



Infection Prevention and Control (IPAC) Lapse Report

Initial Report

Premise/facility under investigation:

M&D Spa & Nails Inc.

Address:

4B-1099 Kingston Rd, Pickering, ON M1H 1K4

Type of premise/facility: Personal Service Settings

IPAC Lapse Details

Date board of health became aware of potential IPAC lapse: 2025-05-27

Date IPAC lapse was linked to premise/facility: 2025-05-29

Date of initial report posting: 2025-06-09

How the potential IPAC lapse was identified: Complaint

Summary description of the IPAC lapse:

- Alcohol-based hand sanitizer not provided within reach wherever personal services are provided.
- Observed expired alcohol-based hand sanitizer and disinfectant.
- Observed improperly labelled disinfectant solutions.
- Observed alcohol disinfectant without a Health Canada drug identification number (DIN) or natural product number (NPN).
- An appropriate level disinfectant was not available or used for disinfection of grater style foot files.

IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college? No

Concise description of the corrective measures required:

- Operator to provide alcohol-based hand sanitizer within reach wherever personal services are provided and in reprocessing areas.
- Operator to discard alcohol-based hand sanitizer and disinfectant solutions according to the manufacturer's instructions (e.g. expired products).
- Operator to ensure chemical containers are properly labelled.

- Operator to provide and use disinfectant with a Health Canada drug identification number (DIN) or natural product number (NPN).
- Operator to ensure an appropriate level disinfectant is available and used to disinfect all reusable implements and equipment.

Date any order(s) or directive(s) were issued to the owner/operator:

2025-05-29, 2025-06-06

Final Report

Date of final report posting: 2025-06-09

Brief description of corrective measures taken: Inspections were conducted. Confirmed that all requirement noted above were corrected.

Date all corrective measures were confirmed: 2025-06-06

Final Report Comments and Contact Information

Any additional comments: Operator education provided.

If you have any further questions, please contact the Durham Health Connection Line:

Telephone: 1-800-841-2729, or [email](#) us.