



Family & Child Support Services Agency Listing



Social Services Department,
Children's Services Division &
Durham's Best Start Network

Revised March 2012

About Best Start in Durham Region

Ontario's Vision: *"Children in Ontario will be ready and eager to achieve success in school by the time they start Grade 1."*

Best Start was initiated in 2005 by the Ontario Government to support children and families from birth to Grade 1.

Best Start Networks were established in communities and existing service providers came together to plan for the needs of their community. The Regional Municipality of Durham designated as the Consolidated Municipal Service Manager (CMSM), assumed a lead role for our Region by developing and implementing an annual Child Care Service Management plan. Durham's Best Start Network has been very successful.

Funding for the Best Start program has been used to create and sustain additional licensed child care spaces, provide for additional Wage Subsidies for staff and to provide additional funding for Special Needs Resourcing programs. In addition, the Best Start network also updated and revised Durham's Child and Youth Charter; introduced an online Parent Calendar, hosted several community meetings to seek feedback regarding current child care issues and submitted position papers to both the Ministry of Education and the Ministry of Children and Youth Services.

The Network has created the opportunity for Durham's six School Boards, child care service providers and support agencies to meet and share information and ideas on how to work effectively together. Many partnerships have developed as a result of these activities. Durham's Best Start Network has also focused on the development of "Hub" services to better support families.

In 2011, Children's Services Division staff and some Network members prepared a plan to support Aboriginal families in Durham using specified funding from the Ministry of Children and Youth Services. As a result, the Network has been able to partner with many community agencies and services to provide successful events for Aboriginal children and families.

Finally, Durham's Best Start Network has provided input into system planning as the province implements the Early Learning Program. The Early Learning Program, as it rolls out over the next few years, will completely transform the existing School and Child Care system. The members of Durham's Best Start Network will continue to work together sharing their expertise to support children and their families in Durham Region.

For more information visit our website at
www.durham.ca/childrensservices

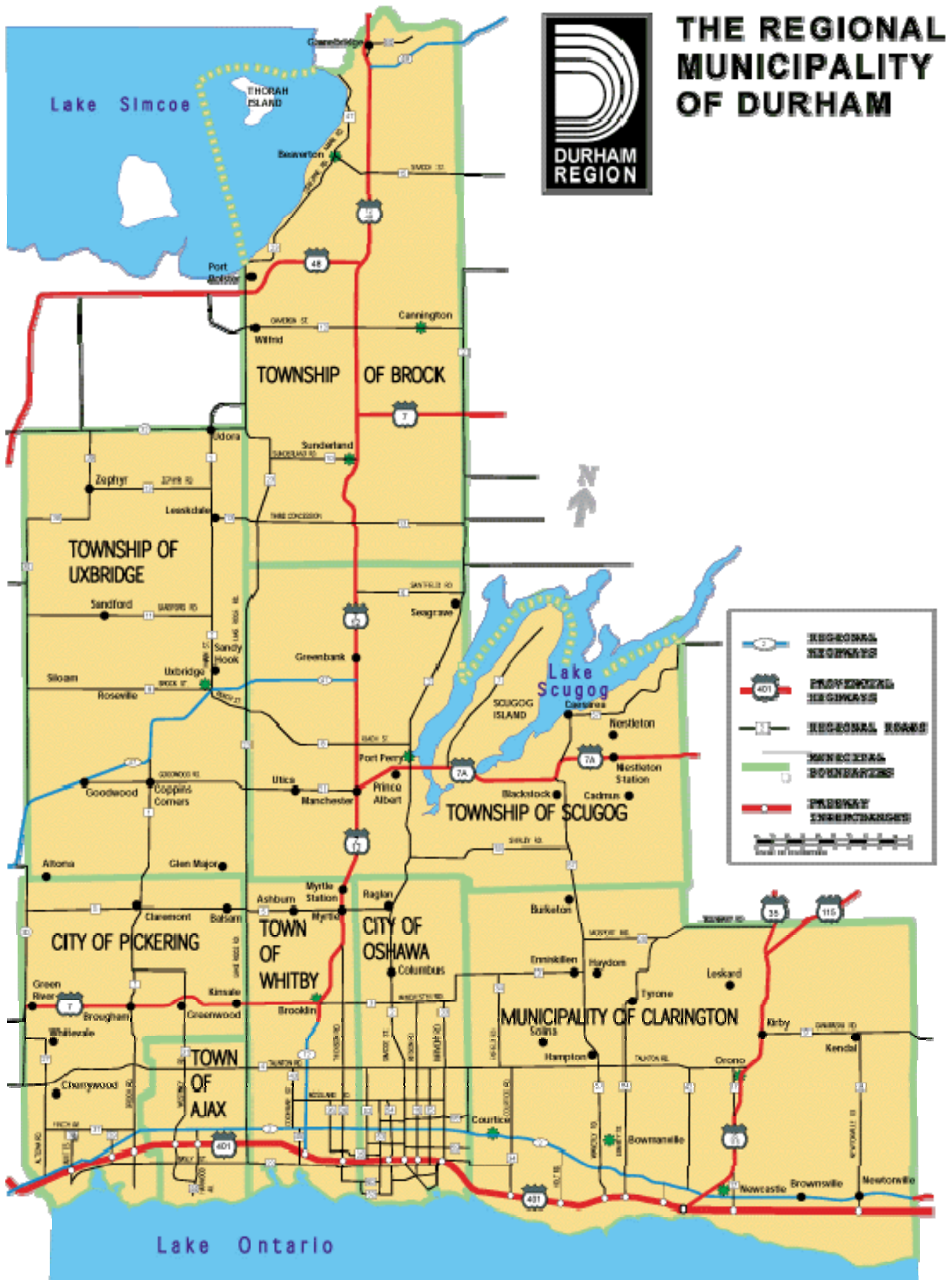


Table of Contents

Agencies—Alphabetical Listing:

Aboriginal Services.....	63
Area Municipal Government.....	6
Ajax.....	6
Brock.....	6
Clarington.....	6
Oshawa.....	6
Pickering.....	7
Scugog.....	7
Uxbridge.....	7
Whitby.....	7
Arthritis Society, Ontario Division.....	8
Autism Ontario—Durham Region.....	8
Big Brothers Big Sisters of Canada.....	9
Canadian Cystic Fibrosis Foundation.....	10
Canadian Diabetes Association.....	10
Canadian Hearing Society, The.....	11
Cardinal Nannies & Companions Inc.....	11
Catholic Family Services of Durham.....	12
Central East Community Care Access Centre.....	12
CNIB.....	12
Community and Family Services—Salvation Army.....	13
Community Development Council Durham.....	13
Community Living Durham North.....	15
Community Living Ajax, Pickering and Whitby.....	15
Community Living Oshawa/Clarington.....	15
Distress Centre Durham—Resource Centre.....	16
Durham Children’s Aid Society.....	16
Durham Deaf Services.....	16
Durham Family Network.....	17
Durham Farm & Rural Family Resources.....	17
Durham Region Transit.....	41
Easter Seals Society.....	18
Eastview Boys and Girls Club.....	18
Education.....	19-20
Durham Catholic District School Board.....	19
Durham District School Board.....	19
Conseil scolaire de district catholique Centre-Sud.....	19
Conseil scolaire Viamonde.....	19
Kawartha Pine Ridge District School Board.....	19
Peterborough Victoria Northumberland & Clarington Catholic District School Board.....	19
Language Instruction for Newcomers to Canada (LINC).....	20
Enterphase Child & Family Services.....	21
Epilepsy Durham Region.....	21
Family & Community Action Program (FCAP).....	21
Fetal Alcohol Spectrum Disorder (FASD) Durham - <i>(Under RFECY)</i>	42
Food Banks.....	22
Francophone Services.....	47
Frontenac Youth Services.....	23
Girls Incorporated of Durham.....	23
Girls Incorporated of Durham Pre-Post Natal Nutrition Program.....	24
Grandview Children’s Centre.....	25
Herizon House.....	25



Table of Contents

Agencies—Alphabetical Listing:

John Howard Society of Durham Region.....	25
John Howard Society—Active Parenting Program.....	26
John Howard Society—Dads Aiming for Direction & Support (D.A.D.S).....	26
Kids Help Phone.....	27
Kinark Child & Family Services.....	27
Lake Ridge Community Support Services.....	28
Legal Aid Ontario.....	28
Literacy Network of Durham Region.....	28
Local Hospitals.....	29-31
Ajax & Pickering.....	29
Bowmanville.....	29
Oshawa.....	29
Port Perry.....	30
Pineridge Centre of Lakeridge Health.....	31
Uxbridge.....	31
Ministry of Children & Youth Services.....	32
Ontario Foundation for Visually Impaired Children.....	32
Oshawa Community Health Centre.....	33
Oshawa Durham Rape Crisis Centre.....	34
Public Libraries.....	35-36
Ajax Public Library.....	35
Clarington Public Library.....	35
Oshawa Public Libraries.....	35
Pickering Public Library.....	36
Scugog Memorial Public Library.....	36
Uxbridge Public Library.....	36
Whitby Public Library.....	36
Regional Municipality of Durham - Departments.....	37-41
Health.....	
Division: Infant & Child Development Services.....	37
Division: Oral Health.....	37
Division: Public Health Nursing and Nutrition.....	
Program: Chronic Disease Prevention.....	37
Program: Durham Health Connection Line.....	37
Program: Infectious Diseases Prevention and Control.....	37
Program: Prevention of Injury and Substance Misuse.....	38
Program: Reproductive and Child Health.....	38
Police Services.....	39
Social Services.....	
Children’s Services.....	39
Children’s Services, Behaviour Management Services.....	40
Family Services.....	40
Housing Services.....	40
Income & Employment Support, Ontario Works.....	40
Transit.....	41
Resources for Exceptional Children and Youth—Durham Region.....	42
Rose of Durham Young Parents Support Services.....	43
Society of St. Vincent de Paul, Durham Particular Council.....	43
WrapAround Durham—(Under Literacy Network).....	28
YMCA/YWCA—Ontario Early Years.....	44

Area Municipal Government

The local councils are located in each of the eight area municipalities. The main responsibilities of the local municipalities are listed below:

- Animal Control
- Building & plumbing inspections and permits
- Business and Lottery Licensing
- Fire Protection / Prevention
- Green Bin, Garbage, Yard Waste and White/ bulky items collection in Oshawa and Whitby only
- Library Services
- Local Planning and Development
- Local Streets and Sidewalks
- Municipal Elections
- Parks and Recreation
- Parking and By-law Enforcement
- Property Standards
- Property Tax Collection
- Vital Statistics

Town of Ajax

Municipal Office:

65 Harwood Ave. S.

Ajax, ON L1S 2H9

Phone: 905-683-4550

Fax: 905-683-8207

E-mail: info@townofajax.com

Website: www.townofajax.com

Township of Brock

Municipal Office:

1 Cameron St. E., P.O. Box 10

Cannington, ON L0E 1E0

Phone: 705-432-2355

Fax: 705-432-3487

E-mail: brock@townshipofbrock.ca

Website: www.townshipofbrock.ca

Municipality of Clarington

Municipal Office:

40 Temperance St.

Bowmanville, ON L1C 3A6

Phone: 905-623-3379

Toll Free: 1-800-563-1195

Fax: 905-623-5717

E-mail: info@clarington.net

Website: www.clarington.net

City of Oshawa

Municipal Office:

1st Floor, West Wing, City Hall

50 Centre St. S.

Oshawa, ON L1H 3Z7

Phone: 905-436-3311

Toll Free: 1-800-667-4292

Fax: 905-436-5642

E-mail: service@oshawa.ca

Website: www.oshawa.ca



City of Pickering

Municipal Office:

One The Esplanade

Pickering, ON L1V 6K7

Phone: 905-420-2222

Toll Free: 1-866-683-2760

E-mail: customerinquiries@cityofpickering.com

Website: www.cityofpickering.com

Township of Scugog

Municipal Office:

181 Perry St., Box 780

Port Perry, ON L9L 1A7

Phone: 905-985-7346

Fax: 905-985-9914

Website: www.scugog.ca

Township of Uxbridge

Municipal Office:

51 Toronto St. S., P.O. Box 190

Uxbridge, ON L9P 1T1

Phone: 905-852-9181

Fax: 905-852-9674

E-mail: info@town.uxbridge.on.ca

Website: www.town.uxbridge.on.ca

Town of Whitby

Municipal Office:

575 Rossland Rd. E.

Whitby, ON L1N 2M8

Phone: 905-668-5803

Fax: 905-686-7005

E-mail: clerks@whitby.ca

Website: www.whitby.ca



The Arthritis Society, Ontario Division

393 University Ave,
Suite 1700
Toronto, ON M5G 1E6



Tel: 416.979.7228
Toll Free: 1-800-321-1433
Fax: 416.979.8366
Email: info@on.arthritis.ca
Website: www.arthritis.ca

Oshawa Chapter:
44 William Street
Oshawa, ON
Phone: 905.434.7221
Phone: 1-800-321-1433

Description: The Arthritis Society is Canada's principal arthritis health charity dedicated to funding and promoting arthritis education, research-based solutions and community-based support. The Society empowers the nearly 4.5 million Canadians with arthritis, 1.8 million in Ontario alone, to live their lives to the fullest by combating the daily limitations of arthritis. In the last 60 years, The Society has invested \$160 million towards arthritis research to develop better treatments and, ultimately, find a cure.

Autism Ontario - Durham Region

P.O. Box 40008
Whitby, ON L1R 0G2
Phone: 905-432-5092 (Local—Oshawa)
Phone: 1-866-495-4680
Fax: 1-866-495-4680
E-mail: durham@autismontario.com
Website: www.autismontario.com/durham



Description: Autism Ontario - Durham Region is a regional chapter of Autism Ontario, a non-profit registered charity in Ontario dedicated to ensuring that every individual with Autism Spectrum Disorder (ASD) is provided the means to achieve quality of life as a respected member of society.

Autism is a neurological disorder affecting three key areas of development to varying degrees: communication, behaviour and social skills. Autism may also have an impact on the way an individual processes sensory information.

The mission of Autism Ontario - Durham Region is to:

- share information (including information about the warning signs of autism in early childhood)
- offer support
- encourage friendship among families affected by ASD in Durham Region

The organization also:

- raises public awareness
- facilitates advocacy
- provides funding for a variety of speaker events and social learning opportunities through Autism Ontario's Realize Community Potential Program in Durham Region

Currently serving hundreds of families throughout Durham Region, Autism Ontario - Durham Region relies on donations from individuals and members of the business community to fund its programs and services.

Big Brothers and Sisters of Ajax-Pickering

7C-1735 Bayly Street
Pickering, ON L1W 3G7
Phone: 905-831-3777
Fax: 905-831-8364
E-mail: info@bbandsaf.com
Website: www.bbandsaf.com



Big Brothers and Sisters of Clarington

23 Scugog Street
Bowmanville, ON L1C 3H7
Phone: 905-623-6646
Fax: 905-623-0704
E-mail: kids.clarington@bigbrothersbigsisters.ca
Website: www.bigbrothersandsisters.ca

Big Brothers and Sisters of Oshawa/Whitby

70 Simcoe Street North
Oshawa, ON L1G 4S2
Phone: 905-579-2551
Fax: 905-579-2550
E-mail: bbbsow@bellnet.ca
Website: www.bbbsow.ca



Big Brothers and Sisters of North Durham Region

15585 Simcoe Street
(located in Scout Hall)
Port Perry, ON L9L 1A8

Mailing Address:

P.O. Box 961
Port Perry, ON L9L 1A8
Phone: 905-985-3733
Fax: 905-985-1133
E-mail: margaretbbbsnd@aol.com
Website: www.bigbrothersbigsisters.ca/northdurham

Description: Big Brothers and Sisters provides direct service to children by matching them to adult volunteers in quality mentoring relationships. Big Brothers, Big Sisters, Couples and In-School Mentoring programs match children between the ages of six to fourteen with screened and trained volunteers over the age of 18.

Canadian Cystic Fibrosis Foundation

2221 Yonge Street, Suite 601
Toronto, ON M4S 2B4
Phone: 416-485-9149,
Toll Free: 1-800-378-2233
Fax: 416-485-0960 / 416-485-5707
e-mail: info@cysticfibrosis.ca
Web site: www.cysticfibrosis.ca



Description: Cystic Fibrosis Canada is a Canada-wide health charity, with 50 volunteer chapters, that funds vital CF research and care. Cystic Fibrosis Canada's mandate is to help individuals with CF, principally by funding CF research and by supporting high quality clinical and transplant care. Cystic Fibrosis Canada also provides educational materials for the CF community and the general public; undertakes advocacy initiatives with, and on behalf of, Canadians with CF to enhance their quality of life; and raises funds to support its programs.

Canadian Diabetes Association

Durham Region Branch
235 Yorkland Blvd., Unit 200
Toronto, ON M2J 4Y8
Phone: 416-408-7145
Toll-free: 1-800-BANTING (1-800-226-8464) ext. 7144
Fax: 416-491-8927
E-mail: info@diabetes.ca
Website: www.diabetes.ca



Description: The Canadian Diabetes Association is a charitable organization that has grown to include a presence in more than 150 communities across the country. The Canadian Diabetes Association promotes the health of Canadians through diabetes research, education, service, and advocacy.

The Canadian Hearing Society

Website: www.chs.ca



Durham Office

Braemor Centre Plaza
575 Thornton Road North Unit 7
Oshawa, ON L1J 8L5
Phone: 905-404-8490
TTY: 1-888-697-3617
Fax: 905-404-2012

Peterborough Regional Office

315 Reid Street,
Peterborough, ON K9J 3R2
Phone: 705-743-1573
TTY: 1-888-697-3623
Fax: 705-741-0708
E-mail: infochs.ca

TOLL FREE

Phone: 1-800-213-3848
TTY: 1-800-213-0514
E-mail: info@chs.ca

City of Kawartha Lakes, Northumberland, and Haliburton

TOLL FREE

Phone: 1-800-213-3848
TTY: 1-800-213-0514
Fax: 1-800-360-6264

Employment Services and Hearing Care Counselling for
people 55+ with acquired hearing loss

Description: The Canadian Hearing Society is the leading provider of services, products, and information that remove barriers to communication, advance hearing health, promote equity for people who are culturally deaf, oral deaf, deafened and hard of hearing .

Cardinal Nannies & Companions Inc.

20 Cavan Street
Port Hope, ON L1A 3B4
Phone: 905-666-2228 (Whitby)
Phone: 905-885-6008 (Northumberland)
Toll Free: 1-800-219-8059
Fax: 905-885-8248
Email: moyra@cardinalnannies.com
Website: www.cardinalnannies.com



Description: Provides professional one-on-one in-home caregiver services with efficiency, integrity, flexibility and quality care. We supply experienced, qualified caregivers for children, seniors and special needs clients. Call for a Home Visit. Short term contracts with three (3) hour minimum. Bilingual live-in caregivers from Quebec for the summer or long term are available. Foreign live-in caregivers in Canada on work permits needing employees also available for long term placements.

Catholic Family Services of Durham

Website: www.cfsdurham.com

Oshawa:
115 Simcoe Street South, 1st Floor
Oshawa, ON L1H 4G7
Phone: 905-725-3513
Toll Free: 1-877-282-8932
Fax: 905-725-8377

Port Perry:
1710 Scugog Street
Port Perry, ON L9L 1E2
(Immaculate Conception
Church)
Phone: 905-985-4221



Uxbridge—Satellite Office:
70 Toronto Street North
Uxbridge, ON L9P 1C7
Intake—through Oshawa office at 905-725-3513

Ajax:
MacKenzie Plaza
250 Bayly Street West Unit 22
Ajax, ON L1S 3V4
Phone: 905-428-1984

Description: Catholic Family Services of Durham is a fully accredited counselling agency that offers services to women and children who have been abused and/or are victims of family violence. We offer family, individual and couples counselling, parenting courses, workshops and groups. We provide services for children, teens and adults in the Durham Region regardless of religious affiliation and financial situation.

Central East Community Care Access Centre

Whitby Branch
920 Champlain Court
Whitby, ON L1N 6K9
Phone: 905-430-3308
Toll Free: 1-800-263-3877
Fax: 905-430-3297
Website: www.ce.ccac-ont.ca



Description: The Central East Community Care Access Centre (Central East CCAC) provides a single point of access for people of all ages who need in-home health care services, admission to long-term care homes and programs, school health support services and information and referral to community services.

CNIB

1 Mary Street North, Unit D
Oshawa, ON L1G 7W8
Tel: 905-436-7732
Fax: 905-436-1202
Website: www.cnib.ca <http://www.cnib.ca/>



Description: CNIB works to ensure that children with vision loss get the best possible start in life, and that their parents have the resources and support they need to guide their child along the path to success and independence. CNIB Early Intervention Services assist children aged 0-6 to build a foundation for their future growth and development that is consistent with their individual potential, in partnership with parents/guardians, caregivers, teachers and therapists.

For more information contact: Heather Edmonds, ECVC, 1-866-699-1699 ext. 5236.

Community and Family Services—Salvation Army

45 King Street East

Oshawa, ON L1H1B2

Phone: 905-723-7422

Fax: 905-723-8276

E-mail: cfs@oshawa-temple.org

Website: www.oshawa-temple.org



Description: Community and Family Services includes: Personal and Family Counselling, Anger Management Programs, Thrift Store, Emergency Food Supply (Food Bank), Emergency Disaster Services, Children's Summer Day Camps, Mobile Outreach (Street Ministry), Community Garden and more.

Community Development Council Durham

458 Fairall St., Unit 4

Ajax ON L1S 1R6

Phone: 905-686-2661

Fax: 905-686-4157

Email: info@cdcd.org

Website: www.cdcd.org



Description:

Community Development Council Durham, a not-for-profit charitable organization, provides a wide range of programs to the general public across the entire Region. Our mission statement is to create, advocate and support policies, attitudes and actions, which enhance individual, family, and community growth. We are governed by a volunteer Board of Directors and have an extensive history of successful partnerships with the public and private sector, including all levels of government.

There are no fees for our programs and services and are confidential and culturally inclusive. Over 15 different languages are spoken by the staff of CDCD.

Our Programs:

Durham's Child Nutrition Project supports the link between nutrition and learning by supporting free healthy breakfast and snack programs that have helped thousands of children/youth across Durham in a warm and caring environment. The program fosters parental involvement and community ownership in all of the programs supported.

Host Program is a friendship program which helps newcomers adjust to life in Canada. A trained volunteer spends time with a newcomer on a weekly basis and can help with language skills, social needs and cultural awareness and activities available in the area. Everybody benefits from the Host Program as newcomers and volunteers learn about each other's countries and cultures.

Host Youth Program is for youth between the ages of 13 and 24. The goal is to help young newcomers settle easily in Canada. A trained volunteer youth host develops a friendship with a newcomer youth and may assist with the settlement process by helping with school or social activities. The Host Youth Worker plans activities, games, newsletter writing, homework clubs, Conversation Circles and more.

Housing Help Durham is comprised of 3 services:

The Housing Help Durham Landlord Registry is a computerized listing of private market rental units located throughout Durham obtained through contact with landlords of private apartment buildings and homeowners with either rooms or apartments to rent. The registry operates at no cost or obligation to either the landlord or prospective tenant and anyone, regardless of income, can use the service.

(cont'd)

Community Development Council Durham (cont'd)

The Housing Access Centre provides easier access for the consumer of not-for-profit housing in Durham. Applicants can make one call or visit to obtain information on rental housing choices, pick up a common application form, determine eligibility, and apply to one or more rental housing complexes including non-profits and co-ops. The waiting list for subsidized housing in Durham Region is lengthy.

The Durham Rent Bank and Community Trust Fund are homelessness prevention programs. The rent bank provides interest free loans to families late with their rent by up to two months. The community trust fund helps families temporarily unable to meet a debt payment due to unusual circumstances. A trust fund is loaned for things as hydro/gas arrears and is available to those in economic challenges.

Immigrant Settlement and Adaptation Program gives assistance to newcomers in Canada. The program provides information and referrals to economic, social, health, cultural, educational, and recreational services in the area. Interpreters or translators may be provided, if needed. The program provides non-therapeutic counselling, helps in the job search skills, and more. There are three Hispanic groups offered by the program as well, **Hispanic Immigrant and Refugee Women Support Group**, **Hispanic Group Edad de Oro** (Seniors Group) and **Play and Learn Spanish**.

Language Instruction for Newcomers to Canada (LINC) is adult English language training integrating newcomers into Canadian culture and society by providing classes based on different themes. Eligible students have access to childcare and transportation. CDCC is the only LINC assessment and referral office for the Durham Region. See LINC Assessment Office listing for more details.

The **Newcomer Settlement Program (NSP)** supports the settlement of newcomers to Ontario. Its objective is to assist in adjusting and contributing to life in Ontario. Services include one-on-one needs assessment, information (i.e. how to obtain a health card), group orientation on topics such as Canadian law, employment skills and professional information and more.

Social Planning and Research researches the social trends, needs and issues relevant to individuals in Durham and works with the community to develop solutions to various social problems; provides the community with local information on social needs, current publications such as research reports and community events; has access to professional, regional and voluntary expertise on various issues.

Community Living Durham North

60 Vanedward Drive, Unit 2

Port Perry, ON L9L 1G3

Phone: 905-985-8511

Fax: 905-985-0799

Website: www.communitylivingdurhamnorth.ca



Description: The purpose of Community Living Durham North is to support people who have an intellectual disability to live, work and enjoy life in their own community. We believe that people who have disabilities must be empowered to:

- Live as independently as possible, supported to the extent that is necessary to meet individual needs;
- Make real choices, however those choices are expressed;
- Enjoy real friendships and other naturally supportive relationships, and;
- Experience the security of unquestioned inclusion in their community.

Community Living Ajax, Pickering and Whitby

36 Emperor Street

Ajax, ON L1S 1M7

Phone: 905-427-3300

Fax: 905-427-3310

Website: <http://www.cl-apw.org>

Vocational Services:

177 Dowty Road

Ajax, ON L1S 2G3

Phone: 905-683-6732

Fax: 905-683-6820



Community Living
Ajax, Pickering and Whitby

Description: The purpose of the association is to take a leadership role to promote and support within the community, the gifts, capacities and natural relationships of all people who live with a developmental disability by:

- Promoting and protecting their rights, freedoms and values;
- Recognizing and validating the inherent strengths within families and communities;
- Collaborating with people to direct their own lives;
- Engaging the community to welcome all people, and;
- Promoting opportunities for all people to contribute to the community.

Community Living Oshawa/Clarington

39 Wellington Avenue East

Oshawa, ON L1H 3Y1

Phone: 905-576-3011

Fax: 905-576-9754

E-mail: info@communitylivingoc.ca

Website: www.communitylivingoc.ca



The Clarington Project

132 Church Street

Bowmanville, ON L1C 1T5

Phone: 905-623-6814

Fax: 905-623-0221

Description: The words "community living" reflect our belief that all people have the right to live a fully integrated life within the community:

- To live
- To work
- To enjoy recreation
- To attend neighborhood schools
- To be active in all stages of one's life

Distress Centre—Durham—Resource Centre

306 Brock Street North
Whitby, ON L1N 4H7
Phone: 905-430-3511
24 hour help line: 905-430-2522
Fax: 905-430-1381
Hours: Monday—Friday 9:30am—5:30 pm
E-mail: dcd@distresscentredurham.com
Website: www.distresscentredurham.com



Description: A resource centre providing information and materials on suicide & homicide grief and related topics. Services and programs include:

- **24 hour Helpline 1-800-452-0688**
- Call out program
- Suicide and or homicide Survivor Support Groups for those who have lost a loved one to suicide or homicide.
- Adolescent Suicide Awareness program in local secondary schools.
- Community Education and Training programs.

Durham Children's Aid Society

1320 Airport Blvd.
Oshawa, ON L1H 7K4
Phone: 905-433-1551
Toll Free: 1-800-461-8140
Fax: 905-433-0603
E-mail: durhamcas@durhamcas.ca
Website: www.durhamcas.ca



Description: Information/referral/child welfare services. The programs and services of the Durham Children's Aid Society are structured to meet the needs of children and families throughout the mix of urban and rural communities that make up Durham Region:

- Child Protection Services
- Foster Care Services
- Residential Services
- Adoption Services
- Volunteer Services
- Community Awareness and Fundraising

Durham Deaf Services

750 King Street East
Oshawa, ON L1H 1G9
Phone: 905-579-3328
TTY: 905-579-6495
Fax: 905-728-1183
E-mail: info@durhamdeaf.org
Website: www.durhamdeaf.org



Description: Durham Deaf Services is a non-profit organization that offers services and educational programs to promote self-reliance within the deaf, deafened and hard of hearing community.

Durham Family Network

850 King Street West, Unit 20

Oshawa, ON L1J 8N5

Phone: 905-436-2500

Toll Free: 1-800-500-2850

Fax: 905-436-3587

Website: www.dafrs.com (Durham Association for Family Respite Service)

Description: "Families committed to families", the Durham Family Network exists to bring families together to support one another in a variety of ways. The Network has as its vision that families can grow in their capacity to plan for a desirable future for their family member who is identified with a disability.

Durham Farm & Rural Family Resources

Uxbridge Public School

64 Victoria Drive

Uxbridge, ON

Phone: 905-862-2750 ext. 310

Fax: 905-862-2851

E-mail: info@durhamfamilyresources.org

Mailing address:

P.O. Box 176

Uxbridge, ON L9P 1M7

Description: Delivering Ontario Early Years Programs in Uxbridge Township:

Uxbridge Centre:

Uxbridge Public School

64 Victoria Drive

Monday, Tuesday and Wednesday - 9:00 am—2:00pm,

Thursday—9:00am—2:00pm

Outreach:

Brock Township:

Cannington Community Centre

Monday and Friday - 9:00am-11:30am

Beaverton: Beaverton Public School

Tuesday, Wednesday and Thursday - 8:30am– 1:30pm

Sunderland: Sunderland Public School

Monday and Friday—8:30am—11:30am

On Farm Child Care (seasonal)

June, July and August



Easter Seals Society

Easter Seals Ontario
One Concorde Gate
Suite 700
Toronto, ON M3C 3N6
Phone: 416-421-8377
Toll Free: 1-800-668-6252
Fax: 416-696-1035
Website: www.easterseals.org



Description: Easter Seals Ontario is dedicated to helping children, youth and young adults with physical disabilities achieve their potential and future independence. Easter Seals funds disability solutions through financial assistance, summer camp, the Recreational Choices funding program, research, advocacy and public & consumer education

Eastview Boys and Girls Club

433 Eulalie Avenue
Oshawa, ON L1H 2C6
Phone: 905-728-5121
Fax: 905-728-5126
E-mail: eastviewbgc@eastviewbgc.com
Website: <http://www.eastviewbgc.com>



Boys & Girls Clubs of Canada
Clubs Garçons & Filles du Canada

Northview Unit

150 Beatrice Street East
Oshawa, ON L1G 7T6
Phone: 905-436-5636 ext. 2871

Description: We help children and youth get more out of life through our recreational, educational and social support programs. We are one of many clubs across the country who offer youth, ages 6 to 18 years, an opportunity to belong to a place just for their own benefit.

Education

Durham Catholic District School Board

650 Rossland Road West
Oshawa, ON L1J 7C4
Phone: 905-576-6150
Toll Free: 1-877-482-0722
Fax: 905-721-8239
Website: www.dcdsb.ca



Durham District School Board

400 Taunton Road East
Whitby, ON L1R 2K6
Phone: 905-666-5500
Toll Free: 1-800-265-3968
Fax: 905-666-6474
Website: www.dds.durham.edu.on.ca



Conseil scolaire de district catholique Centre-Sud

110 Drewry Avenue
Toronto, ON M2M 1C8
Telephone: 416-397-6564
Toll Free: 1-800-274-3764
Fax: 416-397-6576
Website: www.csdccs.edu.on.ca



Conseil scolaire Viamonde

116 Cornelius Parkway
Toronto, ON M6L 2K5
Telephone: 416-614-0844
Toll Free: 1-888-538-1702
Fax: 416-397-2012
Website: www.csdco.on.ca



Kawartha Pine Ridge District School Board

Education Centre
1994 Fisher Drive, P.O. Box 7190
Peterborough, ON K9J 7A1
Phone: 705-742-9773 Toll-Free: 1-877-741-4577
Fax: 705-742-7801
E-mail: kpr_info@kprdsp.ca
Website: www.kpr.edu.on.ca



Peterborough Victoria Northumberland & Clarington Catholic District School Board

1355 Lansdowne Street West
Peterborough, ON K9J 7M3
Phone: 705-748-4861 Toll Free: 1-800-461-8009
Fax: 705-748-9734
Website: www.pvnccdsb.on.ca



Education (cont'd)

Community Development Council Durham

Language Instruction for Newcomers to Canada (LINC)

LINC Assessment Office

134 Commercial Avenue

Ajax ON L1S 2H5

Phone: 905-686-2661 Ext 128

Fax: 905-686-4157

Website: www.DurhamLINC.ca



Language Instruction for Newcomers to Canada (LINC) is adult English language training integrating newcomers into Canadian culture and society by providing classes based on different themes. Eligible students have access to child care and transportation. Classes are offered at all levels of English proficiency across the Region. CDCD is the only LINC assessment and referral office for the Durham Region.

Enterphase Child & Family Services

209 Bond Street East
Oshawa, ON L1G 1B4
Phone: 905-434-8909
Fax: 905-434-1775
Website: www.enterphase.com



Description: A children's mental health resource providing residential care and day treatment services to latency and adolescents with behavioural, emotional and psychiatric difficulties. Enterphase is a private-fee for service agency.

Epilepsy Durham Region

310 Byron St. S., Unit 3
Whitby, ON L1N 4P8
Phone: 905-571-2099
Fax: 905-571-0995
E-mail: Support@epilepsydurham.com
Website: www.epilepsydurham.com

EPILEPSY DURHAM REGION
matters

Description: Epilepsy Durham Region is a registered charitable non-profit, non-governmental health organization. Dedicated to promoting independence and optimal quality of life for children and adults living with epilepsy and seizure disorders and their families. Our goals are to advocate for those living with epilepsy, provide support services and to educate the public to eliminate stigma and dispel myths.

Family & Community Action Program (FCAP)

75 Centennial Rd.
Ajax, ON L1S 4S4
Phone: 905-686-6466
Fax: 905-619-4578
E-mail: fcap@ymcagta.org
Website: www.ymcagta.org



Description: The Family and Community Action Program aims to help communities develop comprehensive, integrated programs to promote the health and social development of at-risk children. FCAP offers parent support groups in twenty-one communities across Durham Region. These include informal parent/child interaction, Nobody's Perfect Parenting Program and School's Cool.

Food Banks

Ajax:

Salvation Army-Hope Community Church
Phone: 905-427-7123
Hours: Mon.—Thurs. 10:00 am—3:00 pm
Youth Centre
Phone: 905-428-1212

Beaverton:

Brock Community Food Bank
523 Simcoe Street, Beaverton
Phone: 1-877-406-8723
Hours: Friday 10:00 am - 1:00 pm

Bowmanville:

Salvation Army
Phone: 905-623-2185
Fax: 905-697-1605
Hours: Mon, Tues, Thurs. 12:30 —3:30 pm

Claremont:

Claremont United Church
Phone: 905-649-1363
Hours: Tues.—Fri.

Newcastle:

Clarington East Food Bank
Phone: 905-987-1418
Hours: Tues 1:00 - 4:00 pm,

Oshawa:

New Life Neighbourhood Centre
Phone: 905-404-2004

Salvation Army – Family Services
Phone: 905-723-7422

Seventh Day Adventist Community Centre
Phone: 905-433-8800
Fax: 905-433-9616
Hours: Wed 12:30 pm - 2:45 pm
Thurs 9:00 am—2:45 pm

Simcoe Hall Settlement House
Phone: 905-728-7525
Fax: 905-728-3769
Email: info@simcoehall.com

Oshawa Continued

St. Peter's Anglican Church Food Bank
Phone: 905-728-8080
Hours: Tues 6:00—7:00 pm,
(except 5th Tue of month)

The Eating Well:
Phone: 905-579-1706

Pickering:

St. Paul's On The Hill Community Food Bank
Phone: 905-839-9537
Hours: Sept to June - every Tues and Fri except
the first week of the month. July &
Aug every Tues 10:00 am - 12:00 pm

Salvation Army-Hope Community Church
Phone: 905-427-7123
Fax: 905-426-8340
Hours: Mon, Tues, Thurs 9:30 am—
4:00 pm

Port Perry:

Operation Scugog
Phone: 905-985-7271
Hours: Wed 12:00 - 4:00 pm

Uxbridge:

Loaves and Fishes
Phone: 905-852-6262
Hours: Wed 1:00 - 4:00 pm

Whitby:

Salvation Army, Family Services
Phone: 905-430-3454
Fax: 905-668-5400
Hours: Mon—Fri 1:00—4:00 pm

Sunderland:

Brock Community Food Bank
Phone: 1-877-406-8723
Hours: Fri 10:00 am—1:00 pm

Frontenac Youth Services

1160 Simcoe Street South

Oshawa, ON L1H 5L8

Phone: 905-579-1551

Toll Free: 1-877-455-5527

Fax: 905-723-7059

E-mail: reception@frontenacyouthservices.org

Website: www.frontenacyouthservices.org



Description: A children's mental health centre. No charge for services. Residential, Day Treatment and Outpatient counselling is offered to youth between the ages of 12 and 18 and their families to help adolescents deal with behavioural, emotional, psychiatric as well as learning difficulties.

Girls Incorporated of Durham

398 Bayly Street West Unit 1

Ajax, ON L1S 1P1

Phone: 905-428-8111

Toll Free: 1-877-447-5795 or 1-877-GIRLSXL

Fax: 905-428-9992

E-mail: info@durham.girls-inc.org

Website: www.girlsinc-durham.org



Description: Girls Incorporated of Durham is recognized in the community as an organization with a unique understanding of the needs of girls and young women, and a comprehensive range of high-quality services to meet those needs. As the only gender-specific agency for girls and young women in Durham, Girls Inc. empowers girls and young women to believe in themselves and reach their full potential. We do that by providing programs, education and mentoring relationships. Our mentoring and skill-based programs have been well researched and developed to specifically address the unique needs of girls. Girls are encouraged to take risks and master physical, intellectual and emotional challenges in a positive and fun environment. Major skill-based programs address math, science, education, pregnancy and drug abuse prevention and intervention, leadership, media literacy, economic literacy, adolescent health, violence prevention and sports participation.

Girls Incorporated of Durham

Pre-Post Natal Nutrition Program Drop-In Site:

398 Bayly Street West, Unit 1

Ajax, ON L1S 1P1

Phone: 905-428-8111

Toll Free: 1-877-447-5795 or 1-877-GIRLSXL

Fax: 905-428-9992

E-mail: info@durham.girls-inc.org

Website: www.girlsinc-durham.org



girls inc.
Inspiring all girls to be strong, smart, and bold™
Girls Incorporated of Durham

Ajax site:

The Youth Centre

5-360 Bayly Street West, Ajax

Wednesday 2:00-4:15 pm

Beaverton site:

St. Andrews United Church

523 Simcoe Street, Beaverton

Tuesday 12:30 -2:30 pm

Bowmanville site:

OEYC Bowmanville, Dr. Ross Tilley Public School

45 Westside Drive, Bowmanville

Tuesday 1:00 – 2:30 pm

Cannington site:

Trinity United Church

50 Laidlaw Street North, Cannington

Monday 10:30 am -1:00 pm

North Oshawa site:

Northview Meadow Cooperative Housing

1252 Pentland Street, Oshawa

Tuesday 1:00 - 2:30 pm

South Oshawa site:

YWCA Durham OEYC

Umbrella site

Young mothers in recovery from substance dependencies

1 McGrigor Street, Oshawa

Friday 1:00 – 3:30 pm

South Oshawa site:

YWCA Durham OEYC – Oshawa

1 McGrigor Street, Oshawa

Thursday 1:00 - 3:30 pm

Pickering site:

Pickering Ontario Early Years Centre

Amberlea Plaza 1822 Whites Rd. Pickering

Monday 4:30 - 6:30 pm

Port Perry site:

Port Perry United Church

294 Queen Street, Port Perry

Wednesday 10:30 am– 2:00 pm

Uxbridge site:

Baptist Church

231 Brock Street, West, Uxbridge

Monday 11:30 am -1:30 pm

Runs bi-weekly

Description: The Canada Prenatal Nutrition Program (CPNP) is a community based initiative that aims to reduce the incidence of unhealthy birth weights, improve the health of both infant and mother and encourage breastfeeding. CPNP Drop-in Sites, which are known as Food '4' Thought Drop-ins, are operated in 10 sites throughout Durham Region. Each drop-in site provides a safe, friendly environment where women can obtain advice from health care providers and other moms, get materials on health and wellness, and receive fresh fruit and vegetables, milk, and prenatal vitamins. This program is for pregnant women and new mothers below 26 years of age. Women may come to a site any time during their pregnancy and continue to receive support until their infants are 6 months of age.

Grandview Children's Centre

Main Site

600 Townline Road South
Oshawa, ON L1H 7K6
Phone: 905-728-1673
Toll Free: 1-800-304-6180
Fax: 905-728-2961



Whitby (Whitby Mall)

Lang Tower West, Suite 203
1615 Dundas St. East
Whitby, ON L1N 2L1
Phone: 905-440-4573
Fax: 905-440-4601

Ajax (Grandview West)

570 Westney Road South
Ajax, ON L1S 6V5
Phone: 905-619-6551
Fax: 905-619-6552

Website: www.grandviewcc.ca

Description: Grandview offers Medical Services, Physiotherapy, Occupational Therapy, Speech Language Pathology (for preschool children), Audiology, Family Support Services, and Recreation Services. Programs include the Preschool Outreach Program, Campbell Children's School, Durham Preschool Speech and Language Program, Tri Regional Infant Hearing Program, and Durham ABA-based Services and Supports for Children and Youth with Autism Spectrum Disorder.

Herizon House

314 Harwood Ave. S.
PO Box 21012
Ajax, ON L1S 7H2
Phone: 905-426-1064
Crisis Phone: 1-866-437-4066 (1-866-HERIZON)
Fax: 905-426-8275
E-mail: administration@herizonhouse.com
Website: www.herizonhouse.com

Description: Herizon House provides a place of safety where women and their children will feel accepted, supported and empowered as they move towards living their lives free of violence. Herizon House offers free confidential services 24 hours a day. Services include: a 30-bed emergency shelter for women and their children, crisis counselling, 24-hour crisis line, supportive programs for resident children, housing and legal support, referrals and community advocacy.

John Howard Society of Durham Region

Ajax:

136 Commercial Avenue
Ajax, ON L1S 2H5
Phone: 905-427-8165
Fax: 905-427-3701

Oshawa:

75 Richmond Street West
Oshawa, ON L1G 1E3
Phone: 905-579-8482
Fax: 905-435-0352



Whitby:

114 Dundas Street East, Unit 200
Whitby, ON L1N 2H7
Phone: 905-666-8847
Fax: 905-430-0694

Bowmanville:

132 Church Street
Bowmanville, ON L1C 1T5
Phone: 905-623-6814
Fax: 905-623-0221

E-mail: jhsdurham@jhsdurham.on.ca
Website: <http://www.jhsdurham.on.ca>

Description: A non-profit social service agency helping residents of Durham since 1962. JHS is dedicated to servicing individuals and families, youth and adults, with programs and services to address relationships/personal counselling, parenting, anger management, employment, literacy/upgrading, housing/eviction prevention, and crime prevention. Both walk-in service and pre-scheduled

Active Parenting Program

Oshawa:

75 Richmond Street West
Oshawa, ON L1G 1E3
Phone: 905-579-8482

Ajax:

136 Commercial Avenue
Ajax, ON L1S 2H5
Phone: 905-427-8165



E-mail: maria.perrino@jhsdurham.on.ca
Website: <http://www.jhsdurham.on.ca>

Description: An 8-week group program in 3 different formats: parents of children 0–4, 5–12 and parents of teens. Helps parents develop positive communication lines and instill decision making skills in their children and eliminate power struggles.

Dads Aiming for Direction and Support (D.A.D.S.)

Oshawa:

75 Richmond Street West
Oshawa, ON L1G 1E3
Phone: 905-579-8482

Ajax:

136 Commercial Avenue
Ajax, ON L1S 2H5
Phone: 905-427-8165



E-mail: jan.langlois@jhsdurham.on.ca
Website: <http://www.jhsdurham.on.ca>

Description: Weekly peer support group, one to one counselling and educational workshops for fathers going through separation and divorce.

Kids Help Phone

300-439 University Avenue

Toronto, ON M5G 1Y8

Phone: 416-586-5437

Fax: 416-586-0651

E-mail: info@kidshelpphone.ca

Website: www.kidshelpphone.ca <http://www.kidshelpphone.ca>

Kids Help Phone's professional counselling service is available 24/7 by phone and online:

Toll Free: 1-800-668-6868



Description: Every day, Kids Help Phone counsellors answer calls and online questions from across Canada. No matter what the problem or concern, our professional counsellors are available 24/7 to provide immediate and caring support, information and, if necessary, referral to a local community or social service agency.

Kinark Child & Family Services

20 Sunray Street

Whitby, ON L1N 8Y3

Phone: 905-668-2411

Toll Free: 1-866-929-0061

Central Intake Phone: 1888-4-KINARK (1-888-454-6275)

Fax: 905-665-9292

Website: www.kinark.on.ca <http://www.kinark.on.ca/>



Description:

Our Mission:

Kinark Child & Family Services is a non-profit children's mental health agency that provides a full range of free and confidential programs and services to children and youth with mental health issues, as well as support to their families/caregivers.

Treatment Services may include:

Crisis Response; Individual and Family Counselling; Group Work; TAPP-C Arson Prevention; Intensive Services for 0-6, and 6-12 yrs.; Therapeutic Day Nursery; Day Treatment; Residential; Durham Under 12 Program, MST.

Referral to CEAP (Central East Autism Program):

Call to Central Intake 1-888-454-6275

Lake Ridge Community Support Services

900 Hopkins Street, Unit 8

Whitby, ON L1N 6A9

Phone: 905-666-9688

Fax: 905-666-5541

E-mail: genmail@lrcss.com

Website: www.lrcss.com



Description: The Agency's professional staff provide support to individuals, community agencies, families, educators and other professionals working with persons having a developmental disability or Autism Spectrum Disorder through the provision of treatment, educational and consultative services.

Referrals for Central East Autism Service (intensive behavioural intervention program) no current age restrictions. Referrals through Kinark Child & Family Services at 1-888-454-6275.

Legal Aid Ontario

Oshawa Shopping Centre

419 King Street West, Unit 3512

Oshawa, ON L1J 2K5

Phone: 905-728-7321

Toll Free: 1-800-668-8258

Fax: 905-728-6362

Website: www.legalaid.on.ca



Description: For those who qualify financially and legally, this service offers a legal aid certificate, which can be used to retain a private lawyer for representation in proceedings before the criminal, or family courts, certain administrative tribunals or immigration/refugee boards.

Literacy Network of Durham Region

850 King Street West, Unit 20

Oshawa, ON L1J 8N5

Read Hotline: 1-800-263-0993

Phone: 905-725-4786

Long Distance: 1-800-263-0993

E-mail: jakata@lindr.on.ca

Website: www.lindr.on.ca



Description: The Literacy Network of Durham Region (LiNDR) is a non-profit agency that operates the Hotline, an information referral service, and supports literacy programs in Durham Region.

WrapAround Durham:

Website: www.lindr.on.ca/wrap.htm

E-mail: wraparound@bellnet.ca



Description: Wraparound Durham provides trained facilitators that work with individuals and families who are facing significant challenges and leads them through a strength-based planning process. Facilitators assist in building a team of informal and formal supports around the individual/family and help them work towards the fulfillment of goals that have been identified by that individual/family. Families/individuals facing challenges in several aspects of their lives can benefit from the assistance of the trained Wraparound facilitator in making significant changes leading to a better quality of life.

Local Hospitals

AJAX/PICKERING

Rouge Valley Ajax and Pickering

580 Harwood Avenue South

Ajax, ON L1S 2J4

Phone: 905-683-2320

Fax: 905-428-5208

Website: www.rougevalley.ca



Inpatient services offered at RVAP include:

Emergency Services

Rehabilitation Services

Medicine

Surgery

Cardiac Care

Pediatrics

Palliative Care

Intensive Care

Ambulatory Care

Maternal and Newborn Services

Mental Health.

BOWMANVILLE

Lakeridge Health Bowmanville

47 Liberty Street South

Bowmanville, ON L1C 2N4

Phone: 905-623-3331

Fax: 905-697-4685

Website: www.lakeridgehealth.on.ca



Lakeridge Health Bowmanville, Oshawa & Port Perry each have 24-hour Emergency Services, which are located on the main/ground floor of the hospitals.

Inpatient services offered:

General Medicine

Respiratory Therapy

Critical Care

Emergency Services

Eye Centre

Complex Continuing Care

Rehabilitation Services

Surgical Services & Outpatient Clinics

Paediatric Observation

Diagnostic Imaging

Laboratory

Pharmacy

Diabetes Clinic

Discharge Planning

Social Work

Infection Control

Seating Clinic

Spiritual Services

Volunteer Services

OSHAWA

Lakeridge Health Oshawa

1 Hospital Court

Oshawa, ON L1G 2B9

Phone: 905-576-8711

Patient Relations:

Lakeridge Health Oshawa/Whitby

Phone: 905-576-8711 ext. 4402

Website: www.lakeridgehealth.on.ca



Lakeridge Health Bowmanville, Oshawa & Port Perry each have 24-hour Emergency Services, which are located on the main/ground floor of the hospitals.

(cont'd)

Local Hospitals (cont'd)

Lakeridge Health Oshawa (cont'd)

Inpatient services offered:

Medicine
Emergency Services
Surgical Services
Maternal/Child
Level II Perinatal and Paediatrics
Advanced Level II NICU
Child, Youth & Family Mental Health
Mental Health
Rehabilitation Services
Cardiovascular Rehabilitation
Community Respiratory Services
Critical Care/Cardiopulmonary Services
Oncology/Support Services

Nephrology (Dialysis)
Pinewood (Substance Abuse & Addictions)
Laboratory
Pharmacy
Respiratory Rehab
Spiritual Services
Volunteer Services
Diagnostic Imaging
Respiratory Therapy
Stroke Clinic
Genetics
Infection Control

PORT PERRY

Lakeridge Health Port Perry

451 Paxton Street
Port Perry, ON L9L 1A8
Phone: 905-985-7321
Fax: 905-985-5820
Website: www.lakeridgehealth.on.ca



Lakeridge Health Bowmanville, Oshawa & Port Perry each have 24-hour Emergency Services, which are located on the main/ground floor of the hospitals.

Inpatient services offered:

Medicine
Emergency Services
Surgical Services & Outpatient Clinics
Maternal/Child
Ambulatory Care
Rehabilitation Services
Beaverton Clinic (Rehab)
Respiratory Therapy
Outreach Programs

Pharmacy
Paediatric Observation
Laboratory
Diagnostic Imaging/Ultrasound
Discharge Planning
Infection Control
Diabetes Clinic
Spiritual Services
Volunteer Services

Local Hospitals (cont'd)

Pineridge Centre of Lakeridge Health



Community and Residential Withdrawal Management Services

Walk in Support and 24 hour phone support
300 Centre St. S.
Oshawa, ON L1H 4B2
Phone: 905-723-8195

Destiny Manor

A three week Residential and Day Treatment Program for Women and the Umbrella's Program for Pregnant Women and those with infants up to 6 months of age
118 Cochrane St.
Whitby, ON L1N 5H8

Community Treatment Services

Four locations in Durham Region. Assessment and Scheduled Counselling/Case Management Services on an outpatient basis:

Ajax Location:
Suite 406, 95 Bayly St. W.
Ajax, ON L1S 7K8
Phone: 905-683-5950

Bowmanville Location:
Suite 206, 200 King St. E.
Bowmanville, ON L1C 1P3
Phone: 905-697-2746

Oshawa Location:
Oshawa Centre, Office Galleria
419 King St. W., Suite 125
Oshawa, ON L1J 2K5
Phone: 905-571-3344

Port Perry Location:
180 Mary St., 3rd Floor
Port Perry, ON L9L 1C4
Phone: 905-985-4721

Pinewood Centre of Lakeridge Health provides addiction services to youth and adults concerned with their own or a family member's substance use, concurrent mental health and substance use, and/or problem gambling. Pinewood Centre follows a harm reduction approach where substance use and gambling behaviours are viewed on a continuum of problem severity and clients' readiness to change and respects client choice regarding treatment goals from abstinence to the reduction of harm associated with substance use and/or gambling. The range of services include 4 community treatment offices located across Durham Region where clients attend an assessment and continue with an assigned counsellor on a scheduled out-patient basis; community and residential withdrawal management services; a daily walk-in support service and 24-hour phone support located in Oshawa at 300 Centre St.; Destiny Manor, a 3-week residential and day treatment for women; and the Umbrella's program, a specialized program for pregnant women and those with infants 6 months or younger.

UXBRIDGE

Uxbridge Cottage Hospital

4 Campbell Drive
P.O. Box 5003
Uxbridge, ON L9P 1S4
Phone: 905-852-9771



Diagnostic Services Includes:

X-ray
Mammography

Bone Density
Ultra Sound

Ministry of Children & Youth Services



Central East Region
17310 Yonge St., Unit 1
Newmarket, ON L3Y 7R8
Telephone: 905-868-8900
Toll Free: 1-877-669-6658
Fax: 905-895-4330
Website: www.gov.on.ca/children

Ontario Foundation for Visually Impaired Children

P.O. Box 1116, Station "D"
Toronto, ON M6P 3K2
Phone: 416-767-5977
Fax: 416-767-5530
Website: www.ofvic.org
Email: ofvic@look.ca

Description: OFVIC offers a family centered early intervention service for children aged 0-5 yrs. with a visual impairment. The program is designed to facilitate the growth and development of the child within the context of his or her family and community. The consultants provide support to the child, the family, and community early intervention professionals.

Oshawa Community Health Centre

Main Office:

115 Grassmere Ave.
Oshawa, ON L1K 3X7
Phone: 905-723-0036
Fax: 905-723-0757
E-mail info@ochc.ca
Website: www.ochc.ca



Description:

All Programs and Services are FREE!

Oshawa Community Health Centre is a non-profit charitable organization supported by donors and the Ministry of Health and Long-Term Care. Our mission is as a leader in community health services and programs; we empower residents to improve their physical, emotional and social well-being. We are dedicated to building a strong and healthy Oshawa. Our services are free and include family medicine, social work and counseling, and a variety of health promotion and community development groups and programs, many focusing on children, youth and women.

Our under six services are free and include:

Preschool Program – 10 weekly programs run at 5 locations in South Oshawa for preschoolers ages 2 ½ to 5 in JK. Locations include Stop 46, Malaga Complex, Lake Vista Club House, Glen St. Public School, and Oshawa Community Health Centre. This program runs September to June. Registration is required.

Parent Workshops – offered once month at Oshawa Community Health Centre, please check our online calendar, for parents with children ages 0 to 6. Workshops may include behavior management and discipline, healthy eating, literacy and other topics related to parenting young children. Childcare is available when you call ahead. This program runs September to June.

Parent and Child Program – This interactive program is designed for parents/caregivers, and their children ages 0-6 years on Monday mornings. Come and interact with your child/ children while they participate in a number of activities, which include a healthy snack, arts & crafts and songs and stories. Parents will have the opportunity to meet other parents and join in on weekly discussion groups relating to their child's development. This program runs September to June at Oshawa Community Health Centre.

Parenting Support Groups- such as Nobody's Perfect, Positive Parenting, Community Kitchen and Beyond The Basics, are for parents and caregivers of children ages 0 through 12 years. Offered throughout the year, locations may vary.

Preschool Summer Stay & Play – For children ages 0 to 6 and their parents. Program includes co-operative games, crafts and celebrating summer. This is a morning drop-in program offered at 5 different locations in Oshawa throughout July and August.

Oshawa Durham Rape Crisis Centre

P.O. Box 567

Whitby, ON L1N 5V3

Phone: 905-444-9672

24 Hour Crisis Line: 905-668-9200

Fax: 905-444-9277

E-mail: info@durhamrapecrisiscentre.com

Website: www.durhamrapecrisiscentre.com



Description: The Durham Rape Crisis Centre is a feminist organization that believes in the equality of all people regardless of race, class, sexual orientation or gender.

We are committed to taking an active role in our community to end all forms of violence against women and children.

As a Rape Crisis Centre we work with and provide support services to recent as well as historical or childhood survivors of sexual assault, sexual harassment, and childhood sexual abuse and their families.

Public Libraries

Ajax Public Library

Website: www.townofajax.com/library

E-mail: libraryinfo@townofajax.com



Main Branch

55 Harwood Avenue South
Ajax, ON L1S 2H8
Phone: 905-683-4000
Fax: 905-683-6960

Village Branch

58 Church Street N. (Next to Village Arena)
Ajax, ON L1T 2W6
Phone & Fax: 905-683-1140

McLean Branch (Inside McLean Community Centre)

95 Magill Drive
Ajax, ON L1T 4M5
Phone: 905-428-8489
Fax: 905-428-3743

Clarington Public Library

Website: www.clarington-library.on.ca

E-mail: info@clarington-library.on.ca



Bowmanville Branch

163 Church Street
Bowmanville, ON L1C 1T7
Phone: 905-623-7322

Orono Branch

127 Church Street
Orono, ON L0B 1M0
Phone: 905-983-5507

Courtice Branch

2950 Courtice Road
Courtice, ON L1E 2H8
Phone: 905-404-0707

Newcastle Branch

150 King Street East
Newcastle, ON L1B 1L5
Phone: 905-987-4844

Oshawa Public Libraries

Website: www.oshawalibrary.on.ca



McLaughlin Branch

65 Bagot Street
Oshawa, ON L1H 1N2
Phone: 905-579-6111
Fax: 905-433-8107

Northview Branch

250 Beatrice Street East
Oshawa, ON L1G 7T6
Phone: 905-579-6111
Fax: 905-576-3002

Jess Hann Branch

199 Wentworth Street West
Oshawa, ON L1J 6P4
Phone: 905-579-6111

Legends Centre Branch

166 1 Harmony Road North
Oshawa, ON L1H 7K5
Phone: 905-579-6111
Fax: 905-436-5451

Public Libraries (cont'd)

Pickering Public Library

Website: www.picnet.org

E-mail: help@picnet.org



Central Library

One The Esplanade
(Just East of the Pickering Town Centre)
Pickering, ON L1V 6K7
Phone: 905-831-6265
Toll Free: 1-888-831-6266
TDD: 905-420-1739
Fax: 905-831-6927

Claremont Branch

4941 Old Brock Road.
Claremont, ON L1Y 1A9
Phone: 905-649-3341
Fax: 905-649-2065

Greenwood Branch

3540 Westney Rd., South of 6th Concession
Greenwood, ON
Phone: 905-683-8844

Petticoat Creek Branch

470 Kingston Road.
Pickering, ON L1V 1A4
Phone: 905-420-2254
Fax: 905-420-2860

Whitevale Branch

475 Whitevale Road., East of Altona
Whitevale, ON L0H 1M0
Phone: 905-294-0967

Scugog Memorial Public Library

Website: www.scugoglibrary.ca

E-mail: info@scugoglibrary.ca



231 Water Street, P.O. Box 1049
Port Perry, ON L9L 1A8
Phone: 905-985-7686
Fax: 905-985-7210

Uxbridge Public Library

Website: www.uxlib.com

9 Toronto Street South
P.O. Box 279
Uxbridge, ON L9P 1P7
Phone: 905-852-9747

Zephyr Library
13000 Durham Road. 39
Zephyr, ON L0E 1T0
Phone: 905-473-2375



Whitby Public Library

Website: www.whitbylibrary.on.ca

E-mail: admin@whitbylibrary.on.ca



Central Library
405 Dundas Street West,
Whitby, ON L1N 6A1
Phone: 905-668-6531
Fax: 905-668-7445

Rossland Branch
701 Rossland Road East,
Whitby, ON L1N 8Y9
Phone: 905-668-1886
Fax: 905-668-7445

Brooklin Community Centre and
Library
8 Vipond Road
Brooklin, ON L1M1B3
Phone: 905-655-3191
Fax: 905-668-7445

Regional Municipality of Durham—Departments

HEALTH DEPARTMENT

605 Rossland Road East
Whitby, ON L1N 0B2



Division: Infant and Child Development Services

Contact: Ellen Boychyn
Phone: 905-668-7711 ext. 3203 or 3247
Fax: 905-666-6232

Description: Early intervention and prevention family-centred services for infants and young children birth to six years with, or at the risk for, delays in development or disabilities.

Division: Oral Health

Contact: Dr. Patricia L. Abbey
Phone: 905-723-1365 ext 3154
Fax: 905-723-9482

Description: The Oral Health Division provides oral health preventative services free of charge for children identified as having needs whose parents cannot afford treatment. The Division also administers the Ontario Works and CINOT programs which provide access to dental care for vulnerable children and their families if the cost of obtaining care is prohibitive. Staff of the Division annually screens children in Region schools for dental needs, and provide in classroom oral health education.

Division: Public Health Nursing and Nutrition

Program: Chronic Disease Prevention

Contact: Durham Health Connection Line
Phone: 905-666-6241 or 1-800-841-2729
Fax: 905-666-6214
Website: www.durham.ca

Description: Programs and services related to healthy eating and food security, physical activity, tobacco free living, sun safety, cancer screening, drinking alcohol, work stress and workplace health and school health.

Program: Durham Health Connection Line

Contact: Durham Health Connection Line
Phone: 905-666-6241 or 1-800-841-2729
Fax: 905-666-6214
Website: www.durham.ca

Description: Public Health Nurses help you access the information and resources you need to protect and promote your health. Public Health Nurses provide health information on topics such as parenting issues, breastfeeding, immunization, nutrition and healthy living.

Program: Infectious Diseases Prevention and Control

Contact: Durham Health Connection Line
Phone: 905-666-6241 or 1-800-841-2729
Fax: 905-666-6214
Website: www.durham.ca

Description: School and community vaccination clinics, monitoring immunization status of day nursery and school age children, control of reportable infectious diseases, sexual health clinic services as well as the promotion of healthy sexuality.

Regional Municipality of Durham—Departments (cont'd)

Program: Prevention of Injury and Substance Misuse

Contact: Durham Health Connection Line
Phone: 905-666-6241 or 1-800-841-2729
Fax: 905-666-6214
Website: www.durham.ca

Description: Bicycle safety, sports and recreation safety, road and off road vehicle safety, falls prevention across the lifespan, car seat safety and prevention of alcohol and substance misuse.

Program: Reproductive and Child Health

Contact: Durham Health Connection Line
Phone: 905-666-6241 or 1-800-841-2729
Fax: 905-666-6214

Description: Health Fairs, Parent Support Groups (SMILE, Food 4 Thought, Postpartum Mood Disorder Groups, Babyville), Breast feeding support groups and clinic and Healthy Babies Healthy Children.

Regional Municipality of Durham—Departments (cont'd)

POLICE SERVICES

605 Rossland Rd. E., Box 911
Whitby, ON L1N 0B8
Phone: 905-579-1520
Toll Free: 1-888-579-1520
Fax: 905-721-4249
E-mail: media@drps.ca
Website: www.drps.ca



For Emergencies call 911
For general inquires call 905-579-1520 or
1-888-579-1520

Community Police Office locations:

Ajax/Pickering—West Division
1710 Kingston Rd.
Pickering, ON L1V 1C5

Oshawa—Central East Division
77 Centre St. N.
Oshawa, ON L1G 4B7

Clarington—East Division
1998 Regional Rd. 57
Bowmanville, ON L1C 3K4

Whitby—Central West Division
480 Taunton Rd. E.
Whitby, ON L1N 5R5

North Durham—North Division
15765 Hwy. 12 (south of Reach Rd.)
Port Perry, ON L9L 1B2

Durham Regional Police are leaders in community safety. They protect the citizens of Durham Region every day through a variety of crime prevention programs and investigative services.

They employ a hard-working team of police officers, civilians, auxiliary officers, special constables and volunteers who help keep Durham safe. They promote responsible and healthy behaviour and prevent injuries and property damage by patrolling the streets, removing dangerous drivers from the road, and educating adults and children about safety.

The use of leading-edge technology is vital in fighting crime. Durham Regional Police were one of the first municipal police services in Canada to use a helicopter, and their computer technology is second to none. Durham Regional Police operate out of five main community police offices located in Ajax-Pickering, Clarington, North Durham, Oshawa and Whitby. Each location responds to calls in their area 24 hours a day, seven days a week.

SOCIAL SERVICES

605 Rossland Road East P.O. Box 623
Whitby, ON L1N 6A3
Phone: 905-668-7711
Website: www.durham.ca



Division: Children's Services Division

Phone: 905-666-6238
Toll Free: 1-800-387-0642
Fax: 905-666-6220
Website: www.durham.ca/childrenservices

Description: To meet the many various child care needs within the community, including both the fee-paying and subsidized clients.

Regional Municipality of Durham—Departments (cont'd)

SOCIAL SERVICES (cont'd)

Division: Children's Services, Durham Behaviour Management Services

Phone: 905-666-6238
Toll Free: 1-800-387-0642
Fax: 905-666-6220
Website: www.durham.ca/childrensservices

Description: A community-based service committed to enhancing the knowledge and skill of parents, caregivers, and early learning and child care professionals in positive-based behaviour management practices. This is a free service offered throughout Durham Region for children between the ages of 2 and 12 with significant behavioural difficulties and children between the ages of 2 and 6 with developmental disabilities. Services provided include behaviour assessment and consultation as well as education and training workshops and seminars.

Division: Family Services

Phone: 905-666-6240
Toll Free: 1-866-840-6697
Fax: 905-666-6217
Website: www.durham.ca

Description: Counselling and other support services are available to individuals, couples, and families who reside or work in Durham Region. Family Services Durham has the necessary credentials required for reimbursement by many benefit providers. A sliding fee scale ensures that, regardless of financial situation, clients are able to access counselling.

Division: Housing Services

Phone: 905-666-6222
Fax: 905-666-6225
Toll Free: 1-800-669-2956
Website: www.durham.ca

Description: The Housing Services Division is responsible for the administration of social housing programs, property management for the Durham Regional Local Housing Corporation and the development of new affordable housing initiatives. It also oversees the delivery of hostel services and a range of programs to address homelessness in Durham Region.

Division: Income & Employment Support

Ontario Works

Administration:
Phone: 905-666-6239
Toll Free: 1-800-372-1102
For Applications and Inquires:
Central Intake:
Phone: 905-428-8982
Toll Free: 1-877-678-6333
Website: www.durham.ca

Description: Provides financial assistance and innovative employment services to eligible persons within the Region of Durham in a manner that ensures dignity and promotes independence.

Regional Municipality of Durham—Departments (cont'd)

TRANSIT

Head Office
605 Rossland Road East, P.O. Box 623
Whitby, ON L1N 6A3
Phone: 905-668-7711
Toll Free: 1-800-372-1102
Fax: 905-666-6193
Website: www.durhamregiontransit.com
E-mail: transit@durham.ca



Durham Region Transit Customer Service:

Ajax/Pickering
Toll Free: 1-866-247-0055

Brock, Scugog, Uxbridge
Toll Free: 1-866-247-0055

Specialized Services:
Toll Free: 1-866-247-0055

Clarington/Oshawa
Phone: 1-866-247-0055

Whitby
Phone: 1-866-247-0055

Description: Durham Region Transit (DRT) is an integrated transit system serving all communities in Durham Region. The service area is divided into eight municipal service sectors (Ajax, Pickering, Whitby, Oshawa, Clarington, Brock, Scugog and Uxbridge).

One Fare Anywhere : Durham Region Transit integrates GO Bus services as part of the DRT system making travel in Durham Region simple and affordable with its "One Fare Anywhere" agreement. Customers travelling within Durham Region can transfer between DRT Bus and GO Bus without additional cost. Proof of a DRT fare in advance is required, begin your trip with your DRT ticket, pass or transfer otherwise regular GO Bus fares will apply.

DRT and GO Transit Co-Fare : DRT passengers connecting to or from GO Train and/or GO Bus service at Rouge Hill, Pickering, Ajax, Whitby and Oshawa GO Rail Stations are eligible for Co-Fare.

- A valid GO fare must be presented on DRT Bus upon boarding

DRT's Bike & Ride Program: With a bike rack installed on every DRT bus, it is easy for cyclists to travel around Durham Region and beyond on connecting transit services. The bike rack is fast and simple to use and there is no additional fare for transporting your bike.

PRESTO Farecard: PRESTO is a single, re-loadable fare payment card that deducts the correct fare each time you 'tap on' a participating transit system. DRT introduced PRESTO for co-fare passengers only. PRESTO single fares and multi-ride in adult, student, senior and child categories will be introduced at a later date.

Student Services: The U-Pass for all full-time students at Durham College, UOIT and Trent (Oshawa) allows unlimited transit seven days a week on all conventional DRT and GO Bus service for travel in the Region of Durham. The cost of the U-Pass is included with full-time student fees.

The Durham District School Board (DDSB) provides eligible secondary school students with DRT Restricted Student monthly passes at a reduced cost. Passes are sold at DDSB high schools for eligible students.

TRANSIT (cont'd)

The Durham District Catholic School Board (DDCSB) supplies eligible students with a DRT Restricted Student monthly pass at no cost. The Restricted Student passes available from both school boards provide unlimited DRT & GO Bus travel between 6 am and 7 pm, Monday to Friday. The restricted pass is not available in July and August. The school determines the eligibility requirements and students purchase or receive the passes directly from their school.

Access Pass: The DRT Access monthly pass is for recipients of the Ontario Disability Support Program (ODSP) only. The Access pass provides unlimited ridership privileges on all conventional DRT Buses, DRT Specialized Services (for registered specialized customers) and GO Buses within Durham Region. Only recipients of ODSP are eligible to purchase an Access pass at the reduced cost.

Accessible Transit in Durham Region: Accessible door-to-door transit for persons with disabilities is provided by DRT Specialized Services. Passengers must meet eligibility criteria to use the service. The service operates seven days a week and advance reservations are required.

Resources for Exceptional Children and Youth – Durham Region

865 Westney Road South
Ajax, ON L1S 3M4
Phone: 905-427-8862
Toll Free: 1-800-968-0066
Fax: 905-427-3107
E-mail: info@rfecydurham.com
Website: www.rfecydurham.com



Description: Programs funded through the Regional Municipality of Durham to support children with special needs and their families include Consultation, Enhanced Staffing, Resource Library and Family Networking. Consultation services provide developmental programming and case management to families of children 2 – 12 years of age. Consultation to licensed child care centres focuses on the inclusion of the child with special needs into the program. The Enhanced Staffing Program provides funding to licensed child care centres to support their inclusion of children ages 0 – 12 years in that program. Books and videos on a variety of topics are available for families to borrow from the Resource Library. Family Networking events provide opportunities for families to meet and share experiences while having fun.

Programs funded through the Ministry of Children and Youth Services include Coordination Services for Children and Youth - Durham Region and the Complex Care Residential Services. These services focus on meeting the needs of children and youth 0 – 18 years of age with highly complex needs.

Fetal Alcohol Spectrum Disorder (FASD) Durham

Description: Project based services are also offered. Resources for Exceptional Children and Youth – Durham Region is Lead Agency for the **Fetal Alcohol Spectrum Disorder (FASD) Durham Project** which is funded through the Ontario Trillium Foundation. The objectives of this project are to increase the community's ability to assess for FASD and enhance the capacity of agencies to meet the needs of children and youth with FASD. Community training, a facilitated parent support group and diagnostic assessment teams are opportunities provided through this project.



Rose of Durham Young Parents Support Services

200 Bond Street West,
Oshawa, ON L1J 2L7

Phone: 905-432-3622

Fax: 905-432-3974

E-mail: roseofdurham@roseofdurham.com

Website: www.roseofdurham.com



Ajax/Pickering Outreach Branch

Phone: 289-385-1160

North Durham Outreach Program

169 North Street, Unit 2

Port Perry, ON

Phone: 905-410-3622

Toll Free: 1-800-241-3534

Fax: 905-985-4810

Description: Young parents support services including individual counselling and referral services, prenatal (Durham Public Health), post-natal and parenting education, Mommy and Me drop in program, DAS Teen Mom school program, special workshops and summer programs.

Hours: Monday to Friday 9:00 am - 4:30 pm, closed 12:00 pm - 1:00 pm

Society of St. Vincent de Paul, Durham Particular Council

St. Vincent de Paul Store
15 Albert St.

Oshawa, ON L1H 4P7

Phone: 905-723-3952

Website: www.ssvp.ca



Description: Gently used clothing from infants to adult sizes, bedding, footwear, dishes and small appliances.

Store Hours

Monday, Tuesday, Thursday, Friday and Saturday 10:00 am – 4:00 pm

DURHAM ONTARIO EARLY YEARS

Website: www.ontarioearlyyears.ca



Contact your local Durham Ontario Early Years Centre

For more information:

YWCA Oshawa.....905-723-9922
YMCA Ajax.....905-619-4565 ext 310
YMCA Bowmanville905-697-3171
YMCA Pickering.....905-839-3007

Satellites

YMCA Newcastle.....905-987-6914
YMCA North Oshawa.....905-434-3831
YMCA Port Perry.....905-985-2824
YMCA Whitby905-666-4794
DFRFR Uxbridge.....905-852-2750 ext. 310

Discover a Durham Ontario Early Years Program in your Community

Ontario Early Years Centres offer:

- Free Early Learning Programs for parents/caregivers and their children birth to six years of age
- Parenting Resources and Training
- Pre and Post Natal resources
- Information about other Early Years services in your community
- Early Literacy Specialists to support programs for children birth to six years throughout Durham Region
- Lots of opportunities for volunteering

* Please refer to the OEYC website for locations and calendar information for your area.

A young boy with short brown hair, wearing a white t-shirt and dark pants, is climbing a large, thick tree trunk. He is smiling and looking towards the camera. The tree has a rough, textured bark and is surrounded by lush green leaves. The background shows a bright, sunny day with sunlight filtering through the foliage.

Services en Français

À propos de Meilleur départ dans la région de Durham

La vision de l'Ontario : « **Les enfants de l'Ontario arriveront prêts et désireux de réussir en 1^{re} année.** »

L'initiative Meilleur départ a été mise de l'avant en 2005 par le gouvernement de l'Ontario dans le but de venir en aide aux enfants de la naissance à la première année et à leur famille.

Des réseaux Meilleur départ ont été créés dans les différentes collectivités et les fournisseurs de services existants se sont rassemblés pour travailler ensemble à l'élaboration d'un plan de réponse aux besoins de leur collectivité. La municipalité régionale de Durham fut choisie pour jouer le rôle prépondérant de gestionnaire des services municipaux regroupés (GSMR) pour notre région chargé de l'élaboration et de la mise en œuvre d'un Plan de gestion des services de garde d'enfants. Le réseau Meilleur départ de Durham obtient un grand succès.

On a utilisé des fonds réservés au programme Meilleur départ pour créer et soutenir des places additionnelles dans des garderies titulaires d'un permis, fournir des subventions salariales supplémentaires pour le personnel et fournir une aide financière supplémentaire pour les programmes de ressourcement en matière de besoins spéciaux.. De plus, le réseau Meilleur départ a mis à jour et révisé la charte des droits des enfants et des jeunes de Durham, présenté un calendrier en ligne à l'intention des parents, tenu plusieurs réunions communautaires pour obtenir des commentaires au sujet des questions d'actualité en matière de garde d'enfants et soumis des exposés de principes au ministère de l'Éducation et au ministère des Services à l'enfance et à la jeunesse.

Le réseau a permis aux six conseils scolaires de Durham, aux fournisseurs de services de garde d'enfants et aux agences de soutien de se rencontrer et de communiquer des renseignements et des idées sur la manière de travailler efficacement ensemble. De nombreux partenariats ont été mis sur pied par suite de ces activités. Le réseau Meilleur départ de Durham a également concentré ses efforts pour développer des « carrefours » qui offrent des services visant à améliorer le soutien aux familles.

En 2011, le personnel de la Division des services à l'enfance, en collaboration avec certains membres du réseau, ont rédigé un plan pour soutenir les familles autochtones de la région de Durham à l'aide de fonds du ministère des Services à l'enfance et à la jeunesse désignés à cette initiative. Conséquemment, le réseau a été en mesure de devenir partenaire de plusieurs organismes et services communautaires pour organiser des événements très réussis pour les enfants et les familles autochtones.

Enfin, le réseau Meilleur départ de Durham a aidé à la planification du système alors que la Province effectuait la mise en œuvre du Programme d'apprentissage des jeunes enfants (PAJE). Ce programme, qui sera déployé au cours des prochaines années, transformera complètement le système scolaire et le réseau de services de garde d'enfants existants. Les membres du réseau Meilleur départ de Durham continueront de collaborer et de partager leur expertise afin d'appuyer les enfants et leur famille dans la région de Durham.

Pour des informations supplémentaires, visitez notre site Web à
www.durham.ca/childrensservices

Table des matières

Agences

Aide Juridique Ontario	50
Assemblée communautaire des francophones de l'Ontario, région de Durham-Peterborough.....	50
Association canadienne du Diabète.....	50
Centre d'accès aux soins communautaires du Centre-Est.....	50
Club Jeunesse d'Hier d'Oshawa.....	51
Conseil des organismes francophones de la région de Durham (C.O.F.R.D).....	51
Fondation canadienne de la fibrose kystique	51
INCA	52
Jeunesse, J'écoute	52
Les Nounous cardinals & les Compagnons Inc.	53
Les Services catholiques de famille de Durham.....	53
Ministère des Services à l'enfance et à la jeunesse	54
Mouvement Scouts et Jeanettes	54
Ressources pour les enfants et la jeunesse exceptionnels - région de Durham	54
Services de Garde "Les Lucioles"	55

Bibliothèques publiques

La Bibliothèque Publique d'Oshawa	56
La Bibliothèque Publique de Whitby	56

Éducation

Conseil scolaire de district catholique Centre-Sud	57
École élémentaire catholique Corpus-Christi	57
École élémentaire catholique Notre-Dame-de-la-Jeunesse	57
École catholique Secondaire Saint-Charles-Garnier	57
Conseil d'école de Notre-Dame-de-la-Jeunesse.....	57
Conseil d'école de Corpus-Christi.....	57
Conseil d'école de Saint-Charles-Garnier	57
École élémentaire catholique Jean-Paul II	57
Conseil scolaire Viamonde.....	58
École Antonine-Maillet.....	58
Conseil d'école Antonine-Maillet.....	58
Centre d'employabilité (COFRD)	59
Collège du Savoir	59
Librairie Champlain	59
Caisse Populaire Desjardins	59

Paroisses

Paroisse de l'Assomption de Notre-Dame.....	60
Les Filles d'Isabelle Cercle Assomption #1369	60
Les Chevaliers de Colomb Assemblée St-Charles Garnier	60
Mouvement Cursillo	60

Aide Juridique Ontario

20, rue Dundas Ouest, suite 201

Toronto, ON M5G 2H1

Téléphone: 416-598-0200

Télécopieur: 416-598-0558

Sans frais: 1-800-668-8258

Site Web: www.legalaid.on.ca



Description: L'aide juridique est offerte aux personnes à faible revenu et aux groupes défavorisés en rapport avec diverses situations de droit, dont les affaires criminelles, les conflits familiaux, les audiences de la Commission de l'immigration et du statut de réfugié, les conflits entre propriétaires et locataires, le soutien aux personnes handicapées et le versement des prestations familiales.

Assemblée communautaire des francophones de l'Ontario, régionale Durham-Peterborough

707, rue Simcoe Sud, pièce 203

Oshawa, ON L1H 4K5

Téléphone: 905-571-0826

Télécopieur: 905-571-2721

Association canadienne du Diabète

Durham Region Branch

235, boulevard Yorkland

Toronto, ON M2J 4Y8

Phone: 416-408-7145

sans frais 1-800-BANTING (1-800-226-8464)

Fax: 416-491-8927

Courriel: info@diabetes.ca

Site Web: http://www.diabetes.ca/Section_Regional/ontario_durham.asp



Description: Les services en français incluent les présentations de Programme de Signature, la littérature, l'information par le téléphone ou courriel.

Centre d'accès aux soins communautaires du Centre-Est

920 promenade Champlain

Whitby, ON L1N 6K9

Phone: 416-701-4646

Phone: 905-430-3308

sans frais: 1-877-701-4646

Site Web: www.ce.ccac-ont.ca <http://www.ce.ccac-ont.ca>



Description: Le Centre d'accès aux soins communautaires du Centre-Est (CASC-CE) est un point d'accès unique qui fournit aux personnes de tout âge un service d'information et d'orientation vers des ressources communautaires, des services de santé à domicile, l'admission aux établissements et aux programmes de soins de longue durée et le soutien aux services de santé en milieu scolaire.

Club Jeunesse d'Hier d'Oshawa

707, rue Simcoe Sud
Oshawa, ON L1H 4K5
Téléphone: (905) 434-6146

Conseil des organismes francophones de la région de Durham (C.O.F.R.D)

57, rue Simcoe Sud, suite 2D
Oshawa, ON L1H 4G4
Téléphone: 905-434-7676
Télécopieur: 905-434-7260
Lun - Ven: 8h30 à 16h30
Courriel: elegault@cofrd.org
Personne contacte : Elaine Legault, directrice générale
Site Web: www.cofrd.org



Description: Le C.O.F.R.D. a comme mission d'œuvrer au développement, à l'épanouissement et à la vitalité de la population francophone de la région de Durham.

Fondation canadienne de la fibrose kystique

2221, rue Yonge, porte 601
Toronto, ON M4S 2B4
Téléphone: 416-485-9149, 1-800-378-2233
Télécopieur: 416-485-0960
Courriel: Info@cysticfibrosis.ca
Site Web: www.fibrosekystique.ca



Fondation canadienne
de la fibrose kystique

Description: La Fondation canadienne de la fibrose kystique (FCFK) est un organisme de charité qui œuvre partout au Canada et compte 50 sections menées par des bénévoles. L'organisme recueille des fonds pour la recherche vitale et les soins liés à la fibrose kystique. Le mandat de la FCFK est d'aider les personnes atteintes de FK, principalement en fournissant des fonds pour la recherche et en soutenant des soins cliniques et post-transplantation de haute qualité. La Fondation fournit également du matériel éducatif pour l'ensemble des personnes touchées par la FK et le public en général; elle entreprend des initiatives liées à la défense des droits des Canadiens et Canadiennes atteints de FK, avec eux et en leur nom, pour rehausser leur qualité de vie, et met sur pied des collectes de fonds dans le but de soutenir ses programmes.

INCA

1, rue Mary Nord, suite D
Oshawa, ON L1G 7W8
Téléphone: 905-436-7732
Télécopieur: 905-436-1202
Site Web: www.cnib.ca <http://www.cnib.ca>



Description: Service d'intervention précoce d'INCA

INCA travaille à faire en sorte que les enfants qui vivent avec une perte de vision prennent un bon départ et que leurs parents possèdent les ressources et le soutien dont ils ont besoin pour guider leur enfant vers le succès et l'autonomie.

Le Service d'intervention précoce d'INCA aide les enfants de 0 à 6 ans à établir les assises qui leur permettront de grandir et de se développer selon leur potentiel individuel, en partenariat avec leurs parents ou tuteurs, les soignants, les enseignants et les thérapeutes.

Pour obtenir de plus amples renseignements à ce sujet, communiquez avec :
Heather Edmonds, ECVC, 1-866-699-1699 ext. 5236.

Jeunesse, J'écoute

300-439, avenue University
Toronto, ON M5G 1Y8
Téléphone: 416-586-5437
Télécopieur: 416-586-0651
Courriel: info@jeunessejecoute.ca
Site Web: www.jeunessejecoute.ca



Jeunesse, J'écoute et un service de consultation bilingue, disponible 24 heures sur 24, 7 jours sur 7, par téléphone au 1-800-668-6868 ou en ligne au www.jeunessejecoute.ca

Description: Jeunesse, J'écoute est le seul service pancanadien de consultation, d'information et d'orientation accessible 24 heures sur 24, 365 jours par année, par téléphone et par Internet. Tous les jours, les intervenants professionnels de Jeunesse, J'écoute offrent, de façon immédiate et attentive, du soutien à des jeunes provenant des quatre coins du pays.

Les Nounous cardinals & les Compagnons Inc

20, rue Cavan

Port Hope, ON L1A 3B4

Téléphone: 905-666-2228 / 905-885-6008

Sans frais: 1-800-219-8059

Télécopieur: 905-666-9689 / 905-885-824

Courriel: moyra@cardinalnannies.com

Site Web: www.cardinalnannies.com



Description: Nous offrons des services professionnels de garde individuel à la maison avec efficacité, intégrité, flexibilité et qualité depuis 1985. Nous employons des personnes expérimentées et qualifiées pour les nourrissons, les enfants, les jeunes adultes, les adultes, les aînés et les clients avec des besoins spéciaux. À votre domicile, nous préparons les repas et autres tâches ménagères. Nous assistons les adultes avec des soins professionnels et leurs activités quotidiennes, tout en respectant la dignité et en encourageant l'indépendance.

Les Services catholiques de Famille de Durham

Site Web: www.cfsdurham.com

E-mail: info@cfsdurham.com



Oshawa:

115, rue Simcoe Sud, 1st Floor

Oshawa, ON L1H 4G7

Téléphone: 905-725-3513

Télécopieur: 905-725-8377

Uxbridge:

70, rue Toronto Nord

Uxbridge, ON L9P 1C7

Accueil-bureau satellite d'Oshawa 905-725-3513

Ajax:

250, rue Bayly Ouest, Suite 22

Ajax, ON L1S 3V4

Téléphone: 905-428-1984

Port Perry:

Immaculate Conception Catholic Church

1710, ch. Scugog

Port Perry, ON L9L 1E2

Téléphone: 905-985-4221

Description: Nos services en Français sont consultation pour: les difficultés personnelles, les mariages instables, la violence familiale, les adolescents and les enfants, les familles, l'abus des enfants, et les séparations.

Ministère des Services à l'enfance et à la jeunesse

Région du Centre Est
17310, rue Yonge, Suite 1
Newmarket, ON L3Y 7R8
Téléphone: 905-868-8900
Sans frais: 1-877-669-6658
Site Web: www.gov.on.ca/children



Mouvement Scouts et Guides

M. Guy Beaulieu, président
7-1037, rue Arthur
Newcastle, ON L1B 1K6
Téléphone: 905-987-0552

Ressources pour les enfants et la jeunesse exceptionnels - région de Durham

865, ch. Westney Sud
Ajax, ON L1S 3M4
Téléphone: 905-427-8862
sans frais 1-800-968-0066
Télécopieur: 905-427-3107
Courriel: info@rfecydurham.com
Site Web: www.rfecydurham.com



Description: Les programmes financés par le biais de la municipalité régionale de Durham pour appuyer les enfants ayant des besoins particuliers et leur famille comprennent un programme de consultation, un programme de dotation supplémentaire en personnel, une bibliothèque de ressources et des événements de réseautage familial. Les services de consultation offrent des activités de développement et une gestion des cas aux familles ayant des enfants âgés entre 2 et 12 ans. Les services de consultation pour les garderies agréées mettent l'accent sur l'inclusion de l'enfant ayant des besoins particuliers dans le programme. Le programme de dotation supplémentaire en personnel fournit une aide financière aux garderies agréées pour appuyer l'inclusion des enfants âgés entre 0 et 12 ans dans ce programme. Les familles peuvent emprunter des livres et des vidéos portant sur divers sujets à la bibliothèque de ressources. Des événements de réseautage familial offrent aux familles des occasions de se rencontrer à des événements désignés et de partager leurs expériences tout en s'amusant.

Les programmes financés par le ministère des Services à l'enfance et à la jeunesse comprennent les services de coordination pour les enfants et les jeunes de la région de Durham et les services d'hébergement prolongé. Ces services ont pour but de répondre aux besoins des enfants de la naissance à 18 ans ayant des besoins très complexes.

Ensemble des troubles causés par l'alcoolisation fœtale (ETCAF) - Durham

Description : Des services réalisés dans le cadre de projets sont également offerts. Resources for Exceptional Children and Youth de la région de Durham est l'organisme responsable du projet lié à l'ensemble des troubles causés par l'alcoolisation fœtale (ETCAF) qui est financé par la Fondation Trillium de l'Ontario. Les objectifs de ce projet sont d'augmenter la capacité de la communauté d'évaluer les cas d'ETCAF et de permettre aux organismes de mieux répondre aux besoins des enfants/jeunes atteints de l'ETCAF. La formation communautaire, un groupe de soutien aux parents dirigé par un intervenant et des équipes d'évaluation formative sont des exemples des possibilités offertes dans le cadre de ce projet.



Services de Garde "Les Lucioles"

Directrice Générale: Mme Natalie Crawford

Courriel: lesluciolesinc@csdccc.edu.on.ca

Site Web: www.lesluciolesinc.com



Les Lucioles Corpus Christi (Oshawa)

362, avenue Hillside

Oshawa, ON L1J 6L7

Téléphone: 905-728-1421

Telecopieur: 905-728-3891

Courriel: adesrochers@csdccc.edu.on.ca

Les Lucioles Notre-Dame-de-la-Jeunesse Ajax

71, avenue Ritchie

Ajax, ON L1S 6S5

Téléphone: 905-427-7690

Telecopieur: 905-728-3891

Courriel: lesluciolesajax@csdccc.edu.on.ca

Les Lucioles Jean-Paul II (Whitby)

1001, avenue Hutchison

Whitby, ON L1N 2A3

Téléphone: 905-430-1252

Telecopieur: 905-430-1252

Courriel: lesluciolesjp2@csdccc.edu.on.ca

Les Lucioles Antonine-Maillet (Oshawa)

615, avenue Ridgeway

Oshawa, ON L1J 2W3

Téléphone: 905-438-0469

Telecopieur: 905-728-3891

Courriel: lesluciolesinc@csdccc.edu.on.ca

Les Lucioles Programme d'Immersion Française (Whitby)

1020, boulevard Dryden

Whitby, ON L1R 2A2

Téléphone: 905-666-5453

Telecopieur: 905-666-5453

Bibliothèques publiques

La Bibliothèque Publique d'Oshawa

Site Web: www.oshawalibrary.on.ca



McLaughlin Branch

65, rue Bagot

Oshawa, ON L1H 1N2

Téléphone: 905-579-6111

Télécopieur: 905-433-8107

Description: La Collection française de livres, la fiction et non-romanesque, plus les revues et plus les journaux français sont tout exposés. Nos livres français sont dans le Catalogue public recouvrable par l'auteur et le sujet et peut être réservé à partir de notre catalogue en ligne ou en appelant la Bibliothèque.

La Bibliothèque Publique de Whitby

Site Web: www.whitbylibrary.on.ca



WHITBY PUBLIC LIBRARY
doorway to discovery

Central Library

405, rue Dundas Ouest

Whitby, ON, L1N 6A1

Téléphone: 905-668-6531

Télécopieur: 905-668-7445

Description: Collection française disponible pour adultes et enfants. Heures de conte et le programme « Copains de lecture » sont offert en français pendant l'été.

Éducation

Conseil scolaire de district catholique Centre-Sud

Siège social,
110, avenue Drewry,
Toronto ON M2M 1C8
Téléphone: 416-397-6564
Sans frais: 1-800-274-3764
Télécopieur: 416-397-6576
Site Web: www.csdccs.edu.on.ca



École élémentaire catholique Corpus-Christi

362, avenue Hillside
Oshawa, ON L1J 6L7
Téléphone: 905-728-0491
Télécopieur: 905-728-0607
Site Web: corpuschristi.csdccs.edu.on.ca

Conseil d'école de Corpus-Christi

362, avenue Hillside
Oshawa, ON L1J 6L7
Téléphone: 905-728-0491

École élémentaire catholique Notre-Dame-de-la-Jeunesse

71, avenue Ritchie
Ajax, ON L1S 6S5
Téléphone: 905-428-1460
Télécopieur: 905-427-4416
Site Web: www.ndj.ca

Conseil d'école de Notre-Dame-de-la-Jeunesse

71, avenue Ritchie
Ajax, ON L1S 6S5
Téléphone: 905-428-1460

École catholique Secondaire Saint-Charles-Garnier

4101, rue Baldwin Sud
Whitby, ON L1R 2W6
Téléphone: 905-655-5635
sans frais: 1-800-464-1236
Télécopieur: 905-655-8002
Site Web: garnier.csdccs.edu.on.ca

Conseil d'école de Saint-Charles-Garnier

4101, rue Baldwin Sud
Whitby, ON L1R 2W6
Téléphone: 905-655-5635

École élémentaire catholique Jean-Paul II

1001, ave Hutchison
Whitby, ON L1N 2A3
Téléphone: 905-665-5393
Télécopieur: 905-665-2774
Site Web: jeanpaul2.csdccs.edu.on.ca

Éducation

Conseil scolaire Viamonde

116 Cornelius Parkway
Toronto, ON M6L 2K5
Téléphone: 416-614-0844
Sans frais : 1-888-538-1702
Télécopieur: 416-397-2012
Site Web: www.csdco.on.ca



École Antonine-Maillet

615, avenue Ridgeway
Oshawa, ON L1J 2W3
Téléphone: 905-720-0057
Télécopieur: 905-720-2079
Site Web: antoninemaillet.csdco.on.ca

Conseil d'école Antonine-Maillet

615, avenue Ridgeway
Oshawa, ON L1J 2W3
Téléphone: 905-720-0057

Centre d'employabilité (COFRD)

57, rue Simcoe Sud, suite 2H
Oshawa, ON L1H 4G4
Téléphone: 905-436-6989



Collège du Savoir

707, rue Simcoe Sud, pièce 204
Oshawa, ON L1H 4K5
Téléphone: 1-877-881-0267

Librairie Champlain

57, rue Simcoe Sud, suite 2D
Oshawa, ON L1H 4G4
Téléphone: 905-434-7676



Caisse Populaire Desjardins

Centre de service:
600, rue Grandview Sud
Oshawa, ON L1H 8P4
Courriel: ivan.labelle@desjardins.com
Téléphone: 905-432-7336
Télécopieur: 905-432-8908



Paroisses

Paroisse de l'Assomption de Notre-Dame

384, avenue Hillside
Oshawa, ON L1J 6L7
Téléphone: 905-576-1706

Les Filles d'Isabelle Cercle Assomption #1369

120, ch. Nonquon
Oshawa, ON L1G 7E6
Téléphone: 905-723-8342

Les Chevaliers de Colomb Assemblée St-Charles Garnier

1, avenue Anchrage
Whitby, ON L1N 9P2
Téléphone: 905-668-7492

Mouvement Cursillo

111, ch. Park Nord
Oshawa, ON L1N 4L2
Courriel: danordi@rogers.com
Téléphone: 905-725-8224
Télécopieur: 905-725-2570

A young boy with short brown hair, wearing a white t-shirt and blue jeans, is climbing a large, thick tree trunk. He is smiling and looking towards the camera. The tree has many green leaves, and the background shows a bright, sunny day with more trees and a glimpse of a parking lot in the distance. The text "Aboriginal Services" is overlaid in the center of the image in a large, orange, outlined font.

Aboriginal Services

Table of Contents

Agencies

Aboriginal Healing and Wellness Strategy	67
Ministry of Aboriginal Affairs.....	67
Native Child & Family Services of Toronto.....	67
Mississaugas of Scugog Island First Nations	67
UOIT Aboriginal Resource Centre.....	68

Aboriginal Healing and Wellness Strategy

4th Floor, 880 Bay Street
Toronto, Ontario, M7A 2B6
Phone: 416-326-6905
Fax: 416-326-7934
Website: <http://www.ahwsontario.ca/index.html>

Description: The Aboriginal Healing and Wellness Strategy promotes a culturally appropriate approach to healing and wellness. It is unique in Canada, and has become a source of innovative expertise in Aboriginal healing and health services across North America.

Ministry of Aboriginal Affairs

160 Bloor Street East, 4th Floor
Toronto, ON M7A 2E6
Phone: 416-326-4740
Toll Free: 1-866-381-5337
Fax: 416-326-4017
Website: <http://www.aboriginalaffairs.osaa.gov.on.ca/english/contact/contact.htm>



Native Child & Family Services of Toronto

30 College Street
Toronto, ON M5G 1K2
Phone: 416-969-8510
Fax: 416-928-0706
E-mail vsinclair@nativechild.org
Website: www.nativechild.org <<http://www.nativechild.org/>>

Mission Statement: Native Child and Family Services of Toronto strives to provide for a life of quality, well being, caring and healing for our children and families in the Toronto Native Community. It does this by creating a service model that is culture based respecting the supreme values of the Native people, the extended family, and the right to self-determination

Mississaugas of Scugog Island First Nations

22600 Island Rd.
Port Perry, ON L9L 1B6
Phone: 905-985-1826
Toll Free: 1-888-688-0988
Fax: 905-985-7958
Website: www.Scugogfirstnation.com

University of Ontario Institute of Technology

Aboriginal Resource Centre

2000 Simcoe Street North

U5 building, Room 1

Oshawa, Ontario L1H 7K4

Phone: 905-721-8668 ext. 6554 and 6570

E-mail: arc@uoit.ca

Website: www.uoit.ca/arc



**The Regional Municipality of Durham
Social Services Department
Children's Services Division**

605 Rossland Road East
Whitby, Ontario L1N 6A3
Phone: 905-668-7711 or
Toll Free: 1-800-387-0642
Fax: 905-666-6226

www.durham.ca/childrenservices