



FAX about ...



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Novel Coronavirus (2019-nCoV) Update #4

Currently, there are **no cases** of 2019-nCoV in Durham Region and the risk to residents remains low. The 2019-nCoV [case definition](#) has been expanded to include **travel history to mainland China** (attached).

If a patient visiting your health care facility meets case definition:

- Contact **Durham Region Health Department (DRHD)** to report the case and determine next steps at 905-668-7711 ext 2996 or after hours 905-576-9991
- Contact the [Public Health Ontario Laboratory](#) as 2019-nCoV testing requires approval.
- After the test is taken, the patient should **self-isolate** at home while awaiting results.
- DRHD will begin **follow-up** with patients who have been tested.

Health care providers facing immediate challenges with their personal protective equipment supply levels can email the **Ministry of Health** at EOCLogistics.MOH@ontario.ca.

Guidelines with respect to contact management have **not yet been confirmed** by the Ministry. Questions about **contact management** can be directed to **Durham Health Connection Line** (905) 668-2020.

The Ministry will continue to finalize guidance documents and post them on its [website](#). DRHD will continue to **monitor** the situation and **provide information as it becomes available**. Information will also be posted on durham.ca/HCP. You can subscribe to this webpage to get email updates.

Durham Region Health Department: 905-668-2020, 1-800-841-2729

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If you prefer to receive this information in an electronic format please submit your request to healthresources@durham.ca

If you require this information in an accessible format, contact 1-800-841-2729.