



November 25, 2022

Dear Family Member,

**The Regional
Municipality
of Durham**

Social Services
Department

Laura MacDermaid
Director
Long-Term Care &
Services for Seniors
Division

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The holiday season is fast approaching, and many families like to show an expression of thanks to staff during this time.

In keeping with Public Health guidelines, staff are not permitted to eat or drink in areas other than designated break areas because we are required to be masked at all times. Accordingly, families and visitors are discouraged from bringing food or drink in for staff. If you wish to do so, please bring any items to the Reception area. These items will be placed in staff break rooms where staff are permitted to remove their masks to eat and drink while maintaining social distance. Any items brought in should be individually wrapped (e.g.: Quality Street chocolates, Lindor chocolates, etc.).

In lieu of food or drink, please consider a card of appreciation, a donation to a local food bank or a contribution to the food and toy drives at each home. Our staff work very hard to keep residents safe. Taking the time to share a simple “thank you” goes a long way.

Please note, there are no restrictions on gifts for residents as it relates to COVID-19.

If you have any questions, please contact a member of the management team at your home.

On behalf of the LTC Division, I wish peace and joy to you and your family this holiday season and all the best for a safe and happy 2023!

Laura MacDermaid