



When a child tests positive for COVID-19

Guidance for licensed child care centres in The Regional Municipality of Durham

If a child enrolled in your centre has tested positive for COVID-19, the centre supervisor or designate must take the following action as soon as possible:



Collect important information

Use the Routine Illness Surveillance Form in your Outbreak Control Package for Child Care Centres (Updated September 2020) in your Wee Care Manual to collect information from the parent.



Contact the Durham Health Connect Line

Report the confirmed case of COVID-19 to the Durham Region Health Department. Public Health Nurses are available 24-hours a day:

8:30 a.m. to 4:30 p.m. at 905-668-2020 or 1-800-841-2729

4:30 p.m. to 8:30 a.m. at 905-231-6524



Contact the Children's Services Division

Report the confirmed case of COVID-19 to the Children's Services Division to your Quality Assurance Advisor and copy Beth Carson and Julie Gaskin.

8:30 a.m. to 4:30 p.m. at 905-668-4113

- Millie Forbes at extension 3630 or millie.forbes@durham.ca
- Melissa Young at extension 2791 or melissa.young@durham.ca
- Lisa Bruce at extension 2631 or lisa.bruce@durham.ca
- Patti Rowland at extension 2593 or patti.rowland@durham.ca
- Beth Carson at extension 3632 or beth.carson@durham.ca
- Julie Gaskin at extension 2830 or julie.gaskin@durham.ca

4:30 p.m. to 8:30 a.m. at 1-866-795-7689

Leave a detailed message reporting the incident, your program name and contact information. A Children's Services Division manager will return your call.



Update the Child Care Licensing System (CCLS)

If you have submitted a serious occurrence to the Ministry of Education for a suspected and/or confirmed case of COVID-19, please update your submission. If you have yet to submit, create a new serious occurrence.



Follow organizational protocols

Follow the directive of the Durham Health Department and your organizational protocols to notify the impacted families and/or staff.