



Infection Prevention and Control (IPAC) Lapse Report

Initial Report

Premise/facility under investigation:

Venus Nails & Spa

Address:

2-220 Taunton Rd E, Whitby ON, L1R 0M5

Type of premise/facility: Personal Service Settings

IPAC Lapse Details

Date board of health became aware of potential IPAC lapse: 2026-02-19

Date IPAC lapse was linked to premise/facility: 2026-02-20

How the potential IPAC lapse was identified: Complaint

Summary description of the IPAC lapse:

- Observed operator failed to store single-use disposable items and/or equipment in clean and sanitary manner.
- Observed personal service products not dispensed in a sanitary manner.
- Observed operator not discarding single-use items immediately after each use.
- Observed operator failed to disinfect reusable items and/or equipment after each use with the appropriate level of disinfectant.
- Observed implements not made of durable, smooth, non-absorbent, and easy to clean material.
- Observed client's hands and/or feet not being cleaned with soap and water prior to providing service.
- Observed improper hand hygiene before and after service delivery.
- Observed operator not recording all accidental blood and body fluid exposures with the required information.
- Observed chemical containers not properly labelled.

IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college? No

Concise description of the corrective measures required:

- Operator to store and dispense items in a sanitary manner to prevent contamination.
- Operator to discard all single-use items immediately after each use and not reuse or share between clients.
- Operator to ensure all implements/equipment are disinfected with an appropriate level of disinfectant.
- Operator to ensure all implements are made of durable, smooth, non-absorbent, and easy to clean material.
- Operator to ensure client's hands and/or feet are cleaned with soap and water prior to each procedure.
- Operator to perform hand hygiene before and after providing any service, and whenever additional hand hygiene is needed.
- Operator to record all accidental blood and body fluid exposures with the required information.
- Operator to ensure chemical containers are properly labelled.

Date any order(s) or directive(s) were issued to the owner/operator:

2026-02-20, 2026-02-24

Final Report

Date of final report posting: 2026-02-26

Brief description of corrective measures taken: Confirmed that requirements noted above were corrected.

Date all corrective measures were confirmed: 2026-02-24

Final Report Comments and Contact Information

Any additional comments: Operator education provided.

If you have any further questions, please contact the Durham Health Connection Line:

Telephone: 1-800-841-2729, or [email](#) us.