



The Regional
Municipality
of Durham

Social Services
Department

Laura MacDermaid
Director
Long-Term Care &
Services for Seniors
Division

605 ROSSLAND RD. E.
PO BOX 623
WHITBY, ON L1N 6A3
CANADA

905-668-7711
1-800-372-1102

www.durham.ca

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Dear Family Member,

Region of Durham Long-Term Care COVID-19 Update

The Region of Durham remains in the Red-Control zone of the province's COVID-19 Response Framework.

In terms of our long-term care (LTC) homes, there are no changes to visitor policies and registered essential caregiver visits continue to be limited to one person per visit. The location of the visit will depend on the Home's outbreak status, Public Health guidelines and capacity of the Home to ensure visits are being conducted safely. It is not until we are in the Yellow-Protect zone, will restrictions on visiting change.

As of today, Hillsdale Terraces and Lakeview Manor are experiencing small COVID-19 outbreaks. The outbreaks are under control and we continue to work closely with Public Health in managing all suspected and confirmed positive cases and there are no residents affected.

Visiting

If you are a registered essential caregiver and work or have family at another health care facility, you are reminded that you cannot visit your loved one within 14 days of visiting the other facility if it is in outbreak. The exception to this is in the event of critical illness or end-of-life.

Vaccinations

The homes continue to work closely with Lakeridge Health to ensure that all residents who want the vaccine are offered it. This includes mobile vaccination clinics in each home as new residents are admitted. If you are a registered essential caregiver and still wish to resister for your vaccination please follow this link <https://tinyurl.com/DurhamLTCVaccine> to register and your information. Please note that vaccines are only being provided to residents, LTC staff, students and registered essential caregivers and this link should not be shared with family or friends. All names are verified by the Home's staff before being sent to Lakeridge Health.

Durham Region Health Department is awaiting further information and instructions from the province regarding details about the public roll-out of the COVID-19 vaccine. For more information please go to <https://www.durham.ca/en/health-and-wellness/covid-19-vaccines.aspx>.

3rd Party Oversight

In an earlier letter to families, I shared that the Ministry required all homes to have 3rd party oversight. We interpreted this as having to hire security

guards to oversee the work of our screeners. We have since received clarification and this no longer a requirement. I ask that you continue to cooperate with our screening staff and answer all questions truthfully. Our screeners have been doing an excellent job in ensuring only those individuals who are eligible and who pass the active screening, including surveillance testing, are permitted to access the home.

Summary

If you have any questions, don't hesitate to reach out to me or to a member of the management team at the LTC home. I reiterate my thanks for your continued commitment to do everything we can to keep residents, staff and visitors safe during the COVID-19 pandemic.

Laura MacDermaid