



Rules and Regulations

Official Contest Rules and Regulations for “Download the Durham Region Waste App”

Eligibility

The contest is open to all residents of The Regional Municipality of Durham with a primary residence in The Regional Municipality of Durham, age 18 years and older, except for elected officials and employees of The Regional Municipality of Durham, and any of the sponsoring companies or affiliated companies. This includes their immediate families, cohabitants, agents or contractors. The Regional Municipality of Durham reserves the right, in its sole discretion, to require proof of identity and/or eligibility in a form satisfactory to it, to verify the eligibility of an entrant. Failure to provide proof to the satisfaction of The Regional Municipality of Durham may result in the disqualification of the entrant, at the sole discretion of the Regional Municipality of Durham. The contest is void where prohibited or restricted by law. The Regional Municipality of Durham reserves the right to cancel the contest or modify these rules at its discretion without prior notice or obligation. Decisions of The Regional Municipality of Durham will be final and binding on all entrants without right of appeal. No purchase is necessary. All disputes will be resolved in the applicable courts in The Regional Municipality of Durham and governed by the laws of the Province of Ontario. The social media promotion, contest, giveaway, or sweepstake is subject to all Federal, Provincial and Municipal laws.

Contest details

- Download the “**Durham Region Waste App**” or “**Whitby Waste Buddy App**”. Available on the App Store or Get it on Google Play.
- Sign up for a reminder (email, mobile, iCal or voice), and enter our contest through the Durham Region Waste App or Whitby Waste Buddy App.
- No purchase is required.
- The contest begins at 9 a.m. on May 1 and ends on May 31, 2023, at midnight EST.
- One winner will be selected from each area municipality in Durham Region.
- There is a total of eight (8) prizes to be won.
- The prize is a \$100 gift card to the grocery store of your choice.
- One entry per person.
- One prize awarded per person.

Entries

Entrants can also submit an entry by submitting their name, address, method of contact (phone number, email) and method for accessing their waste management collection schedule to:

If you require this information in an accessible format, please contact 311 or 1-800-372-1102.

The Regional Municipality of Durham
Works Department
605 Rossland Road East
Whitby, ON L1N 6A3

All entries submitted by mail must be received by The Regional Municipality of Durham before May 31, 2023, at midnight.

One entry per person.

Judging and Publication

All entries must be submitted to The Regional Municipality of Durham by May 31, 2023, at midnight to be eligible for participation. The winner(s) will be selected based on a random draw from all eligible entries received before the deadline. The odds of winning are dependent on the number of eligible entries received. Following the deadline, the selected entrant(s) will be notified by email. Selected entrant(s) must correctly answer a mathematical skill-testing question to become an official winner and claim the prize. Winner(s) will be announced by June 9, 2023, at noon EST. Prizes must be claimed by July 31, 2023, at noon EST.

If a selected entrant(s): (i) cannot be contacted within five (5) business days, (ii) fails to correctly answer the skill-testing question, (iii) fails to provide proof of eligibility satisfactory to The Regional Municipality of Durham, upon request and in the sole discretion of The Regional Municipality of Durham, and/or (iv) fails to claim the prize by the deadline noted above, the selected entrant(s) will be disqualified and forfeit the prize. The Regional Municipality of Durham reserves the right to select an alternate entrant from the remaining eligible entries. The prizes must be accepted "as is" and The Regional Municipality of Durham reserves the right to substitute the prize.

Responsibility

The Regional Municipality of Durham, all of its successor corporations and entities and their respective past, present and future elected and appointed officials, officers, representatives, employees, servants, agents, and their respective successors, assigns, heirs and administrators shall not be held responsible for any injuries, loss or damages of any kind, direct or indirect, with respect to or arising in any way from the contest, including but not limited to (i) entries that are lost, damaged, or delayed during transportation, (ii) any failure of the social media platform during this contest, and (iii) any problems or technical malfunctions of computer online systems, applications, servers, access providers, computer equipment, software or any email, online or internet entry lost due to technical problems or traffic congestion on the internet or social media platform or any combination thereof, including any injury or damage to an entrant's or any other person's computer or property related to or resulting from playing or downloading any material in the promotion.

By entering the contest, each entrant consents to The Regional Municipality of Durham collecting, using, and disclosing the personal information submitted with the entry for the purposes of administering the contest and notifying selected entrant(s) and winner(s) in accordance with the *Municipal Freedom of Information and Protection of Privacy Act*, R.S.O. 1990, c. M.56, as amended.

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