



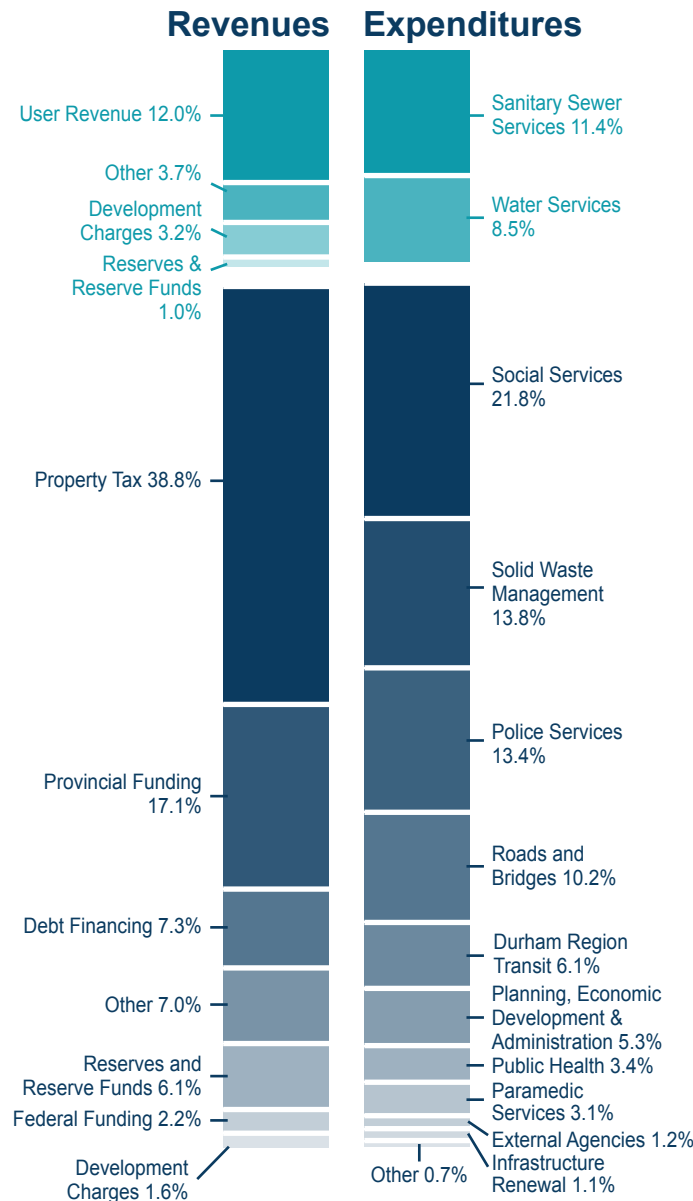
The Regional Municipality of Durham



2020 Gross Budgets - \$1.8 Billion

Water and sanitary sewer services: \$358.0 million, with user rates funding \$217.7 million of these costs. These services are not funded from property taxes.

Property tax supported services: \$1.4 billion, with property taxes funding \$698.3 million of these costs.



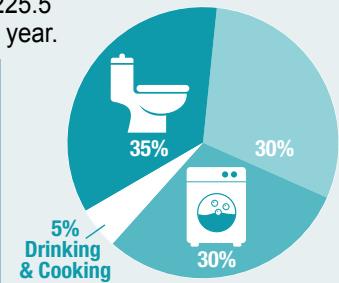
2020 Water And Sanitary Sewer User Rate Supported Services

It costs about \$358.0 million to provide water supply and sanitary sewer services. These services are funded, in part, by the people who use them through user rates. No property taxes are used to fund these services.

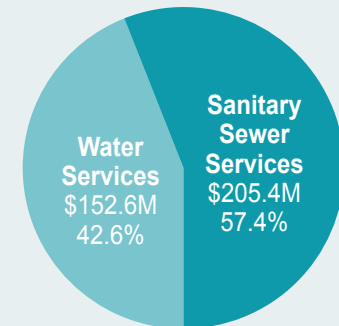
2020 Average Home Usage

The average home uses 225.5 cubic metres of water in a year.

The average annual bill is expected to be approximately \$989.
The 2020 user rate increase is 2.3 per cent or \$22 for the average home.



2020 Budget Summary



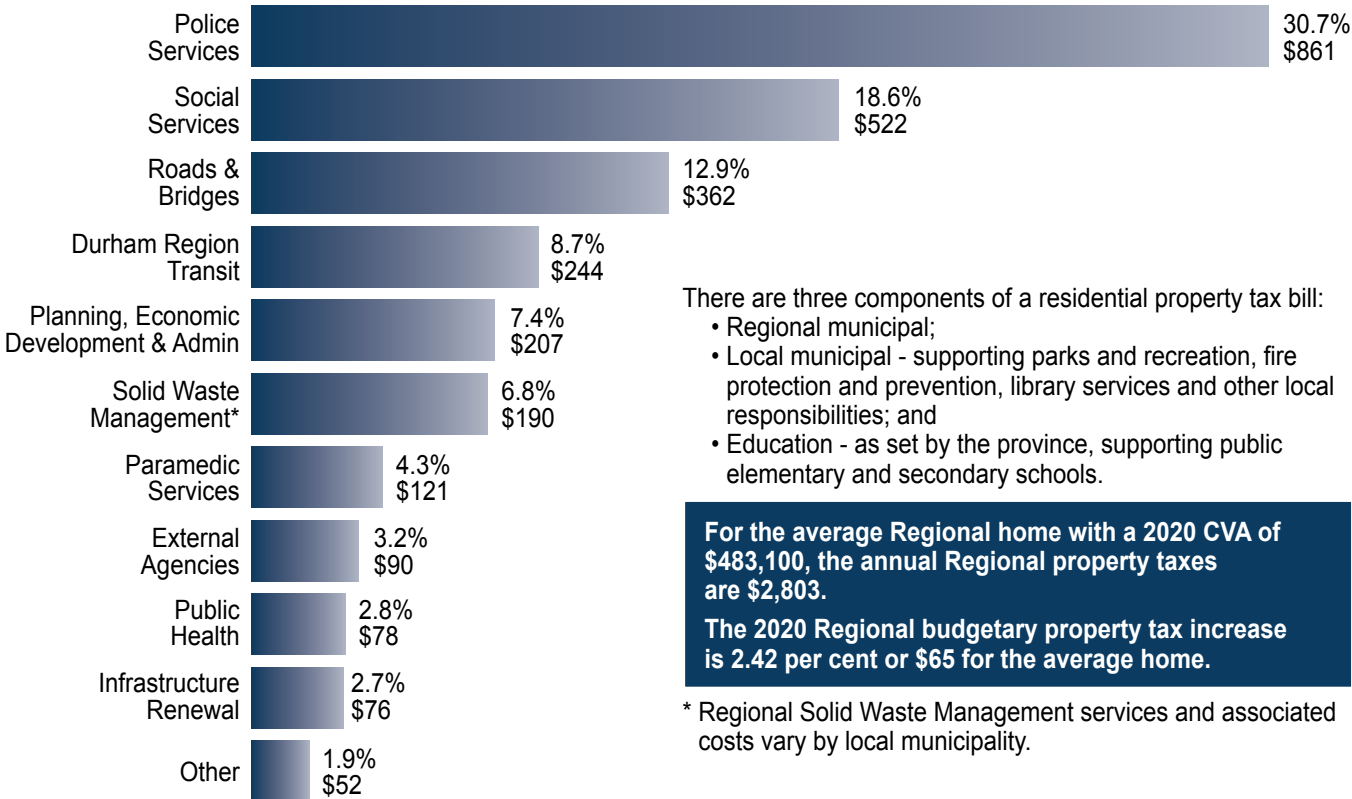
2020 Priorities

- Safe Clean Drinking Water**
 - Operations and Maintenance**
 - Protection of the Environment**
- Capital Investment**
 - New reservoir and water pumping station** in Seaton, Pickering
 - New well and water pumphouse** in Cannington, Brock
 - New water storage facility** in Oshawa
 - Remediation work** at the Courtice Water Pollution Control Plant, Clarington
 - New feedermain** on Conlin Road, Whitby

2020 Property Tax Supported Services

Annual property taxes are collected from property owners in Durham Region based on each property's current value assessment (CVA), as provided by the Municipal Property Assessment Corporation (MPAC). The property class tax rates are approved by the Region, local municipalities and the province (for education purposes).

2020 Average Residential Regional Property Taxes



There are three components of a residential property tax bill:

- Regional municipal;
- Local municipal - supporting parks and recreation, fire protection and prevention, library services and other local responsibilities; and
- Education - as set by the province, supporting public elementary and secondary schools.

For the average Regional home with a 2020 CVA of \$483,100, the annual Regional property taxes are \$2,803.

The 2020 Regional budgetary property tax increase is 2.42 per cent or \$65 for the average home.

* Regional Solid Waste Management services and associated costs vary by local municipality.

2020 Priorities



Contact Information

Water & Sanitary Sewer Services

If you have questions about meter reading, billing or payments, please contact:

Utility Finance

905-666-6211 or 1-800-465-6611 • waterbilling@durham.ca

If you have any questions about water shut-offs, leaky watermains, fire hydrants, water meters, manhole covers, basement flooding or blocked sewer connections, please contact one of the Region of Durham depots below:

Ajax/Pickering Depot: 905-683-1471

Orono Depot: 905-983-5116

Oshawa/Whitby Depot: 905-655-3344

Scugog Depot: 905-985-7170

Sunderland Depot: 705-357-3140

Property Taxation

The local municipalities collect property taxes on behalf of the Region of Durham and the Province of Ontario (for school boards).

Questions about property tax bills or payments should be directed to your local municipality.

Town of Ajax: 905-683-4550 • ajax.ca

Township of Brock: 705-432-2355 • townshipofbrock.ca

Municipality of Clarington: 905-623-3379 • clarington.net

City of Oshawa: 905-436-3311 • oshawa.ca

City of Pickering: 905-683-7575 • pickering.ca

Township of Scugog: 905-985-7346 • scugog.ca

Township of Uxbridge: 905-852-9181 • uxbridge.ca

Town of Whitby: 905-668-5803 • whitby.ca

Connect With Us

For more information about the 2020 Region of Durham budget, please visit durham.ca/budget or contact us at budgets@durham.ca.

If you require this information in an accessible format please contact us at budgets@durham.ca.