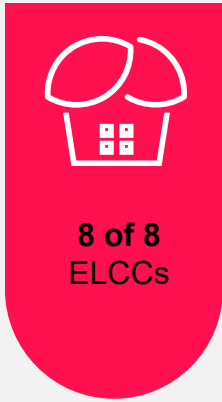




# Directly Operated Early Learning & Child Care Centres 2025 Parent Survey

We asked parents and caregivers of children who attend Directly Operated Early Learning and Child Care Centres (ELCCs) in Durham Region to provide feedback on the quality of service. Here are some of the participants' responses:



“The transition to the centre has been so great! My child and family feel very comfortable with the educators and the program.”

## Our Parents & Caregivers



**98%**

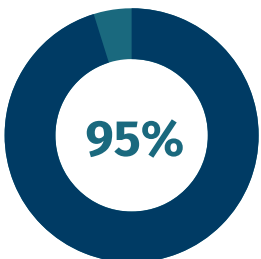
My child is provided with many opportunities to participate in a mix of activities, such as indoor and outdoor play, active play, quiet play, as well as the ability to communicate with others.



My child benefits socially, emotionally and physically from the ELCC's positive approach.



I am welcomed at my child's ELCC.



My child has developed positive, meaningful relationships and connections with the educators in the ELCC.



My child's ELCC promotes the health, safety and well-being of my child.

## Communication

## What we heard from parents...



"He absolutely loves seeing his educators after school and the fun things they have planned."

"My child adores going to daycare where she feels safe."

"The updates and photos are very comforting and nice to receive."

89% ▼



I am invited to share my opinions and information about my child at the child care program.



## Goals to move us forward



- Enhance Lillio for clear, consistent family communication.
- Ensure families know about and are offered meetings on child development at least annually.
- Offer regular updates on children's progress and program activities through varying communication methods.