



Infection Prevention and Control (IPAC) Lapse Report

Initial Report

Premise/facility under investigation:

Ne Plus Ultra

Address:

2 Frank Lloyd Wright St. Whitby ON L1N 0N9

Type of premise/facility: Personal Service Settings

Types of Personal Service Setting Services: Hairdressing

IPAC Lapse Details

Date board of health became aware of potential IPAC lapse: 2025-11-17

Date IPAC lapse was linked to premise/facility: 2025-11-25

Date of initial report posting: 2026-01-06

How the potential IPAC lapse was identified: Complaint

Summary description of the IPAC lapse:

Operator observed to dilute 70% Isopropyl Alcohol disinfectant with water.

Operator observed to not thoroughly clean reusable items and/or equipment (hair braiding hooks) using a detergent solution and a brush before disinfection as often as necessary to prevent disease transmission.

IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college? No

Concise description of the corrective measures required:

- Operator to provide and use low and intermediate-level disinfectants with a Health Canada drug identification number (DIN) or natural product number (NPN), dilution is not permitted unless specified by manufacturer instructions for use.
- Operator must ensure all tools are cleaned with detergent/water and scrub brush to prior to disinfection.

Date any order(s) or directive(s) were issued to the owner/operator:

2025-11-25

Final Report

Date of final report posting: 2026-01-06

Brief description of corrective measures taken: Inspection was conducted. Confirmed that requirements noted above were corrected.

Date all corrective measures were confirmed: 2025-11-25

Final Report Comments and Contact Information

Any additional comments: Operator education provided.

If you have any further questions, please contact the Durham Health Connection Line:

Telephone: 1-800-841-2729, or [email](#) us.