connection Line:

Telephone: 1-800-841-2729, or [email](#) us.