



# Infection Prevention and Control (IPAC) Lapse Report

## Initial Report

Premise/facility under investigation:

Lovisa

Address:

4042 - 419 King St W, Oshawa ON L1J 2K5

Type of premise/facility: Personal Service Settings

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### IPAC Lapse Details

Date board of health became aware of potential IPAC lapse: 2023-10-13

Date IPAC lapse was linked to premise/facility: 2023-10-20

Date of initial report posting: 2023-10-31

How the potential IPAC lapse was identified: Complaint

Summary description of the IPAC lapse:

Observed an ear piercing device used for cartilage piercing. Observed improper cleaning and disinfection of equipment. Observed incomplete records. Observed improper cleaning steps on the skin area being pierced. Observed aftercare instructions missing required information.

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### IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college? No

Concise description of the corrective measures required:

- Operator to properly clean and disinfect all reusable equipment after each use
- Operator to ensure ear piercing instruments are only used on the fleshy part of the ear lobes
- For ear lobe piercing, operator to ensure skin is cleaned with an approved skin antiseptic, mark skin, let mark dry, and then clean skin again with antiseptic
- Operator to ensure client aftercare instructions contain all required information
- Operator to record all accidental blood and body fluid exposures with all required information
- Operator to maintain all invasive procedure records with all required information

Date any order(s) or directive(s) were issued to the owner/operator:

2023-10-20 and 2023-10-25

## Final Report

Date of final report posting: 2023-10-31

Brief description of corrective measures taken: Inspections were conducted. Confirmed all requirements noted above were corrected.

Date all corrective measures were confirmed: 2023-10-25

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### Final Report Comments and Contact Information

Any additional comments: Operator education and resources were provided.

If you have any further questions, please contact the Durham Health Connection Line:

Telephone: 1-800-841-2729, or [email](#) us.