

**The Regional Municipality of Durham - 2020 Fees and Charges  
Social Services Department – Family Services**

**Counselling Fee Schedule**

<b>Annual Gross Income from all Sources *</b>	<b>Unit</b>	<b>Rate \$ Excluding HST</b>	<b>HST Applicable (Y/N)</b>	<b>Invoice (I) / Direct Charge (D)</b>	<b>Effective Date</b>	<b>Notes / Comments</b>
\$20,000 and less	/hour	\$10.00	N	D	March 31, 2003	Report 2003-FSD-02
\$20,001 to \$30,000	/hour	\$30.00	N	D	March 31, 2003	Report 2003-FSD-02
\$30,001 to \$40,000	/hour	\$50.00	N	D	March 31, 2003	Report 2003-FSD-02
\$40,001 to \$50,000	/hour	\$70.00	N	D	March 31, 2003	Report 2003-FSD-02
\$50,001 to \$60,000	/hour	\$80.00	N	D	March 31, 2003	Report 2003-FSD-02
\$60,001 and above	/hour	\$90.00	N	D	March 31, 2003	Report 2003-FSD-02

\* Based on Gross Family Income minus \$2,191 for each dependent

**Notes**

- Counselling fees will be charged for a 50-minute counselling session and an additional fee will be charged for each 30-minute period thereafter. Pro-rated fees are charged for telephone contact lasting beyond 20 minutes.
- Fees considered too onerous by the client(s), can be appealed through their counsellor to FSD management.
- Clients of Ontario Works are exempt from paying fees to access services.
- Cancellation / Missed Appointment: If appointment is cancelled with counsellor within 24 hours of scheduled appointment, client may be charged/invoiced half of the negotiated fee, except in cases of emergency.

**Other**

<b>Description</b>	<b>Unit</b>	<b>Rate \$ Excluding HST</b>	<b>HST Applicable (Y/N)</b>	<b>Invoice (I) / Direct Charge (D)</b>	<b>Effective Date</b>	<b>Notes / Comments</b>
File Disclosure: For clients requesting their own file	Per vetted file	\$25.00	N	D	April 1, 2019	
File Disclosure: For 3rd parties requesting a client file	Per vetted file	\$100.00	N	D	March 1, 2013	
Processing of Dishonoured Payments	/payment	\$48.00	N	D	January 1, 2019	Report 2018-COW-178