



# Infection Prevention and Control (IPAC) Lapse Report

## Initial Report

Premise/facility under investigation:

Polish & Co. Nails Spa

Address:

H2 – 1899 Brock Rd. Pickering ON L1V 4H7

Type of premise/facility: Personal Service Settings

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### IPAC Lapse Details

Date board of health became aware of potential IPAC lapse: 2026-02-18

Date IPAC lapse was linked to premise/facility: 2026-02-18

Date of initial report posting: 2026-03-03

How the potential IPAC lapse was identified: Complaint

Summary description of the IPAC lapse:

1. Observed used manicure tools (nail files, nail clippers and cuticle nipper) at the manicure station(s).
2. Observed a partially used wax cartridge in a warmer.

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### IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college? No

Concise description of the corrective measures required:

1. Operator to ensure all used reusable implements are removed from workstations for reprocessing immediately following service completion.
2. Operator to ensure single use items are discarded immediately after each use.

Date any order(s) or directive(s) were issued to the owner/operator:

2026-02-18

# Final Report

Date of final report posting: 2026-03-03

Brief description of corrective measures taken: Inspection was conducted. Confirmed that requirements noted above were corrected.

Date all corrective measures were confirmed: 2026-02-18

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## Final Report Comments and Contact Information

Any additional comments: Operator education provided.

If you have any further questions, please contact the Durham Health Connection Line:

Telephone: 1-800-841-2729, or [email](#) us.