



# Infection Prevention and Control (IPAC) Lapse Report

## Initial Report

Premises/facility under investigation:

L'Attitudes International Image Centres

Address:

2107-419 King St W, Oshawa ON L1J 2K5

Type of premises/facility: Personal Service Settings

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### IPAC Lapse Details

Date board of health became aware of potential IPAC lapse: 2019-07-15

How the potential IPAC lapse was identified: Complaint

Summary description of the IPAC lapse by complainant:

Complainant developed an infection after receiving a treatment.

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### IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college? No

Were any corrective measures recommended and/or implemented? Yes

Please provide further details/steps:

- Operator to ensure that client records are kept on-site for all invasive services, and include date of service, client's full name, address, telephone number, details of the service, any risks associated with the service, as well as the service provider's full name.
- Operator to ensure all implements are properly disinfected with an appropriate level of disinfectant.

Date any order(s) or directive(s) were issued to the owner/operator:

2019-07-12, 2019-07-16 and 2019-07-17

# Final Report

Date of final report posting: 2019-07-22

Date all corrective measures were confirmed: 2019-07-17

Brief description of corrective measures taken: A re-inspection was completed on July 16, 2019. All items were in compliance as per the corrective measures indicated above as of July 17, 2019. The extent of the above corrective measures was considered minimal.

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## Final Report Comments and Contact Information

Any additional comments: Operator education and resources provided.

If you have any further questions, please contact the Environmental Help Line:

Telephone: 1-877-777-9613, email: [EHL@durham.ca](mailto:EHL@durham.ca)