



Durham Region Health Department FAX about...

For Health Care Professionals



COVID-19: Reopening Dental Practices

The Royal College of Dental Surgeons of Ontario has released [COVID-19: Managing Infection Risks During In-Person Dental Care](#) to support dental practices in ensuring safety for employees and clients. Please refer to this document for guidance related to reopening, including required personal protective equipment (PPE) by setting and procedure.

Clients who **screen positive or report symptoms of COVID-19** should be advised to self-isolate immediately and to seek clinical assessment by:

- 1) Contacting Durham Health Connection Line at 905-668-2020 or 1-800-841-2729.
- 2) Completing the Lakeridge Health online assessment form at covidswab.lh.ca to get an appointment at the COVID-19 Assessment Clinic.

Note: The COVID-19 Assessment Clinic **does not** accept walk-ins.

Typical symptoms of COVID-19 include:

- Fever (temperature of 37.8°C or greater)
- New or worsening cough
- Shortness of breath
- Sore throat
- Difficulty swallowing
- Changes to sense of taste or smell
- Nausea/vomiting, diarrhea, abdominal pain
- Runny nose, or nasal congestion (not caused by seasonal allergies)

If Durham Region Health Department assesses a **potential exposure in your clinic** during a COVID-19 case investigation, you will be contacted so the risk of exposure can be assessed.

If you become aware of a client you have seen in your clinic in the last 14-days being diagnosed with COVID-19, please contact Durham Region Health Department at 905-668-7711 ext. 2996, seven days a week from 8:00 am to 8:00 pm. After hours please call 905-576-9991. **These numbers are for health care providers only. Please do not provide these numbers to your patients.**

General inquiries regarding COVID-19 can be directed to www.durham.ca/novelcoronavirus or Durham Health Connection Line at 905 668-2020 or 1-800-841-2729 seven days a week from 8:30 am to 8:00 pm.

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905-668-2020 or 1-800-841-2729 | durham.ca/health

If you require this information in an accessible format, contact 1-800-841-2729.

