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# The Regional Municipality of Durham

## COUNCIL INFORMATION PACKAGE

### October 18, 2019

#### **Information Reports**

- [2019-INFO-73](#) Commissioner of Social Services – re: Update on the Financial Empowerment Framework/Poverty Reduction efforts underway within the Social Services Department
- [2019-INFO-74](#) Commissioner of Works – re: Use of Delegated Authority for the Reallocation of Funding for the Award of Projects Approved Under the Clean Water and Wastewater Fund
- [2019-INFO-75](#) Commissioner of Planning and Economic Development – re: Gates Open: Find Your Flavour
- [2019-INFO-76](#) Commissioner of Planning and Economic Development – re: Monitoring of Land Division Committee Decisions of the October 7, 2019 Meeting

#### **Early Release Reports**

There are no Early Release Reports

#### **Staff Correspondence**

There is no Staff Correspondence

#### **Durham Municipalities Correspondence**

There are no Durham Municipalities Correspondence

#### **Other Municipalities Correspondence/Resolutions**

There are no Other Municipalities Correspondence/Resolutions

### **Miscellaneous Correspondence**

1. [Ontario Energy Board](#) – Notice: Enbridge Gas Inc. has applied to the Ontario Energy Board for approval to construct approximately 34 kilometers of natural gas pipeline and associated facilities in the Municipality of West Grey and the Township of Chatsworth, both in the County of Grey

### **Advisory Committee Minutes**

1. Strategic Plan Development Task Force minutes – [September 16, 2019](#)

Members of Council – Please advise the Regional Clerk at [clerks@durham.ca](mailto:clerks@durham.ca), if you wish to pull an item from this CIP and include on the next regular agenda of the appropriate Standing Committee. Items will be added to the agenda if the Regional Clerk is advised by Wednesday noon the week prior to the meeting, otherwise the item will be included on the agenda for the next regularly scheduled meeting of the applicable Committee.

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# The Regional Municipality of Durham Information Report

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From: Commissioner of Social Services  
Report: [#2019-INFO-73](#)  
Date: October 18, 2019

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**Subject:**

An update on the Financial Empowerment Framework/Poverty Reduction efforts underway within the Social Service Department.

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**Recommendation:**

Receive for information

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**Report:**

**1. Purpose**

1.1 The purpose of this report is to provide an update on poverty reduction efforts in Durham known locally as the Financial Empowerment Framework (FEF) and led by the Social Services Department, and to provide details pertaining to collaborations with Public Health, the Durham Community Legal Clinic, the City of Oshawa and other community partners, with a focus on priority neighbourhoods.

**2. Background**

2.1 During the 2016 Budget deliberations, Council directed staff in the Social Services Department to develop strategies to address child poverty in primarily, but not exclusively priority neighbourhoods.

2.2 In response, Social Services staff developed the Financial Empowerment Framework (FEF), which outlines specific areas of effort understood to contribute to income stability and a reduction in child poverty.

2.3 Regional Council received reports 2016-INFO-32 and 2018-COW-53 which detailed progress pertaining to areas of effort within the Financial Empowerment Framework, opportunities for growth and partnerships in the broader community.

- 2.4 Work within the FEF seeks to balance efforts between both long and short-term strategies that assist residents living with low to moderate income in having access to information, and removing barriers to accessing income, benefits, and transfers.
- 2.5 FEF working groups and engaged community partners have grown to include; Public Health, Social Services Department staff, local municipalities (with a focus on the City of Oshawa), school boards, local libraries, local municipal recreation partners, faith partners, the Durham Community Legal Clinic, Durham College, the Abilities Centre, financial institutions, Service Canada, and the broader community of service providers and organizations serving Durham.

### **3. Context**

- 3.1 The relationship between low income and poor health is well documented. The Health Neighbourhoods reports serve as a key local data source from which efforts under the FEF are informed. For example, a baby born in south Oshawa will live 8 years less than a baby born in north Oshawa.  
[https://www.durham.ca/en/health-and-wellness/resources/Documents/HealthInformationServices/HealthNeighbourhoods/Indicators/lifeExpectancy\\_males.pdf](https://www.durham.ca/en/health-and-wellness/resources/Documents/HealthInformationServices/HealthNeighbourhoods/Indicators/lifeExpectancy_males.pdf)
- 3.2 The nature of labour force attachment informs the development of the FEF initiatives as we deepen our understanding of who, in our communities, we are serving. Of note:
  - a. In 2018, 13.3 per cent of the labour force in Ontario was deemed to be temporary. (CANSIM Table 14-10-0072-01)
  - b. In 2018, 17.3 per cent of the labour force in Ontario was deemed part-time. (CANSIM Table: 14-10-0023-01)
  - c. In 2017, 43 per cent of unemployed Canadians (35 per cent of unemployed Ontarians) were eligible for Employment Insurance. ([Statistics Canada \(https://www150.statcan.gc.ca/n1/daily-quotidien/181115/t004a-eng.htm\)](https://www150.statcan.gc.ca/n1/daily-quotidien/181115/t004a-eng.htm))
- 3.3 There are an estimated 60,000 Durham residents living with low income. All efforts within the FEF are designed with scalability in mind, with an intent to ensure all residents, including the often overlooked precariously employed and working poor, have access to income stabilization opportunities.
- 3.4 Some FEF efforts focus on what is known as the “Billion Dollar Challenge” (Prosper Canada). This refers to a national figure that estimates there are \$1.4 billion in unrealized benefits, transfers and income streams available to Canadians that are simply never applied for. The estimated challenge figure for Durham Region is \$211 million (local projections). For example, this figure includes \$16 million in unrealized Canada Learning Bonds available to residents in Oshawa’s five priority neighborhoods alone (Economic and Social Development Canada).

- 3.5 A cornerstone of the Financial Empowerment Framework is growing an understanding within the broader community that we share in the collective responsibility of stabilizing the incomes of the residents we serve by embedding Financial Empowerment into planning, programming and frontline service delivery.
- 3.6 The Financial Empowerment Framework challenges all Durham service providers to consider, not whose responsibility it is to broker information or services to any given resident, rather, who is that resident with, when they are ready to hear it.

#### **4. Updates on Areas of Effort**

- 4.1 **Free Low-Income Tax Filing: Community of Practice:** This group is convened several times a year sharing best practices around set-up, volunteer recruitment, training, cross-promotion, capacity building and awareness raising, and tests ways to embed Financial Empowerment (FE) into frontline service delivery and collect data. Of the clinics that reported their data, over \$11 million in benefits and transfers have been made to Durham families during the 2019 tax season. There are now three permanent year-round tax clinics in Durham Region. (See Attachment #1).
- 4.2 **Family Support Worker (FSW) expansion pilot:** Family Support Workers are Income and Employment staff who have expertise in family law. Family Support Workers continue to extend their reach into the broader community, assisting families connected to Children's Services, Public Health, payors, and low-income residents and more broadly offering FSW services through the Access to Justice Hub in Oshawa. The FSWs act as system navigators, ensuring low income residents have access to supports to resolve family law matters. The 2018 results have been very positive, with a total of 732 clients served. Of those served, staff noted over \$345,000 in new child support orders, \$440,000 of arrears protected, and \$600,000 in reimbursements. More than 30 support payors currently on Ontario Works who have defaulted on support payments have been provided system navigation. Defaulted payors can experience driver's license suspensions and wage garnishments which can result in job loss. Assisting payors prevents long and deep poverty through resolution and an appropriate adjustment to child support orders (See Attachment #2).
- 4.3 **The Trusteed Youth:** Youth between 16 and 17 years of age receiving public assistance while living independently have received additional supports, including dedicated caseworkers offering customized service plans that include a focus on; health, education, social inclusion, housing stability, financial literacy and access to post-secondary education. The vulnerability of these youth cannot be overstated. The impacts of this approach to service provision have been positive. Of the 31 youth who graduated in 2018, 24 are headed to post-secondary, two deferred acceptance, three are upgrading and two are working (See Attachment# 3).

- 4.4 **Canada Learning Bonds:** Canada Learning Bonds (CLB) are funds placed inside a Registered Education Savings Plan for free, and are available to low to moderate income Canadians. Research demonstrates that having even a modest RESP investment dramatically improves the odds of a child from a family living in low income, in accessing a post-secondary education. Promotion and awareness-raising of the CLB in the broader community continues. Partners in libraries, schools, Health, Children's Services and other front-line service providers are beginning to embed CLB promotion into front-line service delivery. In November 2018, a large multi-partner sign-up event was held in the South Oshawa Community Centre, designed to remove barriers to CLB acquisition. As a result; new CLB applications were completed for an estimated 236 beneficiaries, mainstream banking partners opened 50 RESPs for a total of 75 children onsite, 47 Social Insurance Number cards were issued by Service Canada, 10 applications for Birth Certificates were supported, two families filed their tax returns and 121 families completed SmartSaver applications. Post-event follow-up was very positive, with inquiries and subsequent applications being made. Building on this success, eight CLB sign-up events are planned during Education Savings Week in November 2019, hosted in partnership with community agencies, partners and libraries across Durham Region.(See Attachment #4)
- 4.5 **Toll-Free Access Phone Number (1-888-341-8612):** A toll-free number was set up initially as a part of the CLB sign-up event in November 2018 to ensure that those who could not attend had a number to call to provide easy access to a live person and to remove a barrier to accessing the benefits and transfers to which a person may be entitled. The line was active post-event in November and it continues to receive a slow but steady stream of calls. This number will be placed on all promotional materials relating to the eight CLB events scheduled for November and is on the Living with Low Income section recently added to [www.Durham.ca](http://www.Durham.ca). This number is an opportunity to test the need for service navigation and the need for specific populations requiring a secondary step as a necessity for access to services.
- 4.6 **Registered Disability Savings Plan promotion:** Raising awareness continues within the broader community of service providers. A sign-up event including banking partners was held in partnership with the Abilities Centre. Future events are being planned with front-line health care providers in an effort to remove even more barriers to access.
- 4.7 **'Take A Kid to Work' pilot:** Efforts have been made to extend the reach of Take Your Kid to Work to include students who would otherwise not have access to this learning opportunity. This pilot has expanded, sharing templates, consents and best practices learned from Regional events.
- 4.8 **The Centre for Financial Literacy:** The Centre for Financial Literacy pilot is a partnership between the Durham Community Legal Clinic, Durham College and the Region of Durham. At the end of this five-year pilot, low income residents in Durham will be able to access income stabilizing opportunities, information and

education on financial literacy year-round in one location. An inventory of workshops and offerings is being developed. Tax filing and CLB promotion are occurring regularly at the Centre for Financial Literacy, along with other financial empowerment offerings.

- 4.9 **Durham Public Health:** Public Health continues to embed financial empowerment into front-line service delivery using a tool developed by health care professionals. They launched their Income Support Tool in 2018, supported with training sessions by staff. The Public Health Nursing team was awarded a 2018 Regional Award of Excellence in the Service Excellence category, in recognition of the development of their income support tool.
- 4.10 **Children's Services Durham:** Staff have embedded financial empowerment (FE) information into their front-line service delivery and have been instrumental in connecting such initiatives into the broader child care community, including the Best Start Network and the Durham Child and Youth Network.
- 4.11 **Public Libraries:** Municipal library partners requested and received financial empowerment training sessions for over 40 front-line staff since January 2019. Local libraries continue to host tax clinics during and after tax season and are also partnering to host six CLB events in November 2019 around the Region.
- 4.12 **Housing:** There has been substantial effort to use a Collective Impact approach to community development at the Lakeview Harbourside community. As a result; tax clinics were held on-site, new groups are meeting organically and starting to talk, and community gardens are being explored. This location will host one of the CLB events planned for November 2019.
- 4.13 **Advancing Access to Affordable Recreation (AAARD):** AAARD requested and received financial empowerment training sessions for over 80 front-line municipal recreation staff since January 2019. This group of municipal recreation providers are using requests for subsidized recreation as a platform to make referrals to other income stabilization opportunities and have followed the lead of Public Health and developed an income support tool for use in their services.
- 4.14 **The City of Oshawa:** The City of Oshawa, with the support of community partners, including FEF staff, have convened new tables/task force, to address local needs and have actively participated and directly supported many of the above-named initiatives. Additional efforts such as the Spirit of Service and Welcoming Streets contribute to the momentum building around addressing the needs of residents living with low income.
- 4.15 **Collective Impact:** There have been fulsome discussions amongst stakeholders, including the Priority Neighborhoods Roundtable, the FEF and many other initiatives, on how best to reduce duplication and make the best use of resources. Through memberships held by the Region of Durham's Public Health and Social Services Departments and the City of Oshawa with Tamarack's Vibrant Cities,

these tables have engaged in coaching sessions designed to lead a community through a Collective Impact approach to better health and income stabilization. A steering committee has been formed, comprised of community leaders, local and Regional representatives and stakeholders from a variety of sectors. Next steps will be guided by the framework used by Vibrant Cities to develop a series of steps and actions to work toward the goals of collectively improving financial stability and income stabilization.

## **5. Other**

- 5.1 There are countless other bodies of work and tables being convened across Durham Region. The above-noted highlights in no way represents the entirety of work being done by the not-for-profit, faith and business communities.
- 5.2 There is a natural link between this body of work and Community Safety and Well-Being Plans. There is also a natural distinction. As plans emerge and come into sharper focus, efforts will be made for future alignment of resources.

## **6. Conclusion**

- 6.1 Embedding Financial Empowerment into front-line service delivery has been met with enthusiasm by the broader Durham community and momentum is growing.
- 6.2 The highlights noted above represent some of the collective efforts of individuals, organizations and institutions across Durham Region.
- 6.3 Under the umbrella of a Collective Impact model, the efforts underway are well positioned to come together, realize efficiencies and work in collaborative ways for the long term.
- 6.4 Working together and differently will require a commitment by local and Regional governments and leaders to bring institutional support to the spirit of collaboration.
- 6.5 For additional information, contact: Audrey Andrews, Manager of Strategic Partnerships and Initiatives, at 905-668-7711, ext. 2625.

## **7. Attachments**

- Attachment #1: Tax Clinic Infographic
- Attachment #2: FSW Infographic
- Attachment #3: Truusted Youth Infographic
- Attachment #4: Canada Learning Bond Poster

Respectfully submitted,

Original signed by

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Stella Danos-Papaconstantinou  
Commissioner of Social Services

## Tax Season 2019 – Community Clinic Results



Data shared from our community partners indicates that approximately \$11 Million was returned to low income residents via tax filing



# Family Support Worker Program 2018

## We Serve Our Residents



My FSW helped me complete the forms and attended court with me. It was a stress-free and positive experience.



My FSW contacted Legal Aid and advocated on my behalf.



My FSW assisted me with obtaining the documents I needed and helped with completing and filing paperwork for a Motion to Change.





### FSWs - Your System Navigator

## By the Numbers 2018:

732 Clients Served

Referrals, Information, Advocacy in and outside of Family Court

Reimbursements

\$600,000

Previously unpaid support collected and reimbursed from FRO

\$582,000

Recovered for the Region For previously issued funds paid to low income families in lieu of unpaid support orders

\$18,000

New support to low income families= Family Income Stabilization

New Support Payments

\$345,000

New support=Family Income Stabilization

Defend Arrears

\$440,000

Arrears protected = Payers stabilized + Payments made = Family Income Stabilization



## Family Support Workers.

Supporting Families.

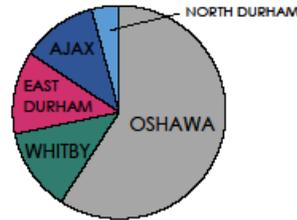
# TRUSTEED YOUTH 2018

**211** YOUTH SERVED

25% CASELOAD INCREASE FROM 2017

48% PREVIOUSLY SOCIAL ASSISTANCE DEPENDENTS

80% RELIED ON A COMMUNITY TRUSTEE



## WINS

### EDUCATION



- **26** graduated high school
- **14** exited OW to OSAP and post-secondary
- **Majority** of trusted youth attend alternative secondary schools
- **\$2,500** invested to facilitate post-secondary transition and tutoring costs

### EMPLOYMENT & FINANCIAL EMPOWERMENT



- **62** maintain employment resulting in average earnings of **\$2,700 to \$5,000**
- **11** youth connected to tax filing service
- **\$3,000** invested to support part time employment

## CHALLENGES

### SAFE HOUSING



- **20%** are homeless at time of application
- **36%** remain precariously housed
  - TY move an average of **3-10** times while on OW
- **20%** relied on community housing partner, shelter or transitional housing
- **\$240,000** NSERC grant with Durham College: Co-create a Supported Housing Model for TY in Durham

### HEALTH & SOCIAL INCLUSION



- **42%** identified mental health as an issue. Of those:
  - **42%** connected to community mental health supports
  - **58%** relied on clinical counselling
- **\$6,000** invested in social inclusion activities:
  - recreation programs, obtain ID, get banked



Trusted Youth Caseworkers facilitated access to benefits to support vulnerable youth with transportation, health and educational supports:

- Less than **\$6,000** issued via municipal Social Investment Fund
- This is an average investment of additional benefits of **\$85** per month/per youth

### Access. Inclusion. Safe Housing.

Support for Trusted Youth to overcome poverty through educational attainment.

# Canada Learning Bond Sign-Up

Get up to \$2,000 for your child's education  
from the Government of Canada



Your child is eligible if they were born in 2004 or later and your family income is under \$47,000 per year.

Come out to an event near you. Sign up for your Registered Education Savings Plan (RESP) and Canada Learning Bond that day!  
No deposit of your own money is ever needed.

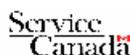
You will need your photo ID, and birth certificates and Social Insurance Numbers (SINs) for everyone.

- If you need a SIN, we can help you get one from Service Canada.
- If you need a birth certificate, get help on-site.
- We can also help with income tax filing!

<b>Whitby Public Library</b> 405 Dundas St. West, Whitby November 18, 2019, 1 to 5 p.m.	<b>Brock Community Health Centre</b> 720 Simcoe St., Beaverton (co-located at Holy Family Catholic School) November 21, 2019, 9:30 a.m. to 1 p.m.
<b>Clarington Public Library – Newcastle Branch</b> 150 King Ave. East, Newcastle November 19, 2019, 2 to 6 p.m.	<b>McCaskill's Mills Public School</b> 85 Albert St., Cannington November 21, 2019, 3 to 6 p.m.
<b>Pickering Public Library</b> One The Esplanade, Pickering November 19, 2019, 2 to 6 p.m.	<b>Oshawa Public Library – Northview Branch</b> 250 Beatrice St. East, Oshawa November 21, 2019, 2 to 6 p.m.
<b>Ajax Public Library</b> 55 Harwood Ave. South, Ajax November 20, 2019, 2 to 6 p.m.	<b>Lakeview Harbourside Community Room</b> 1529 Ritson Rd. South, Oshawa November 22, 2019, 1 to 5 p.m.

Call Nora at 1-888-341-8612 for more information.

Learn more about RESPs and the Canada Learning Bond at [SmartSaver.org](http://SmartSaver.org)



If you require this information in an accessible format, please call 1-800-372-1102 ext. 2760.

If this information is required in an accessible format, please contact 1-800-372-1102 ext. 3540.



# The Regional Municipality of Durham Information Report

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From: Commissioner of Works  
Report: [#2019-INFO-74](#)  
Date: October 18, 2019

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**Subject:**

Use of Delegated Authority for the Reallocation of Funding for the Award of Projects Approved Under the Clean Water and Wastewater Fund

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**Recommendation:**

Receive for information.

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**Report:**

**1. Purpose**

1.1 The purpose of this report is to inform Regional Council of the use of delegated authority as authorized in Committee of the Whole Report #2017-COW-84 for additional financing required for the tender award of projects approved under the Federal Government's Clean Water and Wastewater Fund (CWWF).

**2. Background**

2.1 In 2016, the Government of Canada established the Clean Water and Wastewater Fund (CWWF) in the Federal budget; committing \$2.0 billion aimed at supporting the rehabilitation and modernization of the drinking water, wastewater and stormwater infrastructure across Canada. The CWWF is governed by bilateral agreements between Canada and the Provinces and Territories. The Province of Ontario has entered into an agreement with the Federal Government for \$569.6 million in funding.

- 2.2 The Federal government will contribute 50 per cent of the eligible project costs and the Province and municipality will each contribute 25 per cent. The Regional Municipality of Durham (Region) was advised on September 14, 2016 that its share of the CWWF from the Federal Government is \$22.1 million, with corresponding contributions from the Province and Region of \$11.0 million.
- 2.3 On October 28, 2016, the Region submitted a list of fifteen projects to Ontario Ministry of Infrastructure, totaling \$44.1 million. On June 14, 2017, Regional Council approved Report #2017-COW-184 recommending:
- a. the acceptance of the fifteen identified projects;
  - b. the execution of the Clean Water and Wastewater Fund (Ontario) Transfer Payment agreement and any other necessary documentation; and
  - c. that the Commissioners of Works and Finance be authorized to award any tenders related to the projects approved under CWWF, and to report back to Committee and Council at a future date if tender costs exceeded budget estimates.
- 2.4 On April 11, 2018, Regional Council approved Report #2018-COW-56, directing that the realized savings from the approved CWWF projects be reallocated to cover shortfalls in existing CWWF projects and the additional of implementation of three new projects.

### **3. Financial Implications and Tender Awards Exceeding Budget**

- 3.1 Approved Council Report #2017-COW-184 authorized the Commissioners of Works and Finance to award any tenders related to the projects approved under CWWF, and to report back to Committee and Council at a future date if tender costs exceeded budget estimates. Tenders exceeding their budget estimates are detailed below:

#### **Watermain Replacement on Madawaska Avenue, Sauble Street and Quetico Avenue, in the City of Oshawa**

- 3.2 Tenders were received for Regional Contract D2019-041 watermain replacement on Madawaska Avenue, Sauble Street and Quetico Avenue, in the City of Oshawa on June 25, 2019 with four bids. The tender values were higher than the estimated tender value. The lowest bidder was JCR Contracting with a bid of \$1,035,485\*.

- 3.3 The previously approved project budget of \$1,300,000 was increased by \$133,800 to a revised total project budget of 1,433,800, with additional user rate project financing provided from the 2019 Water Supply Capital Budget, Item 21 - Works to rectify identified system deficiencies independent of road programs in various locations (Project M1999).

**Watermain Replacement Crossing Highway 401 East of Brock Street, in the Town of Whitby**

- 3.4 Tenders were received for Regional Contract D2019-023 the watermain replacement crossing Highway 401 east of Brock Street, in the Town of Whitby on July 2, 2019 with four bids. The tender values were higher than the estimated tender value. The lowest bidder was Earth Boring Co. Limited with a bid of \$ 3,632,953.
- 3.5 The previously approved project budget of \$4,488,000 was increased by \$469,892 to a revised total project budget of \$4,957,892, with additional user rate project financing provided from the 2019 Water Supply Capital Budget, Item 21 - Works to rectify identified system deficiencies independent of road programs in various locations (Project M1999).

**4. Conclusion**

- 4.1 The tenders described in this report relate to approved CWWF projects which exceeded the budgeted amounts and were awarded in accordance with the authority delegated to the Commissioners of Works and Finance through Committee of the Whole Report #2017-COW-84.
- 4.2 This report has been reviewed by the Finance Department.
- 4.3 For additional information, please contact Darlene Rumball, Policy Analyst, at 905-668-7711, extension 3522.

Respectfully submitted,

**Original signed by John Presta for**

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Susan Siopis, P.Eng.  
Commissioner of Works

If this information is required in an accessible format, please contact 1-800-372-1102 ext. 2564



# The Regional Municipality of Durham Information Report

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From: Commissioner of Planning and Economic Development  
Report: [#2019-INFO-75](#)  
Date: October 11, 2019

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**Subject:**

Gates Open: Find Your Flavour

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**Recommendation:**

Receive for information

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**Report:**

**1. Purpose**

1.1 The purpose of this report is to inform Council of the recent Gates Open: Find Your Flavour event, which showcased Durham Region farms and their products during a one-day event that also featured hands-on educational activities for visitors. The event was held on October 5, 2019.

**2. Background**

2.1 Durham Region's Economic Development and Tourism Division and the Durham Farm Fresh Marketing Association partnered together to bring back the Gates Open event, last held in 2010.

**3. Gates Open: Find Your Flavour Event**

3.1 The opportunity to become a host farm for Gates Open was offered to members of the Durham Farm Fresh Marketing Association by way of an application process. Farms were asked to highlight in their application the types of activities they could offer to visitors, not normally offered during their day-to-day operations.

3.2 Eight farms throughout the municipalities of Brock, Scugog and Clarington participated in the event:

- Forget-Me-Not Alpacas - 1595 Concession Rd. 3, Beaverton
- Willowtree Farm - 975 Durham Rd. 21, Port Perry
- Ocala Winery Groups Inc. - 971 High Point Rd., Port Perry
- Nature's Bounty Farm - 651 Scugog Line 2, Port Perry
- Wool 4 Ewe Fiber Mill - 3591 Proutt Rd., Nestleton Station
- Lunar Rhythm Gardens - 253 Gray Rd., Janetville
- Gallery On The Farm - 1721 Regional Rd. 3, Enniskillen
- Graham Creek Farm & Country Estate - 3582 Morgans Rd., Newcastle

3.3 Visitors had the opportunity to take part in fun and educational activities including: livestock feeding demonstrations, wagon rides, brussels sprouts speed picking, food sampling, face painting, and much more. Each farm showcased the best they had to offer, sharing their passion and dedication for farming and their commitment to local food.

3.4 Admission to Gates Open: Find Your Flavour was free. This event was made possible with \$19,375 of funding from the Greenbelt Foundation, which supports awareness of the Greenbelt's agricultural and natural systems, cultural heritage and rural economy. In addition to staffing, the Region also contributed \$2,475 from the 2019 Economic Development & Tourism program budget.

3.5 Through funding received from the Greenbelt Foundation, staff designed and completed a 'Cycle the Greenbelt in Durham Region' cycling map. The map featured Durham Farm Fresh members that are certified as "bicycle-friendly" by Ontario By Bike, and which are taking the extra steps to providing specialized services and amenities to cyclists.

#### **4. Marketing and Communication**

4.1 A marketing rollout plan was developed to ensure the success of the Gates Open event. Marketing for the event included printed posters, flyers, feature box placement on the Durham Tourism website, newspaper advertising, radio and day-of event cruiser coverage, social media, and a dedicated website:

[www.gatesopen.ca](http://www.gatesopen.ca).

4.2 Each visitor also received a Gates Open: Find Your Flavour passport on the day of the event so they could plan their driving route and learn more about the activities being offered.

4.3 A three-question survey was collected at four of the participating farms that included: What is your postal code? How many farms do you plan on visiting? How many people are in your party? Postal code information was collected to run an Environics analysis through a research partnership with Central Counties Tourism.

## **5. Conclusion**

5.1 According to survey results at participating farms, Gates Open welcomed over 2,000 visitors during the one-day event, primarily from Durham Region, Peterborough, Kawartha Lakes, and the Greater Toronto Area.

5.2 The event showcased Durham Region farms and each farm demonstrated the passion and dedication they bring to farming, and their commitment to local food.

5.3 The feedback received following the event from participating farms and visitors has been very positive. Staff from the Region of Durham and the Durham Farm Fresh Marketing Association plan to host the event again in 2020 with the possibility of increasing it to two days with more host farms.

Respectfully submitted,

Original signed by

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Brian Bridgeman, MCIP, RPP  
Commissioner of Planning and  
Economic Development

If this information is required in an accessible format, please contact 1-800-372-1102 ext. 2564



# The Regional Municipality of Durham Information Report

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From: Commissioner of Planning and Economic Development  
Report: [#2019-INFO-76](#)  
Date: October 18, 2019

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**Subject:**

Monitoring of Land Division Committee Decisions of the October 7, 2019 Meeting

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**Recommendation:**

Receive for information

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**Report:**

**1. Purpose**

1.1 This report summarizes the decisions made by the Regional Land Division Committee at its meeting of October 7, 2019 (see Attachment 1). The approved applications conform to the Durham Regional Official Plan. No appeals are recommended.

**2. Background**

2.1 A copy of this report will be forwarded to the Land Division Committee for its information.

**3. Attachments**

Attachment #1: Monitoring Chart for the October 7, 2019 Meeting

Respectfully submitted,

Original signed by

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Brian Bridgeman, MCIP, RPP  
Commissioner of Planning and  
Economic Development



## Monitoring of Land Division Committee Decisions for the Meeting Date of Monday, October 7, 2019

Appeal Deadline: Tuesday, November 05, 2019

LD File Number	Owner	Location	Nature of Application	Regional Official Plan	LDC Decision
LD 063/2019	Beausoleil, Ingrid	Part lot 12, Conc. 1 City of Pickering	Consent to add a vacant 0.2082 ha commercial parcel of land to the west, retaining a vacant 4.5 ha commercial parcel of land.	Conforms	Approved unanimously
LD 126/2019	Williams, Nena Williams, Hugh Williams, Joyce Williams, Nena	Part lot 8, Conc. 2 Town of Ajax	Consent to sever a 695.8 m2 residential parcel of land, retaining a 695.8 m2 residential parcel of land with an existing dwelling to be demolished.	Conforms	Approved unanimously
LD 127/2019	Northover, Kyle	Part lot 15, Conc. 6 Twp. of Brock	Consent to sever a 650.3 m2 residential parcel of land, retaining a 650.3 m2 residential parcel of land with an existing dwelling to be demolished.	Conforms	Approved unanimously
LD 128/2019	Kent, Robert James Kent, Valerie Denise	Part lot 33, Conc. 4 Municipality of Clarington	Consent to add a vacant 41 ha agricultural parcel of land the south, retaining a 0.4047 ha parcel of land.	Conforms	Approved unanimously
LD 129/2019	Kotsopoulos, Paul Kotsopoulos, Kristina	Part lot 34, Conc. 1 City of Pickering	Consent to grant a 3.73 m2 access easement in favour of the property to the north retaining a 0.023 ha residential parcel of land.	Conforms	Approved unanimously
LD 131/2019	Turney, Alanna	Part lot12, Conc. Blk E City of Pickering	Consent to sever a 134 m2 residential parcel of land, retaining a 492 m2 residential parcel of land.	Conforms	Approved unanimously

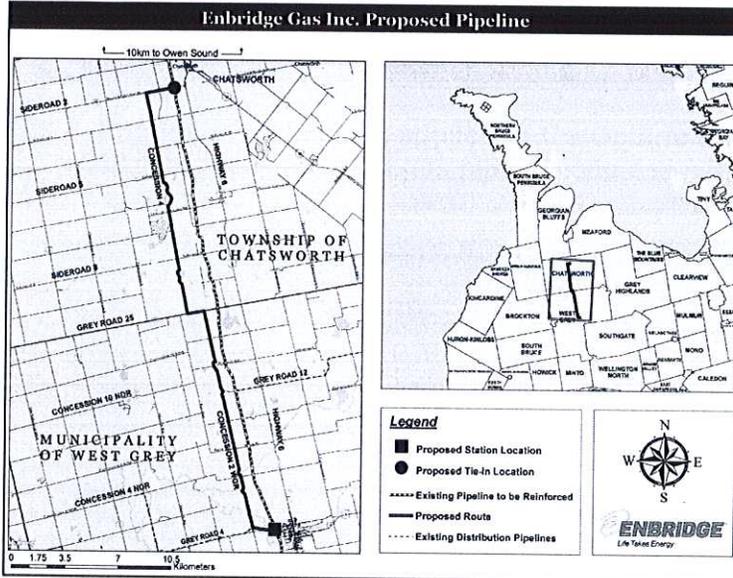
## ONTARIO ENERGY BOARD NOTICE

Enbridge Gas Inc. has applied to the Ontario Energy Board for approval to construct approximately 34 kilometres of natural gas pipeline and associated facilities in the Municipality of West Grey and the Township of Chatsworth, both in the County of Grey.

Enbridge Gas Inc. has also applied to introduce a new firm transportation service for gas distributors under Rate M17.

Learn more. Have your say.

If the application is approved as filed, Enbridge Gas Inc. proposes to construct approximately 34 kilometres of new 12-inch diameter natural gas pipeline and associated facilities. A map showing the location of the proposed pipeline is below:



### THE ONTARIO ENERGY BOARD IS HOLDING A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold a public hearing to consider the application filed by Enbridge Gas. During the hearing, we will question Enbridge Gas on the case. We will also hear questions and arguments from individual consumers, municipalities and others whose interests would be affected. At the end of this hearing, the OEB will decide whether to approve the application.

As part of its review of this application, the OEB will assess Enbridge Gas' compliance with the OEB's Environmental Guidelines for the Location, Construction and Operation of Hydrocarbon Pipelines and Facilities in Ontario.

The OEB will also assess whether the duty to consult with Indigenous communities potentially affected by the proposed pipeline has been discharged with respect to the application.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

### BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process.

- You can review the application filed by Enbridge Gas on the OEB's website now.
- You can file a letter with your comments, which will be considered during the hearing.
- You can become an active participant (called an intervenor). Apply by **October 21, 2019** or the hearing will go ahead without you and you will not receive any further notice of the proceeding.
- At the end of the process, you can review the OEB's decision and its reasons on our website.

### LEARN MORE

Our file number for this case is **EB-2019-0183**. To learn more about this hearing, find instructions on how to file letters or become an intervenor, or to access any document related to this case, please select the file number **EB-2019-0183** from the list on the OEB website: <http://www.oeb.ca/noticelc>. You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

### ORAL VS. WRITTEN HEARINGS

There are two types of OEB hearings – oral and written. Enbridge Gas has applied for a written hearing. The OEB is considering this request. If you think an oral hearing is needed, you can write to the OEB to explain why by **October 21, 2019**.

### PRIVACY

*If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.*

*This hearing will be held under sections 36, 90(1) and 97 of the Ontario Energy Board Act, 1998, S.O. 1998, c.15 (Schedule B).*



Ontario Energy Board / Commission de l'énergie de l'Ontario

## ONTARIO ENERGY BOARD

**IN THE MATTER OF** the Ontario Energy Board Act, 1998, S.O. 1998, c.15, Schedule B;

**AND IN THE MATTER OF** an Application by Enbridge Gas Inc. for an Order or Orders approving a new firm transportation service for gas distributors under the rate M17 rate class, effective December 1, 2019;

**AND IN THE MATTER OF** an Application by Enbridge Gas Inc. for an Order or Orders modifying the applicability of the existing Rate M9 and Rate T3 rate schedules for existing gas distributors;

**AND IN THE MATTER OF** an Application by Enbridge Gas Inc. for an Order or Orders granting leave to construct natural gas pipelines and ancillary facilities in in the Municipality of West Grey and the Township of Chatsworth;

**AND IN THE MATTER OF** an Application by Enbridge Gas Inc. for an Order or Orders approving the form of various land agreements.

## APPLICATION

1. Enbridge Gas Distribution Inc. ("EGD") and Union Gas Limited ("Union") were Ontario corporations incorporated under the laws of the Province of Ontario carrying on the business of selling, distributing, transmitting, and storing natural gas within the meaning of the Ontario Energy Board Act, 1998 (the "Act"). EGD and Union amalgamated effective January 1, 2019 to become Enbridge Gas Inc. ("Enbridge Gas" or the "Applicant")
2. Enbridge Gas is applying to the Ontario Energy Board ("the Board") pursuant to section 36 of the Act for an Order or Orders granting approval of a new M17 firm transportation service for gas distributors. This application is in response to changes in the competition for natural gas distribution in Ontario as a result of the OEB's Decision with Reasons in its Generic Community Expansion proceeding (EB-2016-0004).
3. Enbridge Gas is proposing the M17 service to EPCOR Southern Bruce Gas Inc. ("EPCOR") in response to a request to provide transportation to the South Bruce expansion area. In addition to making this service available to other potential new

entrants, existing gas distributors will have the option to take the M17 service. As proposed, the M17 service is to be effective December 1, 2019.

4. To accommodate the new service, Enbridge Gas is seeking Board approval of the proposed M17 rate design and rate schedule found at Exhibit C, Tab 1, Schedule 1, inclusive of Schedule "A" (General Terms and Conditions), Schedule "B" (Nominations) and Schedule "C" (Receipt Locations).
5. Enbridge Gas is also seeking Board approval pursuant to Section 36 of the Act to modify the applicability of the existing Rate M9 and Rate T3 rate schedules for existing gas distributors. Enbridge Gas is proposing to limit the applicability of the Rate M9 and Rate T3 rate schedules to existing gas distributor customers.
6. Enbridge Gas also hereby applies to the Board, pursuant to Section 90 (1) of the Act, for an Order or Orders granting leave to construct approximately 34 kilometres of NPS 12 hydrocarbon natural gas pipeline ("the Project") in the Municipality of West Grey and the Township of Chatsworth, both of which are within the County of Grey.
7. Enbridge Gas also hereby applies to the Board, pursuant to Section 97 of the Act, for an Order approving the form of land agreements found at Exhibit E, Tab 6, Schedule 2.
8. Attached hereto as Exhibit E, Tab 1, Schedule 1, is a map showing the general location of the proposed Project, and associated facilities and the municipalities, and highways through, under, over, upon or across which the pipeline will pass.
9. Enbridge Gas also applies to the Board for such interim Order or Orders approving interim rates or other charges and accounting Orders as may from time to time appear appropriate or necessary. In particular, Enbridge Gas requests the Board hear its application for a new M17 service pursuant to Section 36 of the Act in an expedited fashion in Order to allow for an effective date of December 1, 2019. In the event the Board is not prepared to provide the foregoing, Enbridge Gas requests an interim Order or Orders approving interim rates to allow the M17 service an effective date of December 1, 2019.
10. Enbridge Gas requests approval of the full application, including its Section 90 (1) request specific to the Owen Sound Reinforcement Project, by February of 2020.
11. This application is supported by written evidence. This evidence is pre-filed and will be amended from time to time as required by the Board, or as circumstances may require.

12. The parties affected by this Application are the owners of lands, government agencies and municipalities over which the pipeline will be constructed, and Enbridge Gas's distribution customers. The persons affected by this Application are the customers resident or located in the Municipalities, the First Nation Reserves and Métis organizations served by Enbridge Gas, together with those to whom Enbridge Gas sells gas, or on whose behalf Enbridge Gas distributes, transmits or stores gas. It is impractical to set out in this Application the names and addresses of such persons because they are too numerous.

13. The address for service for Enbridge Gas is:

Enbridge Gas Inc.  
500 Consumers Road  
Toronto, Ontario M2J 1P8  
P.O. Box 650  
Scarborough, Ontario M1K 5E3

Attention: Brandon Ott, Technical Manager, Regulatory Applications  
Telephone: (416) 495-7468  
Email: [brandon.ott@enbridge.com](mailto:brandon.ott@enbridge.com)  
[egiregulatoryproceedings@enbridge.com](mailto:egiregulatoryproceedings@enbridge.com)

-and-

Enbridge Gas Inc.  
500 Consumers Road  
Toronto, Ontario M2J 1P8  
P.O. Box 650  
Scarborough, Ontario M1K 5E3

Attention: Guri Pannu, Legal Counsel  
Telephone: (416) 758-4761  
Fax: (416) 495-5994  
Email: [guri.pannu@enbridge.com](mailto:guri.pannu@enbridge.com)

-and-

Torys  
Suite 3000, TD South Tower  
Box 270  
Toronto, Ontario  
M5K 1N2

Attention: Charles Keizer  
Telephone: (416) 865-7512  
Fax: (416) 865-7380  
Email: [ckeizer@torys.com](mailto:ckeizer@torys.com)

Dated: August 29, 2019

Enbridge Gas Inc.

[original signed by]

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Brandon Ott  
Technical Manager, Regulatory Applications

If this information is required in an accessible format, please contact 1-800-372-1102 ext. 2097.

## The Regional Municipality of Durham

### MINUTES

#### STRATEGIC PLAN DEVELOPMENT TASK FORCE

Monday, September 16, 2019

A regular meeting of the Strategic Plan Development Task Force was held on Monday, September 16, 2019 in Meeting Room 1-B, Regional Headquarters Building, 605 Rossland Road East, Whitby, Ontario at 1:35 PM

Present: Councillor Wotten, Chair  
Councillor Pickles, Vice-Chair, left the meeting at 3:07 PM  
R. J. Kyle, Commissioner and Medical Officer of Health  
Councillor Marimpietri attended the meeting at 1:52 PM  
Councillor Roy

Absent: E. Baxter-Trahair, Chief Administrative Officer

#### Staff

Present: S. Austin, Director, Corporate Policy and Strategic Initiatives, Office of the Regional Chair & Chief Administrative Officer  
G. Duke-Aluko, Policy Advisor, Office of the Regional Chair & Chief Administrative Officer  
M. Garraway, Policy Advisor, Office of the Regional Chair & Chief Administrative Officer  
S. Hardman, Manager of Corporate Initiatives, Office of the Regional Chair & Chief Administrative Officer  
D. Sparks, Research Coordinator, Office of the Regional Chair & Chief Administrative Officer  
N. Prasad, Committee Clerk, Corporate Services – Legislative Services

#### 1. Adoption of Minutes

Moved by R.J. Kyle, Seconded by Councillor Pickles,  
That the minutes of the Strategic Plan Development Task Force meeting held on August 27, 2019, be adopted.  
CARRIED

#### 2. Declarations of Interest

There were no declarations of interest.

#### 3. Presentations

There were no presentations.

#### **4. Delegations**

##### A) Daniel Cullen, re: Homeless and Precariously Housed in Durham Region

D. Cullen and S. Snow, GAP Committee, provided a PowerPoint presentation regarding “Bridge the Gap” – Recommendation for the Durham Region Strategic Plan 2020-2025.

D. Cullen stated that the GAP Committee advocates for the voices of the people, facilitates communication and establishes a strong collaboration between those in the community and local agencies in Durham Region. He advised that the GAP Committee was formed in January 2019 and provided a timeline of activities with regards to the development of an action plan consisting of 5 projects.

D. Cullen and S. Snow advised that the GAP Committee suggests the following five recommendations for consideration in the new Durham Region Strategic Plan:

1. Accessible supports to prevent people from becoming homeless and to help them become stably housed;
2. Include the voices of those with lived experience of homelessness into both service delivery decisions and regional policies;
3. Accessible, supportive, and barrier-free public spaces such as plowed sidewalks, access to public washrooms, drinking water in winter and summer;
4. Increase the range of innovative and affordable housing options to reduce homelessness and support housing for all ages, stages and income; and
5. Promote a compassionate and respectful community where everyone belongs through inclusive design.

D. Cullen stated that he hopes the GAP Committee can play an active part in Durham Region’s Strategic Plan over the next 5 years.

D. Cullen and S. Snow responded to questions of the Committee.

#### **5. Items of Discussion**

##### A) Public Engagement Activities Update

S. Hardman provided a PowerPoint presentation entitled “Snap-Shot of Community Engagement”, a copy of which was provided to committee members after the meeting via email.

She stated that public engagement will be wrapped up by the end of September 2019 and provided the following overview of events and participation at the events to date:

- There were over 5000 people reached through the Pop-Up Events
- 50 participants at Town Hall Meetings held in Scugog, Uxbridge, Whitby, Oshawa and Pickering
- 48 participants at various stakeholder consultations
- 185 participants at staff sessions
- 196 on-line surveys collected through digital engagement platform thus far
- Reach of 123,308 individuals through various social media sites
- 99 paper copies of surveys received thus far

Staff responded to questions with regards to the nature of the comments received on social media.

B) Review of Public Feedback to Date

S. Hardman provided a PowerPoint presentation entitled “Community Input Preliminary Findings”, as well as map of the Engagement Activity Locations, both of which were provided to committee members via email after the meeting.

Highlights of the presentation included:

- Preliminary Demographics
- Stakeholder and Community Feedback
- Preliminary Ranking of Priorities from Community Survey
- Preliminary Findings Survey – Transit
- Preliminary Findings Survey – Community Safety & Wellbeing

With regards to Preliminary Demographics, S. Hardman advised that 229 survey responses have been received to date, 86% of which were online responses and 14% paper. She advised that as of the date of the meeting, over 60 paper surveys were recently submitted and still needed to be analyzed. She further stated that 80% of the responses came from adults aged 25 to 64; 18% from seniors aged 65 and over); and 2% from youth aged 16 to 24. She stated that 97% of the responses were from Durham Region residents.

With regards to Stakeholder and Community Feedback, S. Hardman stated the following top 5 themes were identified as strengths: diversity; urban/rural environment; community; education; and location. She advised that the following top 5 themes were identified as challenges: climate change and sustainability; housing; demographic changes; mental health and addiction; and healthcare.

With regards to Preliminary Ranking of Priorities from Community Survey, S. Hardman provided a list of priorities as identified by Regional Council at a Special Meeting of Council held on March 21, 2019. She advised that the priorities listed were ranked by the community in the feedback received.

With regards to Preliminary Findings – Transit, S. Hardman stated that 54% of the respondents reported having been passengers on Durham Region Transit. She advised that some of the suggestions to get more people to use transit are as follows: frequency; affordability; location; transit time; and better routes.

With regards to Preliminary Findings – Community Safety & Wellbeing, S. Hardman advised that some of the suggestions provided to improve feelings of safety are as follows: enhanced police presence; traffic speed enforcement; dedicated paths and lanes for active transportation; community building; and healthcare.

Discussion ensued with regards to the ranking of the priorities listed as well as the number of priorities listed. It was the consensus of the committee to request that staff review the list of priorities and identify seven aspirational themes to be presented to Regional Council at the Special Meeting of Council scheduled for October 9, 2019. Discussion also ensued with regards to the Region's corporate values and ways to come up with a set of renewed corporate values to be adopted by Regional Council.

**6. Reports**

There were no reports to consider.

**7. Other Business**

There was no other business to consider.

**8. Date of Next Meeting**

The next scheduled Strategic Plan Development Task Force Meeting will be held on Thursday, October 17, 2019 at 9:00 AM in Meeting Room 1-G, Regional Headquarters Building, 605 Rossland Road East, Whitby.

**9. Adjournment**

Moved by Councillor Marimpietri, Seconded by Councillor Roy,  
That the meeting be adjourned.

CARRIED

The meeting adjourned at 3:29 PM

Respectfully submitted,

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W. Wotten, Chair

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N. Prasad, Committee Clerk