

THE REGIONAL MUNICIPALITY OF DURHAM
2017 FEES AND CHARGES
SOCIAL SERVICES DEPARTMENT - FAMILY SERVICES

Description	Unit	Rate (Excluding HST)	HST Applicable (Y/N)	Invoice (I) / Direct charge (D) (I/D)	Effective Date	Notes / Comments
Counselling Fee Schedule:						
Annual Gross Income From All Sources *			N	D	March 31, 2003	Report 2003-FSD-02
\$20,000 and less	/hour	\$10.00				
\$20,001 to \$30,000	/hour	\$30.00				
\$30,001 to \$40,000	/hour	\$50.00				
\$40,001 to \$50,000	/hour	\$70.00				
\$50,001 to \$60,000	/hour	\$80.00				
\$60,001 and above	/hour	\$90.00				
Counselling Fees will be charged by the 1/2 Hour						
* Based on Gross Family Income minus \$2,191 for each dependent						
Fees considered too onerous by the client(s), can be appealed to management						
Clients of Ontario Works are exempt from paying fees to access services						
Cancellation / Missed Appointment:						
If appointment is cancelled with counsellor within 24 hours of scheduled appointment, client may be charged/invoiced half of the negotiated fee, except in cases of emergency.						
File Disclosure:						
For clients requesting their own file	Per vetted file	\$10.00	N	D		
For 3rd parties requesting a client file	Per vetted file	\$100.00	N	D		
Processing of Dishonoured Payments	/payment	\$46.00	N	D	January 1, 2017	Report 2016-COW-83