



SOCIAL SERVICES DEPARTMENT

HOMELESSNESS OUTREACH TEAMS



Durham Region Street Outreach Program

The **Regional Street Outreach Program** is an engagement team who assist people with *meeting basic needs and ensuring people are connected with Durham's by-name list (BNL) and Coordinated Access System.*

Hours of operation: Monday-Sunday - 24 hours

Phone: 905-666-6239 ext. 5510

Email: HomelessHelp@durham.ca

CLINICAL TEAMS

Mental Health Outreach Program (MHOP)

MHOP consists of two Social Workers who provide outreach *mental health and addiction assessment and counselling*, and service navigation.

Hours of operation:

Monday-Friday – 8am-4pm

Phone: 289-927-1979

Email: RMD.MHOP@durham.ca

Primary Care Outreach Program (PCOP)

PCOP consists of an Advanced Care Paramedic and a Social Worker who provide *medical primary care, mental health and addiction assessment and counselling*, and service navigation.

Hours of operation:

Monday-Sunday - 8am-6pm

Phone: 289-979-9428

Email: RMD.PCOP@durham.ca