



April 1, 2019

Dear Child Care Operator,

Please find enclosed, your Special Needs Resourcing (SNR) services information package. This package was developed collaboratively between Durham SNR agencies and the Regional Municipality of Durham, Social Services Department, Children's Services Division.

The modernization of SNR Services in Durham has occurred to keep pace with the Ministry of Education direction to deliver in-scope services, the Special Needs Resourcing in Durham Region (2017) report and to support the changing needs of the early learning community. Notably, changes to service delivery include shifting the focus to support Individual Service Plans (ISP's) for all children requiring additional programming and enhancing the development and delivery of educator-centered services. These services are intended to support educators as they meet the unique learning needs of every child. The information provided in this resource package outlines the SNR services and supports available to educators, and how to access them.

In this package you will find:

- ❖ **Overview of SNR Information Package:** This section provides general information about this package.
- ❖ **Purpose of SNR / Inclusion Statement:** This sample statement may be used in your agency's parent handbook.
- ❖ **List of All SNR Agencies:** a snapshot of all agencies providing service in Durham.
- ❖ **Overview of Durham Region SNR Agencies:** details of each agency and their services.
- ❖ **Connecting Observations to Recommended Supports:** Possible scenarios you may encounter and the recommended support agency to contact.
- ❖ **Frequently Asked Questions:** Questions you may have about SNR supports.
- ❖ **Special Needs Resource Contacts and SNR Manager:** Use the LAMINATED card to note your centre's SNR contact information and hang up for easy access.

**The Regional  
Municipality  
of Durham**

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- ❖ **Agency-Specific Contact Information:** Staff listing and client list for each agency. You will find the agency contact for your site here.
- ❖ **Additional Resources:** Educator Poster & Family Pamphlet to be used during conversations you may have with families, to help explain SNR services.

Please refer to the contents page for more detailed information on how to use the information provided in this package. Please do not hesitate to contact me if you have questions or require clarification.

We hope this information package, educator poster, and family information pamphlets will support your professional practice and the work you do with children and families in your early learning programs.

Sincerely,

A handwritten signature in black ink, appearing to read 'Julie Gaskin', with a long, sweeping flourish extending upwards and to the right.

**Julie Gaskin, RECE**  
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Region of Durham, Children's Services Division  
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