Family & Child Support Services Agency Listing
About Best Start in Durham Region

Ontario’s Vision: “Children in Ontario will be ready and eager to achieve success in school by the time they start Grade 1.”

Best Start was initiated in 2005 by the Ontario Government to support children and families from birth to Grade 1.

Best Start Networks were established in communities and existing service providers came together to plan for the needs of their community. The Regional Municipality of Durham designated as the Consolidated Municipal Service Manager (CMSM), assumed a lead role for our Region by developing and implementing an annual Child Care Service Management plan. Durham’s Best Start Network has been very successful.

Funding for the Best Start program has been used to create and sustain additional licensed child care spaces, provide for additional Wage Subsidies for staff and to provide additional funding for Special Needs Resourcing programs. In addition, the Best Start network also updated and revised Durham’s Child and Youth Charter; introduced an online Parent Calendar, hosted several community meetings to seek feedback regarding current child care issues and submitted position papers to both the Ministry of Education and the Ministry of Children and Youth Services.

The Network has created the opportunity for Durham’s six School Boards, child care service providers and support agencies to meet and share information and ideas on how to work effectively together. Many partnerships have developed as a result of these activities. Durham’s Best Start Network has also focused on the development of “Hub” services to better support families.

In 2011, Children’s Services Division staff and some Network members prepared a plan to support Aboriginal families in Durham using specified funding from the Ministry of Children and Youth Services. As a result, the Network has been able to partner with many community agencies and services to provide successful events for Aboriginal children and families.

Finally, Durham’s Best Start Network has provided input into system planning as the province implements the Early Learning Program. The Early Learning Program, as it rolls out over the next few years, will completely transform the existing School and Child Care system. The members of Durham’s Best Start Network will continue to work together sharing their expertise to support children and their families in Durham Region.

For more information visit our website at www.durham.ca/childrensservices
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Comments or suggestions? Please contact beststart@durham.ca
Area Municipal Government

The local councils are located in each of the eight area municipalities. The main responsibilities of the local municipalities are listed below:

- Animal Control
- Building & plumbing inspections and permits
- Business and Lottery Licensing
- Fire Protection / Prevention
- Green Bin, Garbage, Yard Waste and White/bulky items collection in Oshawa and Whitby only
- Library Services
- Local Planning and Development
- Local Streets and Sidewalks
- Municipal Elections
- Parks and Recreation
- Parking and By-law Enforcement
- Property Standards
- Property Tax Collection
- Vital Statistics

Town of Ajax
Municipal Office:
65 Harwood Ave. S.
Ajax, ON L1S 2H9
Phone: 905-683-4550
Fax: 905-683-8207
E-mail: info@townofajax.com
Website: www.townofajax.com

Township of Brock
Municipal Office:
1 Cameron St. E., P.O. Box 10
Cannington, ON L0E 1E0
Phone: 705-432-2355
Fax: 705-432-3487
E-mail: brock@townshipofbrock.ca
Website: www.townshipofbrock.ca

Municipality of Clarington
Municipal Office:
40 Temperance St.
Bowmanville, ON L1C 3A6
Phone: 905-623-3379
Toll Free: 1-800-563-1195
Fax: 905-623-5717
E-mail: info@clarington.net
Website: www.clarington.net

City of Oshawa
Municipal Office:
1st Floor, West Wing, City Hall
50 Centre St. S.
Oshawa, ON L1H 3Z7
Phone: 905-436-3311
Toll Free: 1-800-667-4292
Fax: 905-436-5642
E-mail: service@oshawa.ca
Website: www.oshawa.ca
Autism Ontario - Durham Region

P.O. Box 40008
Whitby, ON L1R 0G2
Phone: 905-432-5092 (Local—Oshawa)
Phone: 1-866-495-4680
Fax: 1-866-495-4680
E-mail: durham@autismontario.com
Website: www.autismontario.com/durham

Description: Autism Ontario - Durham Region is a regional chapter of Autism Ontario, a non-profit registered charity in Ontario dedicated to ensuring that every individual with Autism Spectrum Disorder (ASD) is provided the means to achieve quality of life as a respected member of society.

Autism is a neurological disorder affecting three key areas of development to varying degrees: communication, behaviour and social skills. Autism may also have an impact on the way an individual processes sensory information.

The mission of Autism Ontario - Durham Region is to:
- share information (including information about the warning signs of autism in early childhood)
- offer support
- encourage friendship among families affected by ASD in Durham Region

The organization also:
- raises public awareness
- facilitates advocacy
- provides funding for a variety of speaker events and social learning opportunities through Autism Ontario’s Realize Community Potential Program in Durham Region

Currently serving hundreds of families throughout Durham Region, Autism Ontario - Durham Region relies on donations from individuals and members of the business community to fund its programs and services.
Big Brothers and Sisters of Ajax-Pickering
7C-1735 Bayly Street
Pickering, ON L1W 3G7
Phone: 905-831-3777
Fax: 905-831-8364
E-mail: info@bbandsofap.com
Website: www.bbandsofap.com

Big Brothers and Sisters of Clarington
23 Scugog Street
Bowmanville, ON L1C 3H7
Phone: 905-623-6646
Fax: 905-623-0704
E-mail: kids.clarington@bigbrothersbigsisters.ca
Website: www.bigbrothersandsisters.ca

Big Brothers and Sisters of Oshawa/Whitby
70 Simcoe Street North
Oshawa, ON L1G 4S2
Phone: 905-579-2551
Fax: 905-579-2550
E-mail: bbbsow@bellnet.ca
Website: www.bbbsow.ca

Big Brothers and Sisters of North Durham Region
15585 Simcoe Street
(located in Scout Hall)
Port Perry, ON L9L 1A8

Mailing Address:
P.O. Box 961
Port Perry, ON L9L 1A8
Phone: 905-985-3733
Fax: 905-985-1133
E-mail: margaretbbbsnd@aol.com
Website: www.bigbrothersbigsisters.ca/northdurham

Description: Big Brothers and Sisters provides direct service to children by matching them to adult volunteers in quality mentoring relationships. Big Brothers, Big Sisters, Couples and In-School Mentoring programs match children between the ages of six to fourteen with screened and trained volunteers over the age of 18.
**Canadian Cystic Fibrosis Foundation**
2221 Yonge Street, Suite 601
Toronto, ON  M4S 2B4
Phone:  416-485-9149,
Toll Free:  1-800-378-2233
Fax:  416-485-0960 / 416-485-5707
e-mail:  info@cysticfibrosis.ca
Web site:  www.cysticfibrosis.ca

**Description:**  Cystic Fibrosis Canada is a Canada-wide health charity, with 50 volunteer chapters, that funds vital CF research and care. Cystic Fibrosis Canada’s mandate is to help individuals with CF, principally by funding CF research and by supporting high quality clinical and transplant care. Cystic Fibrosis Canada also provides educational materials for the CF community and the general public; undertakes advocacy initiatives with, and on behalf of, Canadians with CF to enhance their quality of life; and raises funds to support its programs.

**Canadian Diabetes Association**
Durham Region Branch
235 Yorkland Blvd., Unit 200
Toronto, ON  M2J 4Y8
Phone:  416-408-7145
Toll-free:  1-800-BANTING (1-800-226-8464) ext. 7144
Fax:  416-491-8927
E-mail:  info@diabetes.ca
Website:  www.diabetes.ca

**Description:**  The Canadian Diabetes Association is a charitable organization that has grown to include a presence in more than 150 communities across the country. The Canadian Diabetes Association promotes the health of Canadians through diabetes research, education, service, and advocacy.
The Canadian Hearing Society
Website: www.chs.ca

Durham Office
Braemor Centre Plaza
575 Thornton Road North Unit 7
Oshawa, ON L1J 8L5
Phone: 905-404-8490
TTY: 1-888-697-3617
Fax: 905-404-2012
TOLL FREE
Phone: 1-800-213-3848
TTY: 1-800-213-0514
E-mail: info@chs.ca

Peterborough Regional Office
315 Reid Street,
Peterborough, ON K9J 3R2
Phone: 705-743-1573
TTY: 1-888-697-3623
Fax: 705-741-0708
E-mail: infochs.ca

City of Kawartha Lakes, Northumberland, and Haliburton
TOLL FREE
Phone: 1-800-213-3848
TTY: 1-800-213-0514
Fax: 1-800-360-6264
Employment Services and Hearing Care Counselling for people 55+ with acquired hearing loss

Description: The Canadian Hearing Society is the leading provider of services, products, and information that remove barriers to communication, advance hearing health, promote equity for people who are culturally deaf, oral deaf, deafened and hard of hearing.

Cardinal Nannies & Companions Inc.
20 Cavan Street
Port Hope, ON L1A 3B4
Phone: 905-666-2228 (Whitby)
Phone: 905-885-6008 (Northumberland)
Toll Free: 1-800-219-8059
Fax: 905-885-8248
Email: moyra@cardinalnannies.com
Website: www.cardinalnannies.com

Description: Provides professional one-on-one in-home caregiver services with efficiency, integrity, flexibility and quality care. We supply experienced, qualified caregivers for children, seniors and special needs clients. Call for a Home Visit. Short term contracts with three (3) hour minimum. Bilingual live-in caregivers from Quebec for the summer or long term are available. Foreign live-in caregivers in Canada on work permits needing employees also available for long term placements.
Catholic Family Services of Durham
Website: www.cfsdurham.com

Oshawa:
115 Simcoe Street South, 1st Floor
Oshawa, ON L1H 4G7
Phone: 905-725-3513
Toll Free: 1-877-282-8932
Fax: 905-725-8377

Uxbridge—Satellite Office:
70 Toronto Street North
Uxbridge, ON L9P 1C7
Intake—through Oshawa office at 905-725-3513

Port Perry:
1710 Scugog Street
Port Perry, ON L9L 1E2
(Timmons Church)
Phone: 905-985-4221

Ajax:
MacKenzie Plaza
250 Bayly Street West Unit 22
Ajax, ON L1S 3V4
Phone: 905-428-1984

Uxbridge—Satellite Office:
70 Toronto Street North
Uxbridge, ON L9P 1C7
Intake—through Oshawa office at 905-725-3513

Description: Catholic Family Services of Durham is a fully accredited counselling agency that offers services to women and children who have been abused and/or are victims of family violence. We offer family, individual and couples counselling, parenting courses, workshops and groups. We provide services for children, teens and adults in the Durham Region regardless of religious affiliation and financial situation.

Central East Community Care Access Centre
Whitby Branch
920 Champlain Court
Whitby, ON L1N 6K9
Phone: 905-430-3308
Toll Free: 1-800-263-3877
Fax: 905-430-3297
Website: www.ce.ccac-ont.ca

Description: The Central East Community Care Access Centre (Central East CCAC) provides a single point of access for people of all ages who need in-home health care services, admission to long-term care homes and programs, school health support services and information and referral to community services.

CNIB
1 Mary Street North, Unit D
Oshawa, ON L1G 7W8
Tel: 905-436-7732
Fax: 905-436-1202
Website: www.cnib.ca http://www.cnib.ca/

Description: CNIB works to ensure that children with vision loss get the best possible start in life, and that their parents have the resources and support they need to guide their child along the path to success and independence. CNIB Early Intervention Services assist children aged 0-6 to build a foundation for their future growth and development that is consistent with their individual potential, in partnership with parents/guardians, caregivers, teachers and therapists.

For more information contact: Heather Edmonds, ECVC, 1-866-699-1699 ext. 5236.
Community Development Council Durham
458 Fairall St., Unit 4
Ajax ON L1S 1R6
Phone: 905-686-2661
Fax: 905-686-4157
Email: info@cdcd.org
Website: www.cdcd.org

Description: Community Development Council Durham, a not-for-profit charitable organization, provides a wide range of programs to the general public across the entire Region. Our mission statement is to create, advocate and support policies, attitudes and actions, which enhance individual, family, and community growth. We are governed by a volunteer Board of Directors and have an extensive history of successful partnerships with the public and private sector, including all levels of government.

There are no fees for our programs and services and are confidential and culturally inclusive. Over 15 different languages are spoken by the staff of CDCD.

Our Programs:
Durham’s Child Nutrition Project supports the link between nutrition and learning by supporting free healthy breakfast and snack programs that have helped thousands of children/youth across Durham in a warm and caring environment. The program fosters parental involvement and community ownership in all of the programs supported.

Host Program is a friendship program which helps newcomers adjust to life in Canada. A trained volunteer spends time with a newcomer on a weekly basis and can help with language skills, social needs and cultural awareness and activities available in the area. Everybody benefits from the Host Program as newcomers and volunteers learn about each other’s countries and cultures.

Host Youth Program is for youth between the ages of 13 and 24. The goal is to help young newcomers settle easily in Canada. A trained volunteer youth host develops a friendship with a newcomer youth and may assist with the settlement process by helping with school or social activities. The Host Youth Worker plans activities, games, newsletter writing, homework clubs, Conversation Circles and more.

Housing Help Durham is comprised of 3 services:

The Housing Help Durham Landlord Registry is a computerized listing of private market rental units located throughout Durham obtained through contact with landlords of private apartment buildings and homeowners with either rooms or apartments to rent. The registry operates at no cost or obligation to either the landlord or prospective tenant and anyone, regardless of income, can use the service.

[cont’d]

Community and Family Services—Salvation Army
45 King Street East
Oshawa, ON L1H1B2
Phone: 905-723-7422
Fax: 905-723-8276
E-mail: cfs@oshawa-temple.org
Website: www.oshawa-temple.org

Description: Community and Family Services includes: Personal and Family Counselling, Anger Management Programs, Thrift Store, Emergency Food Supply (Food Bank), Emergency Disaster Services, Children’s Summer Day Camps, Mobile Outreach (Street Ministry), Community Garden and more.
Community Development Council Durham (cont’d)

The Housing Access Centre provides easier access for the consumer of not-for-profit housing in Durham. Applicants can make one call or visit to obtain information on rental housing choices, pick up a common application form, determine eligibility, and apply to one or more rental housing complexes including non-profits and co-ops. The waiting list for subsidized housing in Durham Region is lengthy.

The Durham Rent Bank and Community Trust Fund are homelessness prevention programs. The rent bank provides interest free loans to families late with their rent by up to two months. The community trust fund helps families temporarily unable to meet a debt payment due to unusual circumstances. A trust fund is loaned for things as hydro/gas arrears and is available to those in economic challenges.

Immigrant Settlement and Adaptation Program gives assistance to newcomers in Canada. The program provides information and referrals to economic, social, health, cultural, educational, and recreational services in the area. Interpreters or translators may be provided, if needed. The program provides non-therapeutic counselling, helps in the job search skills, and more. There are three Hispanic groups offered by the program as well, Hispanic Immigrant and Refugee Women Support Group, Hispanic Group Edad de Oro (Seniors Group) and Play and Learn Spanish.

Language Instruction for Newcomers to Canada (LINC) is adult English language training integrating newcomers into Canadian culture and society by providing classes based on different themes. Eligible students have access to childcare and transportation. CDCD is the only LINC assessment and referral office for the Durham Region. See LINC Assessment Office listing for more details.

The Newcomer Settlement Program (NSP) supports the settlement of newcomers to Ontario. Its objective is to assist in adjusting and contributing to life in Ontario. Services include one-on-one needs assessment, information (i.e. how to obtain a health card), group orientation on topics such as Canadian law, employment skills and professional information and more.

Social Planning and Research researches the social trends, needs and issues relevant to individuals in Durham and works with the community to develop solutions to various social problems; provides the community with local information on social needs, current publications such as research reports and community events; has access to professional, regional and voluntary expertise on various issues.
Community Living Durham North
60 Vanedward Drive, Unit 2
Port Perry, ON L9L 1G3
Phone: 905-985-8511
Fax: 905-985-0799
Website: www.communitylivingdurhamnorth.ca

Description: The purpose of Community Living Durham North is to support people who have an intellectual disability to live, work and enjoy life in their own community. We believe that people who have disabilities must be empowered to:
- Live as independently as possible, supported to the extent that is necessary to meet individual needs;
- Make real choices, however those choices are expressed;
- Enjoy real friendships and other naturally supportive relationships, and;
- Experience the security of unquestioned inclusion in their community.

Community Living Ajax, Pickering and Whitby
36 Emperer Street
Ajax, ON L1S 1M7
Phone: 905-427-3300
Fax: 905-427-3310
Website: http://www.cl-apw.org

Vocational Services:
177 Dowty Road
Ajax, ON L1S 2G3
Phone: 905-683-6732
Fax: 905-683-6820

Description: The purpose of the association is to take a leadership role to promote and support within the community, the gifts, capacities and natural relationships of all people who live with a developmental disability by:
- Promoting and protecting their rights, freedoms and values;
- Recognizing and validating the inherent strengths within families and communities;
- Collaborating with people to direct their own lives;
- Engaging the community to welcome all people, and;
- Promoting opportunities for all people to contribute to the community.

Community Living Oshawa/Clarington
39 Wellington Avenue East
Oshawa, ON L1H 3Y1
Phone: 905-576-3011
Fax: 905-576-9754
E-mail: info@communitylivingoc.ca
Website: www.communitylivingoc.ca

The Clarington Project
132 Church Street
Bowmanville, ON L1C 1T5
Phone: 905-623-6814
Fax: 905-623-0221

Description: The words "community living" reflect our belief that all people have the right to live a fully integrated life within the community:
- To live
- To work
- To enjoy recreation
- To attend neighborhood schools
- To be active in all stages of one's life
Distress Centre—Durham—Resource Centre
306 Brock Street North
Whitby, ON L1N 4H7
Phone: 905-430-3511
24 hour help line: 905-430-2522
Fax: 905-430-1381
Hours: Monday–Friday 9:30am–5:30 pm
E-mail: dcd@distresscentredurham.com
Website: www.distresscentredurham.com

Description: A resource centre providing information and materials on suicide & homicide grief and related topics. Services and programs include:

- 24 hour Helpline 1-800-452-0688
- Call out program
- Suicide and or homicide Survivor Support Groups for those who have lost a loved one to suicide or homicide.
- Adolescent Suicide Awareness program in local secondary schools.
- Community Education and Training programs.

Durham Children’s Aid Society
1320 Airport Blvd.
Oshawa, ON L1H 7K4
Phone: 905-433-1551
Toll Free: 1-800-461-8140
Fax: 905-433-0603
E-mail: durhamcas@durhamcas.ca
Website: www.durhamcas.ca

Description: Information/referral/child welfare services. The programs and services of the Durham Children’s Aid Society are structured to meet the needs of children and families throughout the mix of urban and rural communities that make up Durham Region:

- Child Protection Services
- Foster Care Services
- Residential Services
- Adoption Services
- Volunteer Services
- Community Awareness and Fundraising

Durham Deaf Services
750 King Street East
Oshawa, ON L1H 1G9
Phone: 905-579-3328
TTY 905-579-6495
Fax: 905-728-1183
E-mail: info@durhamdeaf.org
Website: www.durhamdeaf.org

Description: Durham Deaf Services is a non-profit organization that offers services and educational programs to promote self-reliance within the deaf, deafened and hard of hearing community.
**Durham Family Network**
850 King Street West, Unit 20
Oshawa, ON L1J 8N5
Phone: 905-436-2500
Toll Free: 1-800-500-2850
Fax: 905-436-3587
Website: [www.dafrs.com](http://www.dafrs.com) [Durham Association for Family Respite Service]

**Description:** "Families committed to families", the Durham Family Network exists to bring families together to support one another in a variety of ways. The Network has as its vision that families can grow in their capacity to plan for a desirable future for their family member who is identified with a disability.

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**Durham Farm & Rural Family Resources**
Uxbridge Public School
64 Victoria Drive
Uxbridge, ON
Phone: 905-862-2750 ext. 310
Fax: 905-862-2851
E-mail: [info@durhamfamilyresources.org](mailto:info@durhamfamilyresources.org)

Mailing address:
P.O. Box 176
Uxbridge, ON L9P 1M7

**Description:** Delivering Ontario Early Years Programs in Uxbridge Township:
Uxbridge Centre:
Uxbridge Public School
64 Victoria Drive
Monday, Tuesday and Wednesday - 9:00 am—2:00pm,
Thursday—9:00am—2:00pm

**Outreach:**
Brock Township:
Cannington Community Centre
Monday and Friday - 9:00am-11:30am

Beaverton: Beaverton Public School
Tuesday, Wednesday and Thursday - 8:30am—1:30pm

Sunderland: Sunderland Public School
Monday and Friday—8:30am—11:30am

On Farm Child Care (seasonal)
June, July and August
**Easter Seals Society**  
Easter Seals Ontario  
One Concorde Gate  
Suite 700  
Toronto, ON  M3C 3N6  
Phone:  416-421-8377  
Toll Free:  1-800-668-6252  
Fax:  416-696-1035  
Website:  [www.easterseals.org](http://www.easterseals.org)

**Description:**  
Easter Seals Ontario is dedicated to helping children, youth and young adults with physical disabilities achieve their potential and future independence. Easter Seals funds disability solutions through financial assistance, summer camp, the Recreational Choices funding program, research, advocacy and public & consumer education.

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**Eastview Boys and Girls Club**  
433 Eulalie Avenue  
Oshawa, ON  L1H 2C6  
Phone:  905-728-5121  
Fax:  905-728-5126  
E-mail:  eastviewbqc@eastviewbqc.com  
Website:  [http://www.eastviewbqc.com](http://www.eastviewbqc.com)

**Northview Unit**  
150 Beatrice Street East  
Oshawa, ON  L1G 7T6  
Phone:  905-436-5636 ext. 2871

**Description:**  
We help children and youth get more out of life through our recreational, educational and social support programs. We are one of many clubs across the country who offer youth, ages 6 to 18 years, an opportunity to belong to a place just for their own benefit.
Education

Durham Catholic District School Board
650 Rossland Road West
Oshawa, ON L1J 7C4
Phone: 905-576-6150
Toll Free: 1-877-482-0722
Fax: 905-721-8239
Website: www.dcdsb.ca

Durham District School Board
400 Taunton Road East
Whitby, ON L1R 2K6
Phone: 905-666-5500
Toll Free: 1-800-265-3968
Fax: 905-666-6474
Website: www.ddsbdurham.on.ca

Conseil scolaire de district catholique Centre-Sud
110 Drewry Avenue
Toronto, ON M2M 1C8
Telephone: 416-397-6564
Toll Free: 1-800-274-3764
Fax: 416-397-6576
Website: www.csdccs.edu.on.ca

Conseil scolaire Viamonde
116 Cornelius Parkway
Toronto, ON M6L 2K5
Telephone: 416-614-0844
Toll Free: 1-888-538-1702
Fax: 416-397-2012
Website: www.csdcso.on.ca

Kawartha Pine Ridge District School Board
Education Centre
1994 Fisher Drive, P.O. Box 7190
Peterborough, ON K9J 7A1
Phone: 705-742-9773 Toll-Free: 1-877-741-4577
Fax: 705-742-7801
E-mail: kpr_info@kprds.ca
Website: www.kpr.edu.on.ca

Peterborough Victoria Northumberland & Clarington
Catholic District School Board
1355 Lansdowne Street West
Peterborough, ON K9J 7M3
Phone: 705-748-4861 Toll Free: 1-800-461-8009
Fax: 705-748-9734
Website: www.pvnccdsb.on.ca

Comments or suggestions? Please contact beststart@durham.ca
Language Instruction for Newcomers to Canada (LINC) is adult English language training integrating newcomers into Canadian culture and society by providing classes based on different themes. Eligible students have access to child care and transportation. Classes are offered at all levels of English proficiency across the Region. CDCD is the only LINC assessment and referral office for the Durham Region.
**Enterphase Child & Family Services**

209 Bond Street East
Oshawa, ON L1G 1B4
Phone: 905-434-8909
Fax: 905-434-1775
Website: [www.enterphase.com](http://www.enterphase.com)

**Description:** A children’s mental health resource providing residential care and day treatment services to latency and adolescents with behavioural, emotional and psychiatric difficulties. Enterphase is a private-fee for service agency.

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**Epilepsy Durham Region**

310 Byron St. S., Unit 3
Whitby, ON L1N 4P8
Phone: 905-571-2099
Fax: 905-571-0995
E-mail: Support@epilepsydurham.com
Website: [www.epilepsydurham.com](http://www.epilepsydurham.com)

**Description:** Epilepsy Durham Region is a registered charitable non-profit, non-governmental health organization. Dedicated to promoting independence and optimal quality of life for children and adults living with epilepsy and seizure disorders and their families. Our goals are to advocate for those living with epilepsy, provide support services and to educate the public to eliminate stigma and dispel myths.

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**Family & Community Action Program (FCAP)**

75 Centennial Rd.
Ajax, ON L1S 4S4
Phone: 905-686-6466
Fax: 905-619-4578
E-mail: [fcap@ymcagta.org](mailto:fcap@ymcagta.org)
Website: [www.ymcagta.org](http://www.ymcagta.org)

**Description:** The Family and Community Action Program aims to help communities develop comprehensive, integrated programs to promote the health and social development of at-risk children. FCAP offers parent support groups in twenty-one communities across Durham Region. These include informal parent/child interaction, Nobody’s Perfect Parenting Program and School’s Cool.
## Food Banks

**Ajax:**  
Salvation Army-Hope Community Church  
Phone: 905-427-7123  
Hours: Mon.—Thurs. 10:00 am—3:00 pm  
Youth Centre  
Phone: 905-428-1212

**Beaverton:**  
Brock Community Food Bank  
523 Simcoe Street, Beaverton  
Phone: 1-877-406-8723  
Hours: Friday 10:00 am - 1:00 pm

**Bowmanville:**  
Salvation Army  
Phone: 905-623-2185  
Fax: 905-697-1605  
Hours: Mon, Tues, Thurs. 12:30 —3:30 pm

**Claremont:**  
Claremont United Church  
Phone: 905-649-1363  
Hours: Tues.—Fri.

**Newcastle:**  
Clarington East Food Bank  
Phone: 905-987-1418  
Hours: Tues 1:00 - 4:00 pm,

**Oshawa:**  
New Life Neighbourhood Centre  
Phone: 905-404-2004  
Salvation Army – Family Services  
Phone: 905-723-7422  
Seventh Day Adventist Community Centre  
Phone: 905-433-8800  
Fax: 905-433-9616  
Hours: Wed 12:30 pm - 2:45 pm  
Thurs 9:00 am—2:45 pm  
Simcoe Hall Settlement House  
Phone: 905-728-7525  
Fax: 905-728-3769  
Email: info@simcoehall.com

**Oshawa Continued**  
St. Peter’s Anglican Church Food Bank  
Phone: 905-728-8080  
Hours: Tues 6:00—7:00 pm,  
(except 5th Tue of month)  
The Eating Well:  
Phone: 905-579-1706

**Pickering:**  
St. Paul’s On The Hill Community Food Bank  
Phone: 905-839-9537  
Hours: Sept to June - every Tues and Fri except the first week of the month. July & Aug every Tues 10:00 am - 12:00 pm  
Salvation Army-Hope Community Church  
Phone: 905-427-7123  
Fax: 905-426-8340  
Hours: Mon, Tues, Thurs 9:30 am—4:00 pm

**Port Perry:**  
Operation Scugog  
Phone: 905-985-7271  
Hours: Wed 12:00 - 4:00 pm

**Uxbridge:**  
Loaves and Fishes  
Phone: 905-852-6262  
Hours: Wed 1:00 - 4:00 pm

**Whitby:**  
Salvation Army, Family Services  
Phone: 905-430-3454  
Fax: 905-668-5400  
Hours: Mon—Fri 1:00—4:00 pm

**Sunderland:**  
Brock Community Food Bank  
Phone: 1-877-406-8723  
Hours: Fri 10:00 am—1:00 pm
Frontenac Youth Services
1160 Simcoe Street South
Oshawa, ON  L1H 5L8
Phone:  905-579-1551
Toll Free:  1-877-455-5527
Fax: 905-723-7059
E-mail: reception@frontenacyouthservices.org
Website:  www.frontenacyouthservices.org

Description:  A children’s mental health centre. No charge for services. Residential, Day Treatment and Outpatient counselling is offered to youth between the ages of 12 and 18 and their families to help adolescents deal with behavioural, emotional, psychiatric as well as learning difficulties.

Girls Incorporated of Durham
398 Bayly Street West Unit 1
Ajax, ON  L1S 1P1
Phone:  905-428-8111
Toll Free:  1-877-447-5795 or 1-877-GIRLSXL
Fax: 905-428-9992
E-mail:  info@durham.girls-inc.org
Website:  www.girlsinc-durham.org

Description:  Girls Incorporated of Durham is recognized in the community as an organization with a unique understanding of the needs of girls and young women, and a comprehensive range of high-quality services to meet those needs. As the only gender-specific agency for girls and young women in Durham, Girls Inc. empowers girls and young women to believe in themselves and reach their full potential. We do that by providing programs, education and mentoring relationships. Our mentoring and skill-based programs have been well researched and developed to specifically address the unique needs of girls. Girls are encouraged to take risks and master physical, intellectual and emotional challenges in a positive and fun environment. Major skill-based programs address math, science, education, pregnancy and drug abuse prevention and intervention, leadership, media literacy, economic literacy, adolescent health, violence prevention and sports participation.
Girls Incorporated of Durham  
Pre-Post Natal Nutrition Program Drop-In Site:  
398 Bayly Street West, Unit 1  
Ajax, ON L1S 1P1  
Phone: 905-428-8111  
Toll Free: 1-877-447-5795 or 1-877-GIRLSXL  
Fax: 905-428-9992  
E-mail: info@durham.girls-inc.org  
Website: www.girlsinc-durham.org

Ajax site:  
The Youth Centre  
5-360 Bayly Street West, Ajax  
Wednesday 2:00-4:15 pm

Beaverton site:  
St. Andrews United Church  
523 Simcoe Street, Beaverton  
Tuesday 12:30 -2:30 pm

Bowmanville site:  
OYEY Bowmanville, Dr. Ross Tilley Public School  
45 Westside Drive, Bowmanville  
Tuesday 1:00 – 2:30 pm

Cannington site:  
Trinity United Church  
50 Laidlaw Street North, Cannington  
Monday 10:30 am -1:00 pm

North Oshawa site:  
Northview Meadow Cooperative Housing  
1252 Pentland Street, Oshawa  
Tuesday 1:00 - 2:30 pm

South Oshawa site:  
YWCA Durham OYEY  
Umbrella site  
Young mothers in recovery from substance dependencies  
1 McGrigor Street, Oshawa  
Friday 1:00 – 3:30 pm

South Oshawa site:  
YWCA Durham OYEY – Oshawa  
1 McGrigor Street, Oshawa  
Thursday 1:00 - 3:30 pm

Pickering site:  
Pickering Ontario Early Years Centre  
Amberlea Plaza 1822 Whites Rd. Pickering  
Monday 4:30 - 6:30 pm

Port Perry site:  
Port Perry United Church  
294 Queen Street, Port Perry  
Wednesday 10:30 am- 2:00 pm

Uxbridge site:  
Baptist Church  
231 Brock Street, West, Uxbridge  
Monday 11:30 am -1:30 pm  
Runs bi-weekly

Description: The Canada Prenatal Nutrition Program (CPNP) is a community based initiative that aims to reduce the incidence of unhealthy birth weights, improve the health of both infant and mother and encourage breastfeeding. CPNP Drop-in Sites, which are known as Food ‘4’ Thought Drop-ins, are operated in 10 sites throughout Durham Region. Each drop-in site provides a safe, friendly environment where women can obtain advice from health care providers and other moms, get materials on health and wellness, and receive fresh fruit and vegetables, milk, and prenatal vitamins. This program is for pregnant women and new mothers below 26 years of age. Women may come to a site any time during their pregnancy and continue to receive support until their infants are 6 months of age.
**Grandview Children’s Centre**

**Main Site**
600 Townline Road South  
Oshawa, ON  L1H 7K6  
Phone:  905-728-1673  
Toll Free:  1-800-304-6180  
Fax:  905-728-2961

**Whitby (Whitby Mall)**
Lang Tower West, Suite 203  
1615 Dundas St. East  
Whitby, ON L1N 2L1  
Phone:  905-440-4573  
Fax:  905-440-4601

**Ajax (Grandview West)**
570 Westney Road South  
Ajax, ON  L1S 6V5  
Phone:  905-619-6551  
Fax:  905-619-6552

Website:  [www.grandviewcc.ca](http://www.grandviewcc.ca)

**Description:** Grandview offers Medical Services, Physiotherapy, Occupational Therapy, Speech Language Pathology (for preschool children), Audiology, Family Support Services, and Recreation Services. Programs include the Preschool Outreach Program, Campbell Children’s School, Durham Preschool Speech and Language Program, Tri Regional Infant Hearing Program, and Durham ABA-based Services and Supports for Children and Youth with Autism Spectrum Disorder.

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**Herizon House**
314 Harwood Ave. S.  
PO Box 21012  
Ajax, ON  L1S 7H2  
Phone:  905-426-1064  
Crisis Phone:  1-866-437-4066  (1-866-HERIZON)  
Fax:  905-426-8275  
E-mail:  administration@herizonhouse.com  
Website:  [www.herizonhouse.com](http://www.herizonhouse.com)

**Description:** Herizon House provides a place of safety where women and their children will feel accepted, supported and empowered as they move towards living their lives free of violence. Herizon House offers free confidential services 24 hours a day. Services include: a 30-bed emergency shelter for women and their children, crisis counselling, 24-hour crisis line, supportive programs for resident children, housing and legal support, referrals and community advocacy.
John Howard Society of Durham Region

Ajax:
136 Commercial Avenue
Ajax, ON L1S 2H5
Phone: 905-427-8165
Fax: 905-427-3701

Oshawa:
75 Richmond Street West
Oshawa, ON L1G 1E3
Phone: 905-579-8482
Fax: 905-435-0352

Whitby:
114 Dundas Street East, Unit 200
Whitby, ON L1N 2H7
Phone: 905-666-8847
Fax: 905-430-0694

Bowmanville:
132 Church Street
Bowmanville, ON L1C 1T5
Phone: 905-623-6814
Fax: 905-623-0221

E-mail: maria@jhsdurham.on.ca
Website: http://www.jhsdurham.on.ca

Description: A non-profit social service agency helping residents of Durham since 1962. JHS is dedicated to servicing individuals and families, youth and adults, with programs and services to address relationships/personal counselling, parenting, anger management, employment, literacy/upgrading, housing/eviction prevention, and crime prevention. Both walk-in service and pre-scheduled

Active Parenting Program

Oshawa:
75 Richmond Street West
Oshawa, ON L1G 1E3
Phone: 905-579-8482

Ajax:
136 Commercial Avenue
Ajax, ON L1S 2H5
Phone: 905-427-8165

E-mail: maria.perrino@jhsdurham.on.ca
Website: http://www.jhsdurham.on.ca

Description: An 8-week group program in 3 different formats: parents of children 0—4, 5—12 and parents of teens. Helps parents develop positive communication lines and instill decision making skills in their children and eliminate power struggles.

Dads Aiming for Direction and Support (D.A.D.S.)

Oshawa:
75 Richmond Street West
Oshawa, ON L1G 1E3
Phone: 905-579-8482

Ajax:
136 Commercial Avenue
Ajax, ON L1S 2H5
Phone: 905-427-8165

E-mail: jan.langlois@jhsdurham.on.ca
Website: http://www.jhsdurham.on.ca

Description: Weekly peer support group, one to one counselling and educational workshops for fathers going through separation and divorce.
**Kinark Child & Family Services**
20 Sunray Street
Whitby, ON L1N 8Y3
Phone: 905-668-2411
Toll Free: 1-866-929-0061
Central Intake Phone: 1-888-4-KINARK (1-888-454-6275)
Fax: 905-665-9292
Website: www.kinark.on.ca  http://www.kinark.on.ca/

**Description:**
Kinark Child & Family Services is a non-profit children’s mental health agency that provides a full range of free and confidential programs and services to children and youth with mental health issues, as well as support to their families/caregivers.

**Treatment Services may include:**
Crisis Response; Individual and Family Counselling; Group Work; TAPP-C Arson Prevention; Intensive Services for 0-6, and 6-12 yrs.; Therapeutic Day Nursery; Day Treatment; Residential; Durham Under 12 Program, MST.

**Referral to CEAP (Central East Autism Program):**
Call to Central Intake 1-888-454-6275
Lake Ridge Community Support Services
900 Hopkins Street, Unit 8
Whitby, ON L1N 6A9
Phone: 905-666-9688
Fax: 905-666-5541
E-mail: genmail@lrcss.com
Website: www.lrcss.com

Description: The Agency’s professional staff provide support to individuals, community agencies, families, educators and other professionals working with persons having a developmental disability or Autism Spectrum Disorder through the provision of treatment, educational and consultative services.

Referrals for Central East Autism Service (intensive behavioural intervention program) no current age restrictions. Referrals through Kinark Child & Family Services at 1-888-454-6275.

Legal Aid Ontario
Oshawa Shopping Centre
419 King Street West, Unit 3512
Oshawa, ON L1J 2K5
Phone: 905-728-7321
Toll Free: 1-800-668-8258
Fax: 905-728-6362
Website: www.legalaid.on.ca

Description: For those who qualify financially and legally, this service offers a legal aid certificate, which can be used to retain a private lawyer for representation in proceedings before the criminal, or family courts, certain administrative tribunals or immigration/refugee boards.

Literacy Network of Durham Region
850 King Street West, Unit 20
Oshawa, ON L1J 8N5
Read Hotline: 1-800-263-0993
Phone: 905-725-4786
Long Distance: 1-800-263-0993
E-mail: jakata@lindr.on.ca
Website: www.lindr.on.ca

Description: The Literacy Network of Durham Region (LiNDR) is a non-profit agency that operates the Hotline, an information referral service, and supports literacy programs in Durham Region.

WrapAround Durham:
Website: www.lindr.on.ca/wrap.htm
E-mail: wraparound@bellnet.ca

Description: Wraparound Durham provides trained facilitators that work with individuals and families who are facing significant challenges and leads them through a strength-based planning process. Facilitators assist in building a team of informal and formal supports around the individual/family and help them work towards the fulfillment of goals that have been identified by that individual/family. Families/individuals facing challenges in several aspects of their lives can benefit from the assistance of the trained Wraparound facilitator in making significant changes leading to a better quality of life.
## Local Hospitals

### AJAX/PICKERING

**Rouge Valley Ajax and Pickering**  
580 Harwood Avenue South  
Ajax, ON L1S 2J4  
Phone: 905-683-2320  
Fax: 905-428-5208  
Website: [www.rougevalley.ca](http://www.rougevalley.ca)

*Inpatient services offered at RVAP include:*  
- Pediatrics  
- Palliative Care  
- Intensive Care  
- Ambulatory Care  
- Maternal and Newborn Services  
- Mental Health.

### BOWMANVILLE

**Lakeridge Health Bowmanville**  
47 Liberty Street South  
Bowmanville, ON L1C 2N4  
Phone: 905-623-3331  
Fax: 905-697-4685  
Website: [www.lakeridgehealth.on.ca](http://www.lakeridgehealth.on.ca)

*Lakeridge Health Bowmanville, Oshawa & Port Perry* each have 24-hour Emergency Services, which are located on the main/ground floor of the hospitals.

*Inpatient services offered:*  
- Diagnostic Imaging  
- Laboratory  
- Pharmacy  
- Diabetes Clinic  
- Discharge Planning  
- Social Work  
- Infection Control  
- Seating Clinic  
- Spiritual Services  
- Volunteer Services

### OSHAWA

**Lakeridge Health Oshawa**  
1 Hospital Court  
Oshawa, ON L1G 2B9  
Phone: 905-576-8711  
Patient Relations: Lakeridge Health Oshawa/Whitby  
Phone: 905-576-8711 ext. 4402  
Website: [www.lakeridgehealth.on.ca](http://www.lakeridgehealth.on.ca)

*Lakeridge Health Bowmanville, Oshawa & Port Perry* each have 24-hour Emergency Services, which are located on the main/ground floor of the hospitals.

[cont’d]
Local Hospitals (cont’d)

Lakeridge Health Oshawa (cont’d)

Inpatient services offered:
- Medicine
- Emergency Services
- Surgical Services
- Maternal/Child
- Level II Perinatal and Paediatrics
- Advanced Level II NICU
- Child, Youth & Family Mental Health
- Mental Health
- Rehabilitation Services
- Cardiovascular Rehabilitation
- Community Respiratory Services
- Critical Care/Cardiopulmonary Services
- Oncology/Support Services
- Nephrology (Dialysis)
- Pinewood (Substance Abuse & Addictions)
- Laboratory
- Pharmacy
- Respiratory Rehab
- Spiritual Services
- Volunteer Services
- Diagnostic Imaging
- Respiratory Therapy
- Stroke Clinic
- Genetics
- Infection Control

PORT PERRY
Lakeridge Health Port Perry
451 Paxton Street
Port Perry, ON L9L 1A8
Phone: 905-985-7321
Fax: 905-985-5820
Website: www.lakeridgehealth.on.ca

Lakeridge Health Bowmanville, Oshawa & Port Perry each have 24-hour Emergency Services, which are located on the main/ground floor of the hospitals.

Inpatient services offered:
- Medicine
- Emergency Services
- Surgical Services & Outpatient Clinics
- Maternal/Child
- Ambulatory Care
- Rehabilitation Services
- Beaverton Clinic (Rehab)
- Respiratory Therapy
- Outreach Programs
- Pharmacy
- Paediatric Observation
- Laboratory
- Diagnostic Imaging/Ultrasound
- Discharge Planning
- Infection Control
- Diabetes Clinic
- Spiritual Services
- Volunteer Services

www.durham.ca/childrensservices
Local Hospitals (cont’d)

Pineridge Centre of Lakeridge Health

Community and Residential Withdrawal Management Services
Walk in Support and 24 hour phone support
300 Centre St. S.
Oshawa, ON  L1H 4B2
Phone: 905-723-8195

Destiny Manor
A three week Residential and Day Treatment Program for Women and the Umbrella’s Program for Pregnant Women and those with infants up to 6 months of age
118 Cochrane St.
Whitby, ON  L1N 5H8

Community Treatment Services
Four locations in Durham Region. Assessment and Scheduled Counselling/Case Management Services on an outpatient basis:

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ajax Location</td>
<td>Suite 406, 95 Bayly St. W.</td>
<td>905-683-5950</td>
</tr>
<tr>
<td>Bowmanville Location</td>
<td>Suite 206, 200 King St. E.</td>
<td>905-697-2746</td>
</tr>
<tr>
<td>Oshawa Location</td>
<td>Oshawa Centre, Office Galleria</td>
<td>905-571-3344</td>
</tr>
<tr>
<td>Port Perry Location</td>
<td>180 Mary St., 3rd Floor</td>
<td>905-985-4721</td>
</tr>
</tbody>
</table>

Pinewood Centre of Lakeridge Health provides addiction services to youth and adults concerned with their own or a family member’s substance use, concurrent mental health and substance use, and/or problem gambling. Pinewood Centre follows a harm reduction approach where substance use and gambling behaviours are viewed on a continuum of problem severity and clients’ readiness to change and respects client choice regarding treatment goals from abstinence to the reduction of harm associated with substance use and/or gambling. The range of services include 4 community treatment offices located across Durham Region where clients attend an assessment and continue with an assigned counsellor on a scheduled out-patient basis; community and residential withdrawal management services; a daily walk-in support service and 24-hour phone support located in Oshawa at 300 Centre St.; Destiny Manor, a 3-week residential and day treatment for women; and the Umbrella’s program, a specialized program for pregnant women and those with infants 6 months or younger.

UXBRIDGE

Uxbridge Cottage Hospital
4 Campbell Drive
P.O. Box 5003
Uxbridge, ON  L9P 1S4
Phone: 905-852-9771

Diagnostic Services Includes:
X-ray
Mammography
Bone Density
Ultra Sound

Comments or suggestions? Please contact beststart@durham.ca
Ministry of Children & Youth Services

Ontario

Ontario Foundation for Visually Impaired Children

Description: OFVIC offers a family centered early intervention service for children aged 0-5 yrs. with a visual impairment. The program is designed to facilitate the growth and development of the child within the context of his or her family and community. The consultants provide support to the child, the family, and community early intervention professionals.
Oshawa Community Health Centre
Main Office:
115 Grassmere Ave.
Oshawa, ON L1K 3X7
Phone: 905-723-0036
Fax: 905-723-0757
E-mail info@ochc.ca
Website: www.ochc.ca

Description:
All Programs and Services are FREE!
Oshawa Community Health Centre is a non-profit charitable organization supported by donors and the Ministry of Health and Long-Term Care. Our mission is as a leader in community health services and programs; we empower residents to improve their physical, emotional and social well-being. We are dedicated to building a strong and healthy Oshawa. Our services are free and include family medicine, social work and counseling, and a variety of health promotion and community development groups and programs, many focusing on children, youth and women.

Our under six services are free and include:

Preschool Program – 10 weekly programs run at 5 locations in South Oshawa for preschoolers ages 2 ½ to 5 in JK. Locations include Stop 46, Malaga Complex, Lake Vista Club House, Glen St. Public School, and Oshawa Community Health Centre. This program runs September to June. Registration is required.

Parent Workshops – offered once month at Oshawa Community Health Centre, please check our online calendar, for parents with children ages 0 to 6. Workshops may include behavior management and discipline, healthy eating, literacy and other topics related to parenting young children. Childcare is available when you call ahead. This program runs September to June.

Parent and Child Program – This interactive program is designed for parents/caregivers, and their children ages 0-6 years on Monday mornings. Come and interact with your child/children while they participate in a number of activities, which include a healthy snack, arts & crafts and songs and stories. Parents will have the opportunity to meet other parents and join in on weekly discussion groups relating to their child’s development. This program runs September to June at Oshawa Community Health Centre.

Parenting Support Groups - such as Nobody’s Perfect, Positive Parenting, Community Kitchen and Beyond The Basics, are for parents and caregivers of children ages 0 through 12 years. Offered throughout the year, locations may vary.

Preschool Summer Stay & Play – For children ages 0 to 6 and their parents. Program includes co-operative games, crafts and celebrating summer. This is a morning drop-in program offered at 5 different locations in Oshawa throughout July and August.
Oshawa Durham Rape Crisis Centre
P.O. Box 567
Whitby, ON L1N 5V3
Phone: 905-444-9672
24 Hour Crisis Line: 905-668-9200
Fax: 905-444-9277
E-mail: info@durhamrapecrisiscentre.com
Website: www.durhamrapecrisiscentre.com

Description: The Durham Rape Crisis Centre is a feminist organization that believes in the equality of all people regardless of race, class, sexual orientation or gender. We are committed to taking an active role in our community to end all forms of violence against women and children. As a Rape Crisis Centre we work with and provide support services to recent as well as historical or childhood survivors of sexual assault, sexual harassment, and childhood sexual abuse and their families.
## Public Libraries

### Ajax Public Library
Website: [www.townofajax.com/library](http://www.townofajax.com/library)
E-mail: libraryinfo@townofajax.com

**Main Branch**
55 Harwood Avenue South  
Ajax, ON L1S 2H8  
Phone: 905-683-4000  
Fax: 905-683-6960

**McLean Branch** (Inside McLean Community Centre)  
95 Magill Drive  
Ajax, ON L1T 4M5  
Phone: 905-428-8489  
Fax: 905-428-3743

### Clarington Public Library
Website: [www.clarington-library.on.ca](http://www.clarington-library.on.ca)
E-mail: info@clarington-library.on.ca

**Bowmanville Branch**
163 Church Street  
Bowmanville, ON L1C 1T7  
Phone: 905-623-7322

**Orono Branch**
127 Church Street  
Orono, ON L0B 1M0  
Phone: 905-983-5507

**Courtice Branch**
2950 Courtice Road  
Courtice, ON L1E 2H8  
Phone: 905-404-0707

**Newcastle Branch**
150 King Street East  
Newcastle, ON L1B 1L5  
Phone: 905-987-4844

### Oshawa Public Libraries
Website: [www.oshawalibrary.on.ca](http://www.oshawalibrary.on.ca)

**McLaughlin Branch**
65 Bagot Street  
Oshawa, ON L1H 1N2  
Phone: 905-579-6111  
Fax: 905-433-8107

**Northview Branch**
250 Beatrice Street East  
Oshawa, ON L1G 7T6  
Phone: 905-579-6111  
Fax: 905-576-3002

**Jess Hann Branch**
199 Wentworth Street West  
Oshawa, ON L1J 6P4  
Phone: 905-579-6111

**Legends Centre Branch**
1661 Harmony Road North  
Oshawa, ON L1H 7K5  
Phone: 905-579-6111  
Fax: 905-436-5451

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Comments or suggestions? Please contact [beststart@durham.ca](mailto:beststart@durham.ca)
Public Libraries (cont’d)

Pickering Public Library
Website: www.picnet.org
E-mail: help@picnet.org

Central Library
One The Esplanade
(Just East of the Pickering Town Centre)
Pickering, ON  L1V 6K7
Phone:  905-831-6265
Toll Free:  1-888-831-6266
TDD:  905-420-1739
Fax:  905-831-6927

Petticoat Creek Branch
470 Kingston Road.
Pickering, ON  L1V 1A4
Phone:  905-420-2254
Fax:  905-420-2860

Claremont Branch
4941 Old Brock Road.
Claremont, ON  L1Y 1A9
Phone:  905-649-3341
Fax:  905-649-2065

Greenwood Branch
3540 Westney Rd., South of 6th Concession
Greenwood, ON
Phone:  905-683-8844

Whitevale Branch
475 Whitevale Road., East of Altona
Whitevale, ON  L0H 1M0
Phone:  905-294-0967

Scugog Memorial Public Library
Website: www.scugoglibrary.ca
E-mail: info@scugoglibrary.ca

231 Water Street, P.O. Box 1049
Port Perry, ON  L9L 1A8
Phone:  905-985-7686
Fax:  905-985-7210

Uxbridge Public Library
Website: www.uxlib.com
9 Toronto Street South
P.O. Box 279
Uxbridge, ON  L9P 1P7
Phone:  905-852-9747

Zephyr Library
13000 Durham Road, 39
Zephyr, ON  L0E 1T0
Phone:  905-473-2375

Whitby Public Library
Website: www.whitbylibrary.on.ca
E-mail: admin@whitbylibrary.on.ca

Central Library
405 Dundas Street West,
Whitby, ON  L1N 6A1
Phone:  905-668-6531
Fax:  905-668-7445

Rossland Branch
701 Rossland Road East,
Whitby, ON  L1N 8Y9
Phone:  905-668-1886
Fax:  905-668-7445

Brooklin Community Centre and Library
8 Vipond Road
Brooklin, ON  L1M1B3
Phone:  905-655-3191
Fax:  905-668-7445

www.durham.ca/childrensservices
Regional Municipality of Durham—Departments

HEALTH DEPARTMENT
605 Rossland Road East
Whitby, ON   L1N 0B2

Division: Infant and Child Development Services
Contact: Ellen Boychyn
Phone: 905-668-7711 ext. 3203 or 3247
Fax: 905-666-6232

Description: Early intervention and prevention family-centred services for infants and young children birth to six years with, or at the risk for, delays in development or disabilities.

Division: Oral Health
Contact: Dr. Patricia L. Abbey
Phone: 905-723-1365 ext 3154
Fax: 905-723-9482

Description: The Oral Health Division provides oral health preventative services free of charge for children identified as having needs whose parents cannot afford treatment. The Division also administers the Ontario Works and CINOT programs which provide access to dental care for vulnerable children and their families if the cost of obtaining care is prohibitive. Staff of the Division annually screens children in Region schools for dental needs, and provide in classroom oral health education.

Division: Public Health Nursing and Nutrition
Program: Chronic Disease Prevention
Contact: Durham Health Connection Line
Phone: 905-666-6241 or 1-800-841-2729
Fax: 905-666-6214
Website: www.durham.ca

Description: Programs and services related to healthy eating and food security, physical activity, tobacco free living, sun safety, cancer screening, drinking alcohol, work stress and workplace health and school health.

Program: Durham Health Connection Line
Contact: Durham Health Connection Line
Phone: 905-666-6241 or 1-800-841-2729
Fax: 905-666-6214
Website: www.durham.ca

Description: Public Health Nurses help you access the information and resources you need to protect and promote your health. Public Health Nurses provide health information on topics such as parenting issues, breastfeeding, immunization, nutrition and healthy living.

Program: Infectious Diseases Prevention and Control
Contact: Durham Health Connection Line
Phone: 905-666-6241 or 1-800-841-2729
Fax: 905-666-6214
Website: www.durham.ca

Description: School and community vaccination clinics, monitoring immunization status of day nursery and school age children, control of reportable infectious diseases, sexual health clinic services as well as the promotion of healthy sexuality.
**Program:** Prevention of Injury and Substance Misuse  
**Contact:** Durham Health Connection Line  
**Phone:** 905-666-6241 or 1-800-841-2729  
**Fax:** 905-666-6214  
**Website:** www.durham.ca  

**Description:** Bicycle safety, sports and recreation safety, road and off road vehicle safety, falls prevention across the lifespan, car seat safety and prevention of alcohol and substance misuse.

**Program:** Reproductive and Child Health  
**Contact:** Durham Health Connection Line  
**Phone:** 905-666-6241 or 1-800-841-2729  
**Fax:** 905-666-6214  

**Description:** Health Fairs, Parent Support Groups (SMILE, Food 4 Thought, Postpartum Mood Disorder Groups, Babyville), Breast feeding support groups and clinic and Healthy Babies Healthy Children.
Regional Municipality of Durham—Departments (cont’d)

POLICE SERVICES
605 Rossland Rd. E., Box 911
Whitby, ON L1N 0B8
Phone: 905-579-1520
Toll Free: 1-888-579-1520
Fax: 905-721-4249
E-mail: media@drps.ca
Website: www.drps.ca

For Emergencies call 911
For general inquires call 905-579-1520 or 1-888-579-1520

Community Police Office locations:
Ajax/Pickering—West Division
1710 Kingston Rd.
Pickering, ON L1V 1C5

Clarington—East Division
1998 Regional Rd. 57
Bowmanville, ON L1C 3K4

North Durham—North Division
15765 Hwy. 12 (south of Reach Rd.)
Port Perry, ON L9L 1B2

Oshawa—Central East Division
77 Centre St. N.
Oshawa, ON L1G 4B7

Whitby—Central West Division
480 Taunton Rd. E.
Whitby, ON L1N 5R5

Durham Regional Police are leaders in community safety. They protect the citizens of Durham Region every day through a variety of crime prevention programs and investigative services.

They employ a hard-working team of police officers, civilians, auxiliary officers, special constables and volunteers who help keep Durham safe. They promote responsible and healthy behaviour and prevent injuries and property damage by patrolling the streets, removing dangerous drivers from the road, and educating adults and children about safety.

The use of leading-edge technology is vital in fighting crime. Durham Regional Police were one of the first municipal police services in Canada to use a helicopter, and their computer technology is second to none. Durham Regional Police operate out of five main community police offices located in Ajax-Pickering, Clarington, North Durham, Oshawa and Whitby. Each location responds to calls in their area 24 hours a day, seven days a week.

SOCIAL SERVICES
605 Rossland Road East  P.O. Box 623
Whitby, ON  L1N 6A3
Phone:   905-668-7711
Website:       www.durham.ca

Division: Children’s Services Division
Phone: 905-666-6238
Toll Free: 1-800-387-0642
Fax: 905-666-6220
Website:   www.durham.ca/childrensservices

Description: To meet the many various child care needs within the community, including both the fee-paying and subsidized clients.

Comments or suggestions? Please contact beststart@durham.ca
Regional Municipality of Durham—Departments (cont’d)

SOCIAL SERVICES (cont’d)
Division: Children’s Services, Durham Behaviour Management Services
Phone: 905-666-6238
Toll Free: 1-800-387-0642
Fax: 905-666-6220
Website: www.durham.ca/childrensservices

Description: A community-based service committed to enhancing the knowledge and skill of parents, caregivers, and early learning and child care professionals in positive-based behaviour management practices. This is a free service offered throughout Durham Region for children between the ages of 2 and 12 with significant behavioural difficulties and children between the ages of 2 and 6 with developmental disabilities. Services provided include behaviour assessment and consultation as well as education and training workshops and seminars.

Division: Family Services
Phone: 905-666-6240
Toll Free: 1-866-840-6697
Fax: 905-666-6217
Website: www.durham.ca

Description: Counselling and other support services are available to individuals, couples, and families who reside or work in Durham Region. Family Services Durham has the necessary credentials required for reimbursement by many benefit providers. A sliding fee scale ensures that, regardless of financial situation, clients are able to access counselling.

Division: Housing Services
Phone: 905-666-6222
Fax: 905-666-6225
Toll Free: 1-800-669-2956
Website: www.durham.ca

Description: The Housing Services Division is responsible for the administration of social housing programs, property management for the Durham Regional Local Housing Corporation and the development of new affordable housing initiatives. It also oversees the delivery of hostel services and a range of programs to address homelessness in Durham Region.

Division: Income & Employment Support
Ontario Works
Administration:
Phone: 905-666-6239
Toll Free: 1-800-372-1102
For Applications and Inquires:
Central Intake:
Phone: 905-428-8982
Toll Free: 1-877-678-6333
Website: www.durham.ca

Description: Provides financial assistance and innovative employment services to eligible persons within the Region of Durham in a manner that ensures dignity and promotes independence.
TRANSIT Head Office 605 Rossland Road East, P.O. Box 623 Whitby, ON L1N 6A3 Phone: 905-668-7711 Toll Free: 1-800-372-1102 Fax: 905-666-6193 Website: www.durhamregiontransit.com E-mail: transit@durham.ca

Durham Region Transit Customer Service:
Ajax/Pickering Toll Free: 1-866-247-0055

Brock, Scugog, Uxbridge Specialized Services:
Toll Free: 1-866-247-0055

Clarington/Oshawa Whitby
Phone: 1-866-247-0055 Phone: 1-866-247-0055

Description: Durham Region Transit (DRT) is an integrated transit system serving all communities in Durham Region. The service area is divided into eight municipal service sectors (Ajax, Pickering, Whitby, Oshawa, Clarington, Brock, Scugog and Uxbridge).

One Fare Anywhere: Durham Region Transit integrates GO Bus services as part of the DRT system making travel in Durham Region simple and affordable with its “One Fare Anywhere” agreement. Customers travelling within Durham Region can transfer between DRT Bus and GO Bus without additional cost. Proof of a DRT fare in advance is required, begin your trip with your DRT ticket, pass or transfer otherwise regular GO Bus fares will apply.

DRT and GO Transit Co-Fare: DRT passengers connecting to or from GO Train and/or GO Bus service at Rouge Hill, Pickering, Ajax, Whitby and Oshawa GO Rail Stations are eligible for Co-Fare.
● A valid GO fare must be presented on DRT Bus upon boarding

DRT’s Bike & Ride Program: With a bike rack installed on every DRT bus, it is easy for cyclists to travel around Durham Region and beyond on connecting transit services. The bike rack is fast and simple to use and there is no additional fare for transporting your bike.

PRESTO Farecard: PRESTO is a single, re-loadable fare payment card that deducts the correct fare each time you ‘tap on’ a participating transit system. DRT introduced PRESTO for co-fare passengers only. PRESTO single fares and multi-ride in adult, student, senior and child categories will be introduced at a later date.

Student Services: The U-Pass for all full-time students at Durham College, UOIT and Trent (Oshawa) allows unlimited transit seven days a week on all conventional DRT and GO Bus service for travel in the Region of Durham. The cost of the U-Pass is included with full-time student fees.

The Durham District School Board (DDSB) provides eligible secondary school students with DRT Restricted Student monthly passes at a reduced cost. Passes are sold at DDSB high schools for eligible students.
TRANSIT (cont’d)

The Durham District Catholic School Board (DDCSB) supplies eligible students with a DRT Restricted Student monthly pass at no cost. The Restricted Student passes available from both school boards provide unlimited DRT & GO Bus travel between 6 am and 7 pm, Monday to Friday. The restricted pass is not available in July and August. The school determines the eligibility requirements and students purchase or receive the passes directly from their school.

**Access Pass:** The DRT Access monthly pass is for recipients of the Ontario Disability Support Program (ODSP) only. The Access pass provides unlimited ridership privileges on all conventional DRT Buses, DRT Specialized Services (for registered specialized customers) and GO Buses within Durham Region. Only recipients of ODSP are eligible to purchase an Access pass at the reduced cost.

**Accessible Transit in Durham Region:** Accessible door-to-door transit for persons with disabilities is provided by DRT Specialized Services. Passengers must meet eligibility criteria to use the service. The service operates seven days a week and advance reservations are required.

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**Resources for Exceptional Children and Youth – Durham Region**

865 Westney Road South
Ajax, ON L1S 3M4
Phone: 905-427-8862
Toll Free: 1-800-968-0066
Fax: 905-427-3107
E-mail: info@rfecydurham.com
Website: www.rfecydurham.com

**Description:** Programs funded through the Regional Municipality of Durham to support children with special needs and their families include Consultation, Enhanced Staffing, Resource Library and Family Networking. Consultation services provide developmental programming and case management to families of children 2 – 12 years of age. Consultation to licensed child care centres focuses on the inclusion of the child with special needs into the program. The Enhanced Staffing Program provides funding to licensed child care centres to support their inclusion of children ages 0 – 12 years in that program. Books and videos on a variety of topics are available for families to borrow from the Resource Library. Family Networking events provide opportunities for families to meet and share experiences while having fun.

Programs funded through the Ministry of Children and Youth Services include Coordination Services for Children and Youth - Durham Region and the Complex Care Residential Services. These services focus on meeting the needs of children and youth 0 – 18 years of age with highly complex needs.

**Fetal Alcohol Spectrum Disorder (FASD) Durham**

**Description:** Project based services are also offered. Resources for Exceptional Children and Youth – Durham Region is Lead Agency for the Fetal Alcohol Spectrum Disorder (FASD) Durham Project which is funded through the Ontario Trillium Foundation. The objectives of this project are to increase the community’s ability to assess for FASD and enhance the capacity of agencies to meet the needs of children and youth with FASD. Community training, a facilitated parent support group and diagnostic assessment teams are opportunities provided through this project.
Rose of Durham Young Parents Support Services
200 Bond Street West,
Oshawa, ON L1J 2L7
Phone: 905-432-3622
Fax: 905-432-3974
E-mail: roseofdurham@roseofdurham.com
Website: www.roseofdurham.com

Ajax/Pickering Outreach Branch
Phone: 289-385-1160

North Durham Outreach Program
169 North Street, Unit 2
Port Perry, ON
Phone: 905-410-3622
Toll Free: 1-800-241-3534
Fax: 905-985-4810

Description: Young parents support services including individual counselling and referral services, prenatal (Durham Public Health), post-natal and parenting education, Mommy and Me drop in program, DAS Teen Mom school program, special workshops and summer programs.

Hours: Monday to Friday 9:00 am - 4:30 pm, closed 12:00 pm - 1:00 pm

Society of St. Vincent de Paul, Durham Particular Council
St. Vincent de Paul Store
15 Albert St.
Oshawa, ON L1H 4P7
Phone: 905–723–3952
Website: www.ssvp.ca

Description: Gently used clothing from infants to adult sizes, bedding, footwear, dishes and small appliances.

Store Hours
Monday, Tuesday, Thursday, Friday and Saturday 10:00 am – 4:00 pm
Discover a Durham Ontario Early Years Program in your Community

Ontario Early Years Centres offer:

- Free Early Learning Programs for parents/caregivers and their children birth to six years of age
- Parenting Resources and Training
- Pre and Post Nata resources
- Information about other Early Years services in your community
- Early Literacy Specialists to support programs for children birth to six years throughout Durham Region
- Lots of opportunities for volunteering

* Please refer to the OEYC website for locations and calendar information for your area.
Services en Français
À propos de Meilleur départ dans la région de Durham

La vision de l’Ontario : « Les enfants de l’Ontario arriveront prêts et désireux de réussir en 1ère année. »

L’initiative Meilleur départ a été mise de l’avant en 2005 par le gouvernement de l’Ontario dans le but de venir en aide aux enfants de la naissance à la première année et à leur famille.

Des réseaux Meilleur départ ont été créés dans les différentes collectivités et les fournisseurs de services existants se sont rassemblés pour travailler ensemble à l’élaboration d’un plan de réponse aux besoins de leur collectivité. La municipalité régionale de Durham fut choisie pour jouer le rôle prépondérant de gestionnaire des services municipaux regroupés (GSMR) pour notre région chargé de l’élaboration et de la mise en œuvre d’un Plan de gestion des services de garde d’enfants. Le réseau Meilleur départ de Durham obtient un grand succès.

On a utilisé des fonds réservés au programme Meilleur départ pour créer et soutenir des places additionnelles dans des garderies titulaires d’un permis, fournir des subventions salariales supplémentaires pour le personnel et fournir une aide financière supplémentaire pour les programmes de ressourcement en matière de besoins spéciaux. De plus, le réseau Meilleur départ a mis à jour et révisé la charte des droits des enfants et des jeunes de Durham, présenté un calendrier en ligne à l’intention des parents, tenu plusieurs réunions communautaires pour obtenir des commentaires au sujet des questions d’actualité en matière de garde d’enfants et soumis des exposés de principes au ministère de l’Éducation et au ministère des Services à l’enfance et à la jeunesse.

Le réseau a permis aux six conseils scolaires de Durham, aux fournisseurs de services de garde d’enfants et aux agences de soutien de se rencontrer et de communiquer des renseignements et des idées sur la manière de travailler efficacement ensemble. De nombreux partenariats ont été mis sur pied par suite de ces activités. Le réseau Meilleur départ de Durham a également concentré ses efforts pour développer des « carrefours » qui offrent des services visant à améliorer le soutien aux familles.

En 2011, le personnel de la Division des services à l’enfance, en collaboration avec certains membres du réseau, ont rédigé un plan pour soutenir les familles autochtones de la région de Durham à l’aide de fonds du ministère des Services à l’enfance et à la jeunesse désignés à cette initiative. Conséquemment, le réseau a été en mesure de devenir partenaire de plusieurs organismes et services communautaires pour organiser des événements très réussis pour les enfants et les familles autochtones.

Enfin, le réseau Meilleur départ de Durham a aidé à la planification du système alors que la Province effectuait la mise en œuvre du Programme d’apprentissage des jeunes enfants (PAJE). Ce programme, qui sera déployé au cours des prochaines années, transformera complètement le système scolaire et le réseau de services de garde d’enfants existants. Les membres du réseau Meilleur départ de Durham continueront de collaborer et de partager leur expertise afin d’appuyer les enfants et leur famille dans la région de Durham.

Pour des informations supplémentaires, visitez notre site Web à www.durham.ca/childrensservices
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Commentaires ou suggestions? S’il vous plaît contactez beststart@durham.ca
**Aide Juridique Ontario**
20, rue Dundas Ouest, suite 201
Toronto, ON M5G 2H1
Téléphone: 416-598-0200
Télécopieur: 416-598-0558
Sans frais: 1-800-668-8258
Site Web: [www.legalaid.on.ca](http://www.legalaid.on.ca)

**Description:** L'aide juridique est offerte aux personnes à faible revenu et aux groupes défavorisés en rapport avec diverses situations de droit, dont les affaires criminelles, les conflits familiaux, les audiences de la Commission de l'immigration et du statut de réfugié, les conflits entre propriétaires et locataires, le soutien aux personnes handicapées et le versement des prestations familiales.

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**Assemblée communautaire des francophones de l'Ontario, régionale Durham-Peterborough**
707, rue Simcoe Sud, pièce 203
Oshawa, ON L1H 4K5
Téléphone: 905-571-0826
Télécopieur: 905-571-2721

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**Association canadienne du Diabète**
Durham Region Branch
235, boulevard Yorkland
Toronto, ON M2J 4Y8
Phone: 416-408-7145
sans frais 1-800-BANTING (1-800-226-8464)
Fax: 416-491-8927
Courriel: info@diabetes.ca
Site Web: [http://www.diabetes.ca/Section_Regional/ontario_durham.asp](http://www.diabetes.ca/Section_Regional/ontario_durham.asp)

**Description:** Les services en français incluent les présentations de Programme de Signature, la littérature, l'information par le téléphone ou courriel.

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**Centre d’accès aux soins communautaires du Centre-Est**
920 promenade Champlain
Whitby, ON L1N 6K9
Phone: 416-701-4646
Phone: 905-430-3308
sans frais: 1-877-701-4646
Site Web: [www.ce.ccac-ont.ca](http://www.ce.ccac-ont.ca)  [http://www.ce.ccac-ont.ca](http://www.ce.ccac-ont.ca)

**Description:** Le Centre d’accès aux soins communautaires du Centre-Est (CASC-CE) est un point d’accès unique qui fournit aux personnes de tout âge un service d’information et d’orientation vers des ressources communautaires, des services de santé à domicile, l’admission aux établissements et aux programmes de soins de longue durée et le soutien aux services de santé en milieu scolaire.
**Club Jeunesse d’Hier d’Oshawa**
707, rue Simcoe Sud
Oshawa, ON L1H 4K5
Téléphone:  (905) 434-6146

**Conseil des organismes francophones de la région de Durham (C.O.F.R.D)**
57, rue Simcoe Sud, suite 2D
Oshawa, ON L1H 4G4
Téléphone:  905-434-7676
Télécopieur:  905-434-7260
Lun - Ven:  8h30 à 16h30
Courriel:  elegault@cofrd.org
Personne contacte : Elaine Legault, directrice générale
Site Web:  www.cofrd.org

**Description:** Le C.O.F.R.D. a comme mission d’œuvrer au développement, à l’épanouissement et à la vitalité de la population francophone de la région de Durham.

**Fondation canadienne de la fibrose kystique**
2221, rue Yonge, porte 601
Toronto, ON M4S 2B4
Téléphone:  416-485-9149, 1-800-378-2233
Télécopieur:  416-485-0960
Courriel:  Info@cysticfibrosis.ca
Site Web:  www.fibrosekystique.ca

**Description:** La Fondation canadienne de la fibrose kystique (FCFK) est un organisme de charité qui œuvre partout au Canada et compte 50 sections menées par des bénévoles. L’organisme recueille des fonds pour la recherche vitale et les soins liés à la fibrose kystique. Le mandat de la FCFK est d’aider les personnes atteintes de FK, principalement en fournissant des fonds pour la recherche et en soutenant des soins cliniques et post-transplantation de haute qualité. La Fondation fournit également du matériel éducatif pour l’ensemble des personnes touchées par la FK et le public en général; elle entreprend des initiatives liées à la défense des droits des Canadiens et Canadiennes atteints de FK, avec eux et en leur nom, pour rehausser leur qualité de vie, et met sur pied des collectes de fonds dans le but de soutenir ses programmes.
Jeunesse, J’écoute et un service de consultation bilingue, disponible 24 heures sur 24, 7 jours sur 7, par téléphone au 1-800-668-6868 ou en ligne au www.jeunessejecoute.ca

Description: Jeunesse, J’écoute est le seul service pancanadien de consultation, d’information et d’orientation accessible 24 heures sur 24, 365 jours par année, par téléphone et par Internet. Tous les jours, les intervenants professionnels de Jeunesse, J’écoute offrent, de façon immédiate et attentive, du soutien à des jeunes provenant des quatre coins du pays.
**Les Nounous cardinals & les Compagnons Inc**

20, rue Cavan  
Port Hope, ON L1A 3B4  
Téléphone:  905-666-2228 / 905-885-6008  
Sans frais:  1-800-219-8059  
Télécopieur:  905-666-9689 / 905-885-824  
Courriel: moyra@cardinalnannies.com  
Site Web:  www.cardinalnannies.com

**Description:** Nous offrons des services professionnels de garde individuel à la maison avec efficacité, intégrité, flexibilité et qualité depuis 1985. Nous employons des personnes expérimentées et qualifiées pour les nourrissons, les enfants, les jeunes adultes, les adultes, les aînés et les clients avec des besoins spéciaux. À votre domicile, nous préparons les repas et autres tâches ménagères. Nous assistons les adultes avec des soins professionnels et leurs activités quotidiennes, toute en respectant la dignité et en encouragent l’indépendence.

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**Les Services catholiques de Famille de Durham**

Site Web:  www.cfsdurham.com  
E-mail: info@cfsdurham.com

Oshawa:  
115, rue Simcoe Sud, 1er Étage  
Oshawa, ON L1H 4G7  
Téléphone:  905-725-3513  
Télécopieur:  905-725-8377

Uxbridge:  
70, rue Toronto Nord  
Uxbridge, ON L9P 1C7  
Acceuil-bureau satellite d'Oshawa 905-725-3513

Ajax:  
250, rue Bayly Ouest, Suite22  
Ajax, ON L1S 3V4  
Téléphone:  905-428-1984

**Description:** Nos services en Français sont consultation pour: les difficultés personnelles, les mariages instables, la violence familiale, les adolescents and les enfants, les familles, l'abus des enfants, et les séparations.

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Commentaires ou suggestions? S'il vous plait contactez beststart@durham.ca
**Ministère des Services à l’enfance et à la jeunesse**
Région du Centre Est
17310, rue Yonge, Suite 1
Newmarket, ON L3Y 7R8
Téléphone: 905-868-8900
Sans frais: 1-877-669-6658
Site Web: [www.gov.on.ca/children](http://www.gov.on.ca/children)

**Mouvement Scouts et Guides**
M. Guy Beaulieu, président
7-1037, rue Arthur
Newcastle, ON L1B 1K6
Téléphone: 905-987-0552

**Ressources pour les enfants et la jeunesse exceptionnels - région de Durham**
865, ch. Westney Sud
Ajax, ON L1S 3M4
Téléphone: 905-427-8862
sans frais 1-800-968-0066
Télécopieur: 905-427-3107
Courriel: info@rfecydurham.com
Site Web: www.rfecydurham.com

**Description:** Les programmes financés par le biais de la municipalité régionale de Durham pour appuyer les enfants ayant des besoins particuliers et leur famille comprennent un programme de consultation, un programme de dotation supplémentaire en personnel, une bibliothèque de ressources et des événements de réseautage familial. Les services de consultation offrent des activités de développement et une gestion des cas aux familles ayant des enfants âgés entre 2 et 12 ans. Les services de consultation pour les garderies agréées mettent l’accent sur l’inclusion de l’enfant ayant des besoins particuliers dans le programme. Le programme de dotation supplémentaire en personnel fournit une aide financière aux garderies accréditées pour appuyer l’inclusion des enfants âgés entre 0 et 12 ans dans ce programme. Les familles peuvent emprunter des livres et des vidéos portant sur divers sujets à la bibliothèque de ressources. Des événements de réseautage familial offrent aux familles des occasions de se rencontrer à des événements désignés et de partager leurs expériences tout en s’amusant.

Les programmes financés par le ministère des Services à l’enfance et à la jeunesse comprennent les services de coordination pour les enfants et les jeunes de la région de Durham et les services d’hébergement prolongé. Ces services ont pour but de répondre aux besoins des enfants de la naissance à 18 ans ayant des besoins très complexes.

**Ensemble des troubles causés par l’alcoolisation fœtale (ETCAF) - Durham**

**Description :** Des services réalisés dans le cadre de projets sont également offerts. Resources for Exceptional Children and Youth de la région de Durham est l’organisme responsable du projet lié à l’*ensemble des troubles causés par l’alcoolisation fœtale (ETCAF)* qui est financé par la Fondation Trillium de l’Ontario. Les objectifs de ce projet sont d’augmenter la capacité de la communauté d’évaluer les cas d’ETCAF et de permettre aux organismes de mieux répondre aux besoins des enfants/jeunes atteints de l’ETCAF. La formation communautaire, un groupe de soutien aux parents dirigé par un intervenant et des équipes d’évaluation formative sont des exemples des possibilités offertes dans le cadre de ce projet.
Services de Garde "Les Lucioles"
Directrice Générale: Mme Natalie Crawford
Courriel: lesluciolesinc@csdccs.edu.on.ca
Site Web: www.lesluciolesinc.com

Les Lucioles Corpus Christi (Oshawa)
362, avenue Hillside
Oshawa, ON L1J 6L7
Téléphone: 905-728-1421
Telecopieur: 905-728-3891
Courriel: adesrochers@csdccs.edu.on.ca

Les Lucioles Notre-Dame-de-la-Jeunesse Ajax)
71, avenue Ritchie
Ajax, ON L1S 6S5
Téléphone: 905-427-7690
Telecopieur: 905-728-3891
Courriel: lesluciolesajax@csdccs.edu.on.ca

Les Lucioles Jean-Paul II (Whitby)
1001, avenue Hutchison
Whitby, ON L1N 2A3
Téléphone: 905-430-1252
Telecopieur: 905-430-1252
Courriel: lesluciolesjp2@csdccs.edu.on.ca

Les Lucioles Antonine-Maillet (Oshawa)
615, avenue Ridgeway
Oshawa, ON L1J 2W3
Téléphone: 905-438-0469
Telecopieur: 905-728-3891
Courriel: lesluciolesinc@csdccs.edu.on.ca

Les Lucioles Programme d’Immersion Française (Whitby)
1020, boulevard Dryden
Whitby, ON L1R 2A2
Téléphone: 905-666-5453
Telecopieur: 905-666-5453

Commentaires ou suggestions? S'il vous plaît contactez beststart@durham.ca
Bibliothèques publiques

La Bibliothèque Publique d’Oshawa
Site Web:  www.oshawalibrary.on.ca

McLauiglin Branch
65, rue Bagot
Oshawa, ON  L1H 1N2
Téléphone:  905-579-6111
Télécopieur:  905-433-8107

Description:  La Collection française de livres, la fiction et non-romanesque, plus les revues et plus les journaux français sont tout exposés. Nos livres français sont dans le Catalogue public recouvрабle par l’auteur et le sujet et peut être réservé à partir de notre catalogue en ligne ou en appelant la Bibliothèque.

La Bibliothèque Publique de Whitby
Site Web:  www.whitbylibrary.on.ca

Central Library
405, rue Dundas Ouest
Whitby, ON, L1N 6A1
Téléphone:  905-668-6531
Télécopieur:  905-668-7445

Description:  Collection française disponible pour adultes et enfants. Heures de conte et le programme « Copains de lecture » sont offert en français pendant l’été.
Éducation

Conseil scolaire de district catholique Centre-Sud
Siège social,
110, avenue Drewry,
Toronto ON M2M 1C8
Téléphone: 416-397-6564
Sans frais: 1-800-274-3764
Télécopieur: 416-397-6576
Site Web: www.csdccs.edu.on.ca

École élémentaire catholique Corpus-Christi
362, avenue Hillside
Oshawa, ON L1J 6L7
Téléphone: 905-728-0491
Télécopieur: 905-728-0607
Site Web: corpuschristi.csdccs.edu.on.ca

Conseil d'école de Corpus-Christi
362, avenue Hillside
Oshawa, ON L1J 6L7
Téléphone: 905-728-0491

École élémentaire catholique Notre-Dame-de-la-Jeunesse
71, avenue Ritchie
Ajax, ON L1S 6S5
Téléphone: 905-428-1460
Télécopieur: 905-427-4416
Site Web: www.ndj.ca

Conseil d'école de Notre-Dame-de-la-Jeunesse
71, avenue Ritchie
Ajax, ON L1S 6S5
Téléphone: 905-428-1460

École catholique Secondaire Saint-Charles-Garnier
4101, rue Baldwin Sud
Whitby, ON L1R 2W6
Téléphone: 905-655-5635
sans frais: 1-800-464-1236
Télécopieur: 905-655-8002
Site Web: garnier.csdccs.edu.on.ca

Conseil d'école de Saint-Charles-Garnier
4101, rue Baldwin Sud
Whitby, ON L1R 2W6
Téléphone: 905-655-5635

École élémentaire catholique Jean-Paul II
1001, ave Hutchison
Whitby, ON L1N 2A3
Téléphone: 905-665-5393
Télécopieur: 905-665-2774
Site Web: jeanpaul2.csdccs.edu.on.ca

Conseil d'école de Jean-Paul II
1001, ave Hutchison
Whitby, ON L1N 2A3
Téléphone: 905-665-5393

Commentaires ou suggestions? S'il vous plaît contactez beststart@durham.ca
Éducation

Conseil scolaire Viamonde
116 Cornelius Parkway
Toronto, ON M6L 2K5
Téléphone: 416-614-0844
Sans frais: 1-888-538-1702
Télécopieur: 416-397-2012
Site Web: www.csdcso.on.ca

École Antonine-Maillet
615, avenue Ridgeway
Oshawa, ON L1J 2W3
Téléphone: 905-720-0057
Télécopieur: 905-720-2079
Site Web: antoninemaillet.csdcsdso.on.ca

Conseil d’école Antonine-Maillet
615, avenue Ridgeway
Oshawa, ON L1J 2W3
Téléphone: 905-720-0057
Centre d'employabilité (COFRD)
57, rue Simcoe Sud, suite 2H
Oshawa, ON L1H 4G4
Téléphone: 905-436-6989

Collège du Savoir
707, rue Simcoe Sud, pièce 204
Oshawa, ON L1H 4K5
Téléphone: 1-877-881-0267

Librairie Champlain
57, rue Simcoe Sud, suite 2D
Oshawa, ON L1H 4G4
Téléphone: 905-434-7676

Caisse Populaire Desjardins
Centre de service:
600, rue Grandview Sud
Oshawa, ON L1H 8P4
Courriel: ivan.labelle@desjardins.com
Téléphone: 905-432-7336
Télécopieur: 905-432-8908

Commentaires ou suggestions? S'il vous plaît contactez beststart@durham.ca
Paroisses

Paroisse de l'Assomption de Notre-Dame
384, avenue Hillside
Oshawa, ON L1J 6L7
Téléphone: 905-576-1706

Les Filles d'Isabelle Cercle Assomption #1369
120, ch. Nonquon
Oshawa, ON L1G 7E6
Téléphone: 905-723-8342

Les Chevaliers de Colomb Assemblée St-Charles Garnier
1, avenue Anchorage
Whitby, ON L1N 9P2
Téléphone: 905-668-7492

Mouvement Cursillo
111, ch. Park Nord
Oshawa, ON L1N 4L2
Courriel: danordi@rogers.com
Téléphone: 905-725-8224
Télécopieur: 905-725-2570
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Aboriginal Healing and Wellness Strategy
4th Floor, 880 Bay Street
Toronto, Ontario, M7A 2B6
Phone: 416-326-6905
Fax: 416-326-7934
Website: http://www.ahwsontario.ca/index.html

Description: The Aboriginal Healing and Wellness Strategy promotes a culturally appropriate approach to healing and wellness. It is unique in Canada, and has become a source of innovative expertise in Aboriginal healing and health services across North America.

Ministry of Aboriginal Affairs
160 Bloor Street East, 4th Floor
Toronto, ON M7A 2E6
Phone: 416-326-4740
Toll Free: 1-866-381-5337
Fax: 416-326-4017
Website: http://www.aboriginalaffairs.osaa.gov.on.ca/english/contact/contact.htm

Native Child & Family Services of Toronto
30 College Street
Toronto, ON M5G 1K2
Phone: 416-969-8510
Fax: 416-928-0706
E-mail vsinclair@nativechild.org
Website: www.nativechild.org <http://www.nativechild.org/>

Mission Statement: Native Child and Family Services of Toronto strives to provide for a life of quality, well being, caring and healing for our children and families in the Toronto Native Community. It does this by creating a service model that is culture based respecting the supreme values of the Native people, the extended family, and the right to self-determination

Mississaugas of Scugog Island First Nations
22600 Island Rd.
Port Perry, ON L9L 1B6
Phone: 905-985-1826
Toll Free: 1-888-688-0988
Fax: 905-985-7958
Website: www.ScugogFirstnation.com
University of Ontario Institute of Technology
Aboriginal Resource Centre
2000 Simcoe Street North
U5 building, Room 1
Oshawa, Ontario L1H 7K4
Phone: 905-721-8668 ext. 6554 and 6570
E-mail: arc@uoit.ca
Website: www.uoit.ca/arc