



# Infection Prevention and Control (IPAC) Lapse Report

## Initial Report

Premise/facility under investigation:

Nail Lovers

Address:

2B – 1405 Bloor Street, Courtice ON L1E 1B3

Type of premise/facility: Personal Service Settings

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### IPAC Lapse Details

Date board of health became aware of potential IPAC lapse: 2025-08-07

Date IPAC lapse was linked to premise/facility: 2025-08-08

Date of initial report posting: 2025-08-14

How the potential IPAC lapse was identified: Complaint

Summary description of the IPAC lapse:

- Observed re-usable tools/equipment and service station improperly cleaned and disinfected after each use.
- Observed operator prepare and use inadequate disinfectant solution.
- Observed tools/equipment in poor repair and soiled.
- Observed single use items not discarded immediately after each use on a client.
- Observed products dispensed in a manner that can lead to contamination.

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### IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college? No

Concise description of the corrective measures required:

- Operator to properly clean and disinfect all reusable implements and surfaces that come into contact with each client after use.
- Operator to ensure all implements are properly disinfected with an appropriate level of disinfectant.
- Operator to ensure all implements and equipment are maintained and stored in good repair and sanitary manner.

- Operator to discard all single-use items immediately after each use.
- Operator to dispense products in a manner to prevent contamination.

Date any order(s) or directive(s) were issued to the owner/operator:

2025-08-08, 2025-08-11

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**Initial Report Comments and Contact Information**

Any additional comments: Operator education provided.

If you have any further questions, please contact the Durham Health Connection Line:

Telephone: 1-800-841-2729, or [email](#) us.