

The Regional Municipality of Durham - 2021 Fees and Charges Water and Sanitary Sewer User Rates

Monthly Water and Sewer Usage Rate Schedule

Volumetric Charges

- Metered Rates (based on water consumption volume).
- All Usage by Residential Customers Billed at First Block Rates.
- Water Meters Servicing Multiple Units: For multiple units, the consumption block limits are calculated by multiplying the consumption block limits by the number of units.
- Volumetric Sewer Surcharge Rates: The volumetric Sewer Surcharge Rates are calculated based on the following surcharge on the Regional metered water rates.

First Block	163.5%
Second Block	169.2%
Third Block	154.9%

Block	Description	Unit	Water Rate \$ Excluding HST	Sewer Rate \$ Excluding HST	HST Applicable (Y/N)	Invoice (I) / Direct Charge (D)	Effective Date	Notes / Comments
First	0 to 45 cubic metres/month	/cubic metre	\$1.142	\$1.867	N		January 1, 2021	2020-F-25
	0 to 10,000 gallons/month	/1,000 gallons	\$5.191	\$8.487	N		January 1, 2021	2020-F-25
	0 to 1,600 cubic feet/month	/100 cubic feet	\$3.234	\$5.287	N		January 1, 2021	2020-F-25
Second	46 to 4,500 cubic metres/month	/cubic metre	\$0.971	\$1.643	N		January 1, 2021	2020-F-25
	10,001 to 1,000,000 gallons/month	/1,000 gallons	\$4.415	\$7.468	N		January 1, 2021	2020-F-25
	1,601 to 160,000 cubic feet/month	/100 cubic feet	\$2.751	\$4.653	N		January 1, 2021	2020-F-25
Third	Over 4,500 cubic metres/month	/cubic metre	\$0.892	\$1.381	N		January 1, 2021	2020-F-25
	Over 1,000,000 gallons/month	/1,000 gallons	\$4.053	\$6.277	N		January 1, 2021	2020-F-25
	Over 160,000 cubic feet/month	/100 cubic feet	\$2.525	\$3.911	N		January 1, 2021	2020-F-25

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Basic Service Charges

Description	Unit	Water Rate \$ Excluding HST	Sewer Rate \$ Excluding HST	HST Applicable (Y/N)	Invoice (I) / Direct Charge (D)	Effective Date	Notes / Comments
Water Metered Service Charge (\$/Month):	Standard Meter (17 to 19 mm)	\$19.19	-	N	I	January 1, 2021	2020-F-25
	25 mm (1 inch)	\$39.00	-	N	I	January 1, 2021	2020-F-25
	38 mm (1 1/2 inches)	\$83.01	-	N	I	January 1, 2021	2020-F-25
	51 mm (2 inches)	\$179.27	-	N	I	January 1, 2021	2020-F-25
	76 mm (3 inches)	\$315.15	-	N	I	January 1, 2021	2020-F-25
	102 mm (4 inches)	\$626.65	-	N	I	January 1, 2021	2020-F-25
	152 mm (6 inches)	\$1,164.65	-	N	I	January 1, 2021	2020-F-25
	203 mm (8 inches)	\$1,985.47	-	N	I	January 1, 2021	2020-F-25
	254 mm (10 inches)	\$3,230.93	-	N	I	January 1, 2021	2020-F-25
Sewer Service Charge:	/year	-	\$87.84	N	I	January 1, 2021	2020-F-25
	/quarter	-	\$21.96	N	I	January 1, 2021	2020-F-25
	/month	-	\$7.32	N	I	January 1, 2021	2020-F-25
Water Minimum Charge (\$/Month):	25 mm (1 inch)	\$65.00	-	N	I	January 1, 2021	2020-F-25
	38 mm (1 1/2 inches)	\$125.00	-	N	I	January 1, 2021	2020-F-25
	51 mm (2 inches)	\$240.00	-	N	I	January 1, 2021	2020-F-25
	76 mm (3 inches)	\$411.00	-	N	I	January 1, 2021	2020-F-25
	102 mm (4 inches)	\$811.00	-	N	I	January 1, 2021	2020-F-25
	152 mm (6 inches)	\$1,481.00	-	N	I	January 1, 2021	2020-F-25
	203 mm (8 inches)	\$2,435.00	-	N	I	January 1, 2021	2020-F-25
	254 mm (10inches)	\$3,857.00	-	N	I	January 1, 2021	2020-F-25
Sewer Minimum Charge (\$/Month):	All customers with meters 25 mm or larger (no minimum charge for standard meter customers)	-	\$50.00	N	I	January 1, 2021	2020-F-25

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Monthly Water and Sewer Usage Rate Schedule (continued)

Basic Service Charges (continued)

Description	Unit	Water Rate \$ Excluding HST	HST Applicable (Y/N)	Invoice (I) / Direct Charge (D)	Effective Date	Notes / Comments
Unmetered Fire Line Service Charge:	25 mm (1 inch)	\$14.82	N	I	January 1, 2021	2020-F-25
	38 mm (1 1/2 inches)	\$19.92	N	I	January 1, 2021	2020-F-25
	51 mm (2 inches)	\$38.55	N	I	January 1, 2021	2020-F-25
	64 mm (2 1/2 inches)	\$51.08	N	I	January 1, 2021	2020-F-25
	76 mm (3 inches)	\$67.73	N	I	January 1, 2021	2020-F-25
	102 mm (4 inches)	\$135.47	N	I	January 1, 2021	2020-F-25
	127 mm (5 inches)	\$181.89	N	I	January 1, 2021	2020-F-25
	152 mm (6 inches)	\$250.15	N	I	January 1, 2021	2020-F-25
	203 mm (8 inches)	\$416.81	N	I	January 1, 2021	2020-F-25
	254 mm (10 inches)	\$665.11	N	I	January 1, 2021	2020-F-25
	305 mm (12 inches)	\$937.77	N	I	January 1, 2021	2020-F-25

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Flat Rate

Description	Unit	Water Rate \$ Excluding HST	Sewer Rate \$ Excluding HST	HST Applicable (Y/N)	Invoice (I) / Direct Charge (D)	Effective Date	Notes / Comments
Flat Rate	/year/unit	\$541.80	\$597.12	N	I	January 1, 2021	2020-F-25
	/quarter/unit	\$135.45	\$149.28	N	I	January 1, 2021	2020-F-25
	/month/unit	\$45.15	\$49.76	N	I	January 1, 2021	2020-F-25

Raw Water

Description	Unit	Water Rate \$ Excluding HST	HST Applicable (Y/N)	Invoice (I) / Direct Charge (D)	Effective Date	Notes / Comments
Raw Water	/1,000 gallons	\$1.548	N	I	January 1, 2021	2020-F-25
	/cubic metre	\$0.341	N	I	January 1, 2021	2020-F-25

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Service Connection Related Charges

Water Service Connection Charges

Water Service Connection Charges, for single family and semi-detached residential lots including those for pre-install stubs.

Description	Unit	Water Rate \$ Excluding HST	HST Applicable (Y/N)	Invoice (I) / Direct Charge (D)	Effective Date	Notes / Comments
Base Rate - Apr 1 - Nov 30	19 mm (3/4") diameter	\$3,700.00	N	D	January 1, 2020	By-law 69-2019
Winter Rate - Dec 1 - Mar 31		\$4,810.00	N	D	January 1, 2020	By-law 69-2019
Base Rate - Apr 1 - Nov 30	25 mm (1") diameter	\$4,600.00	N	D	January 1, 2020	By-law 69-2019
Winter Rate - Dec 1 – Mar 31		\$5,980.00	N	D	January 1, 2020	By-law 69-2019

Water Service Connections, not covered above, including apartment buildings (from duplexes to multi floor buildings), townhouses and condominiums on blocks of land or recreational, institutional, commercial and industrial buildings.

Description	Unit	Water Rate \$ Excluding HST	HST Applicable (Y/N)	Invoice (I) / Direct Charge (D)	Effective Date	Notes / Comments
Water Service Connection		Actual cost	N	D	January 1, 2020	By-law 69-2019
	19 mm (3/4") diameter minimum charge	\$3,700.00	N	D	January 1, 2020	By-law 69-2019
	25 mm (1") diameter minimum charge	\$4,600.00	N	D	January 1, 2020	By-law 69-2019

Description	Water Rate \$ Excluding HST	HST Applicable (Y/N)	Invoice (I) / Direct Charge (D)	Effective Date	Notes / Comments
Inspection of an installation of a separate fine line on private property	\$125.00	N	D	January 1, 2020	By-law 69-2019

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Service Connection Related Charges

Sanitary Sewer Service Connection Charges

Sanitary Sewer Service Connection Charges for single family and semi-detached residential lots including those created by severance and pre-install stubs.

Description	Unit	Sewer Rate \$ Excluding HST	HST Applicable (Y/N)	Invoice (I) / Direct Charge (D)	Effective Date	Notes / Comments
Base Rate - Apr 1 - Nov 30	100 or 125 mm (4 or 5") diameter	\$3,843.00	N	D	January 1, 2020	By-law 68-2019
Winter Rate - Dec 1 - Mar 31		\$5,005.00	N	D	January 1, 2020	By-law 68-2019

Sanitary Sewer Service Connections, not covered above, including apartment buildings (from duplexes to multi floor buildings), townhouses and condominiums on blocks of land or recreational, institutional, commercial and industrial buildings.

Description	Sewer Rate \$ Excluding HST	HST Applicable (Y/N)	Invoice (I) / Direct Charge (D)	Effective Date	Notes / Comments
Sanitary Sewer Service Connection	Actual cost	N	D	January 1, 2020	By-law 68-2019
Minimum Charge	\$3,843.00	N	D	January 1, 2020	By-law 68-2019

Storm Sewer Service Connection Charges

Description	Sewer Rate \$ Excluding HST	HST Applicable (Y/N)	Invoice (I) / Direct Charge (D)	Effective Date	Notes / Comments
Storm Sewer Service Connection	Actual Cost	N	D	January 1, 2020	By-law 68-2019
Minimum Charge	\$3,843.00	N	D	January 1, 2020	By-law 68-2019

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Service Connection Related Charges (continued)

Reuse of Water/Sewer Service Connection where building has been or will be demolished or removed

Description	Unit	Water Rate \$ Excluding HST	Sewer Rate \$ Excluding HST	HST Applicable (Y/N)	Invoice (I) / Direct Charge (D)	Effective Date	Notes / Comments
Inspection Fee		\$125.00	\$125.00	N	D	January 1, 2020	By-law 69-2019 / By-law 68-2019
Where a disused Water/Sewer Service Connection is to be replaced by the Region	See Service Connection Charges on previous pages						

Disconnection, rendering inoperable, reconnecting or restoring Water/Sewer service connections

Description	Water Rate \$ Excluding HST	Sewer Rate \$ Excluding HST	HST Applicable (Y/N)	Invoice (I) / Direct Charge (D)	Effective Date	Notes / Comments
Disconnection, rendering inoperable, reconnecting or restoring Water/Sewer service connections	Actual Costs	Actual Costs	N	D	January 1, 2020	By-law 69-2019 / By-law 68-2019

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Frontage Charges

Watermain – see Sanitary Sewer on following page

Description (Watermain Diameter)	Payment	Unit	Water Rate \$ Excluding HST	HST Applicable (Y/N)	Invoice (I) / Direct Charge (D)	Effective Date	Notes / Comments
Standard 150 mm (6") ⁽¹⁾	i) Cash cost (standard)	/metre	\$460.00	N	D	January 1, 2020	By-law 69-2019
		/foot	\$140.21	N	D	January 1, 2020	By-law 69-2019
	ii) Per annum		Various	N	D	January 1, 2020	By-law 69-2019
Standard 200 mm (8")	i) Cash cost (standard)	/metre	\$528.00	N	D	January 1, 2020	By-law 69-2019
		/foot	\$160.93	N	D	January 1, 2020	By-law 69-2019
	ii) Per annum		Various	N	D	January 1, 2020	By-law 69-2019
Standard 300 mm (12")	i) Cash cost (standard)	/metre	\$570.00	N	D	January 1, 2020	By-law 69-2019
		/foot	\$173.74	N	D	January 1, 2020	By-law 69-2019
	ii) Per annum		Various	N	D	January 1, 2020	By-law 69-2019

Customers requiring non-standard main sizes charged actual cost.

Any frontage charges for non-standard main sizes, or any extraordinary circumstances, be assessed by the Commissioners of Finance and Works on a case by case basis to maximize full recovery.

Rate may vary if estimated construction costs vary significantly from the rates noted above.

Frontage charges for petition projects shall be based on actual costs.

Notes

⁽¹⁾ Residential frontage charges to be assessed on the basis of a standard 150 mm (6") diameter watermain.

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Frontage Charges (continued)

Sanitary Sewer – see Watermain on previous page

Description (Sanitary Sewer Diameter)	Payment	Unit	Sewer Rate \$ Excluding HST	HST Applicable (Y/N)	Invoice (I) / Direct Charge (D)	Effective Date	Notes / Comments
Standard 200 mm (8") ⁽¹⁾	i) Cash cost (standard)	/metre	\$507.00	N	D	January 1, 2020	By-law 68-2019
		/foot	\$154.53	N	D	January 1, 2020	By-law 68-2019
	ii) Per annum		Various	N	D	January 1, 2020	By-law 68-2019
Standard 250 mm (10")	i) Cash cost (standard)	/metre	\$575.00	N	D	January 1, 2020	By-law 68-2019
		/foot	\$175.26	N	D	January 1, 2020	By-law 68-2019
	ii) Per annum		Various	N	D	January 1, 2020	By-law 68-2019
Standard 300 mm (12")	i) Cash cost (standard)	/metre	\$637.00	N	D	January 1, 2020	By-law 68-2019
		/foot	\$194.16	N	D	January 1, 2020	By-law 68-2019
	ii) Per annum		Various	N	D	January 1, 2020	By-law 68-2019

Customers requiring non-standard main sizes charged actual cost.

Any frontage charges for non-standard main sizes, or any extraordinary circumstances, be assessed by the Commissioners of Finance and Works on a case by case basis to maximize full recovery.

Rate may vary if estimated construction costs vary significantly from the rates noted above.

Frontage charges for petition projects shall be based on actual costs.

Notes

⁽¹⁾ Residential frontage charges to be assessed on the basis of a standard 200 mm (8") diameter sanitary sewer.

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Miscellaneous Charges

Water Shut Off/Turn On: Initiated by Customer

Description	Unit	Water Rate \$ Excluding HST	HST Applicable (Y/N)	Invoice (I) / Direct Charge (D)	Effective Date	Notes / Comments
During Normal Regional Working Hours	Shut Water Off	\$80.00	N	I	January 1, 2020	By-law 69-2019
	Turn Water On	\$80.00	N	I	January 1, 2020	By-law 69-2019
	Shut Off and Turn on During Same Call	\$80.00	N	I	January 1, 2020	By-law 69-2019
After Normal Regional Working Hours	Shut Water Off	\$120.00	N	I	January 1, 2020	By-law 69-2019
	Turn Water On	\$120.00	N	I	January 1, 2020	By-law 69-2019
	Shut Off and Turn on During Same Call	\$120.00	N	I	January 1, 2020	By-law 69-2019

Water Shut Off/Turn On: Initiated by Region

Description	Unit	Water Rate \$ Excluding HST	Sewer Rate \$ Excluding HST	HST Applicable (Y/N)	Invoice (I) / Direct Charge (D)	Effective Date	Notes / Comments
For failure by the Customer to arrange with the Region for meter installation, replacement, repair or inspection or meter reading	Off or On, each	\$80.00	-	N	I	January 1, 2020	By-law 69-2019
For Water Shut Off Notification prior to shut off action being taken		\$25.00	\$25.00	N	I	January 1, 2020	By-law 69-2019 / By-law 68-2019
For Water Shut Off due to collection action for non-payment of Water/Sewer bill, or any Regional invoice, or for violation of any provision of the Water System/Sewer System By-laws (water not necessarily shut off)		\$94.00	\$94.00	N	I	January 1, 2020	By-law 69-2019 / By-law 68-2019
Turn Water On		\$80.00	\$80.00	N	I	January 1, 2020	By-law 69-2019 / By-law 68-2019

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Miscellaneous Charges (continued)

Standby Charge While Water Service is Shut Off

Description	Water Rate \$ Excluding HST	HST Applicable (Y/N)	Invoice (I) / Direct Charge (D)	Effective Date	Notes / Comments
Standby charge while water service is shut off but not disconnected	Standard Service Charge	N	I	January 1, 2020	By-law 69-2019

Testing of Water Meter: Initiated by Customer

Description	Unit	Water Rate \$ Excluding HST	HST Applicable (Y/N)	Invoice (I) / Direct Charge (D)	Effective Date	Notes / Comments
Deposit		\$210.00	N	I	January 1, 2020	By-law 69-2019
Fee where the meter is found to measure the flow of water within or below AWWA Specifications	Up to a maximum size of 25 mm	\$210.00	N	I	January 1, 2020	By-law 69-2019
	Over 25 mm	Actual Cost	N	I	January 1, 2020	By-law 69-2019
Fee if meter is found to measure the flow of water above AWWA specifications		No charge			January 1, 2020	By-law 69-2019

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Miscellaneous Charges (continued)

Unmetered water used for construction (building purposes)

Description	Unit	Water Rate \$ Excluding HST	HST Applicable (Y/N)	Invoice (I) / Direct Charge (D)	Effective Date	Notes / Comments
Unmetered water used for construction (building purposes)	/service	\$222.00	N	I	January 1, 2020	By-law 69-2019

Drawing Regional water from hydrants for purposes other than fire protection

Description	Unit	Water Rate \$ Excluding HST	HST Applicable (Y/N)	Invoice (I) / Direct Charge (D)	Effective Date	Notes / Comments
Area Municipalities	/cubic metre	\$3.88	N	I/D	January 1, 2020	By-law 69-2019
	/1000 gallons	\$17.64	N	I/D	January 1, 2020	By-law 69-2019
Others	/cubic metre	\$3.88	N	I/D	January 1, 2020	By-law 69-2019
	/1000 gallons	\$17.64	N	I/D	January 1, 2020	By-law 69-2019
Deposit		\$1,800.00	N	I/D	January 1, 2020	By-law 69-2019
Administration Fee		\$134.77	N	I/D	January 1, 2020	By-law 69-2019
Minimum Charge	/month	\$1,800.00	N	I/D	January 1, 2020	By-law 69-2019
Valve Installation/removal		\$109.25	N	I/D	January 1, 2020	By-law 69-2019

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Miscellaneous Charges (continued)

Repair or replacement of frozen, damaged or missing water meters

Description	Water Rate \$ Excluding HST	HST Applicable (Y/N)	Invoice (I) / Direct Charge (D)	Effective Date	Notes / Comments
Up to a maximum size of 19 mm (3/4")	\$210.00	N	I	January 1, 2020	By-law 69-2019
Over 19 mm (3/4")	Actual Cost	N	I	January 1, 2020	By-law 69-2019

Water from Water Supply Plants, Water Pollution Control Plants, Works Depots and Bulk Filling Stations

Description	Unit	Water Rate \$ Excluding HST	HST Applicable (Y/N)	Invoice (I) / Direct Charge (D)	Effective Date	Notes / Comments
Water	/cubic metre	\$3.23	N	I/D	January 1, 2021	2020-F-25
	/1000 gallons	\$14.69	N	I/D	January 1, 2021	2020-F-25
Service Charge \$	per month	\$21.00			January 1, 2020	By-law 69-2019
Occasional Users - Flat Rate		N/A	N	I/D	January 1, 2020	By-law 69-2019
New Account Fee		\$42.00	N	I/D	January 1, 2020	By-law 69-2019
Key deposit		\$218.80	N	I/D	January 1, 2020	By-law 69-2019
Refundable on return of key		\$181.64	N	I/D	January 1, 2020	By-law 69-2019
Swipe card		\$36.45	N	I/D	January 1, 2020	By-law 69-2019

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Miscellaneous Charges (continued)

Fire Flow Tests

Description	Water Rate \$ Excluding HST	HST Applicable (Y/N)	Invoice (I) / Direct Charge (D)	Effective Date	Notes / Comments
Full test (May 1 - Oct. 31)	\$467.20	N	D	January 1, 2020	By-law 69-2019
Full test (Nov. 1- Apr. 30)	\$812.90	N	D	January 1, 2020	By-law 69-2019
Opening hydrant (May 1 - Oct. 31)	\$320.30	N	D	January 1, 2020	By-law 69-2019
Opening hydrant (Nov. 1 - Apr. 30)	\$652.80	N	D	January 1, 2020	By-law 69-2019

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Miscellaneous Charges (continued)

Disposal of Septic Tank and Holding Tank Waste and the Disposal of Water Pollution Control Plant Sludges

Description	Unit	Sewer Rate \$ Excluding HST	HST Applicable (Y/N)	Invoice (I) / Direct Charge (D)	Effective Date	Notes / Comments
(a) Hauled Domestic Waste	/cubic metre	\$19.56	N	D	January 1, 2020	By-law 68-2019
	/1000 gallons	\$88.93	N	D	January 1, 2020	By-law 68-2019
(b) Water Pollution Control Plant Sludges Discharged into the York/Durham System	/cubic metre	\$16.19	N	I/D	January 1, 2020	By-law 68-2019
	/1000 gallons	\$73.59	N	I/D	January 1, 2020	By-law 68-2019
(c) Annual charge for registration of Haulers (up to 10 vehicles)		\$175.00	N	I/D	January 1, 2020	By-law 68-2019
Additional stickers, if more than 10 vehicles, or replacement stickers	/sticker	\$10.20	N	I/D	January 1, 2020	By-law 68-2019
(d) ICI Sector areas (discharge up to 50,000 gallons)		\$522.75	N	I/D	January 1, 2020	By-law 68-2019
(e) ICI Sector areas (discharges of 50,001 to 100,000 gallons)		\$1,024.59	N	I/D	January 1, 2020	By-law 68-2019

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Miscellaneous Charges (continued)

Other Miscellaneous Charges

Description	Unit	Water Rate \$ Excluding HST	Sewer Rate \$ Excluding HST	HST Applicable (Y/N)	Invoice (I) / Direct Charge (D)	Effective Date	Notes / Comments
Thawing of service pipes		No charge	-			January 1, 2020	By-law 69-2019
Thawing of private hydrants or unmetered fire lines		Actual Cost	-	N	I	January 1, 2020	By-law 69-2019
Cleaning sanitary sewer services		-	No charge			January 1, 2020	By-law 68-2019
Repair to or renewal of sanitary building sewers		-	No charge			January 1, 2020	By-law 68-2019
Supplying Statement of Account	/statement	\$35.00	\$35.00	N	I	January 1, 2020	By-law 69-2019 / By-law 68-2019
Charge for Regional Solicitor providing information		\$94.00	\$94.00	N	I	January 1, 2020	By-law 69-2019 / By-law 68-2019
Processing of dishonoured payments	/payment	\$48.00	\$48.00	N	I	January 1, 2020	By-law 69-2019 / By-law 68-2019
Account Payment Transfer Fee	/transfer	\$11.00	\$11.00	N	I	January 1, 2020	By-law 69-2019 / By-law 68-2019
Change of Occupancy Charge	/customer	\$42.00	\$42.00	N	I	January 1, 2020	By-law 69-2019 / By-law 68-2019
Charge for late payment of Water/Sewer Surcharge Rates		2%	2%			January 1, 2020	By-law 69-2019 / By-law 68-2019
Lien Administration Fee		\$50.00	\$50.00	N	I	January 1, 2020	By-law 69-2019 / By-law 68-2019
Installation and removal of anti-tampering devices on fire hydrants & curb stops		\$138.00	-	N	I	January 1, 2020	By-law 69-2019
Cross Connection Control Program Test Report	/report	\$25.00	-	N	I	January 1, 2020	By-law 69-2019
Sewage surcharge and Compliance Agreements			\$1,885.00	N	I	January 1, 2020	By-law 68-2019
Copies of By-laws Water System, Sewer System and Sewer use (+ Applicable taxes)	/copy	\$20.50	\$20.50	Y	D	January 1, 2020	By-law 69-2019 / By-law 68-2019
Fee for transferring outstanding balances to a third party collection agency		Actual Cost	Actual Cost	N	I/D	January 1, 2020	By-law 69-2019 / By-law 68-2019
Sewer TV inspection Reports and Videos (+ Applicable taxes)	/report or video	-	\$21.51	Y	D	January 1, 2020	By-law 68-2019
Sewer Use By-law Agreement extra strength waste cost	/kg	-	\$0.53	N	I	January 1, 2020	By-law 68-2019
Sewer Appeal Application	/request	-	\$950.00	N	I	January 1, 2020	By-law 68-2019