



Infection Prevention and Control (IPAC) Lapse Report

Initial Report

Premises/facility under investigation:

Westney Heights Medical Centre

Address:

2-15 Westney Rd N Ajax, ON L1T 1P4

Type of premises/facility: Medical Clinic

IPAC Lapse Details

Date board of health became aware of potential IPAC lapse: 2021-07-07

Date of initial report posting: 2021-07-14

How the potential IPAC lapse was identified: Complaint

Summary description of the IPAC lapse by complainant:

Complainant stated they observed improper cleaning/disinfection, unsanitary conditions and improper hand hygiene.

IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college? Yes

If yes, was the issue referred to the regulatory college? Yes

Please provide name of the regulatory college(s) and date(s) referred:

College of Physicians and Surgeons of Ontario, 2021-07-08

Were any corrective measures recommended and/or implemented? Yes

Please provide further details/steps:

- Operator to perform proper hand hygiene.
- Operator to ensure items are stored in a clean and sanitary manner.
- Operator to ensure items are properly covered.
- Operator to ensure surfaces are made of smooth, easily cleanable materials.

- Operator to ensure all surfaces are durable and in good condition.
- Operator to ensure patient surfaces are cleaned/disinfected after each use.

Date any order(s) or directive(s) were issued to the owner/operator:

Report of inspections provided on 2021-07-08, 2021-07-22, 2021-09-16, and 2021-12-03.

Final Report

Date of final report posting: 2021-12-07

Date all corrective measures were confirmed: 2021-12-03

Brief description of corrective measures taken: All items were in compliance and corrected as per the corrective measures indicated above. The extent of the above corrective measures required were considered minimal.

Final Report Comments and Contact Information

Any additional comments: Operator education was provided.

If you have any further questions, please contact the Durham Health Connection Line:

Telephone: 1-800-841-2729, or [email](#) us.