



# Infection Prevention and Control (IPAC) Lapse Report

## Initial Report

Premise/facility under investigation:

Ombre Nails Boutique

Address:

10-40 Kingston Rd E, Ajax ON, L1Z 1G1

Type of premise/facility: Personal Service Settings

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### IPAC Lapse Details

Date board of health became aware of potential IPAC lapse: 2025-04-14

Date IPAC lapse was linked to premise/facility: 2025-04-14

Date of initial report posting: 2025-04-16

How the potential IPAC lapse was identified: Complaint

Summary description of the IPAC lapse:

Observed work area maintained in an unsanitary manner. Observed client's hands not washed prior to service. Observed single-use item not discarded immediately after use.

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### IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college? No

Concise description of the corrective measures required:

- Operator to ensure premises is maintained in a clean and sanitary manner.
- Operator to ensure client's hands and/or feet are cleaned with soap and water prior to procedure.
- Operator to discard all single-use items immediately after each use, and not reuse or share between clients.

Date any order(s) or directive(s) were issued to the owner/operator:

2025-04-14

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### Initial Report Comments and Contact Information

Any additional comments: Operator education and resources provided.

If you have any further questions, please contact the Durham Health Connection Line:

Telephone: 1-800-841-2729, or [email](#) us.